

## **Chat Transcripts**

--Begin Transcript---

Kathy Hale -> All Participants: Hello from PA Arlene Weible -> All Participants: Greetings on a rainy morning from Oregon! Jen Kirk -> All Participants: Hello from sunny Utah! Amelia Raines -> All Participants: Good morning from Arizona Kate Tallman -> All Participants: Hello from sunny Colorado!! Aimee Quinn -> All Participants: Hi folks from Ellensburg, WA! Ella Shurr -> All Participants: Hi from Ohio! Jennifer Creevy -> All Participants: Hello from New Orleans, where it's sunny ~38amp; 75 degrees! Susanne Caro -> All Participants: Hello from North Dakota! Rosadel Santos -> All Participants: Hi from Puerto Rico! Emily Wiechmann -> All Participants: Hello from Missouri! Andrea Stelljes -> All Participants: Hello from Minneapolis, MN Nina Hagiwara -> All Participants: Hello from San Francisco! Kelly Wilson -> All Participants: Hello from Alabama! Aimee Quinn -> All Participants: Happy Earth Day! **Beth Harper** -> All Participants: Hi from Wisconsin! Carolyn Klotzbach-Russell -> All Participants: Hello from Western New York! Jennifer Castle -> All Participants: Hello from Nashville! Debra Spidal -> All Participants: Hello from Moscow Idaho! Stephanie Bartz -> All Participants: Hello from New Jersey! Yiming Guo -> All Participants: Hello from Granville, Ohio! Bernadette Johnson -> All Participants: Hello from Florence, SC Mark Hamilton -> All Participants: Hello from DeKalb, IL! Yvonne Williams -> All Participants: Hi everyone, this is yvonne Williams, Memphis Public Libraries Mary Jo Heacock -> All Participants: Hello from Villanova Law Library Debra Gomes -> All Participants: Hello from Massachusetts **Cindy Etkin** -> All Participants: welcome, from everywhere! Lucy Duhon -> All Participants: Hello from Ohio! Antje Mays -> All Participants: Kentucky Bailey DeSimone -> All Participants: Hello from DC! Isobel Moody -> All Participants: Hello from Virgina Kimberly MacVaugh -> All Participants: Hi from NoVA! Rebecca Stockbridge -> All Participants: Hello from New Hampshire!

**Keven McGinn** -> All Participants: OOPS! Clicked on wrong Library in error... I am with an Academic Library.

**Yvonne Williams** -> All Participants: Yvonne Williams - Public Libray

Lucy Duhon -> All Participants: General Academic

**Charlie Amiot** -> All Participants: Arrows are covering most of the list, so I selected Special library, because I can't see a Law Library option!

Mark Hamilton -> All Participants: Welcome!

**Carolyn Frenger** -> All Participants: Welcome from Washington DC, Hugh!

**Malea Walker** -> All Participants: So sorry to hear about your GPO colleague.

Aimee Quinn -> All Participants: Good to have you here Hugh!

**Aimee Quinn** -> All Participants: Deepest condolences for the loss of your colleague to everyone at GPO.

**Mark Hamilton** -> All Participants: Thank you Mr. Halpern.

Laura Sare -> All Participants: Thank you Mr. Halpern for speaking with us.

**Yvonne Williams** -> All Participants: Looking forward to working with Director Halpern. Thank you. Yvonne Williams

Janet Gutirrez-Rodriguez -> All Participants: Thanks you. So sorry about the news of colleague, Yvonne Williams -> All Participants: Hi Laurie. Yvonne

Beth Harper -> All Participants: My sympathies to GPO for your loss

Jennifer Creevy -> All Participants: What's the twitter hashtag?

Kelly Seifert -> All Participants: #DLCVirtual20

**Carolyn Frenger** -> All Participants: Thank you, Laurie! You do the same!

roberta sittel -> All Participants: aye

Yvonne Williams -> All Participants: Yes. I approve. Yvonne Williams

Stephen Parks -> All Participants: aye

Keven McGinn -> All Participants: Twitter Handle?

Yvonne Williams -> All Participants: I approve. Yvonne

Kelly Seifert -> All Participants: #DLCVirtual20

**Jenny Groome** -> All Participants: When there are handouts - could you pleae let us know which file?

**Kelly Seifert** -> All Participants: Minutes of the fall meeting: <u>https://www.fdlp.gov/file-</u>repository/outreach/events/depository-library-council-dlc-meetings/2020-meeting-

proceedings/2020-meeting-proceedings-1/4228-minutes-of-the-fall-2019-meeting-of-thedepository-library-council

**Yvonne Williams** -> All Participants: Great choice for secretary. I say yes for Rick. Yvonne **Stephen Parks** -> All Participants: Aye

Will Stringfellow -> All Participants: Aye

Cindy Etkin -> All Participants: Congratulations, Rick

Aimee Quinn -> All Participants: Yea! Go RIck!!

Yvonne Williams -> All Participants: Congratulations Rick. Yvonne

**Ginney Bilbray** -> All Participants: Congratiulations Rick

Rick Mikulski -> All Participants: Many thanks, all!

Jose Torres -> All Participants: ok

Jenny Groome -> All Participants: I love that FDLP Academy is offering material for the broader

library community - beyond FDLP. Plese excuse typos - no glasses so I can see screen means I can't see what I typo quite as well.

Keven McGinn -> All Participants: FORGIVEN!

**laurie hall** -> All Participants: Thanks Jenny Groome, let us know if you have topics for the FDLP Academy that you would like for us to present

**Jenny Groome** -> All Participants: Maybe next DLC there can be a document listing acronyms for those newer to DLC and FDLP. I have been in fed docs since 1986 (with a few years away here and there) and once in a while I don't now one. It must be alphabet soup to newer folks.

Holli Redden -> All Participants: Jenny, I agree.

laurie hall -> All Participants: Good point Jenny

**Cindy Etkin** -> All Participants: Thanks, Jenny, for the suggestion.

**Keven McGinn** -> All Participants: GOOD Point, Jenny!

**Jenny Groome** -> All Participants: This document could be an ongoing document just linked to. I bet it already exists some place in docs world.

**Arlene Weible** -> All Participants: Yes, internal GPO acronyms have always been a little tough to track, even for us vetrans!

Cindy Etkin -> All Participants: yes, we do have an acronym list.

**James Jacobs** -> All Participants: are mocat, 1909 etc being digitized only, or is their metadata being added to govinfo index?

Jenny Groome -> All Participants: Good Quest James Jacobs

Dominique Hallett -> All Participants: Huzah to the new Preservation Stewards!!!

Andrew Grace -> All Participants: East Carolina University too!

Armando Da Silva -> All Participants: Lol, Kelly's new co-workers !

**Kathy Hale** -> All Participants: This has been a lifesaver for training during this virtual time. **Larry Eames** -> All Participants: Truly!

**Ashley Dahlen** -> All Participants: News alert: <u>https://www.fdlp.gov/news-and-events/4479-</u> continuing-education-during-quarantine-free-webinars-from-gpo

**Rebecca Stockbridge** -> All Participants: Love the webinars - working from home and have more time for professional development. I've been spreading the word about live and archived webinars via FDLP Academy to all the NH librarians via our listserv etc.

Jenny Groome -> All Participants: I have been able to sit outside and watch archived sessions and webcasts

**Rebecca Stockbridge** -> All Participants: Yes, have had more time to promote on social media too so thanks for any marketing promo materials.

Keven McGinn -> All Participants: AGREE. FDLP Academy GREAT!

**Arlene Weible** -> All Participants: I also promote FDLP Academy webinars across our state ... very good topics for a broad library audience!

Armando Da Silva -> All Participants: FDLP Academy (APPLAUSE)

**Kris Abery** -> All Participants: We also advertise FDLP Academy webinars to public libraries in CT

**Jen Kirk** -> All Participants: good for student staff and other staff FDLP Academy is perfect for staff who usually are busy processing physical materials (at our academic library this has helped keep student staff employed remotely)

Jennifer Creevy -> All Participants: I love Website Wednesdays!

Kris Abery -> All Participants: The Website Wednesday tips are great.

James Jacobs -> All Participants: prefer taco tuesdays, but website wednesdays are ok too James Jacobs -> All Participants: ;-)

**Sarah Dobransky** -> All Participants: I left Ben in my office and haven't had him for my annual library week tour. :(

Armando Da Silva -> All Participants: :( Ben lonely.

**Charlie Amiot** -> All Participants: Ben is still waving out my window to anyone on the sidewalk.

Arlene Weible -> All Participants: We need more pictures of Ben telecommuting!

Jenny Groome -> All Participants: How many versions of Pandemic Ben are there?

Armando Da Silva -> All Participants: Pandemic Ben ?!

**Rebecca Stockbridge** -> All Participants: Ben wearing a mask

Jenny Groome -> All Participants: I mean masked up Ben

Sarah Dobransky -> All Participants: I think I need to get creative with my printer

Armando Da Silva -> All Participants: Ah, of course,,, :-D

Paul Moore -> All Participants: All of our Bens (12 of them) were wearing masks

Susanne Caro -> All Participants: I take requests for Ben,

https://godort.libguides.com/c.php?g=997922~38amp;p=7281444

Amelia Raines -> All Participants: Those regional reports are incredibly helpful!

Jen Kirk -> All Participants: Susanne, your coloring pages are very popular in our library!

Kris Abery -> All Participants: Susanne ... I love your Ben variations

Paul Moore -> All Participants: <u>https://enmu.libguides.com/Bens</u>

Arlene Weible -> All Participants: Ben in suffragette garb is my favorite!

Armando Da Silva -> All Participants:

https://godort.libguides.com/ld.php?content\_id=52848824

Armando Da Silva -> All Participants: :-O

**Paul Moore** -> All Participants: These are all of ours...we may have one or two that aren't on that guide because they are newer

**Armando Da Silva** -> All Participants: Start with the basic Ben and built up from there: <u>https://godort.libguides.com/ld.php?content\_id=52485054</u>

Armando Da Silva -> All Participants: Challenge accepted !

**Melissa Fairfield** -> All Participants: Regional Discard Policy info:

https://www.fdlp.gov/project-list/regional-discard-policy

Melissa Fairfield -> All Participants: FDLP LibGuides: <u>http://libguides.fdlp.gov/?b=p</u>

**Ashley Dahlen** -> All Participants: Tip for everyone - we will be saving the chat log for the event archive. You'll have access to the links later on :-)

**Sue Gagnon** -> All Participants: Thanks, Ashley!

**Yvonne Williams** -> All Participants: Thanks.

**laurie hall** -> All Participants: We are planning a upcoming webinar in the next few months to talk specifically about systems enhancements, etc. so be looking for the news alert

**Kelly Seifert** -> All Participants: LSCM Presenters: please take a look back through the chat for Q&A about your portions.

James Jacobs -> All Participants: can you pasted the link in the chat?

James Jacobs -> All Participants: <u>https://archive-it.org/home/FDLPwebarchive</u>

Arlene Weible -> All Participants: Totally agree! Even more important to capture state level

info, since there is so much localized info associated with this crisis

James Jacobs -> All Participants: how many archived seeds are made into gpoPURLs? Susan Farr -> All Participants: Arlene, yes!

James Jacobs -> All Participants: we're harvesting bay area govts COVID response Jenny Groome -> All Participants: Which states are archiving and how comprehensive? Question for participants I guess

James Jacobs -> All Participants: will there be a facet to limit to mocat et al?

**Paul Moore** -> All Participants: We have a few more Ben pictures to be tweeted in the next few days

**Sue Gagnon** -> All Participants: I'm very excited that there is a coming webinar on the GitHub! Could you please include using the New Electronic Titles (NET) Monthly Archive Reports if that is possible.

**Armando Da Silva** -> All Participants: are mocat, 1909 etc being digitized only, or is their metadata being added to govinfo index?

**Kathy Hale** -> All Participants: PA is harvesting PA Dept. of Health and Community and Economic Development, and Emergency Management

**James Jacobs** -> All Participants: thanks. just wondering how many seeds at the document level are cataloged

Armando Da Silva -> All Participants: how many archived seeds are made into gpoPURLs? James Jacobs -> All Participants: w00t!

James Jacobs -> All Participants: +1 for a facet

James Jacobs -> All Participants: :-)

**Charlie Amiot** -> All Participants: Is there a page that lists the need for Preservation Stewards? **Jenny Groome** -> All Participants: whoop! whoop!

Charlie Amiot -> All Participants: Excellent, thank you!

**Armando Da Silva** -> All Participants: are mocat, 1909 etc being digitized only, or is their metadata being added to govinfo index?

**Yvonne Williams** -> All Participants: Great session. thanks everuone.

Kristina Bobe -> All Participants: Great session Folks Thanks - Darryl

Armando Da Silva -> All Participants: CLAP CLAP CLAP)

Ashley Dahlen -> All Participants: We will resume at 2:45 p.m. Eastern

James Jacobs -> All Participants: sorry for all the questions :-)

Kristina Bobe -> All Participants: CLAP CLAP CLAP!!!

**MEGAN GRAEWINGHOLT** -> All Participants: Hi Carolyn!! Yep she's right here watching with me :D

laurie hall -> All Participants: Ask away James! No problem

**MEGAN GRAEWINGHOLT** -> All Participants: Gaia Imogen :)

**Jenny Groome** -> All Participants: James Jacobs - you need to ask questions! I got chocolate over my hands and couldn't type.

Armando Da Silva -> All Participants: Thanks James for asking great questions !

Armando Da Silva -> All Participants: You want a round of virtual applause ? (I AM READY !)

Aimee Quinn -> All Participants: Great discussion everyone!

Armando Da Silva -> All Participants: Welcome !

Keven McGinn -> All Participants: THIS was fun! I turned off my Arrow!

**Yvonne Williams** -> All Participants: Since you all can't hear me. i will probably use the chat frequently.

**Yvonne Williams** -> All Participants: I am glad that i can hear you all very well.

**David Kearns** -> All Participants: Hey, it is nice just hearing people say nice things about someone else.

**Cindy Etkin** -> All Participants: I have emailed him. And he responded.

**Kelly Wilson** -> All Participants: It's a bit early, but has there been discussion yet of whether to hold the fall conference as normal or to move it online?

**Kelly Seifert** -> All Participants: As of right now, we are still planning to hold the fall conference traditionally in Arlington.

Kelly Wilson -> All Participants: okey dokey, thank you!

Kelly Seifert -> All Participants: fingers crossed!

Kelly Wilson -> All Participants: yup!

**Ashley Dahlen** -> All Participants: My husband just delivered a cup of tea to my desk. ~wipes tear from eye

Sue Gagnon -> All Participants: That was sweet!!

Kelly Seifert -> All Participants: Good job, Eric!

Kelly Wilson -> All Participants: \*someone\* is spoiled! haha

**Kate Irwin-Smiler** -> All Participants: Ashley, my kettle is about to boil, will he bring me tea, too?

Jenny Groome -> All Participants: i gave up caffeine because i only got it at the library

**Melissa Fayad** -> All Participants: I am from the University of Missouri Law Library, how do I put that

James Jacobs -> All Participants: thought Mary was going to say ~mind~

**Aimee Quinn** -> All Participants: Ashley, my husband did the same for me. He loves that I am working from home!

James Jacobs -> All Participants: w00t robbie go!!!

**laurie hall** -> All Participants: For those of you new to this project NIST is the National INstitute of Standards and Technology

roberta sittel -> All Participants: <u>https://www.fdlp.gov/file-</u>

repository/outreach/events/depository-library-council-dlc-meetings/2020-meeting-

proceedings/2020-meeting-proceedings-1/4217-digital-deposit-working-group-report-to-thedepository-library-council-proposed-pilot

James Jacobs -> All Participants: wow this sounds like an amazing pilot!

**laurie hall** -> All Participants: Reports that are in the pilot are those ones that are routinely called "Congressionally mandated reports to Congress"

**Heather Christenson** -> All Participants: In all seriousness, this group has been really collaborative and thoughtful, and we are excited to share our proposal

James Jacobs -> All Participants: +1 Heather!!

Will Stringfellow -> All Participants: <u>https://www.fdlp.gov/file-</u>

repository/outreach/events/depository-library-council-dlc-meetings/2020-meeting-

proceedings/2020-meeting-proceedings-1/4216-proposed-charge-for-dlc-working-group-

exploring-the-durability-of-purls-and-their-alternatives

Aimee Quinn -> All Participants: +2 Heather

**Armando Da Silva** -> All Participants: Are PURLs on the way out ?

Kris Abery -> All Participants: are there currently alternatives to PURLS?

Armando Da Silva -> All Participants: Too limited ?

**Yvonne Williams** -> All Participants: Will, will the community respond directly to you in regard to serving with the PURL Working Group?

Armando Da Silva -> All Participants: Not concerned, curious !

James Jacobs -> All Participants: DOIs FTW!

Armando Da Silva -> All Participants: Improve, extend, look at the future all GOOD reasons! Alice Sherwood -> All Participants: What's to happen to all the purls that we have in our catalog? Part of the decision making that we have to keep or not to keep items is to see if the links is "verifiable"; by checking the purls.

**Yvonne Williams** -> All Participants: Thanks.

Kris Abery -> All Participants: Good question Alice

Naomi Lederer -> All Participants: It was a hassle when it went from http to https--!

**Aimee Quinn** -> All Participants: I think this working group is imperative to be proactive which this proposal will be. The working group proposal is well structured and should be supported.

**Aimee Quinn** -> All Participants: Hmm, I realize I might have left out some of my thought process in my previous comment - hate getting old. I say imperative because we do not want to be reactive with PURLs by finding that they are no longer a good technology to use.

**Sue Gagnon** -> All Participants: You are all doing some amazing work and looking toward the future.

**Ashley Dahlen** -> All Participants: Troy - I have made inquiries about the DSIMS selection profile tool. Thanks for reporting it!

**Yvonne Williams** -> All Participants: Hats off to the each working group. Great presentations. Ever moving forward.

**Sarah Erekson** -> All Participants: if we have any projects ongiong contributing meta data to serial set stuff can we contribute it?

Sarah Erekson -> All Participants: UFL is doing meta data and scanning for Cuba - related Serial Sets

Sarah Erekson -> All Participants: awesome. thanks!

**Lucy Duhon** -> All Participants: Not sure what the previous discussion has been on DSIMS, but wondered if that selection profile tool could be revamped in the future for ease of use. Thank you!

**laurie hall** -> All Participants: DSIMS revamp is on the systems team agenda for migration in future

**Yvonne Williams** -> All Participants: +1

Cindy Etkin -> All Participants: Thanks Yvonne!

Lucy Duhon -> All Participants: Great to hear, Laurie thanks

Aimee Quinn -> All Participants: Thanks Laurie. Any enhancement to DSIMS is great news.

Yvonne Williams -> All Participants: Yes. +1

Min Shaheen -> All Participants: +1

**Yvonne Williams** -> All Participants: I am too

Armando Da Silva -> All Participants:

Armando Da Silva -> All Participants: UHhhhh....

Aimee Quinn -> All Participants: +1 Clndy Yan Liao -> All Participants: Yes **Yvonne Williams** -> All Participants: Great idea. roberta sittel -> All Participants: great idea Keven McGinn -> All Participants: yes. Kris Abery -> All Participants: good idea Kelly Wilson -> All Participants: I agree! Charlie Amiot -> All Participants: 15 Min Shaheen -> All Participants: yes Tamah Haynes -> All Participants: Great idea. Yes Bernadette Johnson -> All Participants: Sounds good. Jenny Groome -> All Participants: sounds good Larry Eames -> All Participants: i'm down to come back in 15 Mark Hamilton -> All Participants: Yes, that's good Barbara Allred -> All Participants: sounds good Katie Lewis -> All Participants: sounds good for 345! Tamah Haynes -> All Participants: 3:45 is good Kathy Hale -> All Participants: yes, please take a break now. Jennifer Creevy -> All Participants: That will work for me! Hillary Fox -> All Participants: Yeah! Sue Gagnon -> All Participants: 15 mins would be good Kimberly Wirth -> All Participants: works for me Netta Cox -> All Participants: yes Elizabeth McDonald -> All Participants: agreed **Debra Gomes** -> All Participants: yes Armando Da Silva -> All Participants: OK. Lori Driver -> All Participants: sounds good Brooke Jennings -> All Participants: sounds good Oriana Armstrong -> All Participants: Good. Nina Hagiwara -> All Participants: Yes Anthony Hood -> All Participants: good Ashley Dahlen -> All Participants: We will resume in 3:35 p.m. Eastern. Keven McGinn -> All Participants: WILL do! Armando Da Silva -> All Participants: 15:35 See you. Ashley Dahlen -> All Participants: If you prefer to chat in the open forum, you can expand the size of your chat box by mousing over the left side of the chat box and dragging it to the left. You can also minimize your Participant panel if you like to give you more room in the chat area. Ashley Dahlen -> All Participants: :-) Keven McGinn -> All Participants: I am sitting in front of my Refrigerator! Armando Da Silva -> All Participants: (Sending virtual CHOCOLATE) Kate Irwin-Smiler -> All Participants: my kid has all her halloween candy still and i have been VERY GOOD about not eating it...

Armando Da Silva -> All Participants: ;-)

Holly Chambers -> All Participants: Lots of (virtual AND nonvirtual) stress eating.

**laurie hall** -> All Participants: Thanks, now im craving chocolate

**Jenny Groome** -> All Participants: i ate chocolate in first session - but not the same as going to co-worker's stash

laurie hall -> All Participants: And stress baking Holly

**Kathy Hale** -> All Participants: I've lost ten pounds because I don't have snacks to graze on all day.

Andrea Craley -> All Participants: I just had some choc covered pretzels :)

**Holly Chambers** -> All Participants: i'm not a baker. And it is a VERY good thing I can't get my hands on anyone's baked goods. I stare at pictures.

Kate Irwin-Smiler -> All Participants: don't forget to click submit at the bottom

Jenny Groome -> All Participants: Staff only and reduced hours

Susanne Caro -> All Participants: Could only choose 1 option

McKinley Sielaff -> All Participants: I couldn't check more than 1 option

Holly Chambers -> All Participants: Services are all online.

**Cindy Etkin** -> All Participants: 1. What are some of the new and creative ways that you and your library have been able to offer services and access in this new remote environment?

**Andrea Craley** -> All Participants: All the reference librarians and myself are covered regular chat shifts duirng what would be our normal library hours

Deborah RExon -> All Participants: reference email - 7 days a week

**Kate Irwin-Smiler** -> All Participants: For non depository materials, we've started ordering ~38amp; shipping material directly to faculty members.

**Sarah Dobransky** -> All Participants: I made a video from home going through the kids Census activity book. That was fun

**Alice Sherwood** -> All Participants: Not that this has to do anything with government documents specifically, we have been providing more resources online, blog posts, I even managed to do my own children's storytime in English and Chinese recently.

Antje Mays -> All Participants: wrangling e-resources to support faculty in online instruction Beverly Dowdy -> All Participants: putting links in our catalog to expanded access to e-books offered by HathiTrust

**Yan Liao** -> All Participants: Not really creative, but using online chat for reference. We still do paging and curbside pickup.

Jen Kirk -> All Participants: Hathi Trust is very helpful for our virtual gov docs as well

**Theresa Zahor** -> All Participants: Partnered with B~38amp;N and Vital Sources to provide termporary access to Reserve Textbooks.

**Katie Lewis** -> All Participants: I created a digital Omeka collection to share GovDoc maps with a class, instead of the class visit we had scheduled.

Yvonne Williams -> All Participants: Romotely and linked to pir social media outlets.

**Kathy Hale** -> All Participants: we opened up a database that was usually only available in the library and we got over 1700 applications for library accounts

**Claudia Fitch** -> All Participants: We have started giving/renewing library cards over the phone so that patrons can use our remote services.

Kimberly Wirth -> All Participants: We're embedding in online courses

**Lucy Duhon** -> All Participants: Special library guide on completing the census for library front page

**Erik Beck** -> All Participants: We've been having new media sent to our residenences instead of the library and have been digitizing that material to stream over our course management system

Patricia Willingham -> All Participants: Chat, email, and more libguides

Louise Buckley -> All Participants: +1 HathiTrust Emergency Temporary Access

**Sarah Erekson** -> All Participants: We are having students doing remote work doing searrhicng and data entry to help fill out our Needs lists for FDLP eXchange.

Antje Mays -> All Participants: teaching library classes online

**Susanne Caro** -> All Participants: We have a mask making program using our laser cutter to make kits, and I'm trying to get CDC instructions in each pack

**Bernadette Johnson** -> All Participants: Although my library is open with reduced hours, the Reference dept. where I work is closed except for Saturdays.

**Antje Mays** -> All Participants: sharing free resources for online instruction with faculty **Holly Chambers** -> All Participants: Our collection dev. librarian has populated a LONG page of temporarily accessible resources, divided in to different categories.

**Jenny Groome** -> All Participants: Since other reference librarians in the building, I'm home transcribing state suffrage minutes for CRISP script. Not creative, but different for us

**Kristina Bobe** -> All Participants: we are adding brief records to our catalog for eBooks - faculty and students can access the url's and we will fully catalog when we return.

**Sanga Sung** -> All Participants: we are planning to move our physical monthly Gov info display online

Sarah Dobransky -> All Participants: <u>https://www.census.gov/programs-</u>

surveys/sis/2020census/2020-resources/pre-k/story-and-activity-book.html

Dan Henderson -> All Participants: Access to e-textbooks from various vendors.

**Cassandra Sargent** -> All Participants: I'm chair of a food literacy committee, we're heavy on social media creating cooking demos, providing food activities at home, myplate discussions, food waste, cookbook recipes challenges, community cookbook, the list goes on! haha

Jenny Groome -> All Participants: Shout out to everyone making PPE!

**Julia Cater** -> All Participants: We added "curbside" checkout for our students and faculty. If our library owns the book we will pull it, check it out to the patron, and arrange a time to leave it in the unlocked area with our bookdrop.

Antje Mays -> All Participants: hunting down streaming videos for films we have in our closed library buildings

**Jessica Torres** -> All Participants: Creating more variety to LibGuides, getting more e-books, offering more video tutorials over services, and reference chat

Amelia Raines -> All Participants: Recording screencast tutorials on using library resources for state agency employees

Alice Sherwood -> All Participants: We have been posting more online posts about census, some of our coworkers did business workshop videos live outreach remotely.

**Louise Buckley** -> All Participants: Trying to find streaming alternatives to DVD holdings **Andrea Craley** -> All Participants: All our reference librarians created a spreadsheet to find free eBook sources for our textbooks to share this with our faculty

**Aimee Quinn** -> All Participants: +2 HathiTrust, expanded online outreach (cultural conversations, online poetry), online resources, Zoom appointments with librarians, online

library instruction, LibGuide, home delivery of materials, checking out laptops to students until the fall quarter

**Yvonne Williams** -> All Participants: Our Link Department, which is our ready reference and community information call center is operating somewhat normal. Memphis Public Library.

**Perveen Rustomfram** -> All Participants: Chat reference service, pulling books for students to pick up, Makerspace making frames for mask in a collaborative effort in city

**Min Shaheen** -> All Participants: My library has been helping with handing out and collect applications for services like unemployment and SNAP. We're helping local government staffing call centers as well. That's on top of assiting patrons online for any questions related to the library services and other stuff.

**Sarah Dobransky** -> All Participants: Our army of robots (3D printer) has been making face shields for first responders in Cleveland area.

**Brooke Jennings** -> All Participants: Providing "one-on-one" appointments via Hangouts for our Patent ~38amp; Trademark Resources Center, small business, nonprofit, and student customers.

Katie Lewis -> All Participants: Sure, I can share the Omeka site here:

**Antje Mays** -> All Participants: navigating e-textbook emergency access to help faculty (and wading through some providers' 'convoluted access procedures to help faculty vet the viable from the veiled sales tactics)

Katie Lewis -> All Participants:

<u>https://clas230.collections.sites.carleton.edu/exhibits/show/mapping-the-hellenic-world/intro</u> **Malea Walker** -> All Participants: +1 Susanne Caro that's fantastic!

**Susanne Caro** -> All Participants: Random question: It sounds like San Diego public decided to stay I the program? What was helpful in getting them to see the value of being in the FDLP?

**Kris Abery** -> All Participants: chat, email reference, providing access to databases, scan on demand for patrons needing documents

**Yvonne Williams** -> All Participants: Staff from other departments and locarions are helping man the LINc Department. Memphis Public Library.

Louise Buckley -> All Participants: LibGuides cleanup by staff with available time Antje Mays -> All Participants: definitely Luv for Hathi Trust and National Library, Great Courses that opened their materials for the emergency, luv to vendors for extending trials so faculty have time to actually review the materials

Jenny Groome -> All Participants: LibGuide asset clean up - shouldn't be new, but...

**Shari Laster** -> All Participants: yes, we're improving our future services by tackling several holdings clean-up projects

**Ashley Dahlen** -> All Participants: The chat log will be available in the event's archive - no need to download it!

**Greg Reynolds** -> All Participants: Our library revamped our homepage to "Library at Home," chat and email reference, expanded e-card registration to entire county, making PPE with our 3D printers, virtual programs, updating our online research guides

**Kristina Bobe** -> All Participants: We're using some of the extra time at home to clean up govdocs records in the catalog after moving the collection into storage last year. (University of Virginia)

Kathy Hale -> All Participants: ordered posters from the CDC on handwashing - free!

**Alice Sherwood** -> All Participants: We also have been answering COVID-19 hotline for our city helping people get tests

**Yvonne Williams** -> All Participants: The Mayor is recording his daily updates in our TV studio and our radio station remains on the air. Memphis Public Library. Yvonne

**Min Shaheen** -> All Participants: We're also providing online tutoring for k-12 students and story times.

Whitney Gerwitz -> All Participants: Lots of virtual programming with authors, local organizations and museums, etc. We've also been adding more to our social media like Live Reader's Advisory, at-home craft sessions, and I've created videos on how to look up mock ballots for elections and voting information.

Kate Irwin-Smiler -> All Participants: +1 zoom reference

Theresa Zahor -> All Participants: We have been doing the same with 1 off ebooks

Aimee Quinn -> All Participants: +2 zoom reference plus research appointments

**Sarah Erekson** -> All Participants: adding a Practicing Kindness weekly Zoom session including cooking, making popup books, etc

**Cindy Etkin** -> All Participants: 2. Due to the limitations imposed by workplace access restrictions and teleworking, how have your non-public service workflows been impacted?

Elizabeth Barron -> All Participants: We are only purchasing eBooks

**Tomeka Jackson** -> All Participants: Same we are purchasing eBooks and have put a hold on our firm print book orders

**Rebecca Stockbridge** -> All Participants: When doing virtual reference, it's frustrating can't access print/microfilm materials that haven't been digitized. It's the worst!!!

Jenny Groome -> All Participants: Not helping search

Aimee Quinn -> All Participants: +1 Rebecca

Sarah Dobransky -> All Participants: I can't get to my print books for collection reviews.

Malea Walker -> All Participants: +1 Rebecca

Jennifer Hostetler -> All Participants: +1 Rebecca

**Rebecca Stockbridge** -> All Participants: I hope my administration finally can see how important digitization is now more than ever.

**Claudia Fitch** -> All Participants: The staff that remains at the Main Library and the branches have been kept very busy weeding/inventory/shelf reading the collections, so there is no lack of things to do.

Mark Hamilton -> All Participants: +1 Rebecca

**Andrea Craley** -> All Participants: Most of us in Tech Services do not have remote access to our ILS, so there is no processing or cataloging, even of electronic docs. Still working with our ITS dept

**Patricia Willingham** -> All Participants: Our cataloging staff is working on reclassifying our circulation collection from Dewey to LC from home. When they get back into the building, they will have spreadsheets and labels ready to go and will start relabeling and shifting immediately.

**jennifer obrien** -> All Participants: We have shifted all tech services work to database maintenance.

**Kathy Hale** -> All Participants: limitation is the level of broadband access that people have at home

Yvonne Williams -> All Participants: Our Nonpublic services (cataloging, acquisitions,

circulation, shelving etc.) have come to a halt. Many of the staff have volunteered with other areas that our Mayor considers essential such as boxing and delivering food for MIFA (Metropolitan Interfaith Association) outreach programs.

**James Rodgers** -> All Participants: We embarked on a barcode scan inventory on our Gov Docs and had to suspend because students and staff are work from home only.

**Errin Levingston** -> All Participants: We have been able to clear out the backlog of responses to reference requests from prisoners. : )

Elizabeth McDonald -> All Participants: Have boxes of gov pubs at home to catalog

**Caroline Gilson** -> All Participants: Print W/D projects have come to a halt (sad face).

**Tomeka Jackson** -> All Participants: Microsoft Remote desktop we use to access work computer remotely makes my internet slower

Jennifer Hostetler -> All Participants: +1 Andrea

**Sarah Erekson** -> All Participants: Staff member is working on separating multi-format bibliographic records to single format bibliographic records. Basically, he is putting print holdings on print records, microfiche holdings on microfiche records and electronic holdings on electronic records. It requires moving holdings, exporting records from OCLC and/or creating original cataloging. He began the project with Y 4.T~38#x2019;s.

**Margaret Terrell** -> All Participants: I'm doing withdrawals from home.

**Lauren Hall** -> All Participants: I have had more time to analyze our item selection profile **Julia Cater** -> All Participants: Everyone is helping out with our ILS/OPAC migration, either doing preliminary training or helping check the test load.

Jenny Groome -> All Participants: Not helping search Selective's discard lists. Others in building, so not doing reference. My internet connection isn't great. So I'm transcribing digitized items (in script)

**Jessica Torres** -> All Participants: We are not able to continue our weeding/discharging collection development projects

Armando Da Silva -> All Participants: FLYIN' chat box... lol.

Elizabeth McDonald -> All Participants: Internet connectivity is an issues

**Jen Kirk** -> All Participants: Student staff would normally be processing materials. We have kept them employed by moving them to shelflist work via telework. Shockingly it is not helpful that we have a partially cataloged collection!

**Alice Sherwood** -> All Participants: I do go to the building M-F now, since I am on the mass weeding project for government documents, as we have gone completely digital since 2018.

**Kristina Bobe** -> All Participants: my staff is retrospective cataloging from cards and inventory spreadsheets. Making an internal note to go back to item to confirm, barcode, etc. when we get back

**Aimee Quinn** -> All Participants: Limited access so processing halted; rely on electronic collection

**Shawn King** -> All Participants: Doing cataloging cleanup projects, withdrawls, authority control

**Beverly Dowdy** -> All Participants: ASERL Disposition database has temporarily shut down; uploading titles was a major project

**Holli Redden** -> All Participants: We have several projects set up for us to do from homecatalog cleanup, etc. I think the biggest problem is trying to communicate with each other mostly through email. Not being able to "see" in person.

**Erin Waltz** -> All Participants: Really making me consider digitizing and replacing some print with eBooks

**Elizabeth Barron** -> All Participants: Unable to do processing from home so working on updating work manuals for student assistant and library specialist positions. Catalog cleanup too!

**Caroline Gilson** -> All Participants: Also, we were packing up items to send to our Regional, had to pause that too when we closed.

Keven McGinn -> All Participants: +1 Sarah

**Jacqueline Magagnosc** -> All Participants: +1 on the clean-up projects. So many clean-up projects!

**Ben Chiewphasa** -> All Participants: Supervisors in our Tech Services unit are creating YouTube tutorial videos for various cleanup projects (i.e., duplicate records from previous ILS migration, etc.).

**Mary Jo Heacock** -> All Participants: Checking links/Adding links and bib records for our online periodicals through HeinOnline Subscription.

**Kelly Wilson** -> All Participants: I am probably in the minority, but my anxiety levels have dropped drastically while working from home, and I am finding myself to be more productive.

**Perveen Rustomfram** -> All Participants: We are set up with remote access to our systems at work and are cataloging backlogged material such as discards we get and non-cataloged materials. Resolving catalog issues.

Alice Sherwood -> All Participants: For others do telework at home 2 days a week, we do have to depend on the electronic equipment if they are updated or not, some of them don't access to ILS on work desktops.

**Angela Bonnell** -> All Participants: More cataloging (from home) and working from inventory of uncataloged microfiche for the tangible pieces and/or better yet purls.

Deborah Mongeau -> All Participants: Working on paper check-in records

(~38quot;Kardex~38quot; records) to check against full records in catalog. Going nicely but at some point I need to actually check the records against what we actually have in the stacks. **Ella Shurr** -> All Participants: LOTS of catalog cleanup!

**Carolyn Frenger** -> All Participants: At the U.S. Department of the Interior, my co-library technician and I are working on inventorying our Periodical collections with the call number PER in preparation for weeding our general Periodical stacks.

**Jennifer Gilbert** -> All Participants: In-house digitization program is suspended; those contractors are transcribing manuscripts in digital collections that lack OCR

**Annette Meyer** -> All Participants: I was on vacation for two weeks before our buildings closed, so I have no access to physical backlog. So I am doing things I never have time for, including reviewing our selection profile.

Armando Da Silva -> All Participants: OPTICAL FIBER TO THE PEOPLE!

**Shari Laster** -> All Participants: some of the holdings update projects are producing lists of items that will need manual verification at a later date, but it is still progress on work that would not usually be a priority

**Elizabeth McDonald** -> All Participants: Took boxes of docs home to catalog **Beverly Dowdy** -> All Participants: triaging for documents to be retained, I am enhancing information for catalogers to begin work

**Min Shaheen** -> All Participants: We're still ordering materials as scheduled. For the moment, we're purchasing a lot more e-content for our patrons. We're still able to import records to our ILS. We're creating records sets for the purpose of weeding when we re-open. The remote connection sometimes is a bit slow, but has worked well so far.

**laurie hall** -> All Participants: At GPO, our digital cataloging numbers are up significantly, but we are not cataloging tangible materials, but have also started back on Historic shelflist cataloging, a project that was on hold for a few months

Andrea Morrison -> All Participants: We are cataloging e-books and e-theses and working on projects. One docs project is to catalog our retrospective federal docs collections -- thousands of records have provisional records! Networks can be slow though and affects productivity.

Jenny Groome -> All Participants: + Yay for Historic Shelflist Laurie Hall

**Susanne Caro** -> All Participants: It's been a good time to work on research, there is at project at my library to write bios for Suffragettes

**Rebecca Stockbridge** -> All Participants: I've been able to promote online FDLP materials and resources to our public librarians more and get them familiar with using these resources, especially now. I've offered to help them with any patron reference questions they get stumped on dealing with federal (and state) gov info.

**Lucy Duhon** -> All Participants: Have switched over to just eBook purchases to round out our collections budget for the remainder of the year.

Julie Mielke -> All Participants: Remote access is marvelous-with extra time, I get to create new work flows in my acq'n responsibilities ; I get to see what my cats do all day; working ALL hours of the day-good and bad.

**Bernadette Johnson** -> All Participants: Same with my library.

**Elizabeth McDonald** -> All Participants: Zoom department meetings to keep everyone in the loop

**Jen Kirk** -> All Participants: Slack has been an essential tool to replicate workplace conversations, more free flowing than email.

**Greg Reynolds** -> All Participants: We've switched over to eBook only purchases as well for the rest of the fiscal year

**Carolyn Frenger** -> All Participants: @Julie Mielke, have your cats been looking at you like wondering when you will be leaving THEIR house?

**Elissa Lawrence** -> All Participants: I catalog and archive born-digital Ohio documents, so I visit all our agency websites daily to save Coronavirus-based documents to archive. I've saved over 700 items thus far and will be cataloging til Christmas :)

**Stephanie Bartz** -> All Participants: Yes, more meetings.

**Tomeka Jackson** -> All Participants: We use MS teams for department meetings

**Patricia Siska** -> All Participants: FYI. LibAnswers is a library chat service that replaces the current QuestionPoint chat service. Great reference chat service.

**Min Shaheen** -> All Participants: Our staff also have more time for professional development. There are so many webinars to take, it's wonderful.

Mark Hamilton -> All Participants: +1 Will

Yvonne Williams -> All Participants: +! Zoom meering. Yvonne, memphis Public

Sue Gagnon -> All Participants: +1 Elizabeth Lots of Zoom meetings

Jennifer Hostetler -> All Participants: +1 Min

Alice Sherwood -> All Participants: +1 Min

Mary Jo Heacock -> All Participants: yes, i am doing this as well.

**Elizabeth Barron** -> All Participants: We have a coffee break open to all library staff once a week via Zoom.

**Deborah Mongeau** -> All Participants: I've found that working from home there are less distractions so I'm making much better progress on my project than I would have at work. But one thing that I didn't expect is that I really miss my large screen monitor, high speed wi-fi and industrial strength printer/scanner. Huddling over my laptop at home is not good for my posture!

**laurie hall** -> All Participants: All GPO staff that monitor PURLs links and access to resources are on full-time telework

Patricia Siska -> All Participants: + FDLP webinars

**Christopher Brown** -> All Participants: Doing lots of library instruction sessions via Zoom, both synchronous and asynchronous.

Kate Irwin-Smiler -> All Participants: Deborah, i brought my large monitor home :)

Armando Da Silva -> All Participants: LARGE MONITOR

Kelly Wilson -> All Participants: That is an amazing idea, Beth!

**Holly Chambers** -> All Participants: I happened to have a large monitor on loan from a friend, and I am VERY glad Ii have it.

Armando Da Silva -> All Participants: + Wireless full keyboard and mouse

**Gwen Sinclair** -> All Participants: I miss my nice quiet office -- the neighbors are having their house reroofed -- loud!

Aimee Quinn -> All Participants: I wish I brought my dual monitor home!

**Yvonne Williams** -> All Participants: Staff has been able to fo collection development and serial acquisitions from home.

Armando Da Silva -> All Participants: = Laptop that feels llike a desktop.

**Larry Eames** -> All Participants: +1 large monitor, i bought a desktop when I moved for Remote D~38amp;D and I'm SO glad I have that now that i'm working from home

**Caroline Gilson** -> All Participants: +1 to miss being able to go see the item on the shelf, Beth! **Elizabeth McDonald** -> All Participants: Monitor, and scanner on loan from library

**Jessica Torres** -> All Participants: We couldn't bring our desktops home but have work laptops and remote desktop access. I'm lucky I have a work laptop and iPad

**David Isaak** -> All Participants: Our technical services team have plenty of work to do remotely. It is the instruction librarians who are struggling to find projects. This surprised some staff who thought that Tech Services had to be done one site.

Keven McGinn -> All Participants: +1 Elizabeth Barron

**Kate Irwin-Smiler** -> All Participants: I had to buy an actual desk chair rather than sit in a folding dining room chair. my tech set up was fine.

Holli Redden -> All Participants: David, I agree. That has been our experience.

Cindy Etkin -> All Participants: I miss the monitors I have at work!

Margaret Terrell -> All Participants: Our librarians are still doing consultations online.

Kelly Wilson -> All Participants: Larry - all my d~38amp;d is virtual so I have a fairly nice

desktop at home. This turned out to be beneficial for work as I don't have to use my work

laptop, I can just use my pc

**Armando Da Silva** -> All Participants: App load balancing - Use tablet and phones to run their own apps so laptop not overloaded.

Sue Gagnon -> All Participants: +1 Kate desk chair

Margaret Terrell -> All Participants: Right now w ar available 24/7 during exam prep

Tomeka Jackson -> All Participants: Can you explain the question?

Kate Irwin-Smiler -> All Participants: Margaret: on a shift schedule, i hope!

**Larry Eames** -> All Participants: @kelly, same, but I just wrapped up grad school and started my first job, so I had been holding out until this year before upgrading

**Shawn** -> All Participants: So me things yes, some things no.

Sarah Dobransky -> All Participants: +1 Shawn

**Sandy Himel** -> All Participants: Because we have transferred some documents to our homes for retrospective cataloging, we have compiled some guidelines/practices for proper physical protection and preservation of these.

**Gwen Sinclair** -> All Participants: Our legislators believe we are all getting paid to do nothing. Some library employees are volunteering to process unemployment claims.

Holly Chambers -> All Participants: Not allowing multiple answers!

Armando Da Silva -> All Participants: onLY ONE ! Awwwww....

**Sonja Gardner-Clarke** -> All Participants: Phone and skype

Kelly Wilson -> All Participants: @Larry -- congrats on finishing grad school!

Holly Chambers -> All Participants: My answer would be all except postal mail.

Katie Fearer -> All Participants: Staff are using MS Teams to work with each other

Armando Da Silva -> All Participants: :-(

**Brooke Jennings** -> All Participants: Chat, Hangouts/Zoom, and email.

**jennifer obrien** -> All Participants: we are using social media as first point of contact, and chat and email for everything else.

Kathy Layer -> All Participants: Telephone, video conferencing, social media

John Devine -> All Participants: Email and telephone

Shawn King -> All Participants: Staff using Microsoft Teams

Armando Da Silva -> All Participants: :-P

**Barbara Bren** -> All Participants: email, webex conferencing, phone/jabber

Caroline Gilson -> All Participants: Video, email, telephone, chat

Leia Dickerson -> All Participants: Using Skype, email, Skype chat, and telephone.

Kate Irwin-Smiler -> All Participants: Mostly video conference, but pretty much everything:

text with coworkers, email with faculty ~38amp; students. twitter with ... you know, everyone? :)

Stephanie Bartz -> All Participants: All but postal mail.

Bernadette Johnson -> All Participants: Email, phone, chat

**Julia Cater** -> All Participants: Telephone, video conferencing, e-mail, postal mail, and campus post.

**Charlie Amiot** -> All Participants: We're not using telephones w/public patrons at all, because unfortunately there's no way to disguise our personal phone numbers.

**Deborah Mongeau** -> All Participants: We're using all of the options listed.

Hugh Truslow -> All Participants: With colleagues, a ton of Slack and some Microsoft Teams

Stephanie Shepro -> All Participants: +1 Teams

**Mark Hamilton** -> All Participants: chat and email so far

Kristina Bobe -> All Participants: All except mail

**Theresa Zahor** -> All Participants: We are using email, video chat, video conferencing and social media.

Elizabeth Barron -> All Participants: telephone, video conferencing, postal mail

jennifer obrien -> All Participants: video conferencing with colleagues

Monifa Carter -> All Participants: We've been using everything except postal mail

Mary Jo Heacock -> All Participants: a thru d but b mostly

**Holli Redden** -> All Participants: We've used all except for postal mail, and I do believe a couple of my co-workers have done that one, too.

Shawn -> All Participants: Email and phone

**Rebecca Stockbridge** -> All Participants: social media, email, video conferencing, telephone **Carla Pritchett** -> All Participants: Telephone, video, social media, chat

Perveen Rustomfram -> All Participants: Email, texting, telephone

Netta Cox -> All Participants: Telephone, email

**Jacqueline Magagnosc** -> All Participants: +1 for everything but postal mail, and that may be being used by other departments

**Louise Buckley** -> All Participants: All except postal mail and telephone and with the addition of the library website

Sue Gagnon -> All Participants: Using telephone, video conf., chat and email

Aimee Quinn -> All Participants: we use email all the time but also use zoom, MS Teams,

WebEx, chat, text, and phones plus a weekly staff meeting

**Kelly Wilson** -> All Participants: Email is priority, but I've used Microsoft Teams, Chat, and text messaging (primarily with my boss)

**Andrea Craley** -> All Participants: Using chat and email mostly for patron. Using telephone, video conferencing with Teams or Zoom with colleagues.

Marija Gudauskas -> All Participants: all except mail

Jenny Groome -> All Participants: Email, phone calls

Lori Driver -> All Participants: Telephone, chat, email

Jessica Torres -> All Participants: Zoom chat and video, email, social media (slack or microsoft teams)

Armando Da Silva -> All Participants: Other: Telepathy ?

Patricia Behles -> All Participants: e-mail as well

James Rodgers -> All Participants: Email, and Skype for business

**Whitney Gerwitz** -> All Participants: Pretty much all except for telephone (unless they can call into a Zoom meeting) and postal mail

**Cindy Etkin** -> All Participants: 3. How has the coronavirus affected the way you communicate with the people you serve, supervise, coworkers, supervisors, etc.?

Holly Chambers -> All Participants: i'm curious why some of us couldn't do multiple answers/ Julie Mielke -> All Participants: All except chat and soc'l media

Kathy Hale -> All Participants: Really a,b,c,d

Ella Shurr -> All Participants: Lots of zoom meetings and chats

Sarah Dobransky -> All Participants: Video for colleagues, online chat for patrons. I'm at a

public library and we've had issues with inappropriate zoom screens

Andrea Craley -> All Participants: I did mail ILL packages to some patrons that came in right after we closed, and was able to pick them up, process them, and mail them

**Yvonne Williams** -> All Participants: At memphis Public Library we are using Telephone, Video Confernece and e-mail.

**Min Shaheen** -> All Participants: We're doing pretty much all those.

Aimee Quinn -> All Participants: We now have weekly video staff meetings

Theresa Zahor -> All Participants: Video chatting for longer reference inquiries

**Jen Kirk** -> All Participants: It depends on their home circumstances. In order to be empathetic manager, I spend more time accommodating my team member and staff's needs

Jenny Groome -> All Participants: I don't like texting - but did check in with someone by text. Elizabeth McDonald -> All Participants: S;acl

Louise Buckley -> All Participants: Slack is useful

**Shawn King** -> All Participants: More interaction in the beginning when first figuring out what to work on. Now on a more regular basis.

Laura Sare -> All Participants: slack

**Rick Mikulski** -> All Participants: Portland State is using postal mail to send books and laptops to students and faculty.

**Jennifer Hostetler** -> All Participants: Our students are just trying to keep their heads above water with classes and communicating less.

**Mark Hamilton** -> All Participants: We no longer have student workers. Microsoft Teams meeting with colleagues.

**Bernadette Johnson** -> All Participants: I barely communicate with students and the chat is very quiet.

Elizabeth Barron -> All Participants: Zoom is a lifesaver!

Andrea Craley -> All Participants: A lot more meetings

**Sonja Gardner-Clarke** -> All Participants: At the NSF we are sharing more about our personal lives than usual. Trying to create a sense of concern

**Theresa Zahor** -> All Participants: Our campus is mainly a computer campus, so our reference interactions are less.

Holly Chambers -> All Participants: Zoom and Teams.

Karen Tate -> All Participants: i feel like i am in a communication desert

**Erin Waltz** -> All Participants: I am really trying to have every conversation via video. I want to give them the sense of connection and normalcy

**Netta Cox** -> All Participants: Communicating more. Zoom overload at times.

Jessica Torres -> All Participants: I'd say easier with co-workers but harder with student workers

Julie Mielke -> All Participants: Lots of typing besides Zooming

Lucy Duhon -> All Participants: Zoom, email, text msging

**Sarah Dobransky** -> All Participants: We are a union, and those staff are not working. I am personally chatting with my staff, but I can't ask them to work. It's outside of the contract allowance.

**Hillary Fox** -> All Participants: It's made us rethink meeting culture at our institution. We have delegated ~38quot;fun/catchup~38quot; time in meetings but have also learned what actually

needs a meeting vs what could be an email.

**Yvonne Williams** -> All Participants: Email and Text is the number one method for communicating. The telephone if the need is immediately.

Hugh Truslow -> All Participants: +1 Zoom overload

Kathryn Wesley -> All Participants: Zoom, Teams, Webex, Canvas

Elizabeth McDonald -> All Participants: Weekly meetings, text, email

**Andrew Grace** -> All Participants: I'm having a lot of meetings that normally would last 10 minutes that last 45 minutes

**Sophia Neuhaus** -> All Participants: Lots of Zoom

**Jacqueline Magagnosc** -> All Participants: I think we miss the informal, drop by communication. We're having a weekly department check invia Zoom

Amy Chase -> All Participants: Microsoft Teams

**Ben Chiewphasa** -> All Participants: With co-workers: We've been using Teams a lot. For the people we serve: provide multiple options in preferred mediums. if they prefer Zoom, we provide Zoom, etc.

**Rebecca Stockbridge** -> All Participants: My colleagues and I have more meetings virtually than we ever had in person.

**Monifa Carter** -> All Participants: The library team video conferences 4x week and I have daily phone calls with the person I supervise

**Kimberly Wirth** -> All Participants: Easy to communicate with coworkers, more difficult to communicate with student workers.

**Beverly Dowdy** -> All Participants: We all had to learn Zoom quickly! also Microsoft Teams **MEGAN GRAEWINGHOLT** -> All Participants: zoom overload!!!

Kristina Bobe -> All Participants: Zoom and WebEx staff; students email

**Lori Thornton** -> All Participants: Communicating a lot more, triple times the meetings, it's none stop, haven't even started the projects I brought home to do (6 weeks at home now)

Doriann Dawkins -> All Participants: Weekly meetings and email

jennifer obrien -> All Participants: yes, virtual meeting overload

Elizabeth McDonald -> All Participants: text pictures some time

**Kathy Hale** -> All Participants: some of my staff cannot spend time because of their kids are at home.

**Kate Irwin-Smiler** -> All Participants: It's harder to communicate - it's the end of our semester (literally the last day of classes) ~38amp; we miss the ability to drop into people's offices!

**Perveen Rustomfram** -> All Participants: Zoom is wonderful for training and meetings! Slack helps us all keep connected too.

**Theresa Zahor** -> All Participants: RE: co-workers we use text, chat and Google meet regularly rather than just talk in person.

**MaryBeth Will** -> All Participants: zoom and google chat for quick questions to coworkers **Margaret Terrell** -> All Participants: Monthly zoom public services meeting

Cornelius Pereira -> All Participants: MS Teams and more meetings

**Katie Fearer** -> All Participants: Duties people used to share (like answering reference phone and email) are now less widely shared - for example, one or two people only are handling phones and another one or two handling email reference.

Armando Da Silva -> All Participants: Slow down people.

Kimberly Wirth -> All Participants: Definitely a lot more meetings

**Jakera** -> All Participants: Communicating a lot more with supervisors than before. But also more complicated scheduling.

**Michelle Kubiak** -> All Participants: we've been doing a surprising amount of texting. and for a staff of 8 we have four different group chats

Kate Irwin-Smiler -> All Participants: +1 kathy re: kids

**Yvonne Williams** -> All Participants: +1 Zoom. MPL/ Yvonne

Elizabeth McDonald -> All Participants: Miss talking to others

**Ella Shurr** -> All Participants: weekly Zoom meetings : All Staff meeting, team meeting, and one-on-one meeting with my supervisor. We even have a 'happy hour' on Thursdays-a zoom meeting where our staff gets together but we are not allowed to talk about work. ;-)

**John Devine** -> All Participants: Phone has become responding to the public~38#x2019;s voicemail, which allows for less rushed calls.

Susanne Caro -> All Participants: Just about everything, including post cards

Armando Da Silva -> All Participants: S-I-o-W --- D-O-W-N

Lucy Duhon -> All Participants: Pet appearances

**Kathryn Wesley** -> All Participants: Daily emails from our dean to encourage and give us info from university admin

Elizabeth McDonald -> All Participants: +Pet appearances

**Margaret Terrell** -> All Participants: Have a team chat that keeps us all in touch.

**Alicia Kubas** -> All Participants: using chat to have quick convos with coworkers where I used to just go over to their office

**Patricia Siska** -> All Participants: Our public chat and inter library communications mostly include ~38quot; be safe~38quot; and other such signoffs.

**laurie hall** -> All Participants: GPO has expanded our work hours from 6am to 11 pm to help staff with child care issues, and other things, so we are also more available to you, the FDLP community

**Ramona Kohrs** -> All Participants: our chat reference has exploded with questions re access to ERs

Armando Da Silva -> All Participants: We have a virtual cat in our Teams meetings...

**Christopher Brown** -> All Participants: Weekly ~38quot; libary all~38quot; Zoom meetings with pet show and tell.

Alice Sherwood -> All Participants: I find it has gotten a little more difficult, I have 4 staff members that work from home 2 days a week in different shifts, so the best way for us to contact one another is to try catch each other when we see each other in building or more email/text with one another. It makes it harder to supervise and track what everyone is doing even we seem to use more tech now than before COVID-19

**Paul Moore** -> All Participants: Nothing has really changed for me all that much. We email a little more, but not significantly more.

**Kelly Wilson** -> All Participants: Yes, my cat hates when I shut my door, so I have to leave it open and pray he doesn't start "talking"

**Cindy Etkin** -> All Participants: Hillary, that's interesting you are rethinking meeting culture at work.

Caroline Gilson -> All Participants: I miss just dropping in on a colleague for an informal

conversation.

**Elizabeth Barron** -> All Participants: Doing remote reference one really has to think through each step of the process of how the information was found. I am writing detailed responses for things you would just see in a face-to-face interaction.

Katie Lewis -> All Participants: +1 Caroline

**Netta Cox** -> All Participants: each Monday the library staff have virtual coffee break to catch with one another

Kate Irwin-Smiler -> All Participants: +1 caroline

**Margaret Terrell** -> All Participants: One of our staff started a Feel Good Friday email **Keven McGinn** -> All Participants: HAD to start at Ground Zero with EVERYTHING as a Tech Asst / Specialist. Started with Telephone, then Email, working on Zoom.

**Shawn** -> All Participants: Got new touch screen laptop. Windows 10/Bing preventing Zoom download. It wants me to remove the Windows S, but have less security. Researching how to do this without doing harm.

Cindy Etkin -> All Participants: +1 Sonja

**Laura Baker** -> All Participants: We have some staff who do not have Internet at home, so things are much more difficult.

**Sue Gagnon** -> All Participants: We started have staff "social"; hours and game time after the work day.

**Margaret Sylvia** -> All Participants: I miss just chatting with my coworkers at lunch and other times.

**Sonja Gardner-Clarke** -> All Participants: We have had division happy hours, coffee sessions, and lunch times with our director

**Elizabeth McDonald** -> All Participants: vpn issues

**Theresa Zahor** -> All Participants: VPN issues here too.

Larry Eames -> All Participants: +1 working outside/spending time on a balcony

Jen Kirk -> All Participants: +1 Will porch office is the best

**Kate Irwin-Smiler** -> All Participants: +1 Shawn: I'm the ~38quot;guinea pig~38quot; who has Mac OS Catalina installed. Security issues with remote IT takeovers mean I can't get any help.

Mark Hamilton -> All Participants: Sounds really nice Will!

Armando Da Silva -> All Participants: Proposal: FEEL GOOD EVERYDAY ! :-)

Mary Jo Heacock -> All Participants: the birds are too loud!

Larry Eames -> All Participants: porch office is a lifesaver!

Elizabeth McDonald -> All Participants: Pollen here too

**Arlene Weible** -> All Participants: We have regular dance party breaks ... using random youtube videos

**Holly Chambers** -> All Participants: A little too chilly here for a porch office right now :-) **Mark Hamilton** -> All Participants: +1 Kate on Mac

**Sanga Sung** -> All Participants: I have been attending this meeting the portch. It is awesome! **Theresa Zahor** -> All Participants: Lawn services too loud for porch

**Annette Meyer** -> All Participants: +1 working on deck. Here in Minneapolis, today was the first day it was warm enough to do that.

**Erin Waltz** -> All Participants: Oh, we do virtual happy hour every week

**Susanne Caro** -> All Participants: GODORT chat on Friday, you don't have to be a member.

**Kathy Hale** -> All Participants: Will, that's OK unless you live in New York State who just got a foot of snow.

**Karen Tate** -> All Participants: we have an engagement committee that keeps talking about what we could do to maintain contact, but we have yet to implement anything

**Greg Reynolds** -> All Participants: Our library signed up for Basecamp which allows people to create teams, chat, post documents in a single spot.

**Netta Cox** -> All Participants: my supervisor and I do a virtual walk at the end of the day. After 5pm we get on our smartphones and hashout work problems as we walk for an hour

Holli Redden -> All Participants: We do virtual Coffee and Donuts through Zoom

**Ella Shurr** -> All Participants: Happy Hour on Thursdays- BYOD, and you're not allowed to talk about work.

Holly Chambers -> All Participants: I like the idea of phone walks.

**Keven McGinn** -> All Participants: TOO hot here in Florida to work outside !

Jessica -> All Participants: Finally get use what I've learned about Microsoft Teams and 365 Will Stringfellow -> All Participants: +1 Ella

**Aimee Quinn** -> All Participants: I will say this situation does not seem much different, aside from the technology used, than it did when working after the 9/11 tragedy. While we were not on a stay-at-home order, many people were unable to work due to the shock of the tragedy. VIrtual reference was just starting at that time so there was a change in how we managed virtual reference and how we helped our users as well as how we helped each other. It was a national tragedy as well as a world-wide tragedy.

**Sarah Dobransky** -> All Participants: As a public librarian, I can't connect with most of my patrons. They are often homeless or do not have internet. I miss them, and in some cases I'm very worried. Lots of our staff have been trying to find wats to connect with our regulars

**Margaret Sylvia** -> All Participants: Supervising people feels so much harsher when you are doing it by email or text, as opposed to in person. I have to be careful about how I check on things getting done, etc. When I email things to my clerks to accomplish, I try to be very gentle about giving directions, so it doesn't come off too abrupt.

**Kathy Hale** -> All Participants: use FB messenger for Monday afternoon get together **Patricia Behles** -> All Participants: daily coffee breaks

**roberta sittel** -> All Participants: are libraries considering how services and spaces will be different when we reopen?

Aimee Quinn -> All Participants: +1 Sarah D.

**Claudia Fitch** -> All Participants: I said phones, but that's because we answer the phones all day long to help patrons with their issues. Other than that, the communications from other staff are email, rather than in-person.

**Rebecca Stockbridge** -> All Participants: Yes, we are planning that now.

Mark Hamilton -> All Participants: We are trying to sort that out, Robbie.

Jen Kirk -> All Participants: Robbie, yes, absolutely

**MEGAN GRAEWINGHOLT** -> All Participants: spacing out computers

**Yvonne Williams** -> All Participants: We have daily ~38quot;Our Stroies~38quot; where staff share heartwarming experiences during this pandemic, whether personal or work related. Memphis - yvonne

Will Stringfellow -> All Participants: +1 Robbie Yes

Ella Shurr -> All Participants: Robbie-yes!

Aimee Quinn -> All Participants: Robbie, absolutely

**laurie hall** -> All Participants: GPO is already working on return to work plans, when we actually do return

**leigh brown** -> All Participants: Yes. Need to continue social distancing and do slow and limited openings.

**Arlene Weible** -> All Participants: Most need to consider phased re-opening to be able to comply with state rules around social distancing.

**Jenny Groome** -> All Participants: I am getting email from my supervisor about reopening. Some staff are the building - some home. I'm home.

**Alicia Kubas** -> All Participants: i'm hopeful that we'll have more flexibility in working from home since we've been able to show how much we can do remotely

**Deborah Mongeau** -> All Participants: We had been shifting to a virtual environment before the coronavirus hit (virtual meetings, e-mail, chat reference, virtual ILL, mailing materials to patrons, Zoom instruction classes to high school classes, etc.) so the shift was pretty smooth and we've been able to keep in touch and collaborate and keep our services going. The big change we had to make was that our laptops that we had loaned out in-house we made them to go out for 28 days because there is still a digital divide among our students.

**Rebecca Stockbridge** -> All Participants: + 1 Leigh

Netta Cox -> All Participants: yes my library is already discussing it

**Rick Mikulski** -> All Participants: Yes - Portland is spreading its computer lab across multiple floors to increase distance between each station. This will cut into group study areas.

**Alice Sherwood** -> All Participants: Sarah +1, I also find it difficult that digital divide is so big in a city and the homeless and other with no money to get wireless internet, more important than ever, cannot be connected once physical library building is closed.

Rebecca Stockbridge -> All Participants: +1 Arlene

Kathy Hale -> All Participants: I have sent a plan to our Director about return to work.

**leigh brown** -> All Participants: We~38#x2019;re working to convert our public programs to virtual programs.

**Theresa Zahor** -> All Participants: My library is discussing cleaning services when we reopen. Who, how often, etc.

**Arlene Weible** -> All Participants: Also think about using appointments to use computers, rather than offering computer labs

**Jenny Groome** -> All Participants: Reducing seating in public areas - but we get lots of online, phone etc. contact with patrons

**Elizabeth McDonald** -> All Participants: Digital divide big here why we are still open **Kathy Hale** -> All Participants: Not looking forward to opening the book drop

Laura Baker -> All Participants: We are partially in a remote area where Internet is spotty.

Many of our staff do not have Internet at home. Any suggestions for helping them work better? **Cindy Etkin** -> All Participants: Interesting, Rick. I was wondering if that would be possible

without losing computer workstations.

Theresa Zahor -> All Participants: We are considering spacing of PC's as well.

**Arlene Weible** -> All Participants: Make sure to check with your state library about IMLS funding available to address digital divide issues

Aimee Quinn -> All Participants: We extended all due dates to the Fall. **Rebecca Stockbridge** -> All Participants: Great point Arlene. I work at a state library. Margaret Terrell -> All Participants: Our library checked out laptops to students and staff leigh brown -> All Participants: Using plexiglass for service desks. Gloves and masks for staff. Deborah Mongeau -> All Participants: Returning when and how is going to depend on what the governor orders. Ella Shurr -> All Participants: We also extended our checkouts until the fall Netta Cox -> All Participants: we passed out computers and the university is purchasing more computers and considering again a lending service of computers to the students if they should return in the Fall Holly Chambers -> All Participants: CAN'T HEAR YOU? Aimee Quinn -> All Participants: +1 Netta Kate Irwin-Smiler -> All Participants: +Holly mary ann ries -> All Participants: Sorry can barely hear her Melissa Fayad -> All Participants: 4 Greg Reynolds -> All Participants: +1 Mary Ann Holly Chambers -> All Participants: My problem actually, turned up my volume :-) Armando Da Silva -> All Participants: JANE please speak UP.

**Margaret Terrell** -> All Participants: Our IT dept. is available via email and chat and will set up appointments to meet with students

Holly Chambers -> All Participants: Poll not available

Julie Mielke -> All Participants: no poll

Holly Chambers -> All Participants: Poll #4

Aimee Quinn -> All Participants: +1 Holly

mary ann ries -> All Participants: All of the options but the last

Mark Hamilton -> All Participants: Not allowing multiple choices

Julie Mielke -> All Participants: 1st three

Theresa Zahor -> All Participants: Can only check one. We provide the top 3 services.

jennifer obrien -> All Participants: A ~38amp; B

Karen Tate -> All Participants: just the first two

Jenny Groome -> All Participants: Radio buttons

Aimee Quinn -> All Participants: We provide A, B, ~38amp; C

Louise Buckley -> All Participants: A through C

Min Shaheen -> All Participants: My library provides options for a.b.~38amp; c.

Andrea Craley -> All Participants: We have a, b, and c

jennifer obrien -> All Participants: oh, and C!

Hugh Truslow -> All Participants: A ~38amp; B

**Karen Tate** -> All Participants: the poll won't let you check more than one answer

**Patricia Behles** -> All Participants: a nd b

Holly Chambers -> All Participants: Can only choose 1! Darn. All exscept E.

Caroline Gilson -> All Participants: My institution provides the top three

Kathy Layer -> All Participants: My campus provides a.-c.

Shawn King -> All Participants: A, B ~38amp; C

**Perveen Rustomfram** -> All Participants: A,B, and C

**Ella Shurr** -> All Participants: A,B ~38amp;C, actually.

Mark Hamilton -> All Participants: +1 Shawn

Jessica -> All Participants: the poll only allowed me to pick one but a-c for us

Rebecca Stockbridge -> All Participants: A ~38amp; B

Jacqueline Magagnosc -> All Participants: My institution provides A-C

Sue Gagnon -> All Participants: A, B. ~38amp; C

Holly Chambers -> All Participants: A-C

Rebecca Hyde -> All Participants: A,B, and C for us as well

Yan Liao -> All Participants: A ~38amp; B

Liz Porath -> All Participants: we are a-c, but could only pick one

Armando Da Silva -> All Participants: WEBEX Polls, why U no want multiple answers ??? Holli Redden -> All Participants: We are regularly reminded of our access to virtual visits to counselors, etc. We have daily/weekly updates on information on COVID and health measures and info on psychological coping skills, etc.

**Holly Chambers** -> All Participants: No answer for so many BECAUSE the poll we couldn't choose more than one!

**Cindy Etkin** -> All Participants: 4. How are you and your colleagues maintaining calm and coping with social isolation?

Aimee Quinn -> All Participants: Daily walks

Jenny Groome -> All Participants: In 2005 I disappeared from gov docs world rather suddenly when I had a very premature baby. I had to keep him isolated for Aug. 2005 through 2006 and 2006/07 flu season. On one hand, I have a lot of practice with hand washing, social distancing, avoiding doorknobs, not seeing other people (except his medical team). On the other hand, this is harder because I sent him to his dad~38#x2019;s since I was still going in to work at first (he is super high risk even though he is quite a healthy teen with teen ~38#x2018;tude). And while others are in the same boat and I~38#x2019;m not being called over protective ~38#x2013; I have NO patience with people complaining about this (esp. family ~38amp; friends who were there in 2005-2007).

**Ramona Kohrs** -> All Participants: Our Staff Union has been very active and providing resources to staff, incl practical info and wellbeing resources. Also opportunities to volunteer; supply drives, food drives

**Yvonne Williams** -> All Participants: In addition to providing information on Sovid-19, Memphis Public is also providing psychological coping skills and virtyal access to counselors.

**Arlene Weible** -> All Participants: We have developed LibGuide on Self care resources: https://libguides.osl.state.or.us/coronavirus/selfcare

**Ashley Dahlen** -> All Participants: I created the polls in WebEx and I promise you I set them to have multiple choices. I don't know why that option did not get saved!!! Sorry!

Tamah Haynes -> All Participants: Could only check one. I would have check the 1t 3 in list. Laura Sare -> All Participants: No worries Ashley

**Arlene Weible** -> All Participants: Remember to access Employee Assistance Programs from employees (EAP)

**Kathy Hale** -> All Participants: not checking them every day and telling them that they are not be chained to their computers

James Rodgers -> All Participants: We get lots of emails about this sort of thing but they get

lost in the flood of announcements. I don't find it helpful really,

**Beverly Dowdy** -> All Participants: Our director sends out an email every day to bring us up to date and offer suggestions

**Holly Chambers** -> All Participants: I'd say the state and college (in NY) has been pretty good about providing resources.

**Netta Cox** -> All Participants: Our Library Community Engagement team is going to have an online session for staff with an University Mental Health Counselor via Zoom

**Mark Hamilton** -> All Participants: Microsoft teams coffee breaks, talk about one good thing this week on Friday.

**Rebecca Stockbridge** -> All Participants: We remind each other to take things an hour or a day at a time! Pace ourselves, and to ride the wave of constant change.

Elizabeth McDonald -> All Participants: Live alone and it gets lonely

**Andrea Craley** -> All Participants: My biggest thing is personal - I have a high school senior who will not have a graduation ceremony. Along with all other end of year activities, school closed for rest of year. So I try hard to have to maintain a positive face

**Ramona Kohrs** -> All Participants: Frequent email and video calls; also call friends every day, exercise breaks, going out for walks

Kathryn Wesley -> All Participants: doing online yoga and meditation classes

Holly Chambers -> All Participants: Yes, it does get lonely/

**Theresa Zahor** -> All Participants: We check in with each other.

Elizabeth McDonald -> All Participants: Getting outside helps

**Jennifer Creevy** -> All Participants: Our University has a counseling program ~38amp; they are providing free counseling for the community, including the employees.

**Patricia Willingham** -> All Participants: This is a good opportunity to work on the publish or perish requirement ;-)

**Julie Mielke** -> All Participants: We can participate in walking Wednesdays, weekly yoga, thursday happy hour, thursday all-staff mtg, daily library staff Zoom ~38quot;checkin~38quot;

Sue Gagnon -> All Participants: This Chronicle article was sent around to staff:

https://www.chronicle.com/article/How-to-Salvage-a-

Disastrous/248569?utm\_source=at~38amp;utm\_medium=en~38amp;utm\_source=Iterable~38 amp;utm\_medium=email~38amp;utm\_campaign=campaign\_1160933~38amp;cid=at~38amp;s ource=ams~38amp;sourceId=2019909

mary ann ries -> All Participants: lots of M~38amp;M

Jenny Groome -> All Participants: Facebook library groups with people not in my institution. Holly Chambers -> All Participants: I walk when I can.

**Lucy Duhon** -> All Participants: Zoom meetings with direct reports, regular lunch bunch allstaff meetings with dean

**Ben Chiewphasa** -> All Participants: Microsoft Teams coffee get-togethers. Encourage our coworkers to take more breaks than usual.

**Sarah Dobransky** -> All Participants: I've been sending my staff personal letters in the mail. I'm not getting any support from my admins

Mary Jo Heacock -> All Participants: daily walks and yoga

Alice Sherwood -> All Participants: I have been cooking more and try to go out to walk around the neighborhood as much as I am able

**Annette Meyer** -> All Participants: I am an introvert and I love my house, so I am quite content, which makes me feel guilty, knowing how hard things are for many others.

**Elizabeth Barron** -> All Participants: I start my day with a walk which helps me clear my mind and gets me ready for a day of remote work. I will continue to do this walk after the pandemic passes.

Sarah Erekson -> All Participants: zoom coffee break rooms

**Louise Buckley** -> All Participants: Morning check-ins on Slack, esp. with bitmoji, gifs, and images.

Jessica -> All Participants: Netflix group move and virtual lunches

Susanne Caro -> All Participants: going for walks... when it's not snowing

**Rebecca Stockbridge** -> All Participants: My assistant state librarian leads online video minimeditation sessions twice a week for 10 min. It's soooo helpful.

Melissa Fayad -> All Participants: zoom meetings

Holly Chambers -> All Participants: Social zooming. And a bit of drinking - social I assure you.

Kate Irwin-Smiler -> All Participants: Work has not been my source of calm and coping.

Although we have a faculty colleague who sends out happy videos every day or so.

Sarah Dobransky -> All Participants: +1 Holly

Elizabeth McDonald -> All Participants: Gets very tiring

**Laurie Fortier** -> All Participants: I pretend that everyday is Monday! The best day of the week! **Sarah Erekson** -> All Participants: +1 Kate

**Rebecca Stockbridge** -> All Participants: (she's a yoga/meditation instructor on the side) **Holly Chambers** -> All Participants: This IS incredibly tiring.

**Keven McGinn** -> All Participants: My Supervisor has recommended taking a brisk walk outside each day for Mental Well Being. This has helped tremendously. The isolation in the Suburbs has been very great.

**Perveen Rustomfram** -> All Participants: Keep in touch with friends and family via phone calls and video chat. Walking my puppy!

Kathryn Wesley -> All Participants: virtual Friday lunch get-togethers

**Susan Woitte** -> All Participants: coworker created a telework scavenger hunt which has been a lot of fun

**Laura Sare** -> All Participants: +1 to Annette Meyer's comment - introverts like hanging out at home

Ella Shurr -> All Participants: lots of walks

Armando Da Silva -> All Participants: Share good music links (Youtube treasure trove) Alicia Kubas -> All Participants: gardening and yoga

**Ramona Kohrs** -> All Participants: We joke around quite a bit to lighten things up - sending funny images

**Katie Lewis** -> All Participants: with a toddler at home, I just can't get done what I would like. **Greg Reynolds** -> All Participants: Walk the dog more...not sure how I'm going to break the news to him when the library opens back up

**Julie Mielke** -> All Participants: Annette, I am too. I find I miss rolling into my driveway at the end of the day

**Jesse Silva** -> All Participants: UCB's Greater Good Center has put out a lot of ideas: https://ggsc.berkeley.edu/

Sarah Erekson -> All Participants: +1 Katie

**Rebecca Stockbridge** -> All Participants: I miss my colleagues so much. Patrons too. I'm more extroverted than I thought I was! Haha. I crave social interaction.

**Caroline Gilson** -> All Participants: I limit news consumption.

Jennifer Hostetler -> All Participants: +1 Katie

**Claudia Fitch** -> All Participants: We are all taking this in stride while keeping our distance from each other. We are actually being furloughed as of May 3rd so I'll have to make sure I get my 10,000 steps everyday while not going crazy. I will definitely use Facebook to keep up with my friends and colleagues.

**Holly Chambers** -> All Participants: Look outside. I am v. luck to have a beautiful view. **Sarah Erekson** -> All Participants: Gardening.

Errin Levingston -> All Participants: +Caroline

Jenny Groome -> All Participants: I got a great daily checklist - tend a living person/thing,

attend to one thing for 3 full minutes (not work), human contact etc.

Will Stringfellow -> All Participants: +1 Sarah

Elizabeth McDonald -> All Participants: Eating too many sweets

Armando Da Silva -> All Participants: Check on friends and family more often, they don't mind !

**laurie hall** -> All Participants: Everyone discover bird cams at Cornell? I like to cope via nature an gardening

**Miriam Barrett** -> All Participants: We have sent favorite poems to each other for support and enjoyment. Works wonders!

**Emily Wiechmann** -> All Participants: Being threatened with furloughs and budget cuts from the legislature has made us focus on being even more productive from home. I've been trying to workout every day and keep myself sane, but it's been really stressful to try to work through this crisis with that hanging over my head.

Arlene Weible -> All Participants: Job security is a huge source of stress right now Ramona Kohrs -> All Participants: After boycotting FB for a while, I am now back there to connect to friends there and share a bit in the frustrations about this situation

**Kathy Hale** -> All Participants: Susan Woitte, talk more about the telework scavenger hunt. What are they looking for?

**Sarah Erekson** -> All Participants: I recently moved and have been very distracted by annoyances around the house - dirty windows, noisy air conditioning

**Jenny Groome** -> All Participants: No - I got it off Facebook. Let me see if I can get it from phoner to laptop

Kate Irwin-Smiler -> All Participants: + Arlene :(

**Cindy Etkin** -> All Participants: I recently read something that I think provides a different way to view our situation -- ~38quot; We are not working from home in a pandemic, rather we are in the middle of public health emergency trying to work at home.~38quot;

Aimee Quinn -> All Participants: +1 Laurie - love those bird cams

Sue Gagnon -> All Participants: I've taken up photography

**Elizabeth Barron** -> All Participants: Rearranged my kitchen cabinets and packed up two boxes for charity.

Holly Chambers -> All Participants: @Elizabeth, if I had sweets, I'd be doing that too. Cheese if

my downfall.

Laura Sare -> All Participants: +1 Laurie

Jenny Groome -> All Participants: YES! I can't go home from work or leave home tasks Ramona Kohrs -> All Participants: Work day is longer now just having to digest all the info about the situation with COVID on top of regular tasks.

**Caroline Gilson** -> All Participants: Decorah Iowa Bald Eagle Cam:

https://www.raptorresource.org/birdcams/decorah-eagles/

**Sarah Erekson** -> All Participants: Totally started the Konmarie method and looking for stuff that sparks joy

Kristina Bobe -> All Participants: +1 Cindy

**Susan Woitte** -> All Participants: scavenger hunt: Text a Covid-19 Gif Picture of any flower in your yard Picture of a Sunset Picture of your new home office Name of book(s) you are currently reading Picture of urban wildlife Write a Covid-19 Haiku (3 short lines that do not rhyme) Favorite 4 syllable word Picture of a cloud as a shape/thing Photo of your new Covid-19 hobby/pastime

Armando Da Silva -> All Participants: SHORT COMMUTE EVER !

**Erin Waltz** -> All Participants: Our admin created a Spotify playlist for us to listen to apart/together

**Deborah Mongeau** -> All Participants: The department meets daily via Zoom. The dean has a weekly all staff meeting via Webex. My union rep has been sending a daily update via e-mail. My community chorus still rehearses via facebook live. I make a point of calling or texting one family member or friend every day. I've expanded my power walks to 5 miles per day. I put a pink bear in my front wondow for the ~38quot; bear hunt~38quot; game that's going on now.

Julia Cater -> All Participants: I 'leave work' by marking the end of the work day with a walk. Caroline Gilson -> All Participants: Yes Will!

Elizabeth McDonald -> All Participants: Will good idea

**Cass Hartnett** -> All Participants: I'm a FB abstainer but finally relented and got an account. Has allowed me to connect with extended family members seamlessly. Will have a lot of work implications too as I understand the platform more.

**Abby McDermott** -> All Participants: I really like working out every hour on the hour - just a little workout. It helps me fit in a some fitness and calms me down.

Julie Mielke -> All Participants: +1 will

Ben Chiewphasa -> All Participants: @Erin are these thematic?

Margaret Terrell -> All Participants: Chocolate always helps.

**Yvonne Williams** -> All Participants: Most of my colleagues and I are keeping in touch with each other via email and social media. Checking on family and loved ones daily. Walking, and working as much as possible. Too, reminding myself and others that we will get through this together and that thiss too shall pass and we shall meet again. Yvonne

Cindy Etkin -> All Participants: +1 Laurie Hall

**Debra Spidal** -> All Participants: Bookending the day with a walk really helps define the work day for me

Lucy Duhon -> All Participants: +1 Greg!

Armando Da Silva -> All Participants: Chocolate always always always helps.

Armando Da Silva -> All Participants: :-P

**Min Shaheen** -> All Participants: I keep a regular work schedule and it has worked pretty well for me. The problem is that, without the usual interruption at work, I don't get up and walk around as much.

**Karen Kohoutek** -> All Participants: I have also been ~38quot;dressing for work~38quot; and changing when I ~38quot;get home.~38quot; I think that's been helpful in keeping the day structured.

Will Stringfellow -> All Participants: @Troy no, I havent

**Lauren Hall** -> All Participants: Not related to a work break, but I do Zumba/cardio exercise after work because there are a lot of free videos available online or through streaming sites I subscribe to. It signifies the change from work to home life.

Ramona Kohrs -> All Participants: Yes, chocolate!

Jessica -> All Participants: Watch TV or Read in another room from the one I work in

Ramona Kohrs -> All Participants: And ice cream

**Arlene Weible** -> All Participants: Long lunch breaks work for me ... taking my walk during lunchtime helps clear the head!

Margaret Sylvia -> All Participants: +1 for Chocolate

**Katie Lewis** -> All Participants: I've worked odd hours to get work done-- so I don't have a clear end of day. not sustainable

**Stephen Parks** -> All Participants: I try to each day spend a hour or so on my patio, works also as a way to make my pet pig stay outside.

Jenny Groome -> All Participants: I'm supposed to keep my regular hours

Armando Da Silva -> All Participants: Choco late and choco early... Lol.

Lucy Duhon -> All Participants: I~38#x2019;ve become a birdwatcher!

Ramona Kohrs -> All Participants: I want a pet pig, too!

Stephen Parks -> All Participants: Bird watching as well, Lucy!

Will Stringfellow -> All Participants: +1 Stephen

**Ramona Kohrs** -> All Participants: Going to sign up for online birdwatching class with Cornell Lab!

**Rebecca Hyde** -> All Participants: Oh my gosh, Jane, that sounds so stressful for your colleague!

**Rebecca Hyde** -> All Participants: I'm lucky that we only have 1 child and both my husband and I are working from home so we can trade off. Also that he's young enough he doesn't have real school work!

Jennifer Hostetler -> All Participants: Handling it by burning the candle at both ends. Sarah Erekson -> All Participants: It is so hard. I just had to take a potty break with my little one.

**Holli Redden** -> All Participants: Keeping regular work hours to keep a sameness and so that the shock will not be so great when I go back to ~38quot;work~38quot;. I end work when my husband comes in (he can't telework- essential supplier), we treat ourselves to a nice, homecooked dinner on our screened porch, watch movies (never did that much before), and making sure that we keep connected.

**Jenny Groome** -> All Participants: I can't get the checklist url. It is in this search result though https://www.facebook.com/jennifereturcotte/photos/basw.Aboz7kbNA4W5KtLwni44ePb-4FmAm7Xe05G6HeBp41ecj4XXOQKZ9rEUSTem4uEEW166i\_2W0mPj\_4oq\_8AmDqsadxx2QWje g902sco25XRFePtViw9SeKb7c0juxEgleRasxZbpY0mO8z\_Tp05xT\_RcBTzYaJJG8YRPs9cyiauGbw.2 56373432422207.1532465793571711.1642027585949354.2672965206148865.124695942516 322.1109225862776972/1642027585949354/?type=1~38amp;opaqueCursor=Abov35fgc9Q0ea 3calctFbljX7JyhVZHr4XzjbfdALHpzuzmSv6dzbMSdnHMvKV0T1uYx3AWt43XWur1dvefZlk8sytW0 q6aRPgTw2cgb7eFtqkIC44FWZdD16tq-HfyBx5T97mEn-

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Melissa Fayad -> All Participants: I am just thankful my kids are grown,

**Katie Lewis** -> All Participants: it's just day to day with a child at home. I try to go easy on myself, because it's an impossible situation

**Rebecca Hyde** -> All Participants: Lots of facetime with grandparents and friends...the best are the people he will stay on with for a long time and we can leave him alone!

**Cindy Etkin** -> All Participants: +1 Stephen Parks -- but I am hearing more than I am seeing, lol! But that's comforting too.

Holli Redden -> All Participants: It's gotta be tough on parents with little ones!

**Kate Tallman** -> All Participants: Don~38#x2019;t know how I~38#x2019;m doing it. Haha. Just put baby down for a nap while listening in. Every day is different

**Abby McDermott** -> All Participants: I put my son's desk in with my desk in my bedroom, and he works alongside me on his school work - and it helps stop him from fighting with his brother, and he feels like such a big kid!

**Jenny Groome** -> All Participants: I miss my kiddo - he's exclusively at his dad's to reduce his exposure

Jennifer Morgan -> All Participants: I teach two online ILS courses, in addition to my regular gov docs librarian job, so I feel like my work day never ends. Plus, I have a 7th grader who is pretty much on his own for his remote learning. It's very stressful.

Holli Redden -> All Participants: My hat's off to you

**Sarah Erekson** -> All Participants: And we maybe watch more TV and streaming that I'd like but

**Andrea Craley** -> All Participants: Fortunate to have 18 and 13 year olds who can go into their areas with their Chromebooks

**Kathy Hale** -> All Participants: I tell my staff with young children to watch Jimmy Fallon Tonight Show at home and watch how his children climb over him

**Cindy Etkin** -> All Participants: As you continue to provide access to and services for government information under unprecedented circumstances, what else can GPO do to support you and your work?

Rebecca Hyde -> All Participants: LOL! I'll have to watch that, Kathy!

Jenny Groome -> All Participants: Keep those PURLs working!!

Jenny Groome -> All Participants: Webinars are really helping

Jennifer Hostetler -> All Participants: +1 Jenny

**Arlene Weible** -> All Participants: More Spanish language resources! Help us tell agencies we need this

**laurie hall** -> All Participants: GPO staff who handle the FDLP Academy and PURL maintenance are full time teleworking

Patricia Siska -> All Participants: + PURLs

Susanne Caro -> All Participants: Jenny, +1

Jenny Groome -> All Participants: +1 Arlene about multiple languages

Kathy Hale -> All Participants: +2 Jenny

Theresa Zahor -> All Participants: No

Sarah Dobransky -> All Participants: Big thank you to all GPO staff!!!

Wanda Nesbit -> All Participants: no

Kathy Layer -> All Participants: No

Stephen Parks -> All Participants: Still seeing Jane's slide

**Netta Cox** -> All Participants: Those Hot Topics are great resources to add in your libguides

Troy Black -> All Participants: No

Claudia Fitch -> All Participants: no

Margaret Terrell -> All Participants: Ye webinars

Yvonne Williams -> All Participants: No.

**Deborah Mongeau** -> All Participants: Agreed! Just keep govinfo and CGP and other public access reources going! And FDLP.gov too!

**Rebecca Hyde** -> All Participants: I agree about the webinars! I have also forwarded many of them more widely to my colleagues than I usually would, especially the COVID reated ones. **Jenny Groome** -> All Participants: GPO social media has helped

**Lucy Duhon** -> All Participants: Coding for embedded search boxes for lib guides would be nice for CGP or other docs material!

**Heather Georghiou** -> All Participants: Thank you for website Wednesday. We have used for our online newsletter.

**leigh brown** -> All Participants: Provide webinars for the public on government benefits, resources, and information.

**Arlene Weible** -> All Participants: Especially related to new relief programs, we need more info in Spanish particularly

**Andrea Craley** -> All Participants: Keep up the great sharing on the GPO Facebook of all your resources

Armando Da Silva -> All Participants: JNNY GROOME - Your Facebook list here (Short URL) https://www.facebook.com/jennifereturcotte/posts/1642027585949354:0

Troy Black -> All Participants: Social Media

Laura Sare -> All Participants: You have been doing a great job - Keep up the good work Erin Waltz -> All Participants: Oh, I love FDLP Academy

Susanne Caro -> All Participants: The images and materials we can use with our social media,

and the compilations of materials by topic

Patricia Siska -> All Participants: + FDLP Academy

Ramona Kohrs -> All Participants: FDLP Academy -YeS!

**MaryBeth Will** -> All Participants: Help to set a time table how to come back! Perhaps a webinar?

**Wanda Adams** -> All Participants: The regular contact with resources, webinars, and guidance for the current situation provide encouragement.

**Jennifer Morgan** -> All Participants: Yes to webinars, and more shorter instructional videos that I can share with my ILS students.

Arlene Weible -> All Participants: Does GPO offer translation services to agencies?

Jane Woldow -> All Participants: keep govinfo.gov up to date

Greg Reynolds -> All Participants: Learning a lot from the FDLP webinars

**Jenny Groome** -> All Participants: +1 Jim - yes - link from CGP out. AND old Census documents **Errin Levingston** -> All Participants: FDLP Academy is a wonderful resource!!!

**Katie Lewis** -> All Participants: I am appreciating the FDLP libguide collections all the more right now!

Troy Black -> All Participants: Kelly Seifert is great

Annette Meyer -> All Participants: +1 FDLP Academy

**Claudia Fitch** -> All Participants: You all have done a great job keeping us informed. and helping out with the shipments. Thank you!

Heather Georghiou -> All Participants: Need small business help, ongoing grants.

Elizabeth McDonald -> All Participants: Perhaps a regular short meeting like this

Alice Sherwood -> All Participants: Govinfo is great, but more feature articles, short ones

would be great in this uncertain times to keep American informed

Elizabeth Barron -> All Participants: Webinars great

**MaryBeth Will** -> All Participants: Keep the Libguides coming, pls.

**Bernadette Johnson** -> All Participants: FDLP Academy is doing a great job providing resources about COVID-19! I've been adding them to my govdocs libguides.

**Sandy Himel** -> All Participants: GPO and FDLP doing excellent work.

**Arlene Weible** -> All Participants: Content related to current government programs is particularly useful right now

Arlene Weible -> All Participants: Relief programs particularly

Alice Sherwood -> All Participants: +1 Arlene

Min Shaheen -> All Participants: +1 Arlene

**Shawn** -> All Participants: New Govt Doc librarian. Can we apply for FDLP Academy right now? Finding the videos but not able to sign up. Thanks

Nina Hagiwara -> All Participants: Government Book Talk is great!

**Yvonne Williams** -> All Participants: I think GPO is doing a great job. Thank you for all that you are doing.

**Jenny Groome** -> All Participants: I need to work on my webinar - but not in my office to do that!

**Lucy Duhon** -> All Participants: Possible to get coding for embedded search boxes for library home pages or libguides? To search CGP?

Alicia Kubas -> All Participants: will the certificate program be offered again anytime soon? MaryBeth Will -> All Participants: Programming on what to do as restrictions are lifted? Kathy Hale -> All Participants: SBA info as available

**Shawn** -> All Participants: Thanks!

Arlene Weible -> All Participants: I think he is referring to certificate program

Elizabeth Barron -> All Participants: Education related resources that government

departments/agencies have produced to help parents at home with school

Shawn -> All Participants: Arlene, yes

Jaime Hays -> All Participants: Alicia we are aiming for this fall.

**Jennifer Klang** -> All Participants: The FDLP webinars have been great! I am looking forward to hearing about how the Census will be adapting to current circumstances in your upcoming presentation.

Lynn Gates -> All Participants: I'm a new coordinator and would love to have it offered soon! Deborah Kitchin -> All Participants: Tip for accessing the FDLP Academy--it seems to work best using Firefox instead of other browsers.

Shawn -> All Participants: Ok, great. Thanks

Lynn Gates -> All Participants: I will say working from home, this is a good time for me to do it Arlene Weible -> All Participants: Actually, now is a good time for this, since training is a good work at home activity

Melissa Fairfield -> All Participants: @Elizabeth Barron

http://libguides.fdlp.gov/K12ResourcesHotTopics

Jenny Groome -> All Participants: Thnks to Armand0 - here's a link to checklist

https://www.facebook.com/jennifereturcotte/photos/basw.Aboz7kbNA4W5KtLwni44ePb-4FmAm7Xe05G6HeBp41ecj4XXOQKZ9rEUSTem4uEEW166i\_2W0mPj\_4oq\_8AmDqsadxx2QWje g902sco25XRFePtViw9SeKb7c0juxEgleRasxZbpY0mO8z\_Tp05xT\_RcBTzYaJJG8YRPs9cyiauGbw.2 56373432422207.1532465793571711.1642027585949354.2672965206148865.124695942516 322.1109225862776972/1642027585949354/?type=1~38amp;opaqueCursor=Abov35fgc9Q0ea 3calctFbljX7JyhVZHr4XzjbfdALHpzuzmSv6dzbMSdnHMvKV0T1uYx3AWt43XWur1dvefZlk8sytW0 q6aRPgTw2cgb7eFtqkIC44FWZdD16tq-HfyBx5T97mEn-

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\_Xi4hYEGzuDbNdUGGOm5Ciui\_5PkfgfQPulA8KCWcYvDifDVchFwGLjlCW1ikEtZYiNFmwVVlhPM6 W5CjTAynguejbYjbxieHdVairJ-

XWQb82ad910OkfpLoguUXnyrDKmFwmnCl0Bxm1WDFkQTBydGZBYDEQxyXB3d\_5wrq9WE8Z7I Pg5M0VNl8PYcqTstRQJ\_dGkwX4qY5QmA0l\_oKoZHDm89uMeMikEYSzmpI9d6

Jennifer Morgan -> All Participants: Podcasts from GPO Director, SupDocs, and other staff! Laurie Fortier -> All Participants: Create and share a plan on how GPO plans to start-up shipments of materials once the pandemic is over. An idea of whether we get a trickle of shipments or a train-load to work through and plan for.

Keven McGinn -> All Participants: +1 Elizabeth Barron

**Troy Black** -> All Participants: Just wanted to say how much I appreciate FDLP promotional materials. I use them alot

**Arlene Weible** -> All Participants: Yes, we want to know more about how shipments will start up again

**Sarah Erekson** -> All Participants: I worry that I my have more selectives drop - no that GPO can't be ~38quot;On-the-Go~38quot; can we have help supporting selectives that may be struggling - maybe a webex or zoom

**Jenny Groome** -> All Participants: LOC as podcasts/interviews by staff and interns. Maybe like that

**Yvonne Williams** -> All Participants: +1 for promotion materials.

Armando Da Silva -> All Participants:

https://www.facebook.com/jennifereturcotte/photos/a.406293929522732/164202758594935 4/?type=3

**Alice Sherwood** -> All Participants: I also want to know when FDLP Exchange review dates would be back to before COVID-19 again.

Will Stringfellow -> All Participants: +1 Yvonne

Alice Sherwood -> All Participants: Last time I got email say it is now 180 days review Jenny Groome -> All Participants: I would thing]k Regionals that search each items will need

time to catch up on discard lists

**laurie hall** -> All Participants: GPO timelines are fluid for sure relating to shipping material back out, etc.

Jenny Groome -> All Participants: GODORT has some great libguides on educational resources Arlene Weible -> All Participants: Libraries are really looking at phased re-openings, so GPO shipments should also look at this approach

**Lisa Russell** -> All Participants: We extended the FDLP eXchange review periods to 180 days for regionals and 90 days for selectives within the region. If you reopen, you can change those.

**Troy Black** -> All Participants: We gave out almost 700 pocket constitutions for Constitution Day in 2019. Wish more free copies were available from FDLP.

**Abby McDermott** -> All Participants: GPO Collection Development is actively reviewing FDLP eXchange, when there are offers posted

MaryBeth Will -> All Participants: +1 on phased re-opening

Min Shaheen -> All Participants: +1 Troy

laurie hall -> All Participants: Arlene, that is part of our returning to work plan,

Arlene Weible -> All Participants: +1 Laurie!

Sarah Dobransky -> All Participants: +1 Troy

Lucy Duhon -> All Participants: Maybe a pocket constitution app?

Melissa Fairfield -> All Participants: We have a Hot Topic LibGuide for K-12

http://libguides.fdlp.gov/K12ResourcesHotTopics

**Elizabeth Barron** -> All Participants: We ran out of Constitutions to give away at my library, will order more this year.

**Annette Meyer** -> All Participants: +1 Lucyre. pocket constitution app!

**Kathy Hale** -> All Participants: https://www.facebook.com/USGPO/ picture of Mr. Halpern recording his talk

Melissa Fayad -> All Participants: The app idea sounds interesting

**Arlene Weible** -> All Participants: Social media content to help with Census promotion would be good

Jenny Groome -> All Participants: Shout out for all you've done so far

Troy Black -> All Participants: This was awesome

**leigh brown** -> All Participants: Thank you!

**Andrea Morrison** -> All Participants: Thanks! You've done a wonderful job and this was an excellent meeting!

Emily Wiechmann -> All Participants: This was great! Thank you all

Doriann Dawkins -> All Participants: Thank you

Troy Black -> All Participants: Excellent meeting

Margaret Terrell -> All Participants: Good sessions today

**Ramona Kohrs** -> All Participants: Thank you so much for the open session.

Sanga Sung -> All Participants: Thank you so much and good to see you all today :)

**Susan Burks** -> All Participants: Excellent Meeting!!

Bernadette Johnson -> All Participants: Thank you! Great meeting!

Jennifer Morgan -> All Participants: Thank you so much DLC ~38amp; GPO!

Lucy Duhon -> All Participants: Thanks for everything!

Elizabeth McDonald -> All Participants: great session

Ginney Bilbray -> All Participants: Thank you!

Troy Black -> All Participants: Thanks Laurie It was awesome

Jen Kirk -> All Participants: Nice work, all! Well done and best wishes to you all!

Jane Canfield -> All Participants: If you need info in SPAnish on COVID 19-let me know

Yan Liao -> All Participants: Thank you. Be well!

Yvonne Williams -> All Participants: Greetimg meeting. Thanks to all.

Kathy Hale -> All Participants: :)

**Patricia Siska** -> All Participants: + Good meeting. Thank you.

Jane Canfield -> All Participants: Jcanfield@pucpr.ed

Netta Cox -> All Participants: thank you

Kelly Wilson -> All Participants: Thank you all!

**Mary Jo Heacock** -> All Participants: Thank you.

**Alicia Kubas** -> All Participants: It was so great to see all the participation during the open forum! Thanks all for your enthusiasm!

Elizabeth Barron -> All Participants: Thanks for libguide info Melissa!

**Annette Meyer** -> All Participants: Thanks! Had a great time attending from my deck--first time I wore shoes to work in weeks.

Keven McGinn -> All Participants: Many Thanks.

**Cornelius Pereira** -> All Participants: Thank you all.

Nicole Merriman -> All Participants: Thank you!

Julie Mielke -> All Participants: Thanks very much!

Claudia Fitch -> All Participants: Thanks - this was great!

Netta Cox -> All Participants: perhaps a all spanish covid-19 libguide

Ella Shurr -> All Participants: thanks!

**Troy Black** -> All Participants: Love FDLP. This is my 40th year working with government documents.

Cindy Etkin -> All Participants: lol, Annette!

Arlene Weible -> All Participants: +1 Netta!

Angela Bonnell -> All Participants: Thank you!! :)

Alice Sherwood -> All Participants: I really love the Data.census.gov session last October,

would love to see them again

Larry Eames -> All Participants: Thank you!

Troy Black -> All Participants: Thanks Kelly

Sarah Dobransky -> All Participants: Thank you!!!

Cindy Etkin -> All Participants: 40 yrs, Troy! Thank you!

Mark Ames -> All Participants: Thanks everybody!

Anthony Hood -> All Participants: great information

Jane Canfield -> All Participants: Thanks to all for a great meeting

Troy Black -> All Participants: GPO Rocks

Min Shaheen -> All Participants: Thank you. It's a wonderful meeting.

Troy Black -> All Participants: Thanks FDLP group

**Kimberly Wirth** -> All Participants: Thank you!

Elizabeth Barron -> All Participants: Thank-you!

Scott Matheson -> All Participants: Thanks all - good to ~38quot;see~38quot; you!

**Kelly Seifert** -> All Participants: We will email all registrants later this week with access to the recording, handouts, and the link to the satisfaction survey.

Holli Redden -> All Participants: Thank you to you all for keeping things going!

**Melissa Fairfield** -> All Participants: @ Netta and Arlen- I will see what we can do about SPanish language COVID LibGuides

Carla Pritchett -> All Participants: Thank yu

Troy Black -> All Participants: Thanks Kelly

Netta Cox -> All Participants: great

Arlene Weible -> All Participants: Thanks Melissa!

Jennifer Creevy -> All Participants: Thanks for this day!

Troy Black -> All Participants: Great meeting

Nina Hagiwara -> All Participants: Thanks for all the great informantion and inspiration!

Greg Reynolds -> All Participants: Thanks, great meeting

Lynn Gates -> All Participants: Thank you!

John Olson -> All Participants: All, Stay happy stay healthy Melanie Sims -> All Participants: Thanks. Great meeting. **Cindy Etkin** -> All Participants: Thank you all! Stay safe and stay healthy! MaryBeth Will -> All Participants: Thank you for a great meeting! **Deborah Mongeau** -> All Participants: Thanks for a good meeting Thomas Rohrig -> All Participants: Thank you! Wonderful meeting Christopher Brown -> All Participants: Thank you all! Julia Cater -> All Participants: THank you! Theresa Zahor -> All Participants: Thank you! Sandy Himel -> All Participants: Thank you to all! Kristina Bobe -> All Participants: Thank you! Anthony Hood -> All Participants: Thanks Maureen Quinlan -> All Participants: Thank you for hosting. Carolyn Ottoson -> All Participants: Thank you! **Debra Gomes** -> All Participants: Thanks for a good meeting Carolyn Frenger -> All Participants: Thanks to you all! **Debbie Houk** -> All Participants: Thank you! Stephen Parks -> All Participants: Thank you all Yan Liao -> All Participants: Bye everyone. Be well! Ella Shurr -> All Participants: Thank you! Jessica Torres -> All Participants: thank you! Celina McDonald -> All Participants: Thank you. Andrew Grace -> All Participants: Thank you! **Netta Cox** -> All Participants: goodbye **Doriann Dawkins** -> All Participants: thnks Abby McDermott -> All Participants: Good night everyone **Rebecca Hyde** -> All Participants: Bye, thank you! **Sinai Wood** -> All Participants: Thank you!

---End Transcript---