

USAGov Supports the Federal COVID-19 Response – Chat log

Jenny Groome -> All Participants: I used to link to USA.gov in research guides.

Jenny Groome -> All Participants: But many topic links broke

Jennifer Boettcher -> All Participants: I found that too

Jenny Groome -> All Participants: I did not know about the emergency response - that's great.

Ashley Dahlen -> All Participants: Wow!

Jane Canfield -> All Participants: I'm the government information coordinator at Catholic University in Ponce, Puerto Rico. All of my users are Spanish speakers and I use the Spanish USA.gov site extensively to provide information to the public, high school and college students and faculty. Many of my recent requests have been for COVID, hate groups, and election info.

Jane Canfield -> All Participants: In using the usa.gov site in Spanish, I have not found many broken links

Jenny Groome -> All Participants: I found the links broke a few years ago - and I couldn't find as many topics pages. So now I don't use USA.gov in research guides as often

Jenny Groome -> All Participants: Don't get me wrong - I love USA.gov

Yvonne Williams -> All Participants: Wow!

Jenny Groome -> All Participants: That is HUGE increase

Yvonne Williams -> All Participants: Hats off to your team.

Jenny Groome -> All Participants: Thanks!

Betty Elder -> All Participants: Great information! Thank you

JoAnna McCulley -> All Participants: Great Info! Thank you!

Abby McDermott -> All Participants: Thank you for your service keeping people informed on such crucial topics, and for this great presentation.

Kathy Bayer -> All Participants: Very basic question. Do you prefer USAGov or USA.gov? Thanks!

Yvonne Williams -> All Participants: Great Information. Thanks you.

Perveen Rustomfram -> All Participants: Amazing information! Your response has been phenomenal!

Jenny Groome -> All Participants: Kathy - you mean we have to break habits for years?

Jenny Groome -> All Participants: WERE broken a few years ago - fewer topics now

Jenny Groome -> All Participants: past

Asteria Ndulute -> All Participants: This is a popular website we recommend to our users on different topics.

Kathy Bayer -> All Participants: Thanks for the explanation about USAGov and USA.gov. That makes perfect sense.

Carolyn Frenger -> All Participants: Great job Claire, Joanne ~38amp; Marietta! Thanks to all of you and your colleagues for the work you have done during COVID-19 and beyond! Keep up the great work!

Ann Spinney -> All Participants: We have used it to assist our students who are affected in so many ways by COVID

Jenny Groome -> All Participants: I am impressed at the emergency response. Makes fewer topics less of an issue.

Kathy Bayer -> All Participants: I like to show your Analytics to folks to share info about current hot topics. I get a lot of "a-ha"s.

Perveen Rustomfram -> All Participants: Are the analytics visible to the public?

Joanne McGovern -> All Participants: <https://www.usa.gov/government-website-data>

Perveen Rustomfram -> All Participants: Thanks so much!

Jenny Groome -> All Participants: Thanks!

Kathy Bayer -> All Participants: Thank you!

Carolyn Ottoson -> All Participants: All your hard work, especially during Covid-19, is so impressive. Thank you for all your work and this presentation.

Andrea Stelljes -> All Participants: Thank you!

Claire Loxsom -> All Participants: thank you all for listening in at the end of the day!!

Lori Driver -> All Participants: Thank you!!

Angela Kent -> All Participants: Thank you!

Thomas Rohrig -> All Participants: Thank you!

---End Transcript---