Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

FSA UPDATES

ISAIAH ELLIS
OUTREACH SPECIALIST
FEDERAL STUDENT AID

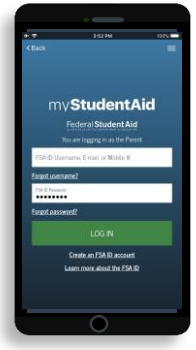
AGENDA

- **NEXT GEN UPDATE**
- **FAFSA® UPDATES**
- **FAFSA ENHANCEMENTS**
- **FAFSA OVERVIEW**
- **FSA ID**
- **TOOLS & RESOURCES**
- **STUDENTAID.GOV**
- **QUESTIONS AND ANSWERS**

NEXT GEN UPDATE

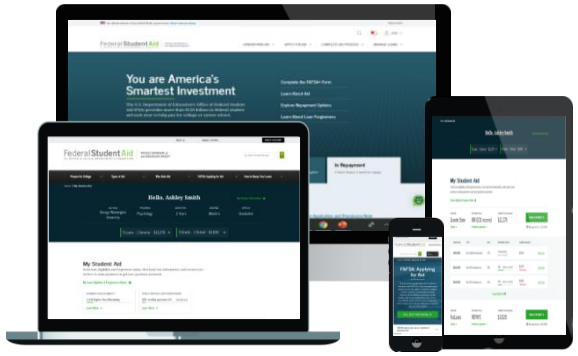
FAFSA.GOV

LAUNCHED MOBILE RESPONSIVE SITE



MYSTUDENTAID

RELEASED MYSTUDENTAID MOBILE APP

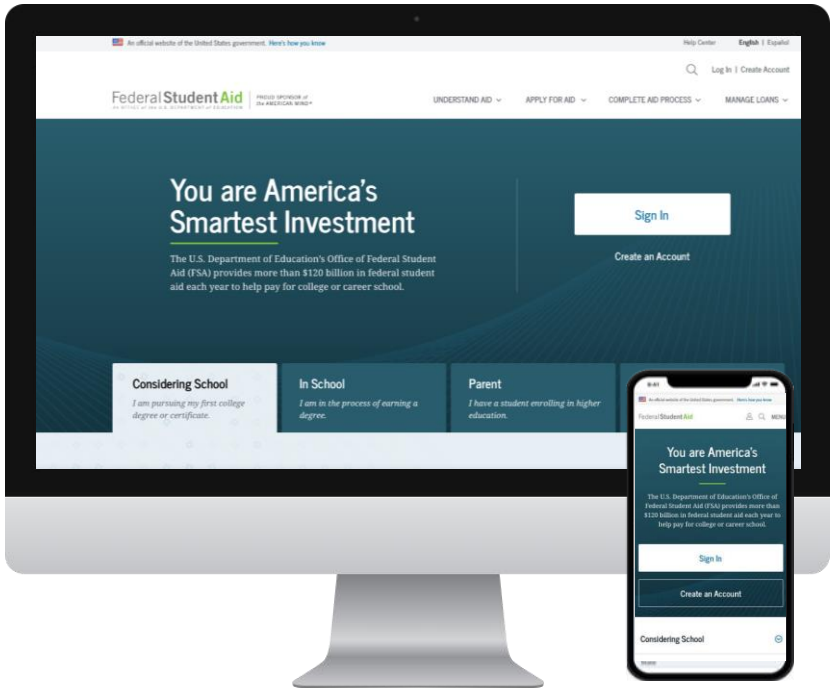


STUDENTAID.GOV

INTEGRATED FAFSA FORM INTO STUDENTAID.GOV

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

NEXT GEN UPDATE



STUDENTAID.GOV

THE NEW CONSOLIDATED WEBSITE PROVIDING ONE FRONT END PLATFORM

NEXT GEN UPDATE

PERSONALIZED

- USES DATA ABOUT CUSTOMERS AND THE SCHOOLS/PROGRAMS THEY ARE ATTENDING TO PERSONALIZE THEIR WEB EXPERIENCE AND RECOMMEND NEXT BEST ACTIONS

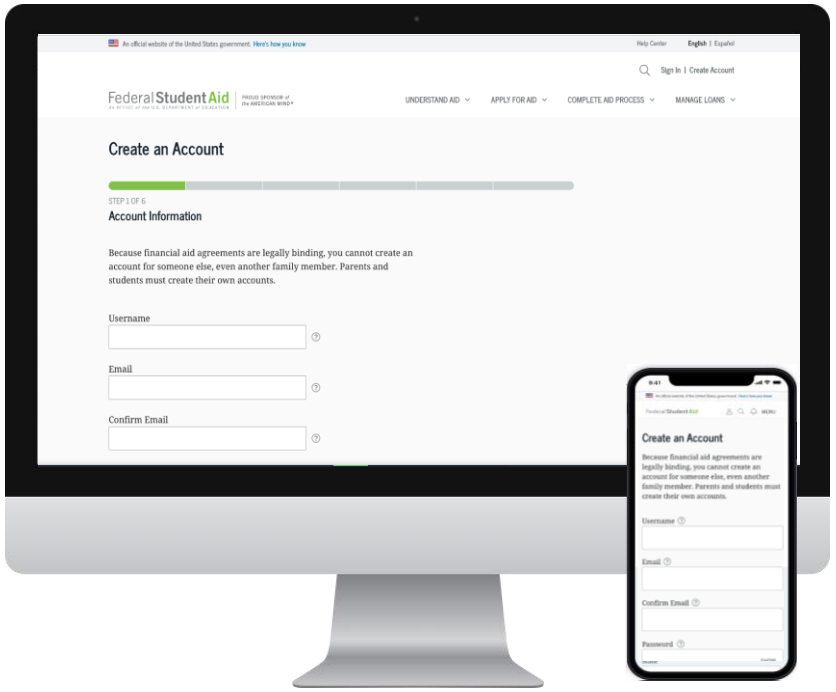
CONNECTED

- PROVIDES A SEAMLESS EXPERIENCE WITH ONE LOCATION FOR A USER TO ACCESS ALL STUDENT LOAN RELATED INFORMATION AND RECEIVE SUPPORT
- CONSOLIDATES MESSAGING ACROSS PHONE, CHAT, VIRTUAL ASSISTANT, EMAIL, TEXT, AND SOCIAL MEDIA TO GIVE THE USER THE INFO THEY NEED, WHEN THEY NEED IT

ANTICIPATORY

- TRIGGERS PERSONALIZED ALERTS AND MESSAGING OFFERING TIPS AND RECOMMENDATIONS BASED ON WHERE AN INDIVIDUAL IS IN THEIR STUDENT AID JOURNEY

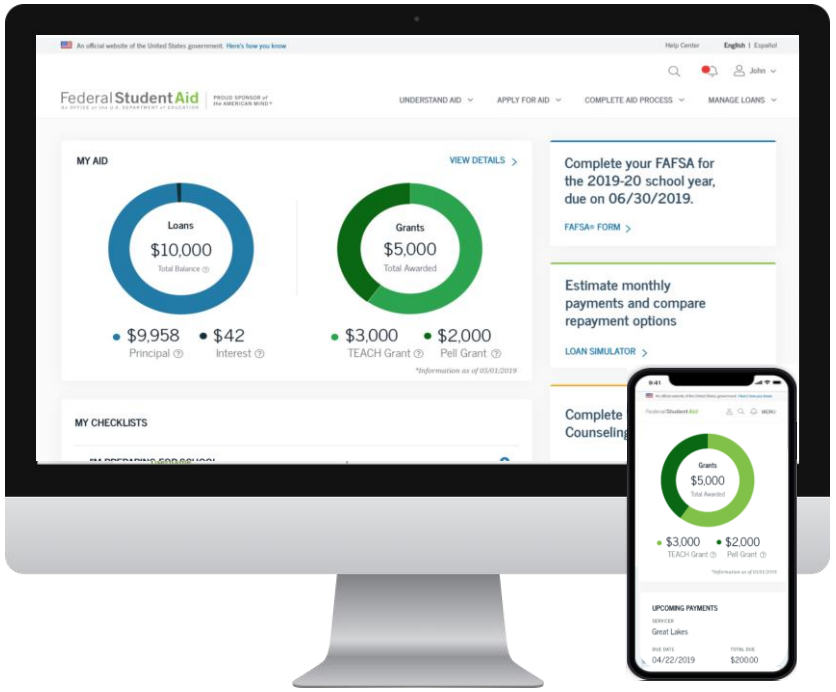
NEXT GEN UPDATE



CREATE AN ACCOUNT

THE CREATE AN ACCOUNT (FSA ID) PAGE ALLOWS USERS TO MAKE THEIR STUDENT AID ACCOUNT THAT THEY CAN USE FOR FAFSA AND ALL STUDENT RELATED ITEMS

NEXT GEN UPDATE



PERSONALIZED DASHBOARD

CENTRALIZED HUB FOR CUSTOMER ACCOUNT INFORMATION

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

FAFSA® ENHANCEMENTS

UPDATED FEATURES

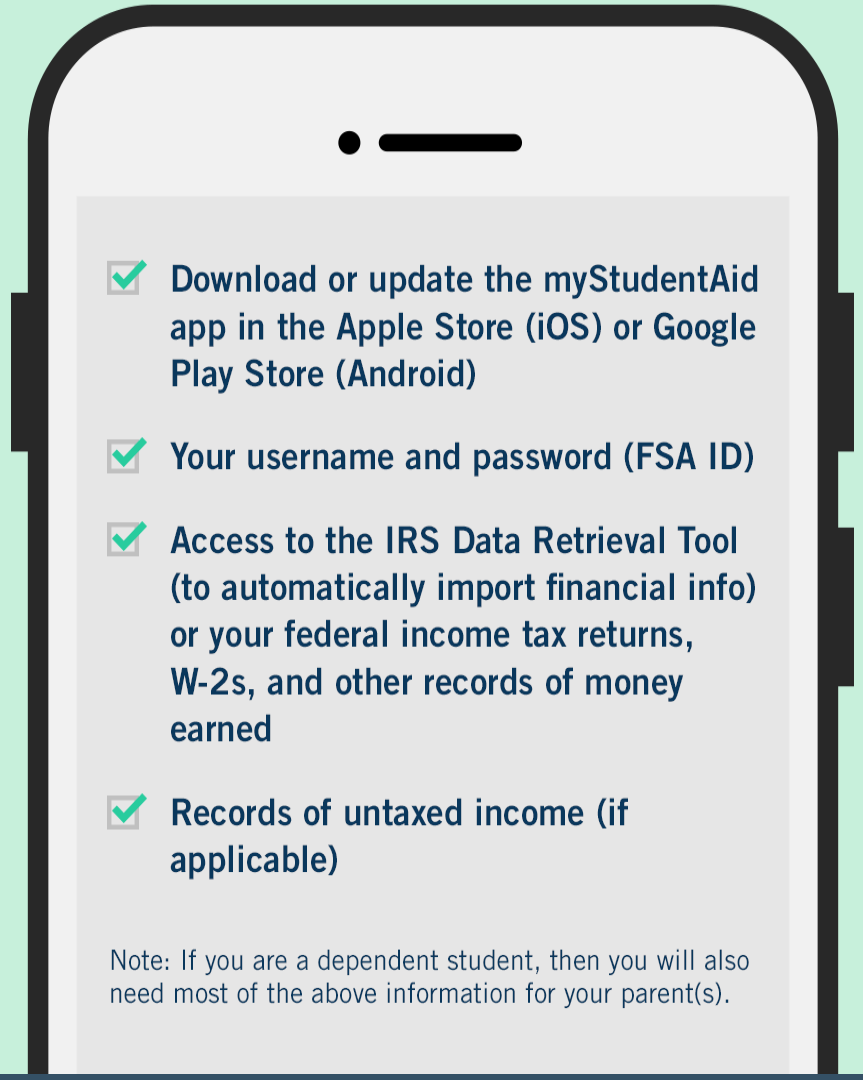
- MYCHECKLIST PROVIDES USERS WITH GUIDANCE REGARDING STUDENT AID NEXT STEPS
- MYFAFSA CHECKLIST VIEWS NOW SHOW WHAT ROLE THE USER IS LOGGED IN AS
- PUSH NOTIFICATIONS NOW ENABLED

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

FILLING OUT THE FAFSA ON A MOBILE DEVICE

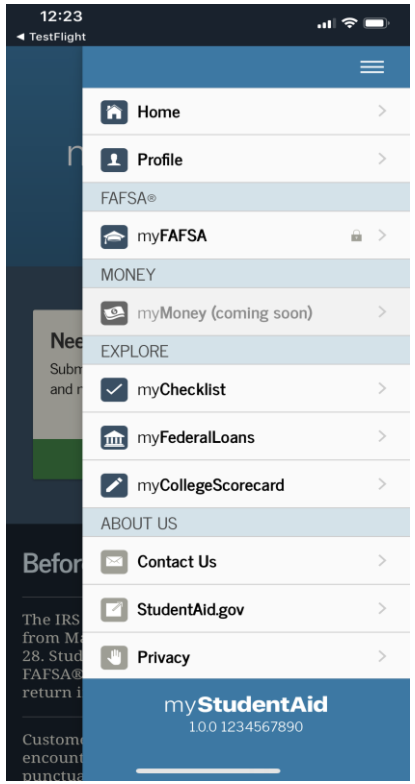
Checklist

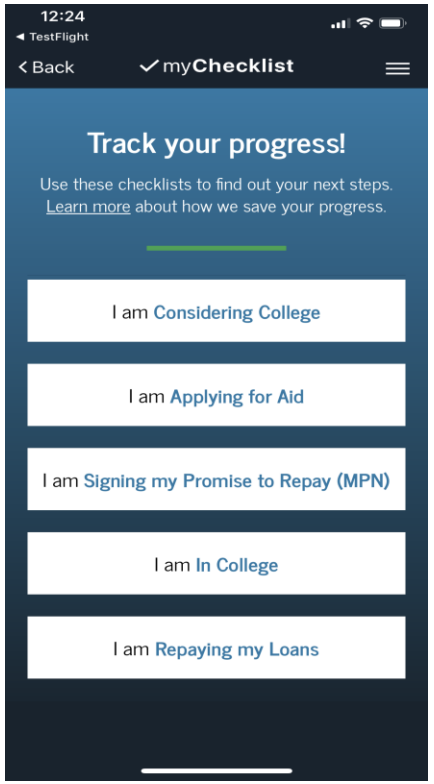
What You'll Need to Fill Out the FAFSA® Form on your Mobile Device

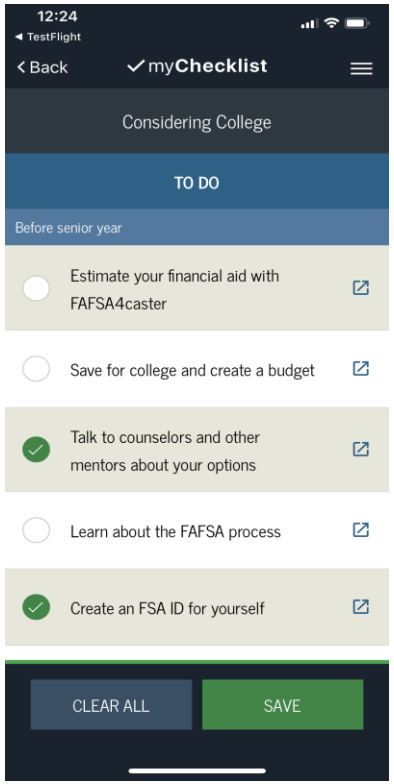


Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

MYSTUDENTAID MOBILE APP

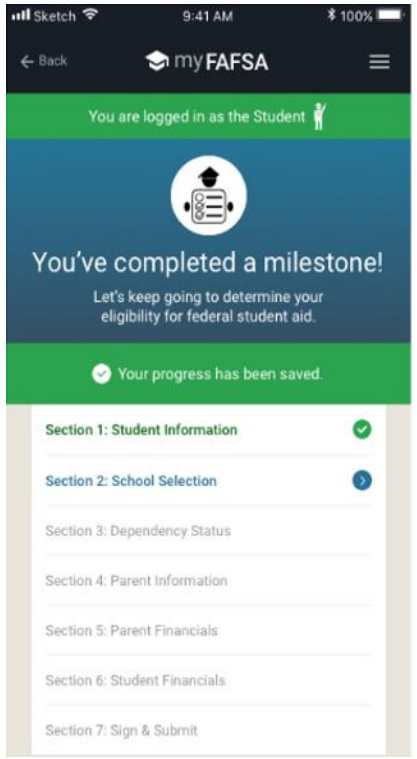


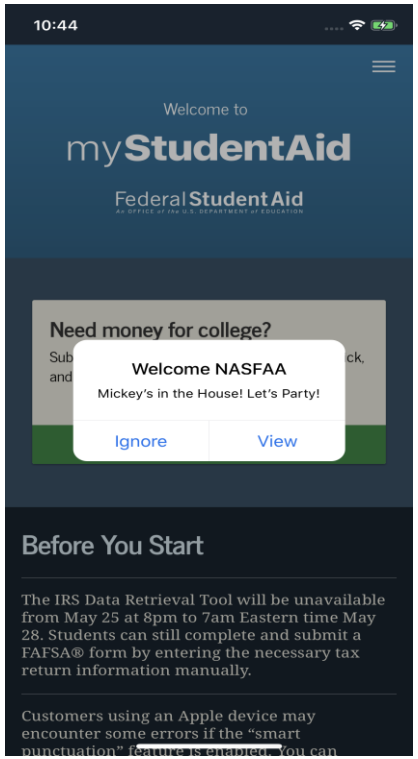


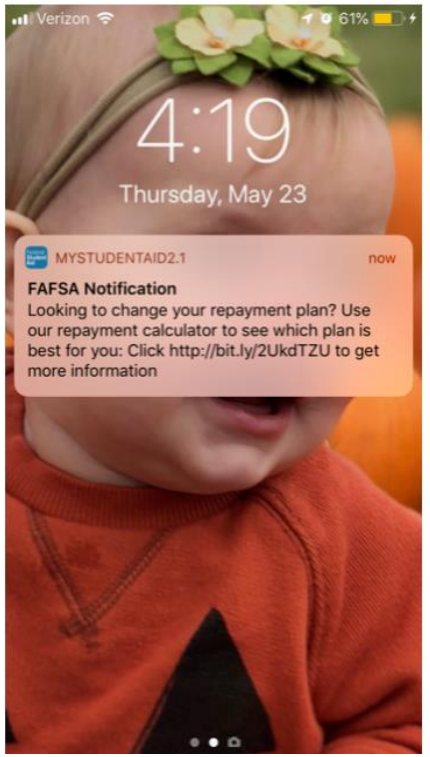


Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

MYSTUDENTAID MOBILE APP

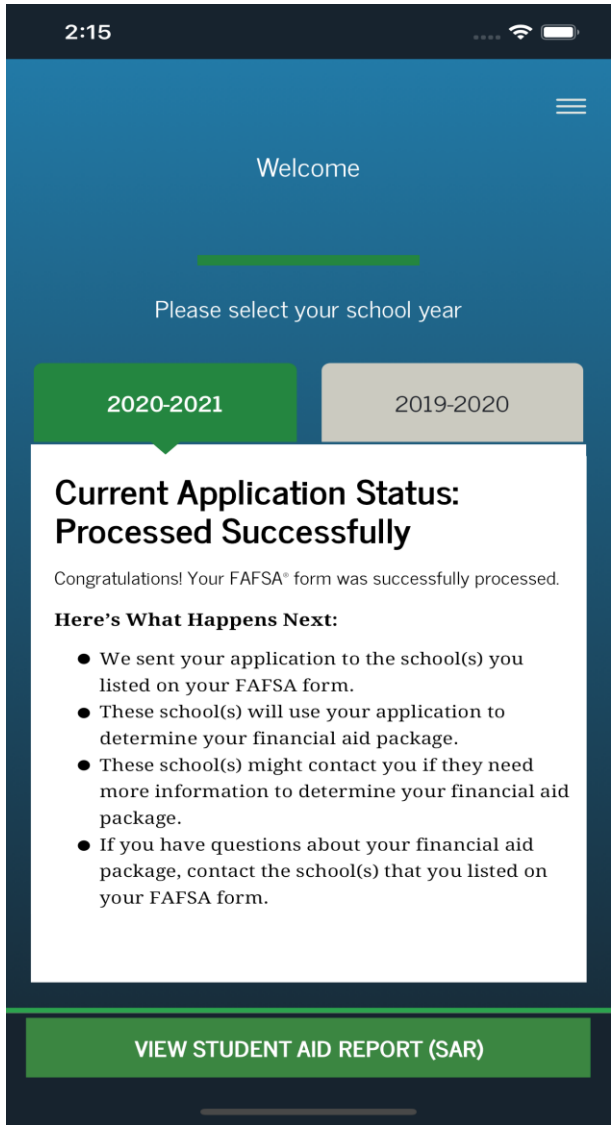






Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

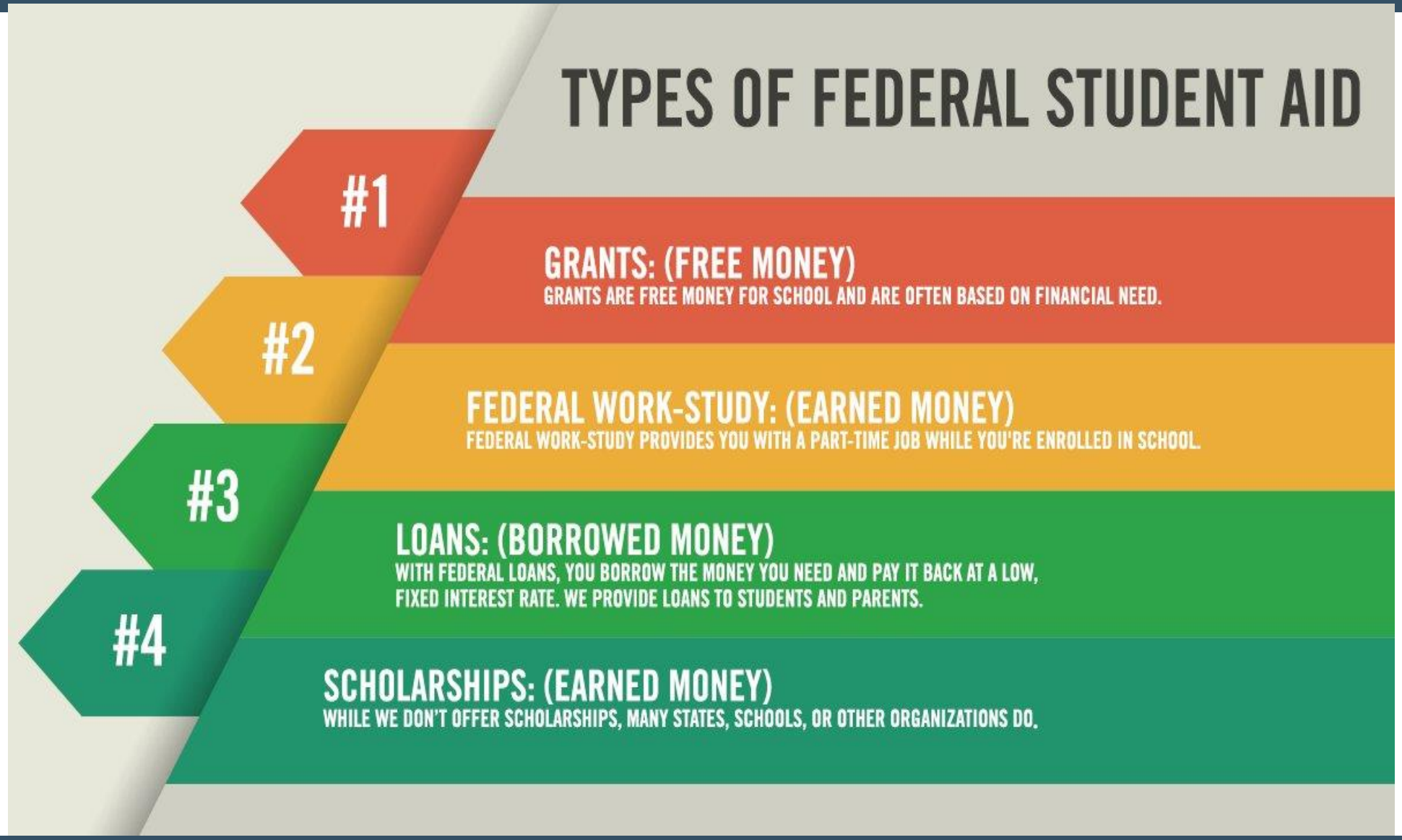
MYSTUDENTAID MOBILE APP



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

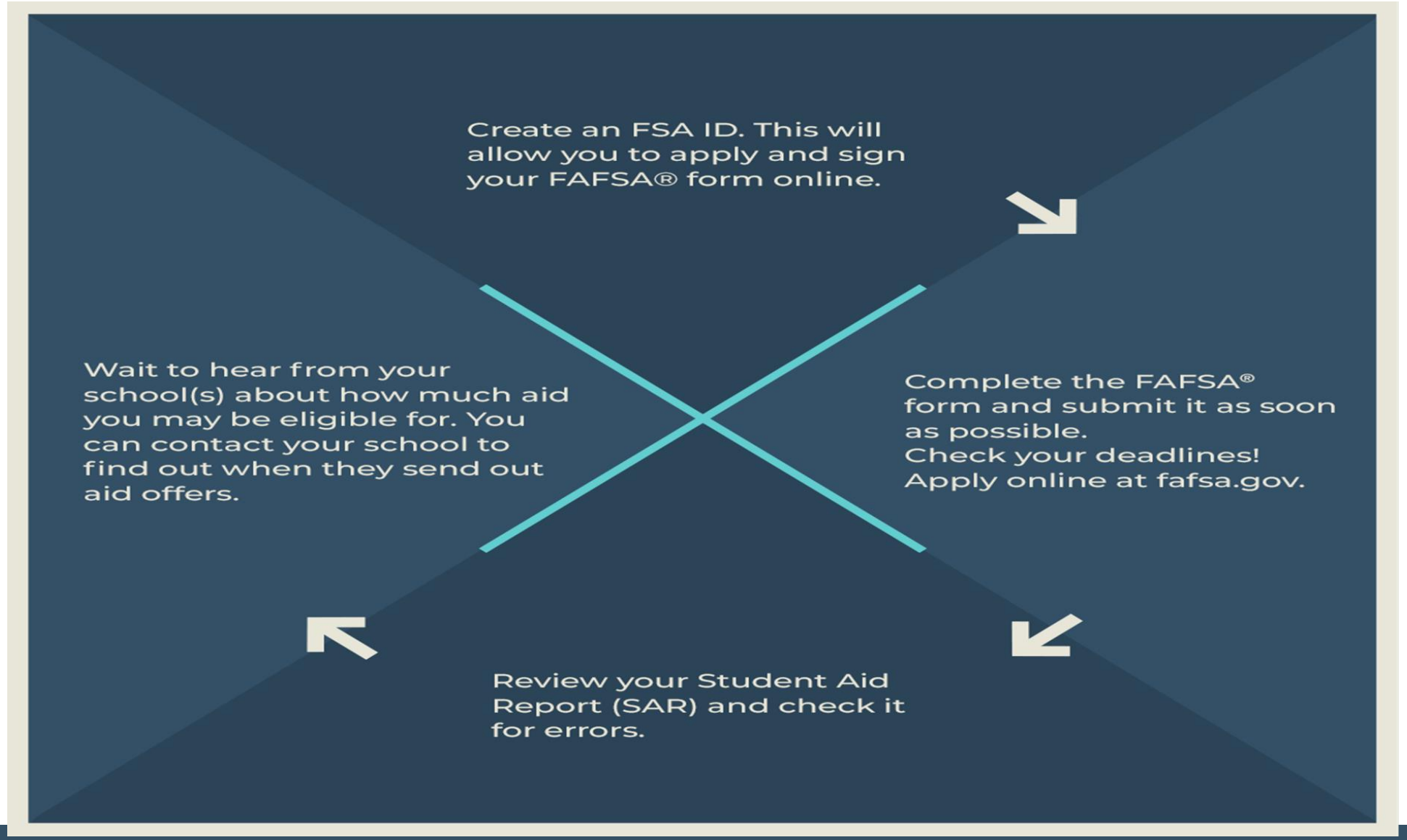
FAFSA® OVERVIEW

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

FAFSA® PROCESS

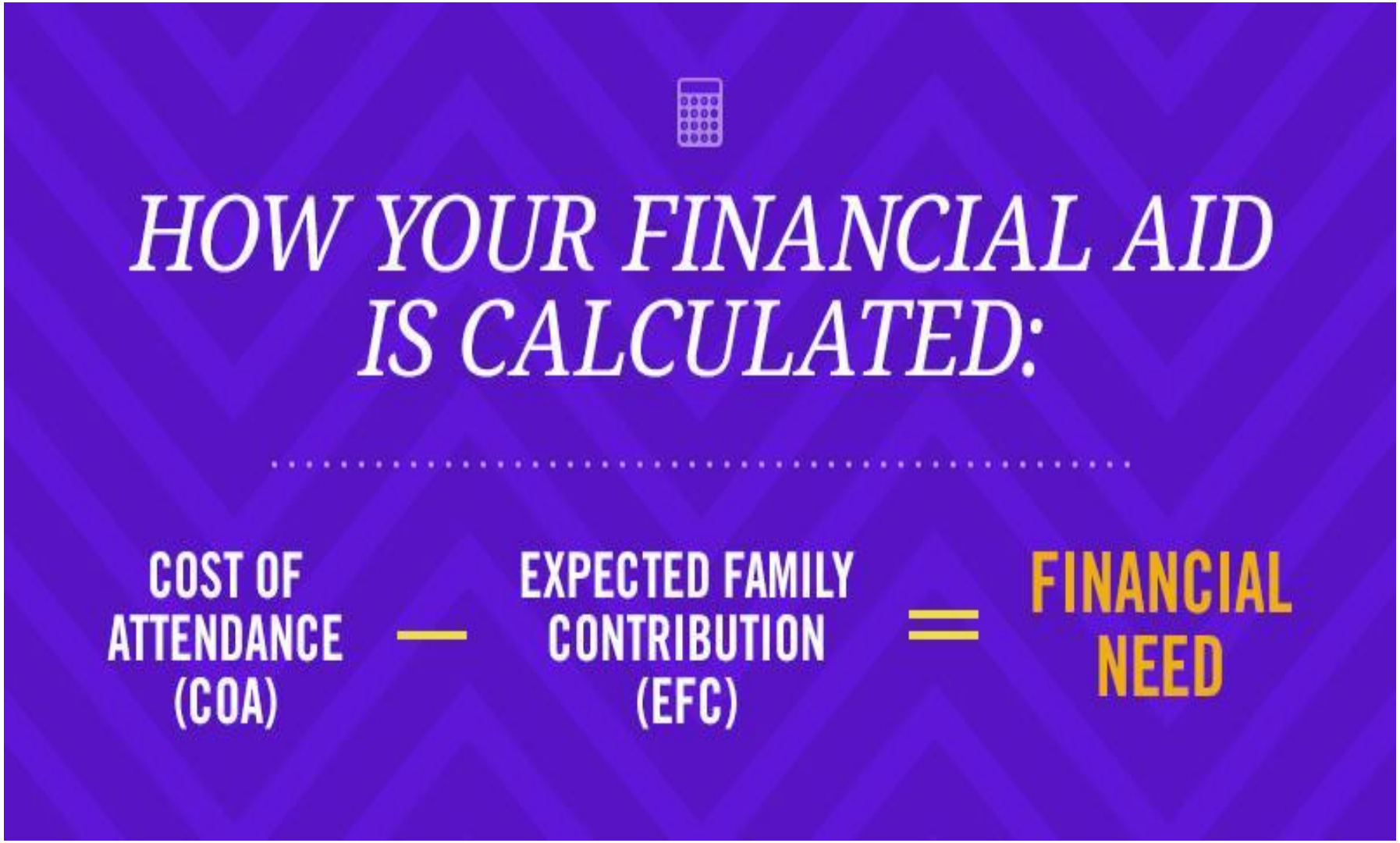


Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

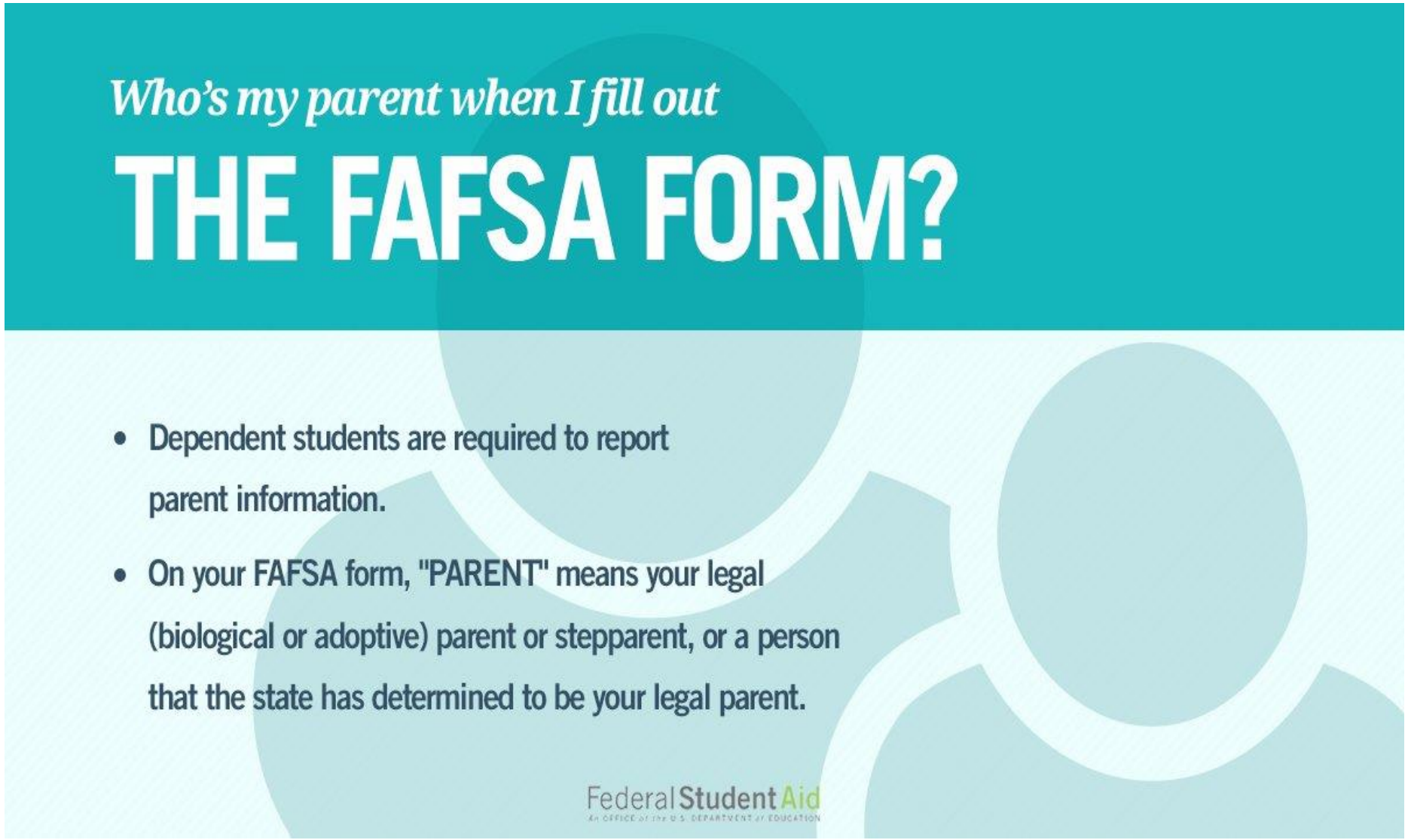
FAFSA® COMPLETION TIPS

- PROVIDE INFORMATION **AS OF THE DAY** YOU FILL OUT THE FAFSA
- STUDENTS CAN LIST UP TO **10 SCHOOLS** ON THE FAFSA
- STUDENTS CAN LOG BACK INTO **FAFSA.GOV** TO CHECK THEIR APPLICATION STATUS, MAKE ANY UPDATES, AND/OR ADD EXTRA SCHOOLS
- STUDENTS SHOULD CALL **1-800-4-FEDAID** WITH QUESTIONS REGARDING COMPLETING THE FAFSA
- STUDENTS SHOULD CALL THE SCHOOL'S **FINANCIAL AID OFFICE** WITH QUESTIONS REGARDING THE AMOUNT OF AID THEY WILL RECEIVE AND DISBURSEMENT

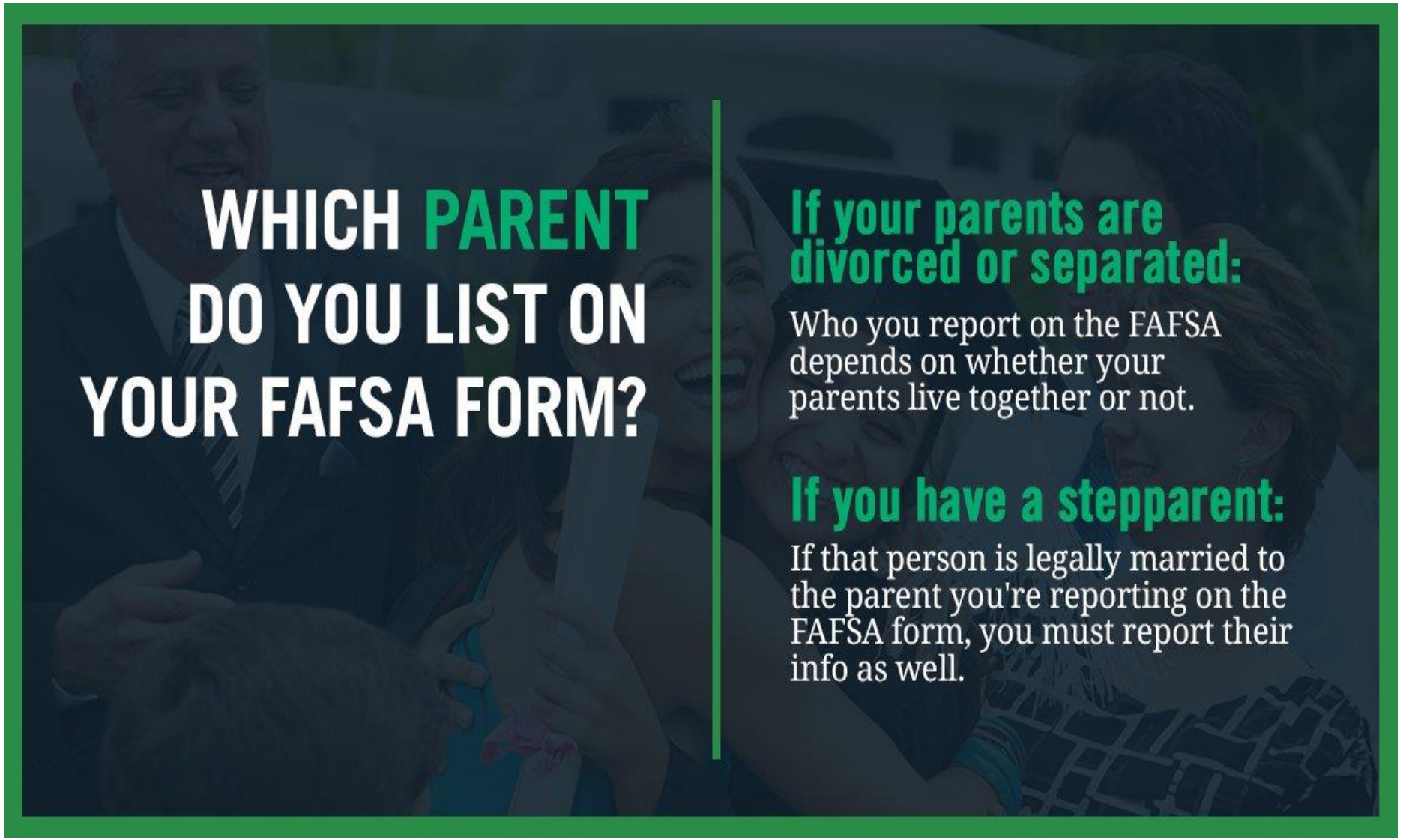
Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

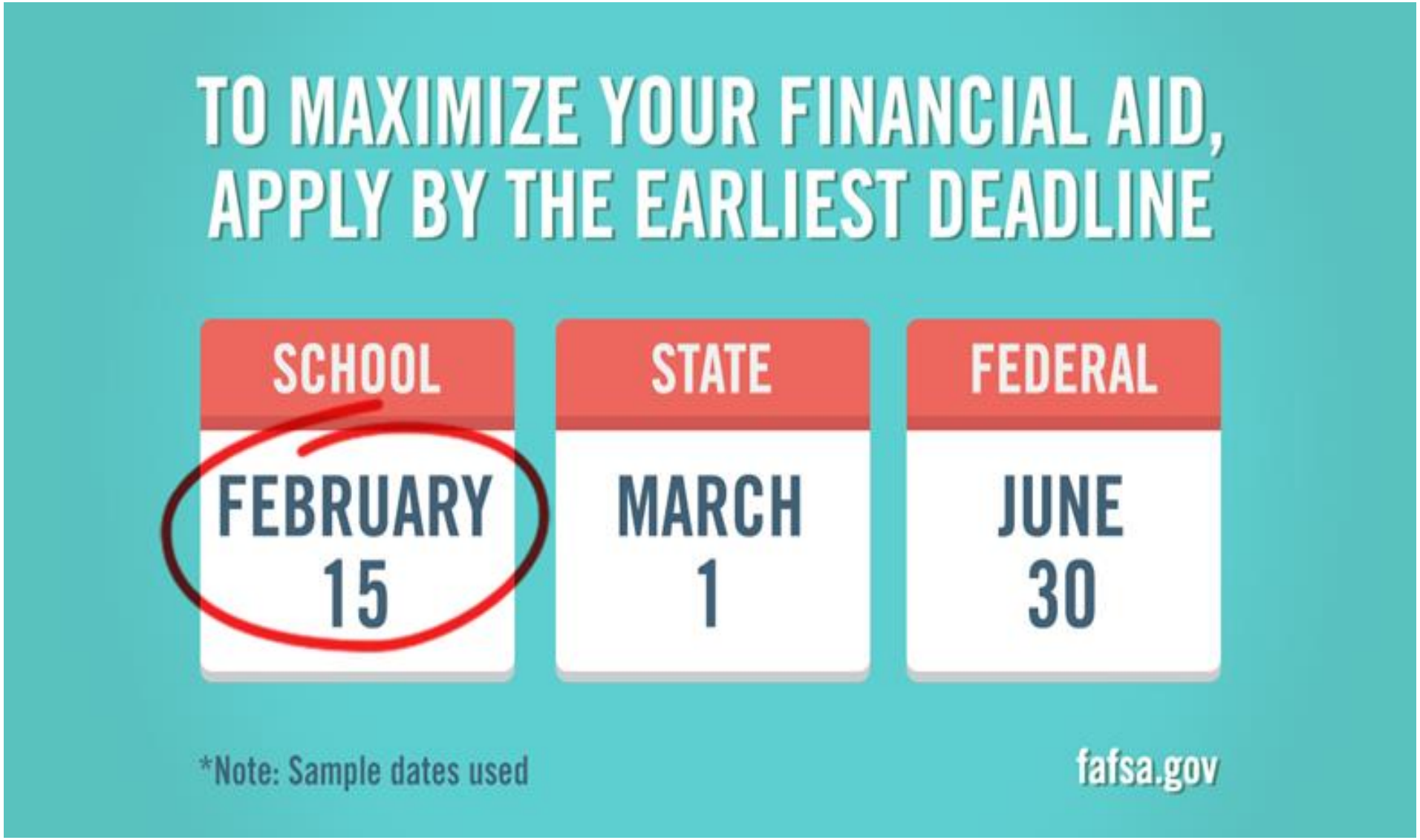
FAFSA® FORM

Parents' Marital Status:	Provide Information for:
Married	Both of your parents
Remarried (after being widowed or divorced)	Parent and Stepparent
Unmarried and both legal parents living together	Both of your legal parents
Never Married	The parent that you **lived with most** during the last 12 months. If you did not live with one parent more than the other, provide information about the parent who **provided more financial support** during the last 12 months, or during the most recent year that you actually received support from a parent.
Divorced or Separated	The parent that you **lived with most** during the last 12 months. If you did not live with one parent more than the other, provide information about the parent who **provided more financial support** during the last 12 months, or during the most recent year that you actually received support from a parent.
Widowed	Your parent

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

HELPFUL HINTS

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

FSA ID

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

HOW TO CREATE AN FSA ID:

1. Enter your email address
2. Create a username
3. Create a password
4. Enter your name, date of birth, and Social Security number
5. Enter your mobile phone number
6. Set up 4 challenge questions
7. Read and accept the terms
8. Verify your mobile phone number
9. Verify your email address

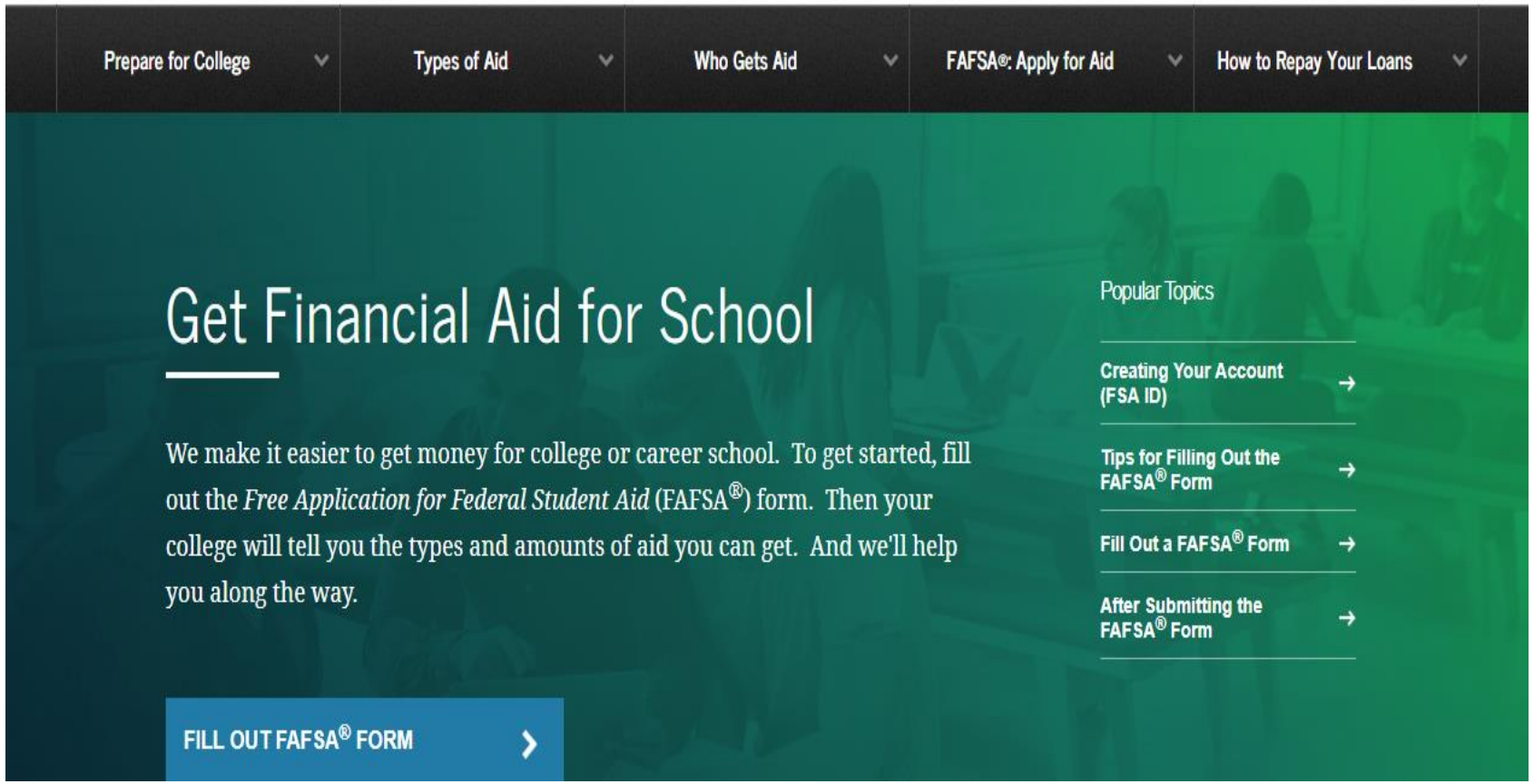
Create an FSA ID:
StudentAid.gov/fsaid

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

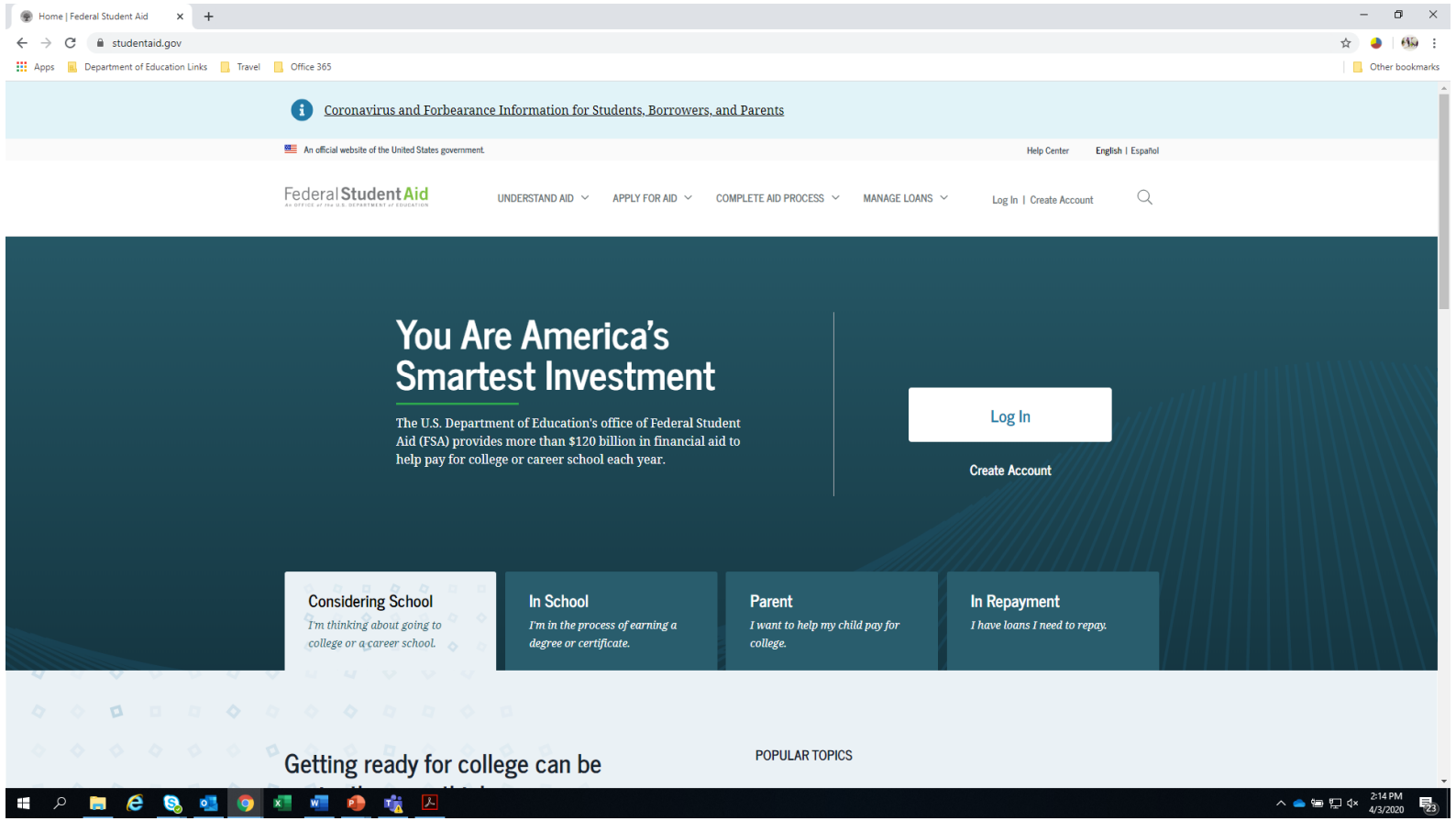
FEDERAL STUDENT AID TOOLS & RESOURCES

STUDENTAID.GOV



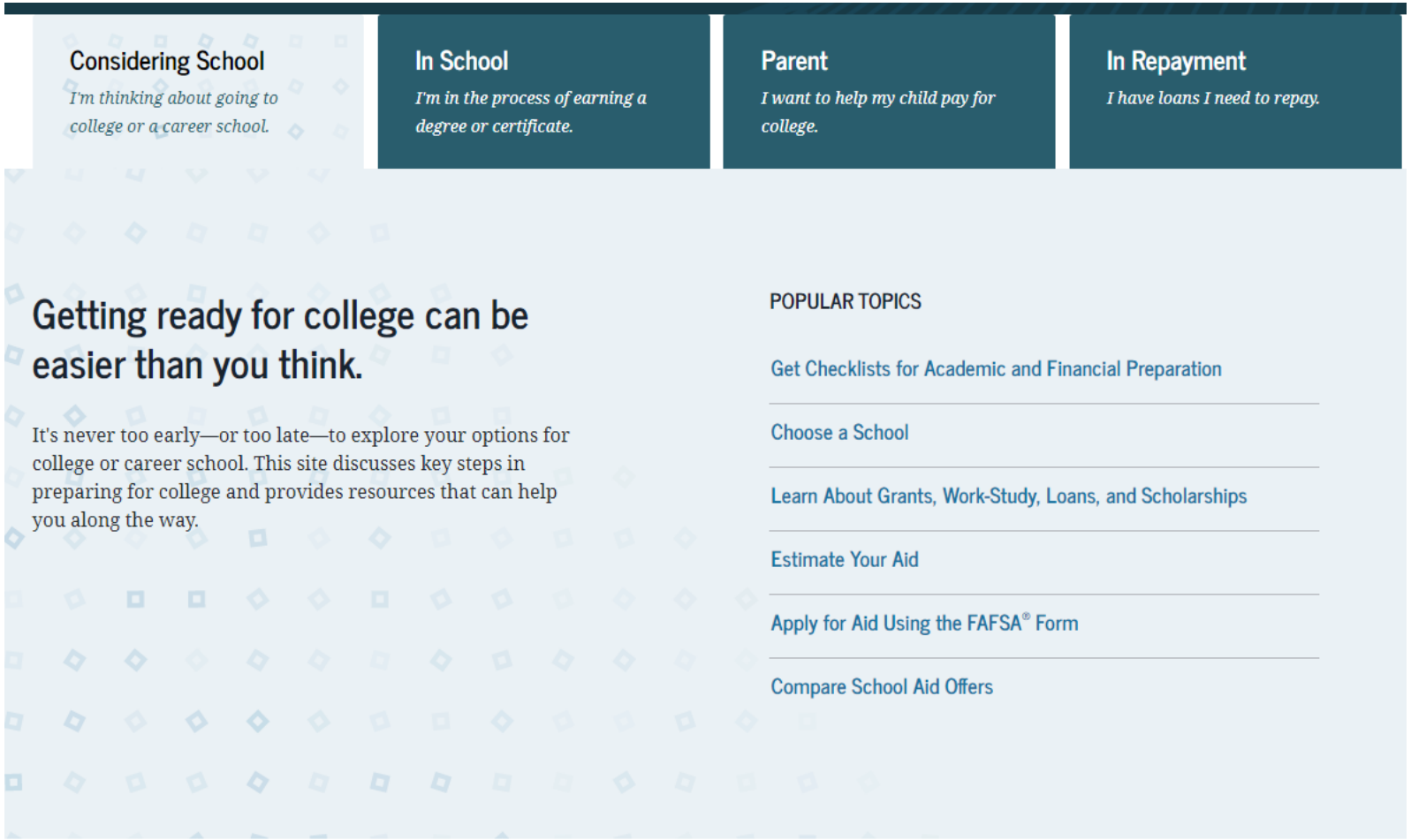
STUDENTAID.GOV

STUDENTAID.GOV IS A SITE SPECIFICALLY DESIGNED FOR STUDENTS AND FAMILIES. THE WEBSITE PROVIDES INFORMATION FOR STUDENTS THAT ARE CONSIDERING SCHOOL, CURRENTLY IN SCHOOL, PARENTS OR STUDENTS THAT ARE IN REPAYMENT FOR THEIR STUDENT LOANS.



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

STUDENTAID.GOV – CONSIDERING SCHOOL



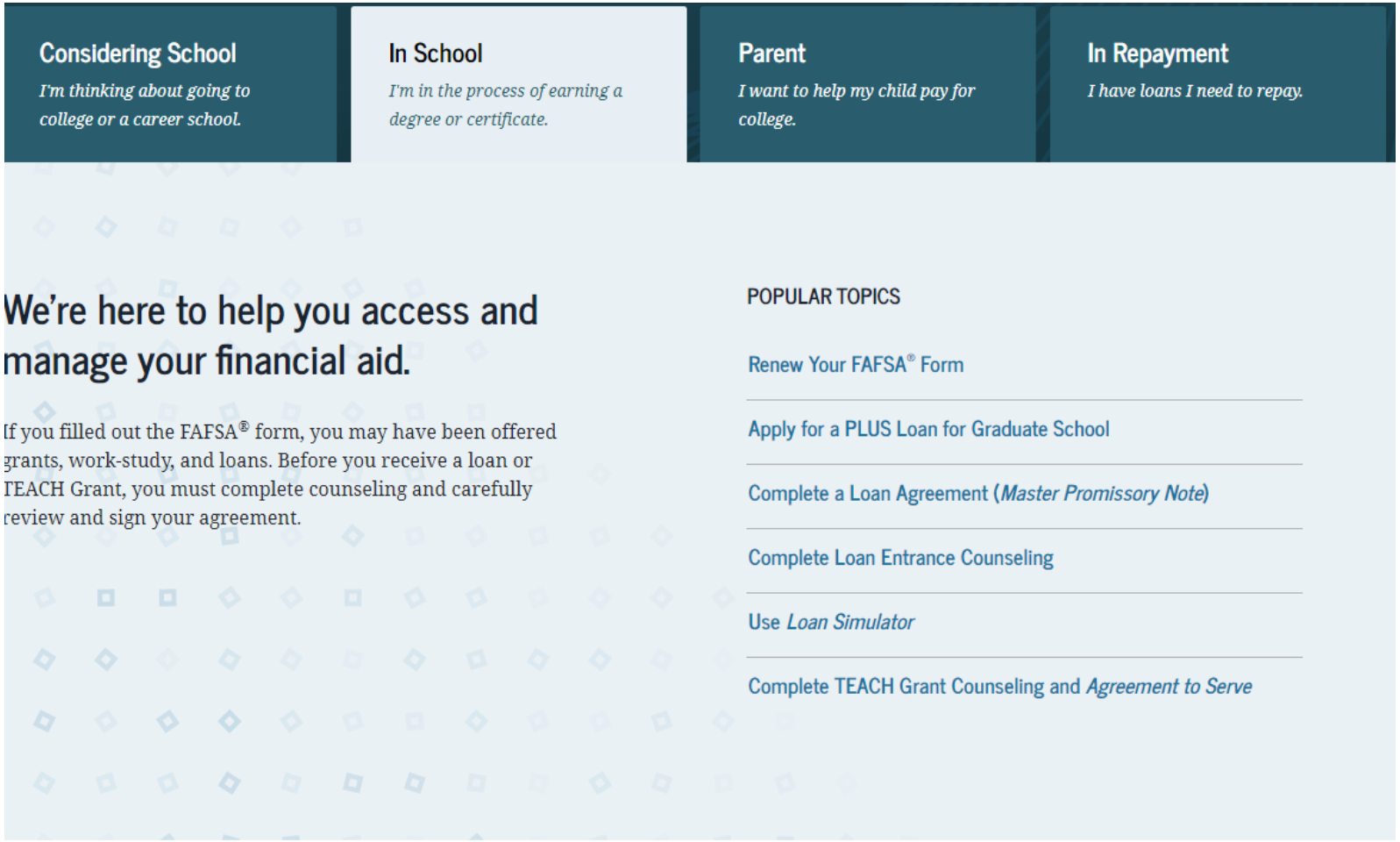
PROVIDES INFORMATION FOR STUDENTS THINKING ABOUT GOING TO A COLLEGE, UNIVERSITY OR CAREER SCHOOL.

TOOLS & RESOURCES

- CHECKLIST FOR ACADEMIC AND FINANCIAL AID PREPARATION
- COLLEGE SCORECARD
- FINANCIAL AID INFORMATION
- AID ESTIMATION
- FAFSA LINK
- NET PRICE CALCULATOR

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

STUDENTAID.GOV – IN SCHOOL



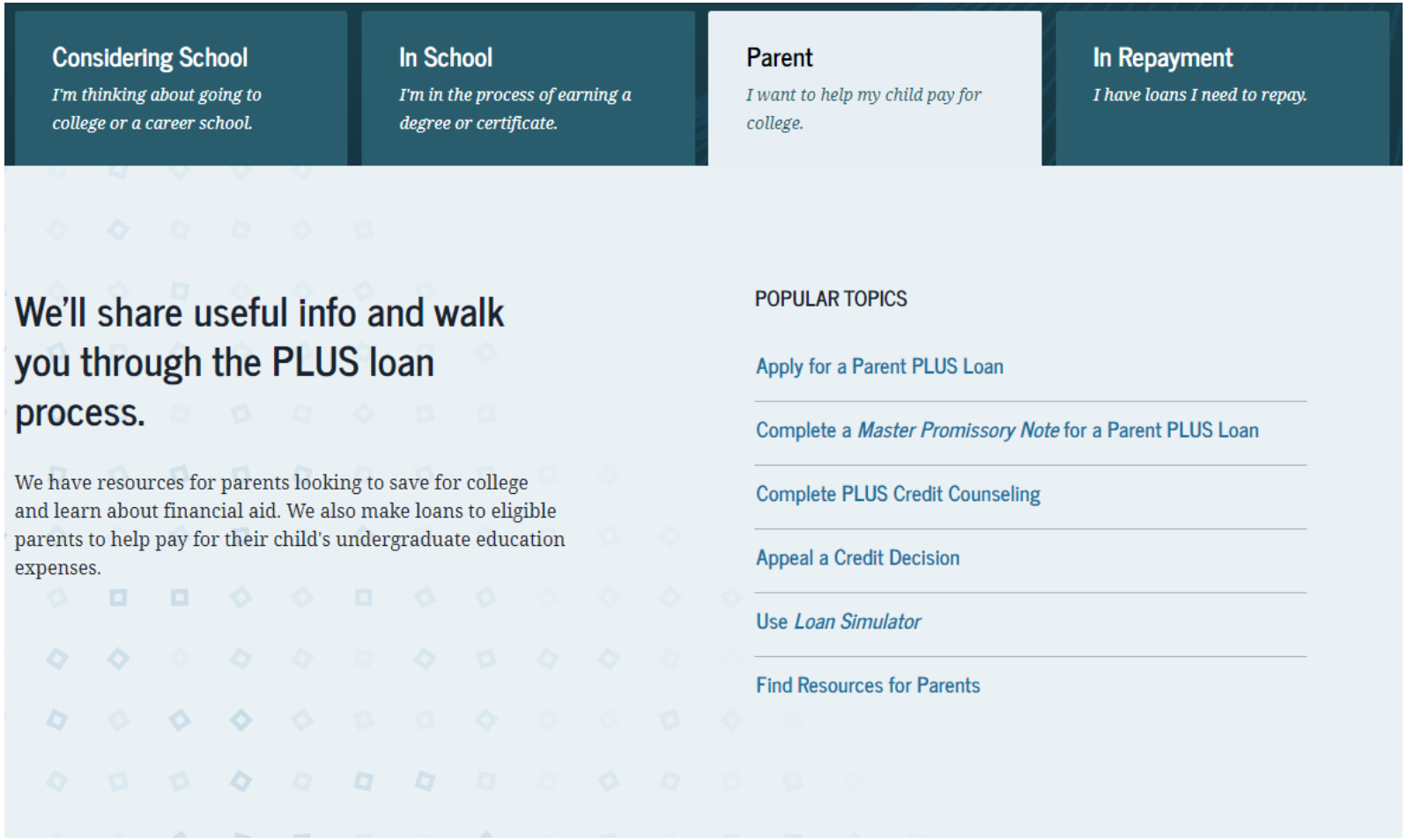
PROVIDES INFORMATION FOR STUDENTS IN THE PROCESS OF EARNING OF DEGREE OR CERTIFICATE

TOOLS & RESOURCES

- LINK TO THE FAFSA
- LINK TO APPLY FOR THE PLUS LOAN (GRADUATE SCHOOL)
- SIGN THE MASTER PROMISSORY NOTE
- COMPLETE LOAN ENTRANCE COUNSELING
- ESTIMATE LOAN REPAYMENT
- SIGN TEACH GRANT COUNSELING

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

STUDENTAID.GOV - PARENT



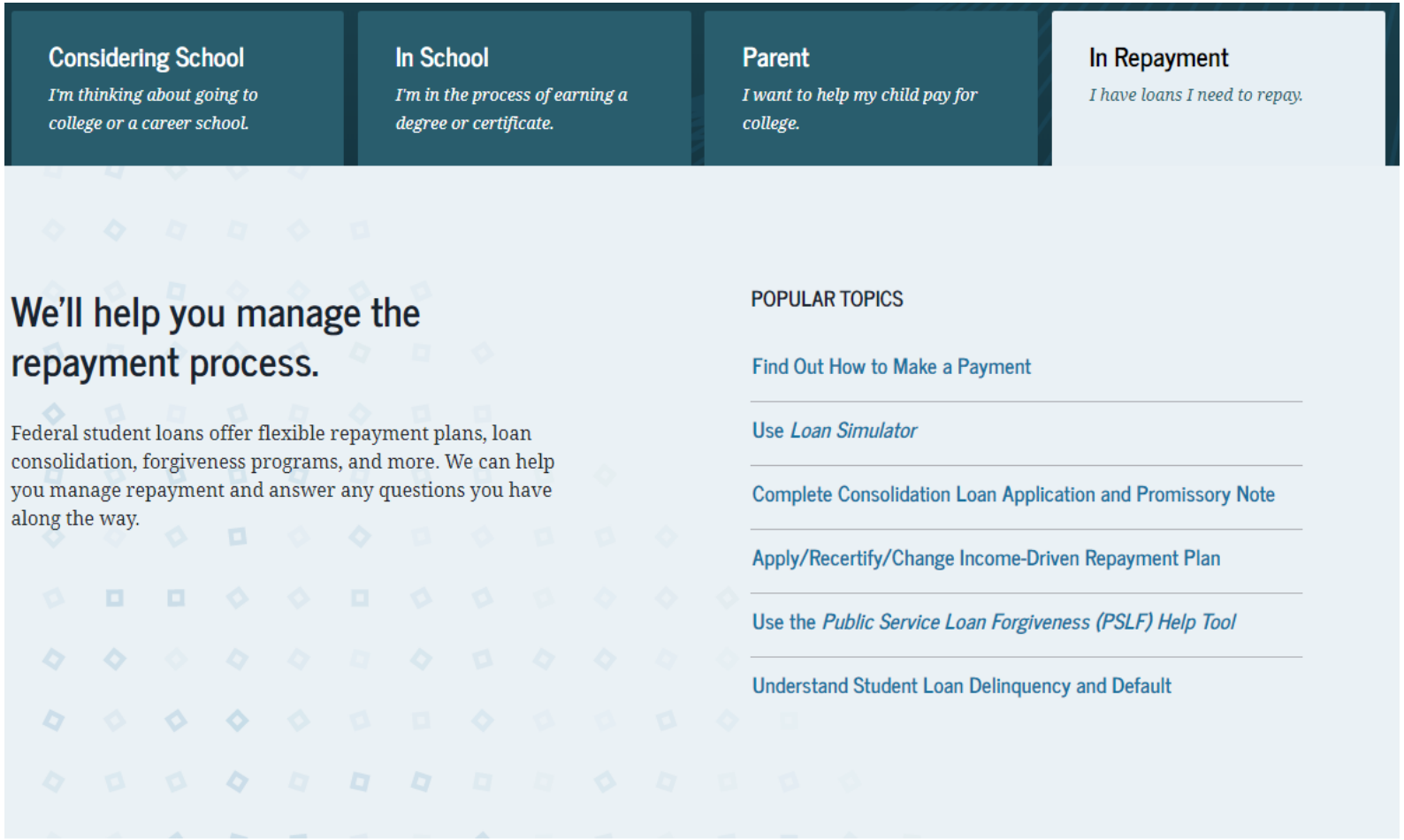
PROVIDES INFORMATION FOR STUDENTS THINKING ABOUT GOING TO A COLLEGE, UNIVERSITY OR CAREER SCHOOL.

TOOLS & RESOURCES

- APPLY FOR THE PARENT PLUS LOAN
- SIGN THE MPN FOR THE PARENT PLUS LOAN
- COMPLETE THE PLUS CREDIT COUNSELING
- APPEALS
- ESTIMATE LOAN REPAYMENTS
- ADDITIONAL RESOURCES

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

STUDENTAID.GOV – IN REPAYMENT



PROVIDES INFORMATION FOR STUDENTS AND PARENTS IN REPAYMENT

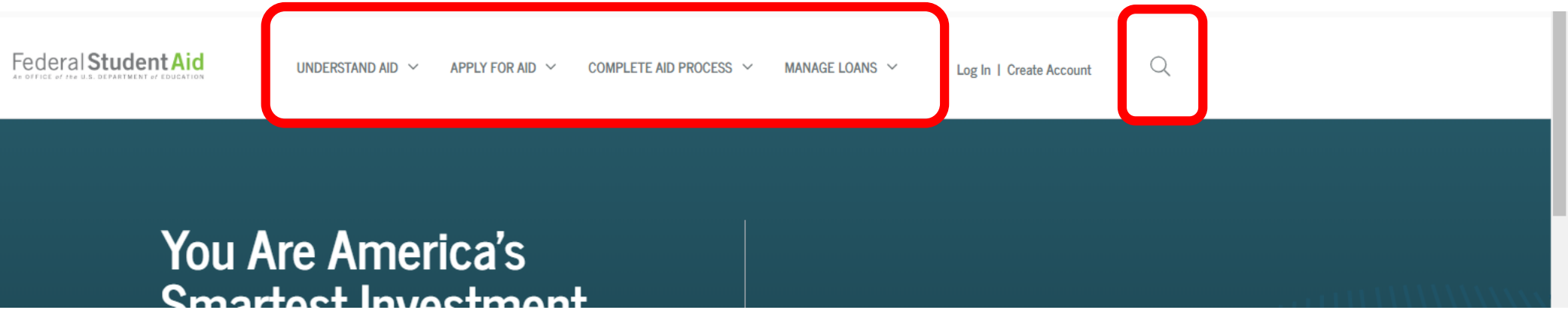
TOOLS & RESOURCES

- PAYMENT INFORMATION
- ESTIMATE LOAN REPAYMENT
- COMPLETE MPN
- APPLY FOR SPECIFIC REPAYMENT OPTIONS
- INFORMATION ON PUBLIC SERVICE LOAN FORGIVENESS
- INFORMATION ON STUDENT LOAN DELINQUENCY AND DEFAULT

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

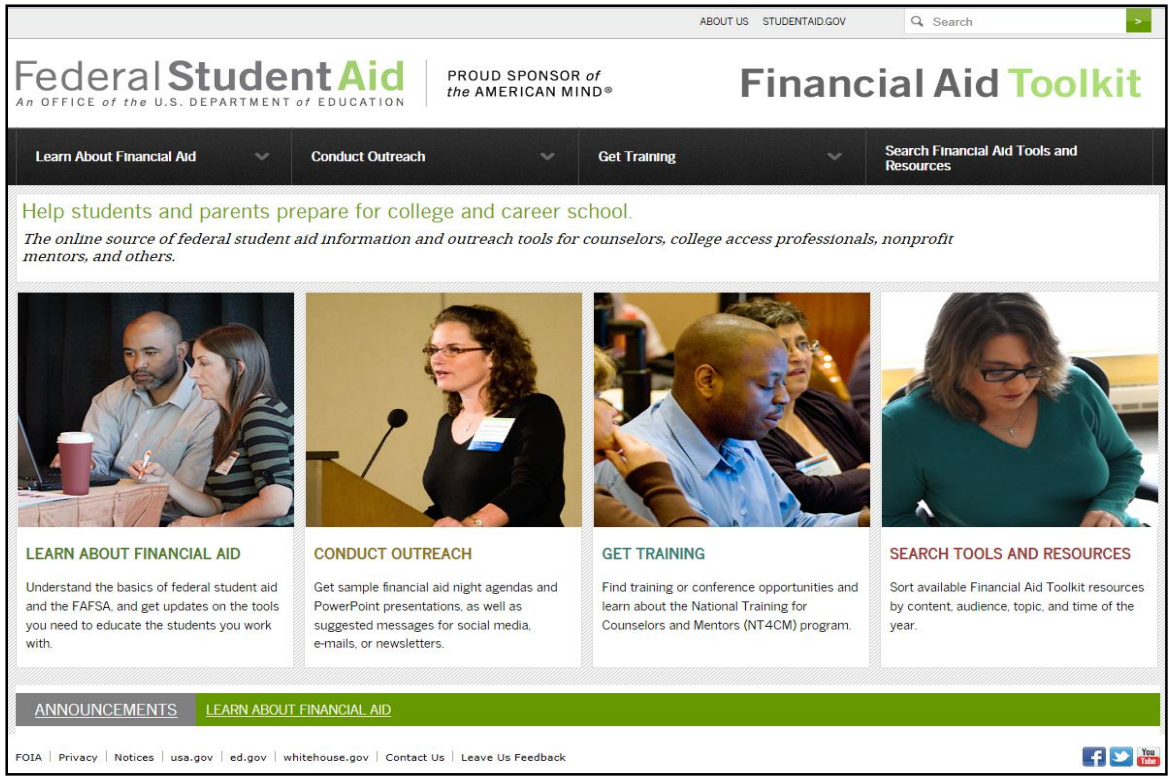
STUDENTAID.GOV

PROVIDES ADDITIONAL INFORMATION ON SPECIFIC TOPICS.



FINANCIAL AID TOOLKIT

THE FINANCIAL AID TOOLKIT, AT FINANCIALAIDTOOLKIT.ED.GOV, IS A SITE SPECIFICALLY DESIGNED FOR YOU, THE SCHOOL COUNSELOR OR COLLEGE ACCESS MENTOR. THE TOOLKIT CONSOLIDATES FSA RESOURCES INTO A SEARCHABLE ONLINE DATABASE INTENDED FOR USE BY ORGANIZATIONS AND INDIVIDUALS WHO INTERACT WITH, SUPPORT, OR COUNSEL STUDENTS AND FAMILIES ON MAKING FINANCIAL PREPARATIONS FOR POSTSECONDARY EDUCATION.



FAFSA® DEMONSTRATION SITE

LOGIN INTO FAFSADEMO.TEST.ED.GOV

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION | FAFSA.gov

Welcome to Federal Student Aid's *CPS Web Applications Demo System*

This Web site is a demonstration version of Federal Student Aid's 2020-2021 and 2019-2020 *FAFSA on the Web* and *FAA Access to CPS Online* sites. The site provides a way for financial aid administrators to show students and parents, as well as financial aid office staff, how to use *FAFSA on the Web* and *FAA Access to CPS Online*. It offers most of the features of the production versions of the *FAFSA on the Web* and *FAA Access to CPS Online* Web sites, except that no data is processed.

Note: The following information applies to this Web site:

- We authenticate users when they log into *FAA Access to CPS Online*. We ask users to provide a Federal Student Aid User ID (FSA User ID) and Password to access federal student aid information through the Internet. Since this is a demonstration Web site and user authentication is not required to access test data, the authentication step is skipped.
- Saved data and submitted data **are cleared** from the database each evening.
- Actual personal identifying information should **never** be used on this Demo site.
- Unlike the production site, an estimated EFC is **not** calculated after an application is submitted. The EFC value is always all 9s for any test case on the Demo site.
- Printed signature pages include a 'test sample' watermark and should not be mailed to the processor. The demo signature page will **not** be accepted or processed.
- If another user saves a renewal or correction application in *FAFSA on the Web*, other users will not know the save key and will have to start a new transaction.
- Unlike the production site, the "CPS Web Applications Demo System" page is considered the FAFSA "Home" page. When a user selects "Exit" or "Home" from the Demo site, they will be directed to the "CPS Web Applications Demo System" page.
- The Demo site includes all *FAFSA on the Web* application, renewal, and correction entry pages beginning with the "Login" page.

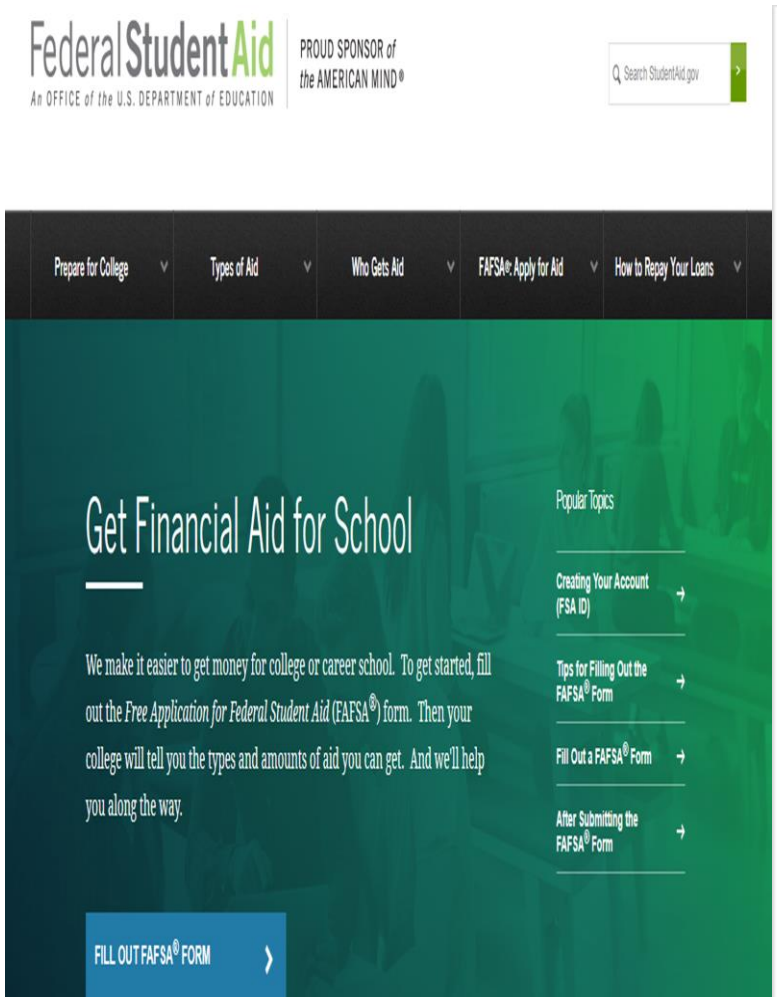
Pre-loaded test data is provided for applications that depend on historical data such as renewal applications, corrections, print SAR, application status check, student inquiry, and electronic signatures. Multiple transactions exist for test cases where the highest transaction number is greater than 01. FAA login information is also provided for *FAA Access to CPS Online* applications on the Demo site.

The student IDs and FSA IDs to access the test data for each available cycle are given below.
2020-2021
2019-2020

CONNECT WITH US!!!

SOCIAL MEDIA

STUDENTAID.GOV



1-800-4FED-AID

SIGN UP FOR OUR "PARTNER EMAILS"

THE EMAILS WE SEND ARE INTENDED TO KEEP OUR PARTNERS UP TO DATE!

HTTPS://FSAPARTNERS.ED.GOV/S/

WE PROVIDE UPDATES ABOUT OUR PRODUCTS AND SERVICES, REMINDERS ABOUT UPCOMING PROFESSIONAL DEVELOPMENT OPPORTUNITIES, TIPS FOR OUTREACH TO STUDENTS, AND MORE.

FACEBOOK.COM/FEDERALSTUDENTAID

SEARCH
"FEDERAL STUDENT AID"

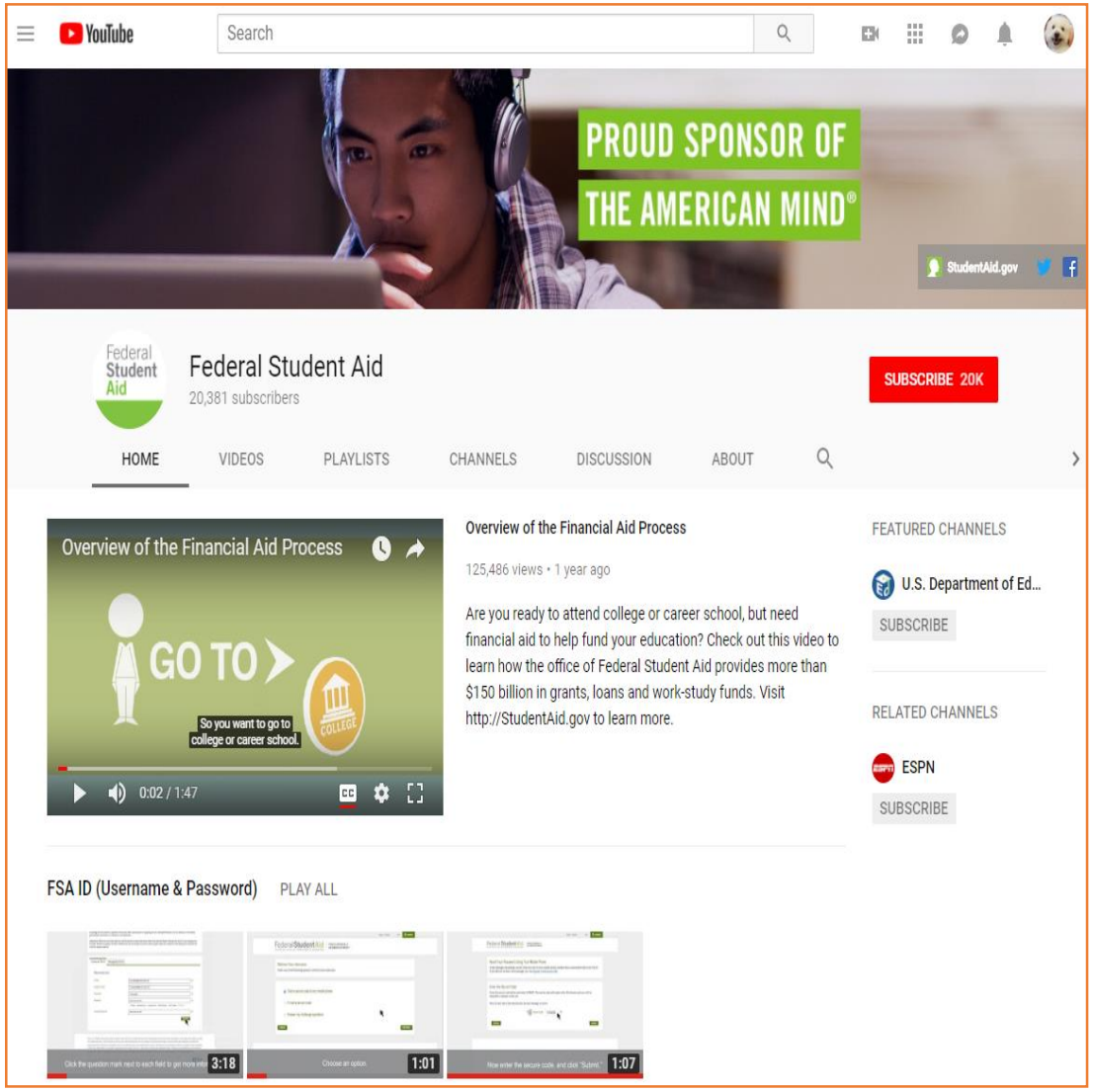
CURRENTLY, FSA HAS 447K LIKES ON FACEBOOK.

@FAFSA on Twitter

"FOLLOW" @FAFSA TO SEE OUR TWEETS.

CURRENTLY, FSA HAS 146K FOLLOWERS ON TWITTER.

YOUTUBE.COM/FEDERALSTUDENTAID



SUBSCRIBE TO OUR YOUTUBE CHANNEL

HOMEROOM
THE OFFICIAL BLOG OF THE U.S. DEPARTMENT OF EDUCATION

Connect with us

Home | Comments Policy

The Five "Qs" of Public Service Loan Forgiveness

#StudentLoanForgiveness. It's a hashtag now, so you'll all pay attention, right? Everyone wants their student loans forgiven. The perception is that very few qualify for any forgiveness programs. But did you know that there is one broad, employment-based forgiveness program for federal student loans? Most people don't, or misunderstand how it works. Let me break down some key points of the Public Service Loan Forgiveness Program to help you figure out if you could qualify.

ED.gov

Email Updates

Sign up for email updates from Secretary Duncan and the Department of Education.

Email Address | Subscribe

Latest Posts RSS

Search This Blog

Search ...

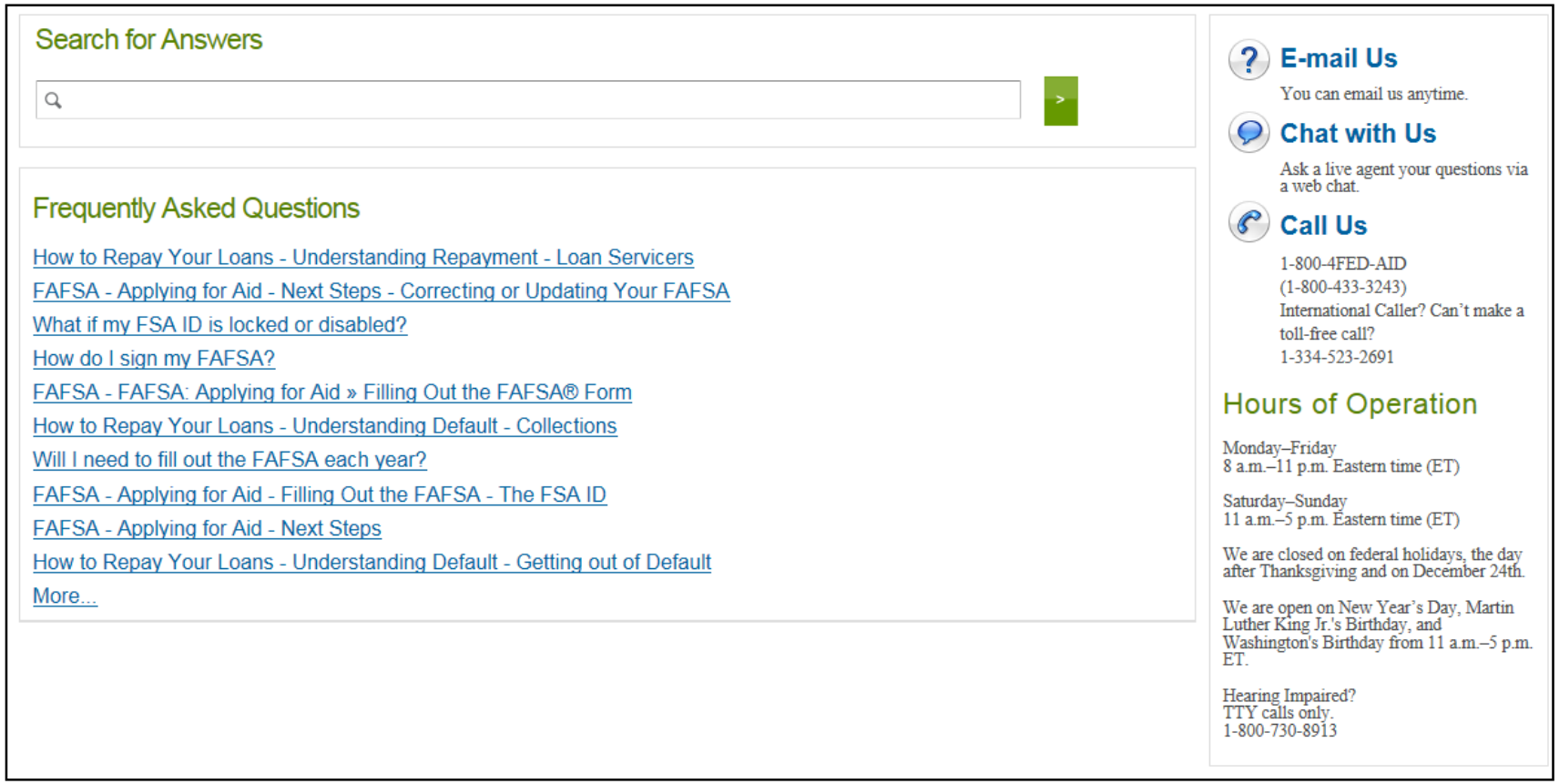
#AskArne
Federal Student Aid
College Completion
Early Learning
ConnectED
ESEA Reauthorization

VIEW OUR BLOGS BY VISITING WWW.ED.GOV/BLOG

IN THE SIDEBAR, CLICK ON "FEDERAL STUDENT AID."

Follow Us FEDERAL STUDENT AID INFORMATION CENTER

GOT A QUESTION? THE FEDERAL STUDENT AID INFORMATION CENTER CAN HELP. SEARCH OUR SITE OR REVIEW OUR FREQUENTLY ASKED QUESTIONS. YOU CAN ALSO CONTACT US BY EMAIL, CHAT, OR PHONE.



Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

FEEDBACK

WE WOULD LOVE TO HEAR FROM YOU!

HTTPS://WWW.SURVEYMONKEY.COM/R/DTMV9X7

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION
PROUD SPONSOR of the AMERICAN MIND®

QUESTIONS & ANSWERS