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We were telling them to register for training. One of the main things that are happening right now in Texas is preparing for if the LP exchange. Then we also gave them the directive to review the FDL P managing discard processes. This is also to address what was a big activity with Texas electives which was discards and disposals. Then it there is the nature where people know they could find out more information and just like in the email this was pointing to the FDL P exchange main project webpage. Okay. So with the training we had a lot of participants in the same back training so that this was helpful. Whether that was helpful for them to kind of get that, to have that information being given to them about what we were seeing on the user and with FDL P exchange. We requested with FDL P outreach for training. It was really popular here in Texas. It is very difficult for us to get all or if not even just as widespread as we are and having FDL P be able to support the webinar is also really helpful to us as well. We did have an opportunity to do some on-site training. We asked FDL P outreach to come are we did request training during TLA Texas Library Association conference conference. And one of our Dallas library social the training. Lastly we will do one-on-one training with the regional site visits that happen. Again here in Texas for regionals those tend to be a little bit more ad hoc. Just because the state is so wide and so large with the number one example I'm responsible for the Houston area so they gather a couple of times a year. When I can I will go out there for site visits and even in advance to FDL P exchange. I was able to sit at one of their meetings or come to one of their meetings and just kind of give an example what life. It would've gone over and make sure that they were set up the needs list of the offers list where they can check the notifications but they knew where I was talking, what I was talking about from the FDL P exchange. Dashboard. So some of the technical challenges, one example was probably a common one, loading spreadsheets. So when the tempest came out that was really helpful. It gave select is. Also a good understanding of what needed to be included when they were creating the templates for mostly offers. Of course the template was a lot different from the template we had been using before exchange. So those templates were really helpful. At one top point in time with notice to notifications it was being sent to one Texas library so that was a technical glitch we had to work through. Then we had followed up with eXchange asking whether there was a way to route offers to the first regional, the region that was responsible for that selective and then to the next regional but, that was not really the way it was set up. This is where could be helpful depending on what the regionals relationship is. For Tom and I we have selected is all the time. That is fine. We defer to the regional who is in charge of that area. It's kind of the same relationship when we were working in FDL P exchange. We were both looking, and were checking. We have not had a conflict yet in terms of overlapping offers. We are both regionals are both interested in it. The nice thing about exchanges if and when that comes up we would be able to just communicate even in the messaging in trying to. Just to convert. It would probably just defer to the region where the offer was coming from. We also, we know that many select isn't even the regionals make use of GPO are FDL P outreach. For more technical issues that we could not use the select is with. We also directed staff to contact GPO directly, GPO and FDL P directly. Just kind of rounding out her session here before we take any questions. The Texas experience, are Connor chips on this. Communicate and prepare selectors. So once Tom and I made the decision that FDL P exchange kicked enough the boxes of what we were needing immediately which was a better way forward with the disposal process. We set out that communication plan about what we wanted to tell selective, how we wanted to communicate that to selectors. What they need to do to prepare them. How we communicated it was for the most part positive and the benefits, you know we had had the challenges of how the disposal process was before exchange so we highlighted those benefits. It was really helpful when FDL P eXchange came out with kind of the benefits of that FDL P eXchange. That was something that the select is good share with their library directors and other stakeholders. For regionals what made this work also was prioritizing that we needed to complete and load our needs list this is one of the primary reasons we are looking for a new disposal process. We had not even posted our needs list on our websites or on the website where the selectors could proactively kind of look through that list. We knew that by prioritizing and uploading are listed to exchange that was not only going to help. That was just going to help you across the board because we could get auto matches on a. This is what we had been doing prior to that manually. The last thing is to just make use

of the FDLP training and support. Again when you go into, tool like exchange for the main reasons are priorities that Texas did having another source for training, uh, wish each. Because before that it was Tom and I trying to relay the same information 254 selective's of how they needed to do their disposal list. And of course the support, the technical support was helpful for both the regionals and for the select is here. It has been a couple of years now that Texas has been using just exchange or disposal for the majority of the disposal list. From my view and hopefully, unfortunately Tom has had some technical difficulties on his and. But, if you can at least for my view it has been a positive move and one that kind of met all the needs that a couple of years Tom and I had been talking about to try to improve the disposal process here in Texas. I hope that our slides, our discussion topics, here, points that we brought up were helpful built some of that would be applicable to your states. This is our contact information, you are all always welcome to contact us if you did have any questions and we are happy to take any questions that you happen to have now. Thank you.

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Hi this is Melissa again. I just want to let you know that Tom is on with us and he is having some sound issues so if he has a response I will go ahead and read that out for everybody. So if you have any questions go ahead and type them into the chat box and I will make sure that they get all the questions. [ Silence ]

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Okay Tom is there anything you would like to add that you would like me to relate everybody. You can just go ahead and type it in.

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This is Angelo, Melissa if there were other kinds of, if you wanted to describe briefly the different, the other types of multi-regionals out there are any general topics regionals have been having we can maybe try and start that off, kick that off as a discussion point.

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I can do that a little bit. As I said there are so many different ways to do this. There isn't anyone right way it is just what works best for your state. I know you and Tom share regionally so you have the southern half of the state, Tom has the northern half of the state. Some other states, they divide the responsibilities up by Sue Doc number, geography, by their collection there is just any number of ways to do a. It eXchange can be made to work with any of those ways. I see we have a question. From Monica in New Mexico.

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We have been doing the same procedures here as well, we are still waiting on our estate plan for eXchange so I will most likely reach out to Angela, thank you.

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That is good to just hear also Melissa. And Monica. Feel free to reach out to us, uh, the state plan for the part that was affected was that disposal list plan. So those first couple of screenshots that I showed. That is what is listed right now on our estate plan. Really Tom and I need to go back and kind of revise our estate plan. We pretty much emphasize the use of exchange was for disposal is. We chose to move forward. To meet that work. I think Monica has an update, I think it still is on our website, I think we host a strategic plan so, uh, maybe while, I can see if I can kind of bring that up and share with everyone.

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Excellent. I know we have been working with New Mexico as they were doing this and it has been really great working with them and bringing them into this kind of new. It has been a really good experience for all of us or for us at least. I know New Mexico, they are new at having a multiregional and they are doing where you all divide by geography they are dividing more by collections. So different libraries, the three different libraries asking acting as regionals are in charge of different parts of the collections. Are there any other ways anybody is doing it that we have not mentioned?

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I will just add that, uh, it sounds like on one level regardless of how you divide up the state, uh, for regional responsibilities. I know my experience working with Tom has really been having strong communication among the regionals. Stain on the same page and you know being ready to kind of coordinate when needed, defer when needed. Really for the most part consult when needed. I know Tom has been doing this a lot longer than I have and he has been great to kind of just consult and help me work through the questions so selective have, since I came on when FDLP eXchange has come on . Tom has also on occasion asked me about FDLP eXchange and what I am seen on their. So it has been nice to have that relationship with Tom to kind of help manage all of the variety of questions we get from the select is. I did share or at least Corey thank you for reposting it to all the

participants where are state plan for Texas currently is. We didn't do yet to kind of revise it. As I mentioned for us appendix D disposal instructions is really what we targeted. We targeted that when we were initially trying to answer the question of improving our disposal procedures here in Texas and of course now looking to, uh, amended to the disposal procedures pretty much saying this is done through FDLP eXchange and very likely using the language that was provided to all. It wasn't is provided to all of the selectors.

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Excellent. I think to some everything up. The most important two things for states with more than one regional when implementing exchange and probably anything else is communication and planning. There are so many different ways to do it that as long as you are all on the same page and you are all working together I think that is the best way to make this a success. Just like Tom and Angela have done. Are there any other questions? I know this is one of those things that your questions might come later, more as you are starting to work with it. I know you can contact Tom and Angela, you can contact GPO , I will type the FDLP outreach email into the box here. You can always contact us and we are happy to help you with any of your issues. Any questions or just kind of, you can bounce ideas off of us, anyway we can help you to get this going in your state. Because having more than one region does add an extra layer of complication to it. It also can add an extra layer of, you know, definitely doable and it is definitely, uh, can ease your workload quite a bit if you have somebody in there helping.

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If I can I would just second what Melissa has just said. FDLP eXchange has really eased her workload . It was a lot of heavy lifting ahead especially for the regionals to do that kind of research and understand what FDLP eXchange could do and what it would not do. Then making the commitment to get our needs list up and ready on there and work with all the selectors with all the technical challenges they encountered and that we encountered. And other ways when you have more than one regional you also have somebody else there who knows exactly what you are seeing and the challenges that you are coming up against. In exchange or you know just in general working on FDLP questions. Yes FDLP questions and again as I have said it's been really, really helpful working with Tom. I feel like I do have, not just another regional to ask the question but a regional who is obviously in the same state and we are both working under the state plan. Thanks for this opportunity again to chat with everyone.

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I am going to leave things with a couple of links for you. The first one is a link to the trading site. This is where you are going to find tips, you are going to find the webinar recordings, you're going to find, we have done some task -based videos where if you're just looking for one little thing that you cannot remember how to do you can go and do that. All the training materials. The second link I'm leaving you with is the development page. Because we did not just make exchange and then stop. We are actually continuing to develop it and we are taking your ideas, we are learning from what we have done already and trying to incorporate and make it better constantly pick so you will get more information about that and how that goes. How to give your input and talk to us about things you would like to see us do that will make it easier for multiregional states, multistate regionals, anybody to use the system. That is the second link. I will have one last call for questions and comments and if nobody has anything we will go ahead and close everything out. I would like to thank Angela and Tom for putting this together for us. All right then. Have a great afternoon everybody and thank you again Angela and Tom.

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