

COVID-19 a Year Later: Returning to Normal? or an Emerging New Normal? – Chat Log

Ashley Dahlen -> All Participants: We will return at 3:15 p.m. Eastern.

Keven McGinn -> All Participants: THANKS!!! Excellent presentation!

Vicki Tate -> All Participants: DSIMS needs to be easier to use and make changes in item selection.

Jennifer Morgan -> All Participants: Thank you everyone for participating in the discussion!!

Simon Healey -> All Participants: change to item numbers for products by format in “general products” or “handbooks” where I know the product I've received is in a format that will never be asked for

Lucy Duhon -> All Participants: +1 Vicki!

Kelly Seifert -> All Participants: Remember to share a selfie of yourself participating in today's Meeting: kseifert@gpo.gov

Kelly Seifert -> All Participants: Visit Twitter and search #DLCVirtual21 to see all of today's tweets so far

Kelly Seifert -> All Participants: PS: if you have sent me photos today, check #DLCVirtual21 to see them!

Aimee Quinn -> All Participants: Reduced hours, curbside services, access to the collections

Alice Sherwood -> All Participants: More virtual programs

Susan Woitte -> All Participants: I have had to cover other people's duties as they are teleworking

Caroline Gilson -> All Participants: Contactless book pick up

Margaret Sylvia -> All Participants: We closed the library entirely for a few months and now are open only to our students and faculty. We hope to be fully open this summer, depending on how the pandemic goes.

Kate Irwin-Smiler -> All Participants: A lot of responsibility shifting ~38amp; project changes.

Victor Lopez -> All Participants: curbside, lockers for book pick up,

Kate Irwin-Smiler -> All Participants: same, Margaret.

Leslie Delserone -> All Participants: Teleworking

Lisa Meyer -> All Participants: No study rooms. No food in library.

Alice Sherwood -> All Participants: A lot of weeding projects and collection maintenance duties increased with no customers in building.

Susan Woitte -> All Participants: +Kate

MaryBeth Will -> All Participants: Most of our changes were temporary but it will be difficult to regain Docs staff for Docs. We have been distributed to whatever areas needed coverage.

Simon Healey -> All Participants: My Gov Docs Section (not a department) is back in the office partially each week and as the Gov Docs everything person but reference and original cataloging I am having a lot of frustration trying to re-start “separate” packages

Margaret Sylvia -> All Participants: We implemented curbside pickup while we were closed and many staff are working from home.

Kate Irwin-Smiler -> All Participants: remote check out! don't think we can walk that one back.

Sarah Erikson -> All Participants: more chat reference

Alice Sherwood -> All Participants: Virtual programs isn't going away

Sarah Dobransky -> All Participants: online chat services

Elizabeth McDonald -> All Participants: Delivery to faculty

Mary Clark -> All Participants: Teleworking will continue in some way

Myles Robert -> All Participants: Self-serve holds

Alicia Kubas -> All Participants: cleaning our reference/circulation desks throughout the day

Ronnie Joiner -> All Participants: Permanent implementation of curbside hold pick-up.

Leslie Delserone -> All Participants: Hybrid work, WFH and teleworking

Gwen Sinclair -> All Participants: increased digitization

Barbara Levergood -> All Participants: Library Take Out

Elisabeth Garner -> All Participants: We may allow our student workers to telework, if they are sick, but

still able to work from home..whereas before, that would not have been an option

Renée Bosman -> All Participants: Appointment scheduling for microforms service

Yvonne Williams -> All Participants: Not necessarily policy, but personally, I am hoping that telecommuting remains. It has proven to be effective for a variety of positions in the City and it would be great to have that option.

Sanga Sung -> All Participants: Expansion in electronic access to titles~38amp; virtual reference services

Katie Yelinek -> All Participants: Reduced hours (due to reduced personnel)

Kathy Hale -> All Participants: Hybrid teleworking services

Bert Chapman -> All Participants: Remote programming e.g. video will persist

Jane Canfield -> All Participants: more virtual reference

Paige Shank -> All Participants: curbside, virtual prog, limit ppl

William Sleeman -> All Participants: more telework / WFH

Jane Canfield -> All Participants: curbside service

Bebbie Rhodes -> All Participants: Delivery of materials to staff working from home.

Jocelyn Baldwin -> All Participants: ILL

Miriam Barrett -> All Participants: Virtual/credit card library card applications and fee payments

Janelle Breedveld -> All Participants: Suspended in-person reference, so we enhanced our online reference services

Sarah Dobransky -> All Participants: hand sanitizer EVERYWHERE!

Andrea Stelljes -> All Participants: Our gov docs don't circulate so it's been difficult to provide equitable access since the gov docs department is closed to the public

Perveen Rustomfram -> All Participants: Virtual instruction, requesting holds for print materials, expansion of ILL services-mailing to faculty

Teri Taylor -> All Participants: In person Reference by appointment

Jocelyn Baldwin -> All Participants: reduced hours maybe.

Asteria Ndulute -> All Participants: Virtual reference services

Jane Canfield -> All Participants: digitization projects based on patron needs

Christine Fletcher -> All Participants: telework options

Margaret Sylvia -> All Participants: Increased sanitation and reduced seating (for social distancing) may be semi-permanent.

Ronnie Joiner -> All Participants: I'm making more documents circulating.

Anna Cardenas -> All Participants: Virtual meetings

Yvonne Williams -> All Participants: Curbside services and virtual programming.

Jocelyn Baldwin -> All Participants: remote working for staff not just faculty

Jennifer Morgan -> All Participants: I think that we will continue to have reduced staffing by reference librarians at our reference desk. We will stay in our offices and patrons can contact us remotely. or ask the circ desk to call us out of the reference office.

Asteria Ndulute -> All Participants: Using more E-books

Patricia Willingham -> All Participants: Personnel losses are being made permanent

Kathy Hale -> All Participants: lots of posters from CDC

Bebbie Rhodes -> All Participants: We use Microsoft Teams to "meet" virtually with our users.

Margaret Sylvia -> All Participants: We moved more to digital collections and reduced paper books and serials.

Andrea Stelljes -> All Participants: Yes, we try to highlight our online gov docs accessible through our catalog and through govinfo.gov

Andrea Craley -> All Participants: Curbside pickup, reservations for computer use and study areas, reduced hours, reduced staff on site, remote access to catalog in order to catalog/process materials at

home, virtual reference, minimal ILL services, started a weeding project to lead to a RFID project while majority of library is closed

Alice Sherwood -> All Participants: Reduced paper collections

Mary Ries -> All Participants: Funding issues due to lost revenue

Simon Healey -> All Participants: more access online / remotely even in a public library system where libraries will re-open with reduced staff ...

Alice Sherwood -> All Participants: Less staff, flexible duties

Reiley Noe -> All Participants: More virtual meetings and reference consultations

Katherine Montoya -> All Participants: virtual meetings, hybrid of telework and in-person services (possibly)

Nina Hagiwara -> All Participants: Going to all-digital government documents selection.

Margaret Sylvia -> All Participants: That was across the collections. Govdocs and everything else.

Jennifer Morgan -> All Participants: More reliance on e-books for sure. Pandemic-related budget cuts are causing us to cancel print subscriptions to serials and monographs.

Jane Canfield -> All Participants: real time, on camera reference service in collaboration with our branch campus libraries

Margaret Sylvia -> All Participants: We transitioned to an all-digital depository

Ronnie Joiner -> All Participants: We are in the process of refining our rules of conduct.

Simon Healey -> All Participants: with the loss of a government documents department before the plague we had already moved from 80/20 paper to 80/20 electronic

Megan Minta -> All Participants: If you're digitizing government documents for users or ILL, consider becoming a Digital Content Contributor! <https://www.fdlp.gov/about-the-fdlp/partnerships>

Deborah Mongeau -> All Participants: Reallocation of staff and work space.

Alice Sherwood -> All Participants: Margaret, us too, and we are hyping up in weeding the government documents with less staff with no customers in building.

Elisabeth Garner -> All Participants: It is interesting to see the differences in Academics/Libraries changing their work flows/processes, vs. what the business world is/will be doing/will be changing...

Lucy Duhon -> All Participants: Has hastened our move to all-digital

Trillian Hosticka -> All Participants: moving to virtual reserves rather than physical reserves when possible

Helen Keremedjiev -> All Participants: We have now done two virtual open houses since the pandemic: <https://usgs.libguides.com/msh40> and <https://usgs.libguides.com/1906>

Keven McGinn -> All Participants: WE are purging Microfiche!

Deborah Mongeau -> All Participants: I think that face to face meetings will be passe.

Alice Sherwood -> All Participants: We have noticed that we have more out of the area folks using our digital resources, and they are willing to pay out of state fees just to get a card.

Elisabeth Garner -> All Participants: Actually, there are many people I work with who are looking forward to having face to face meetings again, and in-person conferences....

Jane Canfield -> All Participants: a lot more scanning to add materials to digital reserve

Keven McGinn -> All Participants: NO!!! NOTHING can replace Face to Face meetings!

Elisabeth Garner -> All Participants: Yes!!

Jennifer Morgan -> All Participants: I really miss teaching in person. Online teaching is probably 10X more work.

Martha Ballinger -> All Participants: Things are clearly different at public libraries than academic libraries...

Elizabeth McDonald -> All Participants: move to hybrid conferences

Bert Chapman -> All Participants: Face-to-face interaction will return!

Kate Irwin-Smiler -> All Participants: I've noticed how much we're losing collaboratively with not having

f2f interactions - you lose the casual conversations that lead to a lot of productivity.

Paige Shank -> All Participants: We are getting ready for our floor to reopen (closed renovation), library to reopen, and figure out what our gov services will be going forward- removed all physical docs

Kate Irwin-Smiler -> All Participants: Jennifer - YES to teaching online!

Elisabeth Garner -> All Participants: I agree with Jennifer Morgan, you can't get the same experience with online teaching as you can with in-person, when possible to have in-person.

Carl Olson -> All Participants: We reopen in July, 100%. The students want to come back. Their parents want them to come back.

Margaret Terrell -> All Participants: We will be re-opening the reference desk in July.

Elisabeth Garner -> All Participants: Lol! Yes, Carl! So true.... We have tons of university students so ready to experience college the old-fashioned way!

Keven McGinn -> All Participants: OUR students want to return as well!

Elisabeth Garner -> All Participants: THAT's awesome to hear, Margaret!

Kathy Hale -> All Participants: Hard getting the historic docs that people want because we are not open to the public and are in the start of construction

Paige Shank -> All Participants: our patrons are so ready to come back as well!

Sarah Dobransky -> All Participants: We've been working in the office since last May and it's been great for staff. We are sometimes the only other people we see each day.

Jennifer Morgan -> All Participants: Re: teaching online, I really rely on GPO's govinfo videos. I wish Congress.gov, Federalregister.gov, ecf.gov, regulations.gov offered more tutorials and training materials.

Elisabeth Garner -> All Participants: Thank you, Jennifer! I need to check those videos out, somehow I did NOT know those were available?!

Aimee Quinn -> All Participants: +1 Jennifer. I cannot make all these videos.

MaryBeth Will -> All Participants: We hope to reopen all f to f services in September - I can't wait! I have been teleworking since March 2020 and miss people.

Susan Woitte -> All Participants: +Jennifer We just got Niche Academy and would love more gov info content

Bernadine Hoduski -> All Participants: with all this purging we need more than ever to make sure gpo collection at nara is updated with new pubs and damaged pubs are replaced. paper is the backup for digital that disappears or is damaged. digital is not permanent nor archival.

April Akins -> All Participants: We have been fully open since June 1 staff, faculty, and students.

Aimee Quinn -> All Participants: @Susan, I would love to hear more about how you like Niche Academy

Jennifer Morgan -> All Participants: govinfo tutorials <https://www.govinfo.gov/help/tutorials-handouts>

Asteria Ndulute -> All Participants: There were questions from the community regarding their cheques from the IRS.

Elisabeth Garner -> All Participants: @Jennifer, thank you!

Susan Woitte -> All Participants: Gov Doc projects delayed in favor of library wide projects I got pulled into

Margaret Sylvia -> All Participants: Summer is a time when we do most of our weeding, but last summer nearly everyone was working from home so weeding was not a possibility. Maybe this summer, if all goes well.

Victor Lopez -> All Participants: Allowed for Gov Docs weeding and database clean up

Mary Ries -> All Participants: can hardly hear current presenter

Asteria Ndulute -> All Participants: I can hardly hear you

Aimee Quinn -> All Participants: +1 Bernadine, plus folks need to remember that vendor digital collections such as ProQuest which are really great, but cannot be a substitute for the depository collection because they are not available to most community users remotely.

Jocelyn Baldwin -> All Participants: Shifting- no student workers
Susan Woitte -> All Participants: @Aimee Quinn feel free to email me (see FDLP directory) I'm happy to discuss Niche.
Leslie Delserone -> All Participants: Moving physical collection into a renovated branch library
Sarah Erikson -> All Participants: travel to visit selective depository libraries
Elizabeth McDonald -> All Participants: We were able to catalog some Federal document series
David Durant -> All Participants: Weeding and shifting collections
Amy Laub-Carroll -> All Participants: postponed retrospective cataloging of a significant portion of our collection
Margaret Sylvia -> All Participants: We did some cataloging cleanup that we might not have undertaken otherwise.
Helen Keremedjiev -> All Participants: More time for data cleanup
Jen Kirk -> All Participants: Delays were mostly to shifting projects and map inventories because we have reduced staff on-site and things have to be scheduled now that we just would have handled before. But we were able to tackle database projects instead (which was good)
Jocelyn Baldwin -> All Participants: We are now doing LOTS OF DATABASE CLEANUP.
Janelle Breedveld -> All Participants: We had to postpone some in-person weeding projects, but were able to focus on our cataloging backlog instead.
Theresa Zahor -> All Participants: Large weeding project last summer was postponed. We were working remote. Hopefully this summer but TBD
Alice Sherwood -> All Participants: We are doing heavy weeding government documents, with limited staff
Ronnie Joiner -> All Participants: Cataloging Gov Docs
Elisabeth Garner -> All Participants: We were actively deselection before Covid; was put on hold for 3 months until I begged to come back to work in June, and then promptly began shifting and working on deselection again!
Elizabeth McDonald -> All Participants: Catch up on disards
Ronnie Joiner -> All Participants: Weeding
Asteria Ndulute -> All Participants: Yes
Renée Bosman -> All Participants: We've had to delay the projects dependent on physical collections (student work like shifting!) but we've had the opportunity to do different projects that can be done completely remotely.
Ella Shurr -> All Participants: major shifting/weeding projects were put on hold.
Kathy Layer -> All Participants: Shift moves delayed
Nina Hagiwara -> All Participants: Retrospective cataloging was delayed.
Monifa Carter -> All Participants: Shifting and weeding projects
William Sleeman -> All Participants: A long delayed shift - that included a brief cataloging piece for older docs - was set aside.
Benjamin Aldred -> All Participants: We lost access to our off campus storage, so weeding became an emergency project rather than a continuing one.
Paige Shank -> All Participants: was able to do inventory on our collection- non gov docs
Miriam Barrett -> All Participants: Major shifting and weeding. More time to adjust selection profile.
Jennifer Morgan -> All Participants: (@Susan would like to talk to you about Niche)
Aimee Quinn -> All Participants: This summer my Dean is looking to start up weeding while we remain closed to the public and she is calling library staff back to work in the building.
Margaret Terrell -> All Participants: We are transitioning to a new ILS so that limits our projects
Jocelyn Baldwin -> All Participants: I am doing lots of weeding and pulling in the electronic version
Elisabeth Garner -> All Participants: @Jocelyn, yes! Agree

Andrea Craley -> All Participants: We were able to have select Ref Librarians come in to mark items for weeding (all collections). The actual weeding and processing of those will come later. But marking the items that will be weeded will help in an upcoming RFID project for Tech Services folks, so they don't RFID tag items marked for weeding.

Deborah Mongeau -> All Participants: The planned large projects required several people to be on site which didn't happen so I worked on projects that I alone could work on.

Susanne Caro -> All Participants: We were able to have student work on a large inventory project from home

MaryBeth Will -> All Participants: Anything that required in-person was delayed. Since I was given remote Library wide tasks, the challenge will be to get back to Docs.

Perveen Rustomfram -> All Participants: Delayed some retrospective conversion projects and some shifting projects. Got caught up on cataloging of discards which we have made good progress on.

Jennifer Morgan -> All Participants: We are running out of space in our gov docs collection, but we don't weed, so I need to find out if IU's off-site storage facility will allow us to send more materials to them.

Asteria Ndulute -> All Participants: Lack of work-study students have resulted in some works postponed

Lucy Duhon -> All Participants: Finally took the time to learn the FDLP eXchange platform and dedicate time to needs and offers backlog work.

Yvonne Williams -> All Participants: We postpone all Govdocs outreach projects, which personally is my passion.

Reiley Noe -> All Participants: Delayed retrospective cataloging and paper weeding because we were remote for part of the time and I was pressed into mostly instructional tech duties.

Alice Sherwood -> All Participants: Lack of volunteers forces us to slow down on some things

Alicia Kubas -> All Participants: with all these weeding projects were there issues with weeding if your regional wasn't able to go in-person to check stacks for items?

Bernadine Hoduski -> All Participants: remember that agencies eliminate older docs from their web sites and may no longer be available. federal libraries often discard their own docs - so another source is gone.

Jenny Groome -> All Participants: Alicia I was wondering that too

Ronnie Joiner -> All Participants: Digitization Project. However, this is complicated because our digital management system is out-of-date.

Elissa Lawrence -> All Participants: Alicia-- as the regional, yes, it has impacted me.

Alice Sherwood -> All Participants: Alicia, yes, since they can't physically see it due to traveling restrictions.

Jennifer Morgan -> All Participants: BTW, IU's offsite storage facility is a Federal Documents Light Archive -- Indiana has a state plan for the light archive.

Elissa Lawrence -> All Participants: It has been a great time for the selectives to work on weeding projects, but it has bogged the regional down since we are working primarily remotely.

Lucy Duhon -> All Participants: Made good use of the Cataloging Record Distribution Program (CRDP) to get access to more online records easily

Jennifer Morgan -> All Participants: My library wants to undertake a digitization project, but we are looking at Indiana state documents, might start with the Indiana Register.

Simon Healey -> All Participants: almost all projects were delayed or cancelled as we had two lengthy periods of working completely from home without even access to ILS system so no weeding / cataloging ... only projects have been emergency disaster reaction to small flooding in both remote stacks and hidden stacks still in the 100+ year old Central library

Alicia Kubas -> All Participants: a lot of our projects were necessarily postponed but have just taken a

lot longer to accomplish as we've had to find so many workarounds

Alicia Kubas -> All Participants: *weren't

Alice Sherwood -> All Participants: A lot of weeding takes longer since it takes regional longer to approve items once posting to FDLP Exchange

Yvonne Williams -> All Participants: Conversely, it has allowed our government documents to be highlighted as many documents came out that were immediately highlighted more than once during the course of the pandemic, especially in the first few months.

Rick Mikulski -> All Participants: Genuine apologies to everyone for the poor audio

Susan Woitte -> All Participants: It's hard to run a search during a pandemic!

Donald Sensabaugh -> All Participants: Our retirements actually came before the pandemic, but it has kept us from hiring one of the positions.

Alice Sherwood -> All Participants: We have also lost staff since many main branch staff have to be sent to branch libraires to help with curbside, computer use and stuff like that due to hiring freeze once branch staff quit or retire.

Andrea Cox -> All Participants: I checked both Hiring Freeze and Staffing has not changed because I was actually hired during the pandemic but then the position was frozen due to hiring freeze, but I was ultimately hired later in the year

Ashley Dahlen -> All Participants: All - please be sure to chat to "All Participants" otherwise others cannot see your comments!

Martha Ballinger -> All Participants: We have had all of the staffing effects except layoffs.

Carl Olson -> All Participants: My employer has avoided furloughs/layoffs so far. Thank goodness.

Elisabeth Garner -> All Participants: We've done well with Enrollment Growth money, so our university has actually been advertising for new positions. About half of folks are still teleworking, but other half is back either full time in person, (like me), or in-person partially

Simon Healey -> All Participants: Jepody music for polls

Sarah Dobransky -> All Participants: A lot of these are time-dependent for us. First we froze hiring, then reduced hours, then went back but had retirements, then we filled open positions, not we're getting back to normal.

Jennifer Morgan -> All Participants: @Donald -- us too! We had three retirements right before COVID, and couldn't replace two positions due to University-wide hiring freeze.

Sarah Dobransky -> All Participants: *now

Kate Irwin-Smiler -> All Participants: Some of our retirements are yet to come - one was postponed by a furlough (!), and happened in September; one is in June and one is.... TBD.

Jenny Groome -> All Participants: Need to add a question - do you know if it will be temporary or permanent?

Elizabeth McDonald -> All Participants: We did get to hire a couple of new librarians that we have not all met

Vicki Tate -> All Participants: Most of the time I am a department of one. But I do not believe this will be permanent.

Bert Chapman -> All Participants: Some faculty hiring has resumed.

Louise Buckley -> All Participants: Changing workflows and probably more cross-training

Laura Tolliver -> All Participants: A lot of new job duties.

Jennifer Creevy -> All Participants: We haven't lost anyone yet, but expect some reduction this fall/spring.

Jennifer Morgan -> All Participants: Staffing didn't change in the gov docs department, but 3 librarians retired right before COVID and only one was replaced, so that means more work for the rest of us, yay!

Laura Tolliver -> All Participants: I miss all our librarians who retired due to covid

Alicia Kubas -> All Participants: our cataloging/metadata team was decimated so we're currently hiring

3 catalogers, but we've had retirements across the libraries and are down 20% of our staffing

Paige Shank -> All Participants: library has been closed to public for last year so loss of staff not felt as much. Furloughs were temporary

Alice Sherwood -> All Participants: Retirement incentive coming along the way due to new fiscal year finance issues

Simon Healey -> All Participants: Haven't lost anyone from the now very small Gov Pub section of 3 librarians and one LA ... overall the system has lost a lot of our younger librarians in the 45 branch system

Margaret Sylvia -> All Participants: Some changes may be temporary and some appear to be permanent. We don't seem to have a plan, or at least our administration hasn't communicated it to us.

Jenny Groome -> All Participants: I mean - we don't always know if you will be able to go back to previous staffing levels

Rick Mikulski -> All Participants: We have needed to really justify the need for a full-time govdocs cataloger/processor. We've had mixed success, as the docs tech was retained but given additional non docs duties.

Chad Deets -> All Participants: I would say it's been a strategic rethinking of vacancies. Some positions were moved from one area to another to address immediate needs. Hiring is slowly starting again, but will ramp up slowly.

Jocelyn Baldwin -> All Participants: We are on a staggered schedule now so we are not all in the building at the same time. We are hoping to keep the remote access.

Rebecca Stockbridge -> All Participants: Our hiring freeze was finally lifted and we are able to hire some new staff! So much relief!

Yvonne Williams -> All Participants: Positions were frozen during the pandemic. Slowly during the course some changes were made and people offered positions, generally speaking they had already interviewed for the position prior to the pandemic.

Myles Robert -> All Participants: Some shelving staff were temporarily furloughed. But the library admin used the time to regroup and hire some positions that had been open.

Kate Irwin-Smiler -> All Participants: We're hoping to be able to replace our first retirement (Please! I'm covering a lot of her duties!)

Lisa Meyer -> All Participants: Our circulation department is severely understaffed while the rest of the entire library, with the exception of the Government Documents Dept, works from home the majority of the time - - it has caused a great deal of morale challenges

Beth Downing -> All Participants: Some of our staffing changes were not necessarily due to COVID, but University budget issues, but it definitely did not help.

Aimee Quinn -> All Participants: Same as Rick - we need to justify each hire

Valerie Glenn -> All Participants: our university offered retirement incentives last year; we've received approval to replace the one person from my department who left (map cataloger)

Elizabeth McDonald -> All Participants: New faculty are not tenure track

Paige Shank -> All Participants: We are hiring and people are being moved to fill positions. Preparing to reopen May 4!

Mary Ries -> All Participants: Lost student assistance, funding cut for student works, Admin is taking the opportunity to relook at open positions. Still have most of the staff is working from home.

Elizabeth McDonald -> All Participants: Yes

Evelyn Hurley -> All Participants: Two librarians took buy-outs, but we were able to fill the positions... but we were down a few positions before 2020, so we haven't returned to the former staff levels.

Janelle Breedveld -> All Participants: I was hired into my role during the pandemic. Our systems librarian retired in Dec, and we've struggled to fill that role since.

Paige Shank -> All Participants: Furloughs were due to budgets as well.

Alicia Kubas -> All Participants: we're looking at a reorg which my library had already been thinking about but it's been more important to realign with less staff to cover areas

Perveen Rustomfram -> All Participants: We've had one resignation; there is a hiring hiatus and need to justify filling of positions; just been given permission to fill one of the vacant librarian positions.

Andrea Craley -> All Participants: All library staff have been able to keep their scheduled hours. It's just that we have a rotation of a low number of staff in the building at certain times, so some rotate in person and most are still teleworking. Staffing levels have not changed - still the same staff. Just our library open hours are reduced.

Yvonne Williams -> All Participants: We hope we get back to the regular routine on hiring.

Alice Sherwood -> All Participants: Resignation happened quite a bit due to staff morale, lots of staff asked to work in busy branches as needed for a few days to few months at a time.

Charity Park -> All Participants: We are awaiting a decision about a restructuring process for our university. We might lose a few staff positions.

Jenny Groome -> All Participants: Long term union agreements have been a blessing right now. It will mean many retirements next year

Aimee Quinn -> All Participants: Starting next year, all state employees will have mandatory furlough days

Sarah Dobransky -> All Participants: Funding has shifted towards "pretty" departments that do large online events (think major author visits) - it's hard to justify any gov doc assistance.

Paige Shank -> All Participants: Our library did a reorganization of positions and staff as well- though we have mixed feelings about things

Simon Healey -> All Participants: If not for Biden's American Rescue Plan, my city ~38amp; public library would have been facing disaster

Greg Reynolds -> All Participants: Our public library is only allowing internal transfers. No new hiring yet. Have to get approval for anyone who is promoting (moving to a higher salary). Quite a few people have retired over the last few months in various departments.

Renée Bosman -> All Participants: It's likely that our student budget will be permanently lowered

Patricia Willingham -> All Participants: Our library has lost both the head of tech services and the head of public services and 2.5 out of 3 info lit librarians. That is the tip of an ugly and huge iceberg

Jocelyn Baldwin -> All Participants: Yes student budget will be smaller

Yvonne Williams -> All Participants: We anticipate some of the staffing changes to be permanent; however, hopefully they will be positive.

Ronnie Joiner -> All Participants: We shifted staff around to fill in for shortages in other city departments. Some staff worked from home answering phones. Some of us worked at the Zoo part time during lockdown.

Jane Canfield -> All Participants: We are all doing more jobs and working more hours. Not being physically present helped to ease the situation somewhat. Our good news is that in August we will gain two professional librarian positions and two more in January to cover retirements and add one new position. We will receive assistant personnel when we return to in person hopefully by July.

Alice Sherwood -> All Participants: We did temp checks when needed in city buildings and other city depts

Margaret Adams -> All Participants: our Educational Technologist retired, hiring freeze is in effect I am now covering her duties

Elizabeth Barron -> All Participants: With hiring freeze my library down 3 1/2 librarians. We have had to reduce reference hours. For the first time in years I have to work an evening shift (right after the virtual meeting until 9:00 p.m. tonight!) I postponed retirement for a year until 1/22.

Thomas Fischlschweiger -> All Participants: It's not just Covid. For many public libraries, some of these conditions began in 2008 and have been with us ever since.

Jenny Groome -> All Participants: Wow - it is raining so hard in Connecticut, I can barely hear (I'm on top floor)

Cass Hartnett (she-her) -> All Participants: We have been lucky thus far at Univ of WA, but I think for all depositories, the reduction in student hours is significant.

Yvonne Williams -> All Participants: Retirement position have not been filled and it seems that some will not. Staff responsibilities are shifting and changing.

Jenny Groome -> All Participants: +Thomas - yes. So many cuts over the years.

Brenda Hemmelman -> All Participants: Sounds like there may be a lot of positions being filled when you all are allowed to hire.

Jenny Groome -> All Participants: Why do deficits trickling down over several years - but never the money? No need to answer this.

Celina McDonald -> All Participants: I've been able to use a retirement to keep hire my former student employee on a contract. I'm hoping to make the position permanent.

Deborah Mongeau -> All Participants: One "good" thing is that our student assistant budget was mostly unspent so we were able to buy some big ticket items with those funds.

Celina McDonald -> All Participants: sorry typo

Alicia Kubas -> All Participants: our library wasn't hit as badly as other parts of the university with budget cuts and position cuts so that's one "good" thing for us

Lucina Whitehorse -> All Participants: Not able to select all that apply

Janelle Breedveld -> All Participants: Correct, it's only allowing us to select one option

Elizabeth Barron -> All Participants: You can only choose one answer in the recent poll.

Ashley Dahlen -> All Participants: It appears to have reset itself to single answer. It was correct before :(

Janelle Breedveld -> All Participants: Resumed regular paper, maps and fiche

Kathy Hale -> All Participants: only one choice resumed all forms

Ronnie Joiner -> All Participants: Also fiche.

Tabitha Carr -> All Participants: A, B, C

Lucina Whitehorse -> All Participants: We only receive paper maps now. No more paper docs.

Leslie Delserone -> All Participants: maps and fiche, too

Deborah Mongeau -> All Participants: Resumed regular shipments in paper, maps and microfiche

Lucy Duhon -> All Participants: E

MaryBeth Will -> All Participants: Could not select more than 1. But only changed recently so have not yet received any shipments.

Vicki Tate -> All Participants: Does anyone received separate maps shipment anymore. We have not received anything for YEARS.

Kate Irwin-Smiler -> All Participants: paper & fiche. don't think we get any maps.

Beth Downing -> All Participants: and microfiche. Has been coming in paper boxes

Jenny Groome -> All Participants: @Vicki I think regionals still get them.

Aimee Quinn -> All Participants: @Vicki, we receive separate maps shipments still but very few

William Sleeman -> All Participants: RE: shipments THANKS to Laurie Hall for helping us to ease back into our shipments

Dan Henderson -> All Participants: Shipping lists

Simon Healey -> All Participants: my coordinator was freaking about microfiche which came separate ... and was found hiding in the boxes that resumed

Tabitha Carr -> All Participants: We do not currently have a backlog. We are waiting on records for some microfiche, but everything else is wonderful.

Valerie Glenn -> All Participants: We don't have any backlogs right now. Our library has been fully open since August, and even with staggered schedules we've been able to keep up.

Victor Lopez -> All Participants: No backlogs but I've only received 2 small box shipments of material in the past 2 months.

Simon Healey -> All Participants: I am having major issues trying to get "separates" restarted through askGPO !!!!!

Leslie Delserone -> All Participants: We're quarantining materials for 6 days

Jenny Groome -> All Participants: Not speaking for any particular library - but hard to process and shelve when staff are still partially remote.

Kathy Hale -> All Participants: also the processing of materials that GPO sending to catch us up

MaryBeth Will -> All Participants: Have a backlog even without receiving shipments yet. Was not able to deal with physical materials at all and I am still working at home.

Susanne Caro -> All Participants: No backlogs, we never closed

Scott Matheson -> All Participants: No backlog - serials is caught back up.

MaryBeth Will -> All Participants: I will find out in September!

Alison Wilson -> All Participants: No backlogs. We're ready for more boxes!

Yvonne Williams -> All Participants: Bit by bit and as we can.

Theresa Zahor -> All Participants: Planning on catching up this summer. We still are on a rotating librarian schedule for in person.

Dan Henderson -> All Participants: Sorry, no backlog of shipping lists, but waiting for shipping lists.

Beth Downing -> All Participants: My student quit after Christmas and all of my department staff are working remotely, I am processing boxes, but the shelving is not being done.

Vicki Tate -> All Participants: No real backlog since I have done everything to keep from having backlog.

Chad Deets -> All Participants: I catalog all stuff myself, which takes time, and a lot of stuff is not in the CGP and requires investigating

Paige Shank -> All Participants: no backlogs as we stopped receiving materials and are preparing to go all digital

Renae Tholkes -> All Participants: We have just started Alma and Still cleaning up from download

Kathy Layer -> All Participants: no backlog -- we caught up by July

Andrea Craley -> All Participants: Just making spreadsheets of materials for Needs & Offers for right now. Cannot submit to Regional yet at this time, as they are not open.

Rick Mikulski -> All Participants: We deselected materials to decrease the amount of new documents to process.

Bert Chapman -> All Participants: Have to accept that it will take longer to process and shelve materials.

Lucy Duhon -> All Participants: Miss-shipments

Simon Healey -> All Participants: able to return to office for two periods throughout COVID and get the shipping backlog done twice ...

Monifa Carter -> All Participants: No backlog, but shipments have been sparse

Jane Canfield -> All Participants: 21 boxes piled up, allowed in the library one day a week, the library's secretary is graciously helping for a half a day,. I'm waiting to return for more days, have support opersonnel and hopefully in August, work-study students will return

Renée Bosman -> All Participants: My staff (in one day a week) are bringing boxes home to process during their remote work time. But as a Regional, we're not able to review offers lists as carefully as we'd like to

Mary Ries -> All Participants: Pulling materials for withdrawal. I remind myself that one can eat an elephant if you do it one bite at a time. I am fairly caught up on electronic titles, but behind on weeding.

Ella Shurr -> All Participants: I'm working a hybrid schedule (in person/at home). While processing documents isn't a problem-finding time to shelve them is! (limited or no student help).

Leslie Delserone -> All Participants: Yes, slows the shelving

Paige Shank -> All Participants: There is some delay in the materials that we sent to requesting institution in processing them in exchange- still shows claimed can't mark as mailed yet- though they have been mailed over a year

Jennifer Hart -> All Participants: I have been able to catalog at home and also when I am on campus. I shelve when I get the opportunity. I am making a list of our offers so when we can resume offering the material we are ready to go.

Jennifer Morgan -> All Participants: We have no backlog -- my gov docs specialist is very efficient! And we haven't had a gov docs student worker since early 2020.

Elisabeth Garner -> All Participants: yes, many libraries are not doing quarantine of books/materials anymore

Vicki Tate -> All Participants: The only real backlog is doing Marcive records due to the MAJOR influx of changed PURLs. Last 6 months received 50,000 records

Andrea Craley -> All Participants: Cataloging staff was finally able to get remote access to our Polaris catalog from our campus ITS with campus laptops. Staff take materials home to process/catalog if they can not finish during their limited hours at library

Kathy Hale -> All Participants: @Renee Bosman same with us for offers

Deborah Mongeau -> All Participants: Backlog of processing new materials isn't that bad because that staff member is coming in one day a week. But we've had no student shelvers in over a year so that's a problem. We're putting everything in a temporary shelving area so at least the material is available to the patrons (if they're willing to look through it!)

Simon Healey -> All Participants: I've tried and it seems that askGPO is automatically accepting / rejecting the claim request - it be much easier if we could just be able to indicate - hey Laurel we're re-opened send the separates ..."

Keven McGinn -> All Participants: HAVE seized the opportunity to learn other aspects of Gov Docs processing while Student Assistants are scarce!

Andrea Craley -> All Participants: I too have to find the time in between projects to address changed PURL's in records

Elisabeth Garner -> All Participants: That's great to hear @Keven, great idea.

Janelle Breedveld -> All Participants: Simon, we also submitted claims to GPO for separates. The claims automatically closed, but then we received the separates, so maybe the same will happen for you?

Jenny Groome -> All Participants: Here's a fun story - in 1980s the FDLP library I worked in was having a major shifting issue. I'd process boxes, then box them back up roughly by Sudoc number. I was able to build a wall around my desk. It was an open office room (no cubicles, just desks) - but I had my own "office"

Kate Irwin-Smiler -> All Participants: We switched to ALMA last summer when a lot of people were furloughed. I'm glad we were able to defer shipments until things were under control!

Laurie Hall -> All Participants: Ill check on the separates issues with the new claim form in AskGPO.

Ronnie Joiner -> All Participants: I believe we shifted funds from print to digital collections so staff had fewer print items to physically process.

Jenny Groome -> All Participants: +Keven - seize the opportunity!

Laurie Fortier -> All Participants: Receiving a lot more damaged shipments due to the shipper hurrying to get the items to their destinations

Jenny Groome -> All Participants: +Jim Noel!