

## Conference Kickoff - Transcript

[Please stand by for realtime captions.]

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Hello everyone per go welcome to the conference. We have just about five minutes before we get started.

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Hello everyone. Welcome to the 2010 at 2020 conference. We will email all registrants a link to all of the session and there will be a recording of the session. One new thing with this conference is most of the presenters will be using the WebCams as you see me here today. This is your default view. You will predominantly see this slide in the center of the screen and you will be the WebCam of the presenters are using in the corner in a condensed view. This is to allow you to see the chatbox decided everything else at one. If you want to expand the view of your camera, you will click on the WebCam itself the image of me right now in the upper corner there is a little arrow symbol and you click on that and it expands the camera to your predominant view. If you're in that anyone to come back to this default view at the top of your screen there's a blue bar and click return and he will come back. She will remind you but especially today's session there's a lot of opportunities where you might want to see the camera as your predominant view. With that I will hand it over to Felicia she is the chair of the depository library counsel and she will address officially started. 8th

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Thank you so much. Good morning everyone and thank you all for being here with us today. I will now call this meeting of the 2020 federal depository library conference under the depository library to order let's just pretend I am pinning the gavel. I'm the Alicia Kubas animate University of Minnesota Twin City animals at the regional depository coordinator for Minnesota, South Dakota and Michigan and lastly, I am the current chair of the depository library count will and I'm so happy to be here with you all today. Even if it's only in virtual environment. I welcome everyone tuning and from a variety of time so office spaces and working situations. Many of us are given the responsibility pandemic fatigue and I like me just don't understand why they cannot step on the keyboard while the human is working this is my biggest daily distraction. I know how hard things are right now so thank you for taking the time out of your busy schedule to be here with us today. I look forward to this conference every year because of the absolute community of depository library and particularly how we are such a tightknit community but also a welcoming coordinator and who is completely new to the wonderful world of government documents. I think we have seen the support and sense of community even more than usual this year and how different and unexpected the 20 has been. So many of you stepped up to provide programming related to all sorts of topics and open educational resources and all sorts of topics in between. There is also been many great webinars focused on government resources and COVID-19 from a variety of subject areas including U.S. military, pharmaceutical, impacts on the senses and of course the CDC. How many of you have attended sessions just like this for the last six months to live from your colleagues and commiserate and share what you have been coping and dealing with the challenges of these past six months. I think we're all tired of hearing that we are in unprecedented and pivot at least I am the depository community has been a source of support

during these times in our library process and procedures as we knew them when out the window as many of us committed to working from home. I think we all have appreciated the flexibility the wealth of webinars and 70 different topics and the heightened communication and support while we are all wrestling with this. I've also appreciated the ability to lean into the current environment and social distancing and handwashing posters as well as the commodity that is the FDLP facemask. I would not like to introduce the members of the Council. For those who don't know the depository library counsel serves as an advisory committee to the director of the U.S. government publishing office of the superintendent. Members of council strive to provide perspective and insight into the interest of the depository library community at large in order to support the mission of America keeping America informed and there currently six members of council that I will now name.

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In the counsel Robbie of North Texas, even Williams, Marion Ryan and Robbie. And in the second year we have Laura from Texas A&M University, will from Vanderbilt University, and Richard from Portland State University. And finally our newest members of council, Jennifer Morgan at Indiana University, Julia from Michigan State University, Vicki at University of South Alabama, René Ossmann from University of North Carolina at Chapel Hill, and Lisa from Jefferson College in Missouri. A big virtual round of applause for all of our members. I want to particularly thank the Council for all the work you have done in the past six months to continue to provide their insight into what depositories mean during this time. Are working groups have been wildly busy and productive and keeping an eye on moving FDLP forward especially keeping in mind with the library environment what it may look like in the aftermath of COVID-19. In the next few days you will be able to hear from the former working groups as each present a session of work done since the spring meeting. This afternoon you can hear from digital depository group as they discuss the pilot project and the working groups will introduce you to the ins and outs of additional identifiers. Tomorrow you can complete an overview of the open form on July in the lessons learned so far during COVID-19. From the digital depository working group. Finally, the collection and discovery services working group will present the documents one-on-one sessions on Thursday. Is also some councils on sessions of the topics we thought would be timely process,. Mainly sessions but voting rights, large-scale project management during COVID-19, and another form to hear from all of you how it's going as he continued to cope with the FDLP COVID-19 environment. I want to remind everybody that the business meeting on Friday is open to all and there will be some committee in the meeting to provide comment after counsel and we highly encourage you all to stick around for the rapid session on Friday afternoon will have an open form with the entire depository community to hear your feedback as well as concerns and questions you have for the counsel here to advocate and convey any topics of interest to the community so this time we hear from you all it's important. In addition to all the fabulous work coming out from the working will also provide feedback back to FDLP for title 44 a number of new and revised policies and the survey for regionals related to online versus tangible selections. We also work closely with she feels recorded two open forms in April and July to provide a space for libraries to share challenges, concerns, and offer creative solutions to other coordinator's and library staff related to COVID-19 . I am so honored to lead this group of thoughtful and hard-working individuals so they can continue to support and advancement of the depository program. Although we don't have copy

and mountains of pastries like we usually do we would be delighted if you join us for the next conversation of snacks with slats provided by you and hopefully you'll have some tasty treats you can take advantage of. Accounts this will be happening each day to the rest of the we get 12:00 p.m. Eastern and we will have 20 minute open shaft on different topics led by various members of council now we will be discussing how your library may be contributing to election awareness and voting promotion and on Thursday we will chat about antiracism programming and the potential resources on this topic from each other. Finally, on Friday we will get a chance to hear about individual and library successes including how you have been able to cope and hopefully find some level of success working from home. Now I would like to keep our tradition alive of counsel calisthenics even here in the virtual world some of us it over to Kelly.

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We want you to click on this map and tell us where you're participating from so and explain how to turn on the tools you will need to do that. At the top of your screen you will see a long horizontal text for a green menubar so the option is an arrow that points to the right and when you click on that arrow that activates your tool so you click on it once it's activated you see the map click where you are and I want to make sure you don't click twice so we will move to the next slide and you can show where you are anticipating from. Where you are participating from.

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We have people from all over so that so nice to see. We have a few questions now. What is your library type? Select all that apply.

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The poll will be wrapping up intent second. Will are you seeing the results? Back yes

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Yes, I am seeing them. A lot of academics but all the other one have also been selected for it's great to see the diversity today as well.

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We will move on to the next one. How long have you worked with government documents?

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The poll is wrapping up so the results should display at about 10 seconds.

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Thank you. Looks like most is 1 to 5 years followed by the 20+ years. Okay. We have both ends of the spectrum and everything in between. Great. Our final question in my library building is --

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This one is wrapping up and we will see results in about 10 seconds.

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It's like some combination of open serving primary clientele so thank you all so much for participating in the poll question and thank you for coordinating. Before we wrap up your I want to say for many of us this conference is a chance to catch up with colleagues in person we have known for years and have an in person conversation with that person we have only emailed in the past and seek out new acquaintances who often become familiar face and friends for years to comment learning from each other and ways of doing the work and sharing. Definitely this year is obviously different but that does not meet office cannot be as rewarding as simulating and I look forward to seeing many of you interacting in the chat session via chat

and hearing from the wonderful presenters and getting your feedback during the wrap-up session on Friday. Mind you both sessions will be recorded and there is less pressure to choose between the sessions. Thank you for your time and I hope you all have a great conference. With that it is my pleasure to introduce Mr. Hugh Halpern, director of the U.S. government publishing office .

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Thank you for taking kicking us off today and those kind remarks. Last year this collaborative meeting for the federal depository library community happened before I was appointed as the director of GTL. This year coronavirus is standing in the way of our physical get together. While I prefer to meet with you all in person here in the DC area I'm happy we can meet virtually so we can continue to collaborate and exchange ideas and I hope there is a time in the very near future were able to meet many of you face-to-face. Our team members and library services have worked hard to bring you a virtual event that closely mirrors the annual in person for conference. It is important that we hear how you and your libraries are meeting the challenges at these times and ideas and thoughts and concerns. You can use the chatbox throughout these four days to give us your feedback and we at GPO will be listening to what you have to say. I want to take a moment to thank and commend all the members of the depository library counsel. The new members joining the Council this year are my first appointments to this advisory body. The entire counsel has impressed me in their dedication representing the library community's commitment for the cause of keeping America informed. Moving GPO and the FDLP into the digital future requires all of us to work together and our members are really the tip this fear. Much of the DLC were In and it's working with and these groups provide she feels staff valuable insights perspective, and recommendations that help us improve FDLP programs and services for the library community and the public. Currently others four working groups. Collections and discovery services, this is deposits, digital only deposit libraries and their alternatives. You will hear more about the working group activities throughout this event. Thank you members of the DLC for your dedicated work in the time you devote to FDLP. The spring virtual meeting was the first meeting at the DLC and all of you as director of GPO. At that point working through the pandemic was really new to all of us. I was inspired by hearing how you rose to the challenges that faced your libraries, your patrons, and yourselves. Your calling public service to make sure your patrons can find information that they need is truly impressive. In just a few moments we will be highlighting some of the extraordinary ways in which we have done just that. As I said in the spring GPO stands ready to help you help your patrons get information that they need. At GPO we are still working through our own GPO safe plan for ramping up work during the pandemic and many of our teammates including most of our library services team are continuing to work remotely. And our implant operations are going well and we continue to produce the congressional record , Federal Register, CFR and other regular work albeit more slowly than normally as we continue to work with reduced size shifts. We would like to increase our productivity given the current environment that's just not possible at the moment. Overall we have been happy with the way GPO is worked out during the pandemic. GPO inspector general recently did a survey and found that our teammates are overwhelmingly satisfied with the peer response and communication through the pandemic if people compliment your response during a crisis that means are also getting the everyday stuff right. We are also continuing to update our technology, transitioning from a 30 year

composition engine to a state-of-the-art system. Ex pub will allow us to deliver more content in a variety of formats including PDF, and an easy to access XML-based Web view. One of the best examples of the promise of ex-pop is the recently released final report of the select committee on modernization of Congress. This bipartisan report was produced by our team using ex-pop and demonstrates what the future of congressional reports could look like. Lastly, I want to briefly touch on the future of GPO. Earlier this summer we shared with the congressional oversight partners a revision for changes to title 44 the statute that governs the operation of GPO. It will look very familiar to those of you who saw our prior legislative proposal. It is intended to update our statute, why from a print centric view and reinforce the role as the publisher of the government information. We have some very good feedback from our congressional partners so there is a tight schedule for legislating during the rest of this session. Our team can ensure specifics with you if you're interested. As always, we appreciate your advice, input, and support. Thank you for all you do to support FDLP and the GPO. I look forward to hearing about your actions and recommendations. Lori and her team have done an amazing job putting together a great virtual conference for you this week. I'm particularly excited that you will get to hear from my colleague, David Ferriero the archivist of the United States. It promises to be a really great talk. Thanks again. Please stay safe and stay healthy. Now it is my pleasure to hand it over to Laurie Hall, our Superintendent of documents.

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Thank you. There I am. Hello everyone program coming to you from my basement in Falls Church and thank you and welcome everyone. For those of you who I have not met, I am Laurie Hall, the superintendent of documents and the managing director of library services and content management. To say that this annual event is unique would certainly be an understatement. I must say on behalf of the entire staff at GPO we truly wish we could be with you in person in Arlington, Virginia indulging in those cookies I know some of you took the recipe and are probably munching on them now. And injuring our lunches together at whole foods and simply seeing all of your smiling faces and finding out what really is going on in your library and of course also enjoying some beautiful fall weather. It has always been a favorite event of the year because you get to see you and meet with you and hear what's going on. That said we try our best is your to take our event and adapt it to our needs and 2020. We are hopeful that the next year will be able to see you all again in person. So as most of you know we have been producing virtual webinars and events through the FDLP Academy and 25th 2012 so we are lucky that we have the tools in place to serve this community during this crisis. In the last nine years we have welcomed over 13,000 virtual attendees at our conferences and events. And I always encourage you to chat your thoughts, your comments, your questions, and tell us about this event whether it is accessible or not are things you would like to see differently. We would like we are looking forward to your thoughts and your perspective. In coming to you during this entire conference from the dining room table, cabins, basements, kitchens, and home offices the folks at GPO that were to serve the FDLP community we used to have that shot taken at one of the marble entrances at GPO but since you're not there, we asked many of our staff to send us a photo been working at home. And while most of them are working remotely from DC, Maryland, Virginia, and even some of our folks from West Virginia, we still have several staff members coming into the main GPO every day on a shortened schedule to ensure the work is done for you but they remain safe and healthy.

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Sorry about that. Remember in early July in the former month COVID hiatus the distribution stuff you see on the slide return to work at the distribution facility in Laurel, Maryland and they resumed shipments to many of the libraries who are ready and able to receive them. As of today we have over 700 libraries that are backup receiving shipments. The team is still working through a big backlog of materials at rest assured, the staffing is working diligently to make sure that they get that material out to you through staggered shifts and have screening of protective equipment and sanitized work environments and it's in place to ensure that they are safe in their work environment. I recently took a look back at last year and I meet the comments to all of you that it had been a very hectic year in 2019. Of course no way any of us would have anticipated what has come to us in 2020 and I think we can all agree despite all of this I'm proud to say that our LSCM staff have accomplished so much this year and I'm so fortunate to work with 87 talented and dedicated people and many contractors who help support the 1117 libraries nationwide in the FDLP. Just a snapshot of the work this past year is available in the handout, which is available on the conference page and also throughout the conference there's going to be sessions that the LSCM update, the LCS update and other projects events and sessions to talk about the work that we are doing you can also find a lot of that information and download the PowerPoint slide and all the conference sessions from FDLP.gov. We really try to construct the event as closely as possible to our traditional conference. We even made the popular poster presentation and conference exhibitors incorporated them into this conference and it was a rather daunting task so we hope that if you have not yet had time to do so, you will visit the virtual poster session and exhibitor gallery and the both accessible from the conference event page. We are so lucky to have a very schedule nation on current topics of interest to all of the community and even if we try to cover all that we wanted to in these four afternoon, additional presentation caddies and post conference will be featured throughout the company throughout the Academy in the weeks to come. We also have a wonderful keynote presentation this year, Mr. David Ferriero, the 10th archivist of the United States will be speaking today. As you can soon learn he has spent his entire career intertwined with government information and government documents and we are grateful that he is talking with us today. Now I would like to switch gears and talk a little about you, the depository community. Since the beginning of this pandemic I have been consistently impressed with the way the federal depository library has risen to the challenges before you. From adapting to public service via telework to reopening is very very difficult conditions and developing new and creative ways of operating and we never really lost sight of your mission to keep America informed and I would like to share a collage of different photos in the next couple of slides that you have presented us. I think I need to say that because we cannot see you at the fall conference and we also have not been able to visit you in your libraries, I need to take the time to highlight some of you. Let's start at the beginning we back in March. Here you see the depository coordinator Jen Kirk and the Utah State University Merrill library and Paul East Tennessee State University working at home conducting virtual appointments and diving their patrons to electronic information resources.

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In the spring we other annual spring virtual meeting and despite all the challenges facing all of you those are 700 and shows up to join the conversation of the spring event and here use the

depository coordinator Heather Georghiou from the new Burke free library in new Burke on your is right on 87 and I've been here in Albany and Troy Black depository coordinator from the University of Texas at Arlington who are taking part in our meeting. A few months down the road as he began the process of reopening we showed up ready to adapt on with your FDLP facemasks and here you see depository coordinator Cassandra Sergent from Orange County public library and depository corner Claudia Fitch from the Louisville free Public Library and State Library of Ohio Wendy Knapp.

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Here you see depository coordinator Karen and the collection staff at Forsyth County public library in North Carolina along with the mascot and the depositor coordinator at the Wyoming State Library. Here is a staff in Jacksonville Florida and depository coordinator Victoria Turner and Gretchen from the Middletown small library in Middletown, New York. We also ask you to send us some samples of the work you are doing and how you are adapting and innovating in University of Colorado Boulder government information library spent much of their summer helping coordinate the 2020 Western state virtual government information conference. This event is over 200 registrants from 45 states and 14 volunteers helped make this conference a success. While the collection folder is currently closed the staff are providing photocopies and scan I request and offer contactless pickup service for affiliates. Members of the government information library step back from their normal duties to help provide this critical service for their community. And just recently in Charlotte library the contact of the library because they had military records from the department of defense and they needed to print out the pages. Each has called around all of the town without any success. The library printer or in an era of the library that was closed due to COVID but this did not stop our government information professionals from helping out and depository coordinator was able to bring that reader to the patrons where they were able to bring up the images and take pictures with her cell phone cameras and attached the pictures to email to send to the library printer. Yes, unfortunately or fortunately microfiche is still with us. We also heard from the University of Houston Victoria library and it's the most digital library and during the closure they created and are continually updating a variety of guys like many of you are patrons monitoring webpages the webpages posting social media and offering virtual reference services and providing that through phone, email, and chat and they provided a lot of integrated IOL requests for electronic materials during the closure. So the library is currently open with limited occupancy and the patrons all were able to book a reservation or if placed in the library just like a restaurant and on the right side of the screen you can see some of the positive feedback they have received regarding the government information assistance. So Purdue University libraries and depository coordinated and he's a frequent contributor to the FDLP Academy webinars they have been giving remote control classroom instructions to students. Recently utilize government information resources to present classes on the history of American military affairs and the climate crisis. At Florida State University library when the library closed in March the government information team worked to create virtual displays for researchers to access remotely showcasing the collection and providing links to research information. They now have online exhibit for constitution day, the 2020 census, the National Park Service, freedom of speech, women's history month, the African-American innovations and invention exhibit. And one of our smaller community college libraries in Hartford Maryland for constitution day depositor coordinator Andy created

constitution day and voting rights guide provided grab and go give a vase back to students on campus and who had come in who were studying inmate space reservations so we have come a long way and we have done a lot of things that are promotional material. And of course we cannot forget them. Littleton library in Middleton New York and North Dakota State University library brace for the pandemic to help stop the spread by offering social distancing and hygiene information. As you can see so many of your colleagues at federal libraries have stepped up to the plate and stepped up to the challenge of servicing the public during this COVID crisis and I know I can see behind those masks a lot of smiles. Staff at GPO and patrons in the community members faculty and students all appreciate you and applaud you for your quick thinking, your innovative spirit, you all have gone above and beyond.

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Now I would like to do as a tradition we have done this at every fall meeting we honor one exceptional federal depository library for the extraordinary effort throughout this extraordinary year in 2020 as the federal depository library of the year. I'm pleased to announce the Bloomington's Herman B. Wells has been awarded with this year's honor. This library became a federal depository library in 1881 and they were selected as library of the year because they excel in so many areas of service. And the staff at the library promotes the FDLP through social media, blog posts, displays and newsletters and exhibits but also beyond university itself by giving presentations on government federal federal and government information for the local public library. They work closely and Inlet 11 county region to spread the mission of the FDLP and now they have done that virtual virtual events that showcase the resources for all of those libraries. The staff maintains a good knowledge of their local users and what they need and their specific parts of their collection by which they can serve those needs. To have internal workshops to make sure all the library's and library staff understand the importance and what is just in that federal depository collection and we want everybody in the library to know how important those docs are to research and they recently launched a government information alert where users can receive biweekly list of publications tailored to their specific needs. They maintain a well curated collection of federal documents both tangible and electronic version and they have a annual report on the library FDLP resources that continue to enhance their ability to display and resources and then taken exceptional care and really thought through how to preserve their tangible collection. Have a preservation a lab that only manages the upkeep of existing materials but also offers a number of in-house services for library staff student and members of the greater university community. Congratulations. At this time I would like to hand the mic over to Carolyn and Walter of the University library at the Herman B. Wells library.

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I am more proposed Provost and am grateful for the opportunity and the leadership of the government publishing office and on behalf of all of the Indiana University, we are honored of naming us the library of the year. In 1881 it was made of federal depository library Senator Benjamin Harrison and today is part of a wonderful network of more than 1000 library dedicated to the idea that democracy drives through access to information. Since 1881 importance of access to federal information has not diminished in any way. We are therefore proud to accept this award which recognizes the commitment of our library and like Emily dedicated to government information. Emily has been a reader in the literacy effort and is

renowned for her dedication to broad access. We are grateful [Indiscernible - muffled] and for the decades of work to make government documents accessible to all. Very proud of our libraries and is dedicated library and librarians will make this an essential part of and now I will introduce Emily was a this award today. Congratulations to all of you on a well-deserved honor.

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Former [Indiscernible - muffled] when they designated as a federal depository with the charge of providing government information access to the public. I'm so honored for this recognition and truly a proud member of this program. [Indiscernible - muffled] is collaboration government information is still very interdisciplinary and I colleagues from a widespread of specialties and brace these resources each day. This is to connect students in our community finding what they need and supporting all research as well as personal interest with the valuable primary sources. I'm grateful to be in internal and external cooperative community of government information libraries and are big 10 academic alliance colleagues in Indiana, librarians and everyone gathered virtually today to FDLP are invaluable to the ability to maintain traditional procedure as well as generate new ideas. A special shout out to my predecessor and mentor. As many of you know is a bit of a legend in the government document community and she cannot be with us today in person but I'm hopeful she's joining us virtually and another former government was librarian here today. For the federal depository to grow and to see her perhaps more than ever we have all learned firsthand the important information media supported by data and working with citizens engaged democracy. These make up the very mission of the federal depository library program and this is what excites us all to work and especially honor as a member of the year. And at this time election right you I colleagues were able to join here today so we can share this to work together. These individuals represent a small sample of the general diligent case to run a successful program everyone from technical services to cover that reach and I especially want to thank my department and the rest of the administration continually support and place value in government information and the mission of the federal depository library program. I'm so glad we can all be here today to celebrate the lasting impact of the federal depository library.

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Thank you.

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That was a great presentation. Congratulations all of you and I'm so glad we can you in your library visiting you congratulations to you all.

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We are going to see you on FDLP.com later on as well. I think this is the in our presentation. We're going to be back at about 2:54 keynote address with David Ferriero. Some of us will look at the chat during this time so we are going to close down for a few minutes and the back at 2:15 for the keynote speaker. Thank you everyone.

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[Event Concluded]