Please stand by for realtime captions.

>>Thank you everybody for coming back for this morning's keynote address. I'm going to immediately turn this over to [ Indiscernible ] the director of the government publishing office to introduce our speaker.

## >> [ Applause ]

>> Hello again. I am delighted and so honored to introduce my good friend Dr. Carla Hayden the Library of Congress is our keynote speaker. Dr. Hayden has had such a distinguished career pick most of us know all about her but I'm going to just highlight a few things. She earned her BA from Roosevelt University in Chicago following that with an MA and a PhD from the University of Chicago. She held a number of leadership positions in the Chicago public library including deputy commissioner and chief librarian. She has served as the president of the American Library Association and before coming to Washington she was the CEO of the not [ Indiscernible ] and Baltimore Maryland earning national recognition for her calm and reassuring presence during the civil unrest in that city two years ago. She has earned multiple awards received honorary degrees, served on numerous boards. Today following appointment by the president and confirmation by the Senate she is the 14th librarian of Congress the first woman and the first African-American to a polls that position and I cannot begin to tell you how good it feels to have someone to share that experience with. Yes I am doing a shimmy. Carla and I have a distinct and unique connection in that regard and our connection also extends to our agencies the GPO and they Library of Congress. Those two agencies have a long history of collaboration and making sure that congressional information is free and available to everyone. We work together to keep America informed and you might ask how. GPO builds the digital databases for the congressional records the bills the report the hearing and other legislative documents. The library uses them for its Congress.gov website and the legislative information system that it makes available to every member of Congress.

>> GPO and the library builds the databases of congressional builds summary information and build status information that are made available for both data access and XML. We work together on digitizing the statutes that large and the bound congressional records and two divisions of a library the serial and government publications division and the Congressional research services are federal depository libraries. One more thing, if the Senate Appropriations Committee recommendation is accepted GPO will soon be making available digital versions of the non-confidential reports of the library's congressional research service available for free public access including a library of [ Indiscernible ]. Dr. Hayden was a natural choice for the keynote for this conference and as soon as I met her I asked her could you please come to this conference. In 2003 she was Ms. Magazine's woman of the year and in her interview with the magazine she said libraries are a cornerstone of democracy where information is free and equally available to everyone. I am just thrilled that Dr. Hayden can join us this morning ladies and gentlemen please join me in welcoming Dr. Carla Hayden.

## >> [ Applause ]

>> Good morning and thank you for that very kind introduction. The Ms. magazine award was quite something because some a Hayek and all these other -- it was the first time I librarian had been named so it was quite intimidating. I hope you notice that our connection is so deep we were the same suit. [Laughter] When I walked in I said okay there we are [Indiscernible] in fact there have been times that people have said are you beat -- are you GPO? And I said no that's the other one. I am sure you have that to and they have asked you about Library of Congress but I'm just delighted to be here because not only has Davida been a colleague and reach out to me as soon as I was officially sworn in but we've been able to work on projects together and keep going and I appreciate the invitation to speak here today. She did not have to twist my arm because she said there will be a lot of librarians. [Laughter] Also we have a connection because is the first females we have men in our lives that are very prominent Davida has been Franklin and I have seen the buttons and I have Thomas Jefferson. [Laughter] We both have

big wonderful color portraits in our office of our guys and I'm going to get the pen -- your been Franklin Penn but actually we partnership this even more serious because we did reiterate our long-term commitment to maintaining to print copies of congressional hearings so digitally by GPO's system of [ Indiscernible ] access and we are very pleased to continue that important service. During this morning's opening remarks the spotlight was on GPO's message of keeping America informed and they Library of Congress has that mission as well.

>> Many of you probably know that the Library of Congress was actually started and it's in our name to keep Congress informed and to be the reference arm for the -- really when you think about it how new our nation was at that time in 1800 the first Congress was established and one of the first things that happened was a recognition that our lawmakers needed to have reference services. The law library of the Library of Congress exists now because it survived the fire when that group I think the British you think it was [Laughter] 1812 the used books from the Library of Congress to start the fire in the capital because the Library of Congress was located in the capital building. If you ever want an interesting confirmation that [Indiscernible] experience you should have one of the lawmakers show you the fireplace where the books were burned while you're doing the interview to be a Library of Congress. It's quite something.

>> The concepts that this new nation needed and informed group of people who would be making the laws but also an informed citizen [ Indiscernible ] one of my favorite quotes is from [ Indiscernible ] the history of reading and it's a chapter that's called forbidden reading and it has a section that says dictators slaveowners and other illicit holders of power have known an illiterate crowd is the easiest to rule. If you cannot keep a people from learning to read the next best recourse is to limit the scope and the chapter goes on to describe book learning all efforts to keep citizens and people in countries from getting information, from learning to read. So, with the law library that is the oldest entity to provide legal information to Congress and to the nation was spared that fire in 1812 in the capital because there was a recognition that the law books and things about the government needed to be separate. They were in a separate room in the capital from the other materials that were coming in so it survived. The Library of Congress had to be rebuilt that's where our gentlemen Tom Kaman, Thomas Jefferson because his library 6000 volumes as he said contained what he thought was essential. There is no subject that a member of Congress should not have to refer. Included everything the Koran, laws from all over the world that were established.

>> Has grown of course to be a library that contains the papers of 23 presidents from George Washington to Coolidge. It contains original founding documents. We have the draft and one of the joys of being at the Library of Congress is this friendly rivalry of information and primary sources with the national archives and I know some of you are here. Raise your hand. The national archives not government printing but publishing and that transition from printing to publishing was very significant and also the Smithsonian. Who has what? The Library of Congress has the draft of the declaration of independence in Thomas Jefferson's hand with footnotes by Benjamin Franklin and he put BF unassigned it's remarkable to seen in John Adams JA. What is significant about that draft is that you see the sections that they took out of the Declaration of Independence that had to do with slavery. The accompanying documentation that says if we keep this in this declaration would never be passed primary sources being able to make the comparison. When I looked at your program today you have two full days of wonderful programming. This morning we had disaster preparedness and response with the hurricanes and now so many other incidences where the libraries and what you do have been essential to preserving the information and providing it.

>> Then we even have at some -- I'm doing commercials here sizzled on fizzle, sunshine on your shoulders but also answering the call and that's really what I wanted -- what I wanted to be here today to reiterate and to reaffirm what you do by providing government information and the partnerships. This time -- in this time of doubt about authenticity -- I will just share something with you. I get a chance

as the Library of Congress to give tours and show people some of these treasures like that draft of the Declaration of Independence and I was showing some very distinguished guests this declaration pointing out things. We were in a very secure part of the library that has evolved that I don't even know the combination to, the capital police have to come when you bring out these national treasures and this declaration draft is one of them. Showing these people this draft in pointing it out [ Indiscernible ] a very distinguished person then looked at me and said how do you know it's real. Am going to start here is my position another thing that I do is I'm a buffer between the curators and the librarians and people like that [ Laughter ] Will ask both types of questions. I saw the faces the stricken looks like shouldn't the capital police give you a hint, they are armed. This might be real. The fact that the question even came up and that we had to explain the promenades things testing the paper all of the things that we had to do really demonstrated to me and that's what I hope you understand the importance of being reliable and trusted sources of information at a time when we are all facing questions about the viability of what we do. Why do we need to provide this information? Why do we need to do this?

>> We are at a crossroads. We have an opportunity as one government official mentioned to me to step out and claim our space in the information ecosystem. We are those trusted sources and we provide that information. My goal and at the Library of Congress -- really a have to use the term blast to work with a crackerjack group of people Mr. Eric Peterson and I put down here raise your hand Eric and stand up -- from the Congressional research service. The Library of Congress started to serve Congress everything that they needed. It is developed of course into an international library but the Congressional research service is still what I like to call our special forces. They are the S.W.A.T. team of information they provide the most accurate objective information that they can pick one of the congressional staff members even told me that she had a certain view about a topic that she was required to research. Her greatest joy was that when the report was given to the requesters they thought she might be slanted to the other side. For her that was the mark that she had been able to balance that. The special forces are now actually very dedicated to making sure that if reports that they have provided -- the nonconfidential reports they provide will be to the public that people will see the expertise and the value of having nonpartisan objective research into topics of the day.

>> We are actually very pleased that recognition will be there. The Library of Congress and making its collections accessible online really is part of this network of providing all types of government information and I'm here with the commercial we have just posted the papers in collections of Alexander him -- Alexander Hamilton former presidents James K Polk Ulysses Grant, [Indiscernible] Franklin Pierce and William Henry Harrison. When you think about the partnership of archives -- the archives of the official records with the Library of Congress is providing is everything personal. You would know that Ulysses S Grant sent letters to his wife from the battlefield with flowers that he picked from the battlefield and see those types of things. You will know that Francis Alexander Hamilton -- you can see some of the official papers when he was Department of treasury but you also see the last letter that he wrote to his wife before he was as he said off to the interview. When he said if you get this it's not a good sign but those types of things that fill in -- they are just as important in some ways as other official documents to understand the context. That's where this network and having official documents supplemented by whatever we can provide to give the public and it's ultimately as you know about the public the best context that they can have for discussion.

>> When I was in Baltimore and we were depository library and we were able to combine our public library mission with the government information is vitally important for people on the ground to be able to have access to government documents and government information as they worked on life issues as they worked on advocacy and they worked to live and to make their communities better. This partnership that we have you are on the front line. You are the vanguard you are the ones that -- I don't know if I can say this -- I will say it. You are the ones that have to make sure that the government information gets to the people and is preserved. I had an opportunity to participate in a one-day open

government information conference at the archives. The number of groups and people who were concerned about government information disappearing especially in the digital age how are you capturing it how are you knowing what goes up on a website what comes down how are people keeping informed and being able to trust that what they see is available. The Internet archives and [ Indiscernible ] has been helping in that effort and that's part of this partnership effort that we all are participating in they can't do it alone and we need to work together with them.

>> If the Library of Congress were really trying to work and build on the work of previous librarians of Congress. 1802 every Library of Congress has tried to advance the access but we also know that in this day and age we have a particular challenge and I'm just going to say this right here 30 million items to be digitized. Original documents that give that context. We have a treasure chest that's waiting to be opened but we have a lot to do so we want to let everyone know that we are part of the effort and we are going to be revealing and talking about some of our challenges and want to partner with you with that. The opportunity that we have -- I have in here in big letters you are the front line so I am really here to say don't be discouraged. Realize that some of the work that you are doing might not be glamorous. I have a little picture in my office that says your library and you're in it for the glory. [ Laughter ] However, what we do know is that the very thing that makes us popular and popular culture to show that we are somewhat dull, that we are very particular a little obsessive compulsive strain that runs through and I will move something one half millimeter to get it right -- shows though that the public does trust this part of the information ecosystem. The people who are providing on the front lines the information. They're not doing it for obviously pay or grant salaries they are doing it because they believe that an informed public hopefully will be able to look at all sides of different issues and make informed decisions.

>> At a time where we are looking at the firehose of information and that's how it's been described we are in the information business and I know some of you might also feel inundated with information how do you keep up? How do you think about it? We had a staff meeting the other day when we were talking about those 31 million items to be digitized and let's not even talk about the metadata and making it accessible and all of that. Just a physical part and we are thinking of strategic visioning and someone said I can't have a strategic vision because I'm worried about with the continuing resolution is going to be or what the budgets going to be, retirements how can I think strategically or think creatively or do that. Some of the sessions that he will be going to in the next two days will give you that opportunity. You will get a chance to reaffirm why you are doing it. You will get a chance to hear about other partnerships you will get a chance to interact with your colleagues one of the best things about conferences like this is the interaction with your colleagues. In fact my colleague [ Indiscernible ] when I came in and I saw the nametags and all of the things and I am looking and I said all I want to go to a conference. [Laughter] That's what gives you the renewal and you have two days to thinking and to look at how you can step back and look up for a while starting a large regional collection, celebrating documents librarians. Looking at other resources that you can use. Plug for the American Folklife Center Library of Congress 215 [ Laughter ] Washington ballroom but also maintaining collection access in the midst of chaos. When you're modernizing when you're doing the physical changes that you need to do, being able to -- as you get [Indiscernible] or not. I need to go to that one.

>> Also ALA office of intellectual freedom to get renewed how librarians save civilization tomorrow with James Leroux. When women don't count have a special affinity for that one but also things like tangible and digital preservation effective relationships among depository libraries and small-scale web archiving in an age of uncertainty. The sessions are all designed to give you what you will need to go back to say this is how we can do it this is how we partner and another shameless plug think of those public libraries and reaching out and being partners with public libraries even if they're not official depositories because that's where the rubber beats -- meets the road. Those are the areas -- and rural areas on Native American reservations places that read that type of information and that are crying out for it and you

will be part of helping hopefully to make this country and communities better. With my role at the Library of Congress have been I think especially touched by being of course a female and a female dominated profession 85% of the profession is female the top leadership does not look like that. There is murmuring [ Laughter ]. That was significant because [ Indiscernible ] and my swearing in turning over as he said in 1876 when the American Library Association was founded as he famously said time to let females into the profession because they can endure pain and boredom with fortitude because he was trying to organize the profession there were standards and things and that's when he needed women. Then later we took over [ Laughter ] However, later he did modify that and realized that having a diverse workforce, having diverse views would be very helpful.

>> You are the front line. You are the people that are providing the information about government to citizens. If you ever need to have some type of reassurance or think about the value of what you do just turn on the television and look at the disasters. Look at the people that are trying to do things and communities. Look at people who are interested in government because of all of the things that are going on. They want to know there is more of an upsurge in terms of getting information being involved especially among young people. We are seeing that throughout the country. They want to know they want to find out about things that you are the ones that are responsible for it and with responsibility of course comes challenges and pressures but never ever think that what you do is it important to building this nation. It's behind the scenes sometimes and it may seem repetitive or it may seem oh my goodness but that you are the backbone for making this country work and I am just proud to be part of that with you and that you even allowed me to be here today in your midst. If you see me later on at a session just don't judge. [ Laughter ] There are some that I just really highlighted and delete is looking and saying that while especially some of the ones that are giving specific information just know that what you do matters. You are part of an important enterprise and I hope that we can continue to all work together to make sure that this is the most informed citizenry that we could ever have.

>> We have an opportunity that sees it let's get renewed and thank you. I don't know if we have -- if there's any questions. I know that we said we didn't have an opportunity but if there is questions hallelujah [Laughter]. If not we are going to go to an ounce the library of the year. [Applause] >> Dr. Hayden -- Carla thank you so much for sharing your observations about keeping America informed. I loved what you had to say I kept writing notes you are just going so fast. Bless you. Said we are the front lines when we do matters we are important in those are great messages. Thank you so much. We really and truly appreciate you. You are a treasure. Thank you for spending time with us and before we proceed to announcing the library of the year I have some gifts for Dr. Hayden. Yes I do [Laughter]. How many of you know that I love scarves?

>> [ Applause ]

>> Any picture you see I have a scarf. I try to make sure that you don't see the same scarf twice but I love scarves and when I first became the head of the GPO and I attended our very first career award ceremony I had I noticed that we did not give women who had achieved a certain number of years at the GPO a scarf so I thought well G we should get them scarves and we give men ties by the way. We have what is called the GPO scarf and you have to be with the GPO X number of years before you get the GPO scarf but we made an exception for you. [ Laughter ] You are an honorary GPO retiree [ Laughter ].

- >> Look at the color!
- >> I making myself laugh hold on a minute. We are going to give you this beautiful blue and red scarf that says GPO.
- >> Wonderful. Oh yes.
- >> [ Applause ]
- >> [ Indiscernible participant is too far from audio ]
- >> Where it with pride. The second present --

- >> [ Indiscernible participant is too far from audio ]
- >> As I mentioned earlier in September of last year after Carla was confirmed I invited her over to the GPO. I wanted to meet her. I've been watching her career for quite a while and I have been so impressed by her. As we were chatting we ended up [ Indiscernible ] Ben Franklin. She mentioned him we stood beneath the portrait we were just laughing and talking and the photographer took a wonderful picture of the two of us which is in your packet. I love the picture because it shows the connection between Carla and I but also it shows the connection with Ben but also between two agencies, between the GPO and the Library of Congress. We put it in a frame for her.
- >> Thank you.
- >> [ Applause ]
- >> Each one of you have a copy of that photo in your folder. James is going to give you the details in a few minutes but if you would like us to sign the photo we will be happy to do so. Now I will turn it over to Lori for library of the year.
- >> On behalf of the depository library counsel and the staff at GPO and for all of you out there I just want to think Dr. Hayden again for joining us today and serving as our keynote speaker for this really important annual event that we have. I'm also grateful that you are here to help us present this award today. To honor its the 20 17th federal depository library of the year. As many of you know each year GPO selects a library that furthers the FDL P mission of ensuring the American public has free access to its government information and an extraordinary way. The libraries demonstrate creativity innovation and public service at its finest and this year we are so pleased to award the federal depository library of the year award to a library we feel has long been overdue to receive this honor and it's with great pleasure that we present the 2017 depository library of the year to the Department of the Interior library.
- >> [ Applause ]
- >> For those of you that don't know this is the Washington DC library writes down off of Constitution Avenue and it has been in the depository library department for as long as there has been an FDL P. They were designated by special act of Congress in 1895 the law which transferred the responsibility to GPO from the Department of Interior for disturbing government information. This designation at a time and federal agency libraries were not otherwise eligible recognizes the Department of Interior's long commitment to depository distribution. We honor them today for couple of key points exceptional outreach to the public and other federal agencies and the community at large. They are in unmatched access point to those researching legislative history pick they have outstanding educational programs for their patrons. I listed there [Indiscernible] they have a vast historic print collection and a lot of tangible electronic resources to meet the needs of information seekers. They do an excellent promotion of their government information collection to their agency as well as outside their agency. They have a lot of very good support from there -- the folks inside the agency that were very supportive of the work that they do every day and that's a critical piece for us. The do substantial cooperative efforts with other depositories and other non-depository laboratories -- libraries to share government information. They have done some exceptional care of their old historic depository collections. Earlier this month they moved into a newly renovated space which reopened after some long hard work so actually it's fairly close it's not that far from a Metro line so while you're in town and you like to go down to see their collection they will be open and willing to have you come. Before we hear from the staff at the Department of Interior library a put together a little video. Let's take a look at what's been going on at Department of Interior library.
- >> [ Indiscernible ]
- >> [ Video playing muffled dialogue ]
- >>[ Applause ]

>> Thank you George that will be available again [ Indiscernible ] everybody wants to see it again. Accepting the award for the Department of Interior is the library of director George [ Indiscernible ] and depository coordinator Judy [ Indiscernible ] so please join us.

## >> [ Applause ]

>> This is wonderful thank you so much. We really are a very proud and highly honored to accept the 2017 FDL P library of the year award. Our thanks go out to Davida [ Indiscernible ] to the entire staff of the FDL pay for selecting us is this year's award winner. I usually takes a team effort to win an award such as this in our library is no exception and I want to take the time to acknowledge the staff of the [ Indiscernible ] library who worked so hard every day to serve our patrons. First, I'm going to mention their names right here with me is Judy [ Indiscernible ] our head of technical services and are FDLP coordinator. In addition -- [ Applause ] The rest of our staff is sitting here in the second row let me introduce introduce -- each of them as well [Indiscernible] go ahead and stand up. [Indiscernible] Shannon Lynch our law library and [Applause]. [Indiscernible] our reference and enter loan library and and our two library technicians Carolyn [ Indiscernible ] and Dorian darkens -- Dawkins. I also want to acknowledge interiors office of facilities and administrative services the office the library falls under [ Indiscernible ] have been instrumental our success. My immediate supervisor Greg Bennett chief of the administrative services division is here as well go ahead and stand up. [Applause] >> Finally I want to acknowledge all of you those whose mission is to provide your patrons with government information. It may not have won the award today but that certainly does not mean that you aren't deserving. Please continue to open your doors your bookshelves in your computers to the public. In this day and age it is more important than ever that we provide our customers with

>> Tran03

>> -- [ Indiscernible - background dialogue ]

>> [ Applause ]

>> Everybody this closes our keynote session. Dr. Hayden and director Vance Cook's are working their way to the back of the ballroom and there is a table back there and they will be happy to sign your copy of the photograph that everybody should have in their packets. Thank you very much. Enjoy the rest of the day.

unrestricted access to reliable and fact-based government information and research. Thank you again

>> [ Event concluded ]

very much. [ Applause ]