

Welcome & Opening Remarks / Business of the Depository Library Council - Transcript

Please stand by for realtime captions.

I want to give a special thanks to Rick for all of his work this year. We have Sarah and Will. Will is the incoming chair of counsel. Finishing out their first year on counsel, Jennifer Morgan from the school of law and Julia Ezzo, Lisa Prichard at Jefferson College in Missouri and finally, Vicki Tate from the University of South Alabama. A big thank you to everyone on counsel for all of your hard work and hanging in there in the pandemic. A big thank you to all of our councilmembers rotating out. It has been wonderful to get your perspectives and all of the hard work that you have done so a big thank you to them. Of course, with one cohort rotating off, there was an announcement yesterday about new members coming on board so congratulations and welcome. Finally, it would not be a deal scene meeting without little bit of calisthenics but we just have one activity to see where you all are geographically. We will turn it over to Kelly to explain all the instructions.

If you are on a computer and not a tablet or phone, unfortunately. In the upper left corner of your screen towards the top, you will see a gray menubar. The leftmost option is an arrow that points to the right. Click one to activate the tool and then when we go to the next slide, click the location on the map that marks where you are and where you are participating from. After that, click on that right arrow and that will deactivate your tool. Here is the map and remember to click one on the arrow and then click on your location. Awesome, it looks like we have people from all over. There might only be a few states that are not represented. Thank you for joining us today. It is awesome to see so many people here at the meeting. With that, we will move on to the next slide. It is my pleasure to welcome the GPO director. Mr. Halpern is the 28th person to lay GPO since the agency opened in 1861.

Thank you for that really nice introduction. I am happy to be here with all of you once again to help kick off today's annual event. Last meeting still sticks in my mind. This was my first meeting with the DLC and the pandemic which is beginning to pick up. Over the last year, the community had an impressive display for resilience and innovation. Your work to ensure that your patrons can find and utilize the document of our democracy is a challenging feat all in its own. Later on top of that, a global pandemic where you and your customers were physically removed from your libraries and tangible collections, most people would say your jobs became near impossible. You stepped up to the plate and saw opportunities to find creative ways to deliver materials that more patrons were looking for. You were able to showcase your collections and resources. All of us at GPO are inspired as you continue with literacy in new and imaginative ways. Our own team here brings that same level of dedication to everything we do. Our distribution staff at the world facility is facing daunting challenges this year with holding shipments and reorganizing and resuming deliveries for those libraries. This capable staff made sense out of chaos and never lost focus. I am pleased to report that more than 90% of all federal depositories are able to receive shipments. With that said, we ask for your continued patience as we work through things. We have protocols in place and rest assured that we are working on getting shipments to the location and most of our staff is still teleworking and striving to bring you services and resources you need to administer your library from your homes across the region. Other operations are starting to ramp up after a very difficult 2020. The team is working hard with all the passport books they need. Other plant operations are also ramping up. We are moving forward with bringing press back at full strength in April and the prepress team back in May. We hope getting the full team back to work will help clear some of the backlog through CFR in particular. We also help that we will have better financial footing for GPO. We lost about \$39 the February return to a positive cash flow. I recently testified before Congress and we asked for some additional resources to cover increased cost for supplies and labor as well as new

initiatives. Notably, we are asking for funding for five new positions to locate teammates throughout the country to make sure we can support local libraries where they are. We are also investing heavily in the development of our next-generation compensation system. We believe this system will enable Congress and other customers to offer content that can easily be distributed in print or online with new designs that are more easily accessible. We hope Congress agrees that these investments will yield long-term benefits that far exceeds the short-term cost. It is important to remember how far we have come as an organization. We have just 250 printers and gathering information when it is delivered and we are now a billion-dollar enterprise in bringing innovation to everything we do. We want to fulfill our mission of keeping America informed. Thank you for all that you do to support us and I look forward to hearing about your discussions and recommendations for here at GPO. Please stay safe and healthy.

Okay, thank you Hugh Halpern. I want to thank Hugh for his leadership during this rocky time. I also appreciate our deputy director as we have made some significant progress and worked through a lot of these complicated things that have risen during this past year. Good afternoon to some of you and good morning to some of you. I am Lori Hall and many of you know me. Some of you may not. I am the Superintendent of documents and the managing director. You will see LSCM throughout the presentations that is being passed to you today. Once again, we are here at our spring virtual meeting and I am really pleased and happy for all of you to join us today. I hope all of you are doing well and your families are doing well and you have stayed healthy and hopefully, you have all gotten your vaccinations or are signed up for your vaccinations. It is very different in every state so we hope everyone is getting -- staying healthy and getting those vaccinations. We are continuing to keep our operations moving as Mr. Hugh Halpern said. 62 of our staff members are full-time teleworking and 21 of our team members in LSCM are in the facility or main GPO processing materials and sending materials out for the vendor and getting materials out to you on a very staggered schedule because we want to make sure we have the social distancing protocols in place. We have done a lot to keep things moving and have done a lot of planning and organization to make sure the staff is safe and remains healthy. I am very glad that I have been able to speak to you today and I am glad that we have been able to gather for this annual event. I really wish we could be together in person that I'm glad to see many of your faces today. This is a really important milestone for us. It is our 10 year anniversary and in the last 10 years, we have had 550 webinars presented 125 recorded webcasts and broadcast 24 conferences and events. With all of these programs, we have had over 78,000 attendees. I want to take this time to thank you all for participating and doing presentations and webinars and the education for the community is really an important initiative. Of course, we always want your feedback. At the end of this conference today, we will send you a link to the recording and also to our survey. We always pay attention to what you provide us in your survey and it is really important because we know that you have been to all these webinars and we take your feedback and implement many of your suggestions. We are already starting to talk about planning in person events again and that makes me feel really good that we are thinking forward and we hope to be able to do some of these in person events really soon. Fingers crossed. I also want to remind you that we are live tweeting today. You can tweet along with GPO and the hashtag is #GPO2021 and we do miss you very much. One of the key things that is happening this afternoon is the LSCM update. There is a lot of information that we will be sharing with updates from our various sections and organizations throughout LSCM and much information about our key projects and initiatives that we are making progress on. We will be reporting on that this afternoon but I also want to remind you that as always with most of our meetings, we have a LSCM update handout and have prepared an exchange update. There was a lot of interest in the exchange before COVID and now during the COVID, there has not been as much interest because you all have a lot of other things on your mind and the DLC asked us for updates so we want to get everyone back on target with what has been going on with the exchange. There is also a summary of the COVID support services and you can find all this information on our

events page under handouts and signs. You can take a look at that. We have limited time so some of the projects that we don't report on are reported on in the handout. Lots of information and if we don't provide all that information, you can chat and ask us questions as well. If we don't get to all of that, you can use ask GPO and ask questions after the meeting if things pop up and you want more information. I want to thank you all for spending time with us this afternoon and I am really happy to have DLC and welcome new members and have them conduct their business in all of the information we will be sharing back and forth. It has been a year and I am echoing some of Hugh's comments about your optimism and creativity in coming up with very interesting ways and approaches to deal with this situation. I know you are patrons and people that used public information have been very appreciative of that kind of help. Even during this global pandemic, this community has not slowed down one iota. You have stepped up to the plate and gone way above and beyond. I do appreciate your efforts and as always, take care. I hope you all continue to stay well and healthy and now I will turn it back over to Alicia. Let's have a great meeting.

Thank you Laurie Hall and Hugh Halpern for those great remarks. Now we will move into a little bit of business for the library council. You get to see a little bit of how this works. Our first order of business -- I think I can move the slides. Yes, our first order of business is approving the fall 2020 business meeting minutes. First, are there any corrections that need to be made? Okay, not seeing anything from council. I will move that the Council business meeting be approved. Is there a second?

I will second.

Thank you, will. Will seconds the motion. Councilmembers, please approve the minutes by putting up the green checkmark to show your approval of minutes. Okay, it looks like minutes are approved. Thank you. Next up, our second order of business is electing our secretary for the year. Are there any nominations for Secretary?

I would like to nominate Laura Sarah.

Okay, great. Laura Sarah has been nominated. Are there any other nominees? Since there are no other nominees, we will move to confer Laura as the secretary. If you haven't taken your green checkmark off, leave it on or click the green checkmark to show your vote of approval. Okay, great. So, Laura is now the new secretary of the library council. Congratulations and thank you for putting your name forward. We appreciate it. Okay, that concludes our Council business and now we will move on to our working group reports and updates. I will now pass it off to Jennifer Morgan who is the chair of collections and discovery services working group.

Good afternoon. My name is Jennifer Morgan and I am the library and at the Jerome Hall library at Indiana University mallard school of Law. I am the chair of the working group and I would like to share with you an update of the working group. The collection and discovery services working group was established at the request of GPO in the fall of 2019. We are a standing working group. Our charge as you can see at the bottom of the screen is to assist in coordinating the thoughts, research and plans and research related to cataloging and metadata and expanding and enhancing the discovery and access services that GPO provides to the depository community and stakeholders and to engage the depository community in these processes. As you can see on the chart, our current roster includes members from council, the government publishing office and the depository library community. The councilmembers including myself are well from Thunderbolt and Vicki Tate from the University of South Alabama and Yvonne Williams from public libraries. From GPO, we have Laurie Hall and senior programming

specialist, Cindy Etkin and supervisory librarian, Stephen Carson. Laurie Hall is the federal officer and Cindy serves as the DFO when she is not in attendance. Stephen and Fang are able to vote as regular working members in our community members are Mary Clark for the library of Virginia and Gregory Curtis from University of Maine, Beth Downing from Idaho State University, Stacy Fowler from St. Mary's University and Elizabeth McDonald from the University of Memphis. Three of our working group members terms will end on May 31st so we will have some openings. Our community members and councilmember and Mary and Gregory were previously councilmembers who rolled into the working group when their tenure ended and now their time as community members will be ending. Yvonne's 33 year council tenure will end on May 31st. So, the working group meets virtually four times a year in January, March, June and September. Membership consists of three councilmembers and three FDL community members and at least two GPO staff members, not to exceed 11 members who serve two years terms. The working group reports to the Council and communicates with the community about activities through conferences and virtual meetings and with news alerts and surveys and blog posts and things like that. I would like to update you as to what the working group has been up to since the last update that was given at the fall conference. On the left column, we had a chair transition that occurred at the March meeting so I became the new working group chair. Then, we took a look at the term limits and in order to be aligned with the Council calendar, we officially defined working group member term limits as being two years in length starting in June and ending on May. The position of working group secretary is now a shared position. Stephen Carson and Elizabeth McDonald will alternate. In the middle column, I want to review examples of what we discussed. The working group is updated on developments with the bibliographic framework. In case you don't know much about BIBFRAME, it is a descriptive model that makes resources visible online and was marched by the library of Congress about 10 years ago. It will eventually replace the MARC format. I only recently learned about BIBFRAME but from what I understand, it will enhance discovery and exploration through the use of links and world wide web technologies. One thing that has come up recently in our discussions about this is talking about BIBFRAME compatibility with different systems. Also, the working group gets updated on and briefly discusses the congressional series set for digitization projects at each meeting. As you may or may not know, GPO is collaborating with the library of Congress to digitize the setback to the first volume published in 1817. This content will be made accessible and there is a serial set project page on FDL P and has updates about the project and links to resources and background information. You can go there if you want to learn more about it. The two other items in that list under working group discussions are topics that we really want input on from the FDL community. We will talk about that in the working group discussion forum. First is the registry and this is a project in the very early state. The working group is discussing and creating a publicly accessible cataloging project registry and the other idea that has come up is the idea of a 21st-century technical services department. One of our working group members was reflecting on upcoming retirements in our library and pose this question to the working group of what a 21st-century tech services department look like. We thought this would be a great discussion to have with the community. That is coming later in our discussion forum. Lastly, the programs of the working group, they have coordinated two programs in the last six months and at the fall conference of last October, the working group put on the fugitive documents 101 presentation. If you Mystic with the recording and the slide deck, they are available in the conference proceedings page. I would also like to note that since the presentation, the phrase fugitive documents has been discontinued and has been replaced with the phrase unreported publications. Unreported publications is defined as public information products that are not deliverable through the government publishing offices catalog of U.S. Government publications. The staff are currently working on updating external and internal documentation at FDL P.gov and have asked GPO to reflect this change in terminology. Today, the working group will present an open discussion form at 2:15 p.m. and will last 45 minutes. We will run some poll questions and ask questions that will allow us all to discuss cataloging and metadata,

technical services, cataloging department and management and discovery services affecting the FDL community. If you have cataloging questions or challenges or ideas, we want to hear from you and we want to know what you would like for the working group to work on. You will have an opportunity to have your voice heard. Be sure to bring your ideas and questions for those topics. So, this concludes my update on the collection and discovery services working group. If you have any questions about this update, you can put them in the chat and if we aren't able to respond to your questions now, we can always get back to you at a later time. I am not seeing anything in the chat right now. Next, we will have the update on the digital depository working group and I will pass the controls to Robbie. Kelly, I have dragged the ball down to Robbie's name. How do I drop it off?

I've got you. Over to Robbie. Thank you so much. Next, for the working group, we were charged by the depository library Council in 2018 to explore current and future needs related to the deposit which is the dissemination of content by GPO and the acceptance of content by GPO. We have been working since 2018 on a variety of things which we will talk about. This is our group membership and we have four members from the Council and three from GPO and two community members. We started with a value proposition which some of you may remember. We presented at the 2019 depository library Council meeting on our value proposition and I have included the link in case you would like to go back and revisit that presentation. Our value was that in order to be successful, digital deposit should have the individual libraries and the FDL community and citizens. We are seeing more material being published or created in digital format and providing access to those contents is important and should be shared amongst the community. So, I will ask Julio to jump in and I will advance slides if you tell me when to advance but if you want to jump in, we created a subgroup within the digital deposit working group in which they are creating a single piece and have interviewed a number of community libraries about the possibility of being an acceptor of digital material. With that, do you want to pop in?

I will give a brief update about the group project with digital content by GPO. This working group met with 14 individuals with 10 representative organizations. With that, the interviewees were asked a series of questions in the group reports that the interviews were a process. Next slide, please. This process garnered information with perspectives and questions and will inform the group trepidations for additional deposit going forward. Thank you, Robbie.

Thanks, Julia. Other part of our project is a pilot project that we proposed and some of you may have participated in a brief focus group that we did at the fall of 2019 depository library conference. From that, we drafted a project and solicited volunteers and we called this the search for congressionally mandated reports. We did produce a paper related to the pilot project so if you are interested in doing that, I did include the link as part of the pilot and we focused on three groups when we ask questions about utilizing as GPO to report unreported documents and we found that the new GPO is a favorable tool and there were some recommendations of how it may be improved for this purpose specifically. In addition to that, we recruited 23 volunteers to document the search process and the success when searching for congressionally mandated reports. We utilized how stock 116-4. I encourage you to all look at this to see what we ask our volunteers to do. It was a daunting and overwhelming task to say the least. We took Lisa's help and this PDF document from gov info was reformatted into an XL document that gave each of the branches the individual agencies and nature of the report and legislative authority for the report and when that report may be published. We asked our volunteers to take this information and try to find used reports. Some of them had great success and some probably wished they had never volunteered. In the end, what they came back with was pretty incredible. The excel from 114-4 head line injuries across several agencies with two broad categories that are in commissions and things like that. As a note, there was no title. Everyone had to go and hope for the best. What they came back with was

13 volunteers including focus groups. 13 volunteers submitted and completed search forms which included over 1000 searches across 19 agencies with 13 volunteers giving 214 hours which is pretty amazing. This little graph here shows what they did and did not find. Of those thousand searches, 500 of those items were things that were not found. That means it had not been reported to GPO. 199 were items found from the house stock and of the ones that were found, I cannot even read that on my screen but I think 88 were actually discovered and a very small number of reported documents. We had a lot of serendipitous discovery which is one thing we were hoping to learn when people start looking at what they find because they are out there searching and that was a very interesting discovery for us. Now, we are taking all of this information and are trying to assess it and decide how we want to report it out both to council in the community. We will be submitting a final report at the end of the year. We are also hoping to develop best practice guidance for searching and reporting. We aim to present our findings at the fall of 2021 conference with the working group charge expiring in May but we did receive an extension from council to continue through the end of the year. We are excited to finish the work we started and share it out with council GPO and the community. We do want to thank all of the volunteers and participants that gave us their time with 214 hours plus when you count all the interviews and focus groups. We are so grateful and we could not have done this work without you guys. I want to thank my fellow working group members as well. Now, I will pass the ball to you von.

Good afternoon everyone. I am Yvonne Williams from the public library and chair of the digital depository library working group. I am delighted to share our brief reports with you today and introduce our members. Of the members of the working group, we have Rick Mikulski from Park University. Stephen Parks, Lisa Prichard, Marian Ryan, from GPO, Cindy Etkin and Jamie Hayes. This time, I would like to thank each member of the working group for their expertise and outstanding work to help us fulfill our charge. You all are phenomenal. In this report, I will share accomplishments and provide the date for our working group. The digital depository library working group completed all of the assigned tasks with the submission of this report. The repository library in a COVID-19 pandemic environment. We had lessons learned with council's open forums April 22nd and 27th of 2020. They were accepted by the council during the fall of 2020 meeting. Having fulfilled our charge and completed our signage, the working group assessed at May 31st and I would like to thank Laurie Hall, the depository library council and the digital only depository library working group for the privilege to serve this chair. It has certainly been my honor. This concludes my report and thank you very much. At this time, I will pass the ball to will. Wait a minute. Let me get this down. Wait a minute. Hold on. I am trying to pass to will. Let me try again.

I got you, Yvonne.

Thank you, I appreciate it.

I've got it now. Thank you so much Kelly and Yvonne. All right, let's get us to our signs. Good afternoon and morning for those still on the West Coast. My name is Will Stringfellow and I am the chair of the durability and alternatives working group. I am delighted to provide a brief update for the spring meeting. So, let's talk a little bit -- for those of you that are not familiar with the working group, this working group came out as a result of the fall 2019 library conference where Council created a working group to investigate the durability's and the reason this issue came up is GPO has utilized persistent uniform resource locators since 1998 to help the depository community and others access digital online federal information. However, since 1998, there have been quite a few changes in collection policies, technology changes, a lot more born digital and digital owned information and one of the things we did not see in the end of 2019 was a pandemic that would close the doors of a lot of libraries and lead to a

need for accessing online information. Because of all of this minus the pandemic, the working group was created to investigate alternatives with long-term viability. Ultimately, our goal is to present our findings and to potentially present recommendations to Council for consideration. Let's take a look at the members of this working group. The members are comprised of myself as the chair and Renée Bosman, Alicia Cubist, Rick Mikulski, Laura Sarah and Robbie Siddle. From the government publishing office we have Ashley Dalen, Alec Bradley and Cindy Etkin who is the designated federal officer. We also have two members from the depository community, Sherry Laster and James Jacobs. So, what is the working group doing? We talked about accessing information electronically and online. It is a really big topic. What the working group has done and to give more of a timeline, the structure was developed beginning back in February of 2020 but we really got into the meat of our work starting in August. We began by finding areas to focus on. One of the four areas that we came up with, the first of which was the creation of options. What we mean by that is to create a major matrix to look at and find a different schema and systems that you can utilize. For a listing and a little bit of information about the specific schemas we have been looking at, the working group presented at the fall 2020 conference and you can look back at the FDLP Academy for in-depth information. That is one area where we are exploring and looking at these different identifiers. The second area has been revealing the current output from GPO. These are considerations that GPO has to make and when assigning a Perl and what goes through and what is their requirements. It turns out that this is one of the aspects that is very important when dealing with digital identifiers and is critical to the work. We also are exploring the needs of the community. We have output needs but there is also end-user needs. You as the library and or user need to access federal materials online. Also, what are your future needs? This goes back to 1998 and if my math serves me correct, we are looking at 23 years. The work that we are doing is not just looking at pearls or digital identifiers for today before the long-term future as well. As part of this, we have broken up our work into several subgroups. One of which is a literature review to look at the literature surrounding digital identifiers with other related topics. Related to digital identification. The second subgroup that we have worked on is a group that has conducted focus groups with the community which is to help identify community needs. The focus group and subgroup held three different sessions. That is during the end of January and February with approximately 15 attendees providing information about their needs in the community side. The third part was the LSCM output which is the considerations from GPO. This has been spearheaded by Ashley who has done a fantastic job of wrangling that critical information as well. All of this comprises the research behind exploring pearls and they are alternatives. That is what we have done thus far. Quite a bit and it has been just a lot of information in considerations. What is next? We have begun the research part and we will continue the research into digital identifiers and also some of the derivative topics that may come out of digital identifiers. There are relevant topics that are related to those which might be relevant when considering digital identifiers in the future. Additionally, we will be conducting a discussion of our research findings. That will lead into the creation of our white paper which will discuss our research findings and we are estimating to complete the white paper and cement to council by October of this year of 2021. Finally, recommendations for Council's consideration. We have an estimated goal for the fall of 2021 fall conference. That is kind of where we are at and that is our update. At this point, I want to thank you for listening to this and I hope you were able to be informed on what we have been working on. If you have any questions, feel free to throw those in the chat. I am happy to answer those questions. If you have any other questions for the other working group chairs, please feel free to put those in the chat as well. Thank you all so much.

Robbie, there was a question for you during your question from Bernadine. She said will any of these be part of the cereal set?

Not to my knowledge, no. But, I don't know if I am the best answer that question.

James, the question was if any of the documents discovered will be a part of the set. Is that the question?

If you want to give anymore context, we can address it.

This may be a topic for a future conference session by GPO. Megan did reply and say the executive branch were congressionally mandated and included in the serial set.

We have just a few minutes left in the session. If anyone has a question for any of our presenters regarding any of the working group, please put them in the chat box and if we missed something, please re-paste it so we can make sure we address it.

I did see that Kate asked about a process for finding and reporting unreported documents. I do want to reiterate that it is one of the outcome goals for our deposit working group. To create some best practices and guide template types things to help folks in searching and submitting unreported materials through the GPO.

I am not seeing any other questions come in. Would you like to break five minutes early before our next session? Be my guest, that works for me. We will have close to 15 minutes. That sounds perfect. We will adjourn until 1:15 Eastern time. Thank you everybody. Did I say 1:15 Eastern, I mean 2: 15 Eastern. Thank you.