Segmentation Research

GPO is conducting research to understand the varied needs of the Federal Depository Library Program's (FDLP) diverse libraries and depository users. Services, collections, and communications are equally important and provide or facilitate the means for access. The GPO understands that the FDLP must employ multiple models of providing access to Federal depository resources and needs to better understand the needs of depository libraries and users and work to build a customer relations plan and a foundation for performance improvement.

The first goal of this research is to develop an understanding of the number and characteristics of various types of libraries that are depository libraries for GPO and then mapping FDLP libraries to each of their library types. We are interested in your feedback on the following list of library types, and we will then continue our research to understand what depository libraries need from the FDLP and how well they are serving their users.

SECTORS AND TYPES OF INSTITUTIONS:

Academic
- Doctoral or master's college/university library
- 4-year college library
- Community college library
- Law school library
- Engineering or technical school library
- Other specialized college or university library
- Service academy library
- Tribal college/university library

Special library
- Commercial
- Non-profit
- Non-government

Federal Government
- Agency library
- Court library

Public Library
- Regional public library
- Municipal public library
- City/county public library
- School district public library
- Special district public library
- Other public library

State Government
- Agency library
- Highest Court library
- Other Court library

Local Government
- Local (county/city) library