askGPO for Federal Depository Libraries

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What is askGPO?

- askGPO is the site where you can submit questions to the Government Publishing Office (GPO) about any of our work and about the Federal Depository Library Program (FDLP)

- Depository libraries can also edit the Federal Depository Library Directory and submit various forms to GPO at this site

- Originally launched in 2002 with Oracle back end

- August 10, 2020 launched a redesigned site with Salesforce back end
Contact Us
Have a question about services the U.S. Government Publishing Office provides?

Click on a tile below to submit your question

Federal Depository Library Program
Federal Agency
General Public
Book & Subscription Sales
Member of Congress or Staff
Commercial Vendor

Important FAQs
- How do I apply for a job listed in the “Find Jobs”?
- Why are there more than two numbers in my selection profile than I have selected?
- Can I check the balance of my GPO deposit account online?
- How do I get a list of the free publications available from the U.S. Government?
- Why does GPO use Wiki, Inc., and My account to address return? Can't GPO discontinue use of Wiki and My, and use My account?...
askGPO project page on FDLP.gov

- https://www.fdlp.gov/project-list/about-askgpo

- This page includes:
  - General information
  - Tips
  - Enhancements
    - Short list of improvements from each release
Where can I get help with askGPO?

- On the FDLP Academy “askGPO Training” site: [https://www.fdlp.gov/askgpo-training](https://www.fdlp.gov/askgpo-training)
- Webinars
- User manuals (with screenshots)
- Short videos
askGPO Demonstration
Reminder: When Should I Use askGPO?

• When you have a question about your depository
  • Cataloging processes, documents that need to be cataloged, etc.
  • FDLP rules and regulations
  • Partnering with GPO

• To request an askGPO account for another staff member at your FDL

• When you want to edit your Federal Depository Library Directory entry

• When you want to submit a claim or another FDLP form

• When you have any kind of question about GPO
Important Tips

• Use the Chrome, Firefox, or Safari browser

• Log in before you submit your question

• Provide feedback and get troubleshooting help by emailing FDLPOutreach@gpo.gov

• Clear the cache on your browser periodically to make sure you are seeing all the latest updates

• The site will ask you to change your password every 90 days – you can reset your own password
Questions?

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