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**MEMPHIS PUBLIC  
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# Promoting the FDLP through Public Library Services for Immigrants

Wang-Ying Glasgow  
Yvonne D. Williams

# ABSTRACT

This presentation is an overview of Memphis Public Libraries' effort in promoting FDLP resources through partnership with United States Citizenship and Immigration Services, and engagement with multicultural community groups and organizations. It will disclose how these resources and partnerships have allowed Memphis Public Libraries to provide services and programs such as Naturalization Ceremonies, Citizenship Corners, and International Story Times etc., as a means of keeping immigrants informed and helping them realize their “American Dreams.”



# AGENDA

- ▶ Brief history of the Memphis Public Libraries(MPL)
  - ▶ A pictorial view of MPL's activities with immigrants and multicultural groups
  - ▶ Overview of the FDLP at MPL
  - ▶ A pictorial view of MPL's FDLP promotion initiatives for Immigrants and multicultural groups
  - ▶ Questions & Answers
- 

# Benjamin L. Hooks Central Library

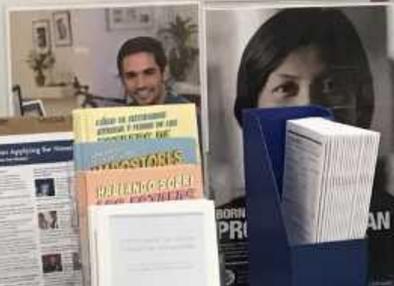


In 2017, Memphis Public Libraries established 6 Citizenship Corners with the help of USCIS (United States Citizenship and Immigration Services) supplying public libraries with free materials and resources related to citizenship and immigration. In addition, Memphis Library Foundation supported libraries with \$10,000 in funding for enhancing ESL and foreign language collections related to establishing Citizenship Corners at Central, Cossitt, Cordova, Parkway Village, and Randolph branch libraries.

In addition to Citizenship Corners, MPL, in partnership with USCIS of the Department of Homeland Security and DAR (Daughters of American Revolution), have held over 27 moving and inspirational Naturalization Ceremonies at Benjamin Hooks Central Library since 2011. These special large scale naturalization ceremonies are held bi-annually in January during Martin Luther King Jr. birthday weekend (2 ceremonies), and in July the weekend of the Independence Day (2 ceremonies). Recently, we have also included information fairs to promote our library's civic services, resources and information along with local immigrant and civic organizations such as Latino Memphis and Shelby County Election Commission.

- Since 2011, held over 27 ceremonies (as of Sept, 2018)
  - Over 4,300 candidates from over 100 countries being naturalized
  - Over 8,700 families and friends witnessed & attended ceremonies
- 

# CITIZENSHIP CORNER







2006  
En Español



# U.S. CITIZENSHIP TEST

5TH EDITION

Plus This Important Information

The latest information on the rights of legal aliens

A step-by-step guide to the citizenship application process

Examples of issues encountered during the application process

A Complete, Comprehensive Americanization Manual

Groundwork in reading, speaking and writing in English

Review of U.S. history and government

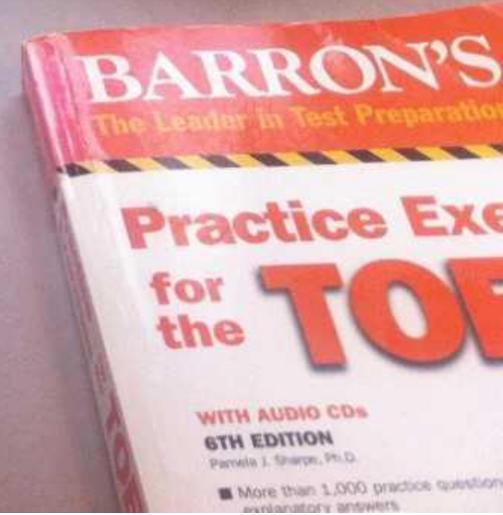
## CITIZENSHIP CORNER

THESE FLASH CARDS CAN HELP ANYONE STUDYING FOR THE U. S. CITIZENSHIP EXAMINATION.

YOU ARE WELCOME TO USE THESE FLASH CARDS IN THE LIBRARY.

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# Video Coverage

[Commercial Appeal Coverage of Naturalization Ceremony](#)

[WREG News Channel 3 Coverage of Naturalization Ceremony](#)

[Local Memphis Coverage of the Naturalization Ceremony](#)

# Newspaper Clippings

**Becoming American**



PHOTOS BY VALONDA M. JAMES/THE COMMERCIAL APPEAL

East High School senior Terrineka Maxwell, 17, stands with fellow officers from the Jr. ROTC prior to a Naturalization Ceremony.

## Making us stronger

At a naturalization ceremony, 98 new American citizens remind the rest of us of our rights and responsibilities

**COLUMNIST**  
**DAVID WATERS**

America makes it too easy for most of us. Most of us become American citizens by chance. We happen to win the birth canal lottery.

We don't have to say or do or prove a thing to gain all of the rights and privileges of being Americans. We are born lucky.

The 98 people who became American citizens here Friday were born somewhere else.

A dozen of them in Mexico. Ten in India. Nine in China. Others from Nigeria, Nicaragua, the Netherlands and 36 other places on the planet.

Eddy Julio Pelaez Maine was born in Cuba.

"So much poverty. So much oppression. No opportunity. I had to leave," Maine said after Friday's naturalization ceremony at the Benjamin L. Hooks Central Library.

See WATERS, Page 2A



## Living the dream

CA Thursday, Jan 23, 2014

### Ceremony for citizenship pays homage to King's life

By Christina M. Wright  
cmwright@commercialappeal.com  
901-529-2510



Row by row, each person stood to say his or her name and country of origin.

Up. Name. Country. Down. Up. Name. Country. Down. Up. Name. Country. Down. Up. Name. Country. Down.

Until it was Sydney MacFoy's turn.

"I am Sydney 'I have a dream' MacFoy," he said. Shaking a postcard-size American flag, he added, "This is not a funeral; it's a celebration. I'm from Sierra Leone."

MacFoy, 32, was one of 248 newly naturalized citizens who took the oath of allegiance Wednesday at the Benjamin L. Hooks Central Library during two special ceremonies in honor of Dr. Martin Luther King Jr.

"Each ceremony is different," said Lynnel Dennis, Memphis field office of U.S. Citizenship and Immigration Services. "Sometimes they come in and they're exuberant. Sometimes they're not."

Dennis said several ceremonies are held each year, including those that take place in courtrooms.

MacFoy's class of new Americans seemed procedural, until she spoke his name and demanded some excitement.

"Everybody was just a bit robotic, and I felt I needed to say something," he explained after the ceremony. "Maybe people were nervous and overthinking, but it's supposed to be a fun day."

MacFoy celebrated finally becoming the last of his family to complete the naturalization process. He has been in the United States since he was

CA Saturday, June 25, 2016

## Life-changing day



STAN CARROLL/THE COMMERCIAL APPEAL

### New U.S. citizens celebrate

ABOVE: Fiorella Lungo, 6, peers around her American flag while standing beside her grandmother Della Conte during Friday's naturalization ceremony at the Benjamin L. Hooks Central Library. Representing 49 countries from around the world, 124 naturalized citizens began new lives in the United States. "Candidates come from all corners of the world to escape war and poverty, and to pursue religious freedom or economic prosperity. In short, they are seeking a better life, and they will never forget this life-changing day," Adult Services Coordinator Wang-Ying Glasgow said.

LEFT: Candidates for citizenship receive certificates at the end of Friday's naturalization ceremony at the Benjamin L. Hooks Central Library.

# Newspaper Clippings

THE COMMERCIAL APPEAL.COM | MONDAY, JUNE 27, 2016 | SINCE 1841

PART OF THE USA TODAY NETWORK \*\* \$1.00

# COMMERCIAL APPEAL

CELEBRATING 175 YEARS

## Shelby County older, more diverse

Census: Hispanic, Asian, 65+ groups growing

**Tom Charlier**  
tcharlier@commercialappeal.com  
615-259-2572

...raising any doubt that Shelby County's population is getting older and more diverse, the latest census estimates show growth in its Asian, Hispanic and multiracial populations, as well as among those aged 65 and up.

...from the 2010 Census through July 1 of last year, Shelby County's Hispanic population grew by almost 10 percent, to 57,121, according to estimates released last week. The number of Asian residents surged 12.2 percent to 24,229, while those claiming more than one race increased 22 percent to 13,749.

During the same period, the number of non-Hispanic white residents declined by almost 14,000, to 345,826. They now make up only 37 percent of the county's population, the estimates show.

Among differing age groups, the only one showing significant growth was the 65-and-older population. It increased 18 percent, from 95,687 to an estimated 113,176. The median age in the county rose from 34.6 to 35.2 years.

The increases in those ethnic and age-group categories account for virtually all of the county's population growth during the first half of the decade.

Shelby's population rose by only 1.1 percent, to 938,069, between 2010 and last July.

The growth in the Hispanic population occurred even as immigration was tapering off, said Mauricio Calvo, executive director of the group Latino Memphis.

"We are seeing the growth more by births than by migration," Calvo said.

This type of increase reflects a "much more stable" Hispanic community than

See CENSUS, 2A



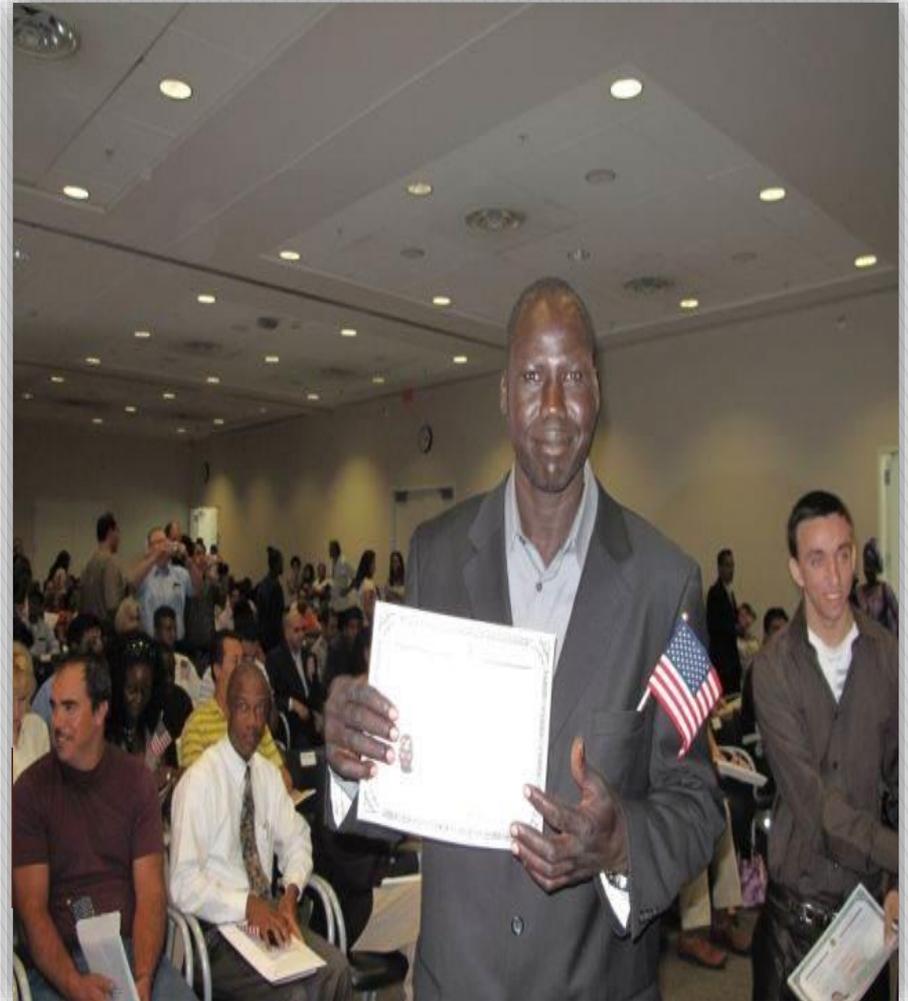
STAN CARROLL/THE COMMERCIAL APPEAL



## More than 100 attain American citizenship

...Liz McGill (holding her daughter Leigha McGill, 5 right) is one of more than 100 immigrants from 38 countries participating in a naturalization ceremony. McGill is originally from the Philippines.

# Naturalization Ceremony



# Naturalization Ceremony



# Taking the Oath



# Opening and Pledge of Allegiance



Naturalization Ceremony July 2, 2108 Benjamin L. Hooks Central Library © Andrea Zucker Photography



Naturalization Ceremony July 2, 2108 Benjamin L. Hooks Central Library © Andrea Zucker Photography



Naturalization Ceremony July 2, 2108 Benjamin L. Hooks Central Library © Andrea Zucker Photography



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SECURITY

ART  
RE

MEMPHIS PUBLIC  
LIBRARIES

Naturalization Ceremony July 2, 2108 Benjamin L. Hooks Cen

© AndreaZuckerPH



# Naturalization Ceremonies

- ▶ Friday, November 9, 2018 & January 18, 2019
- ▶ 11am





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SEPT  
20



NOV  
1



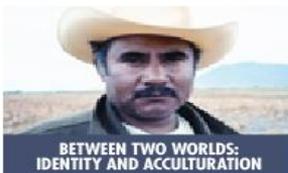
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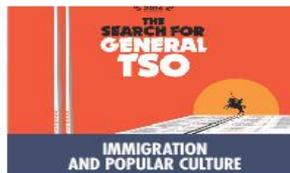
NOV  
15



OCT  
18



NOV  
29



## BENJAMIN L. HOOKS CENTRAL LIBRARY

3030 Poplar Ave. | Memphis, TN 38111 | 901.415.2700 | Meeting Rooms A - C

For more details please visit [memphislibrary.org/Becoming-American](http://memphislibrary.org/Becoming-American)

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DEPARTMENT OF  
HUMANITIES



INTERNATIONAL COALITION OF  
SITES OF CONSCIENCE



Immigration & Ethnic  
History Society

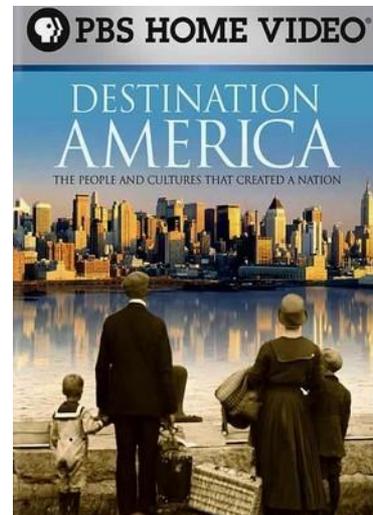
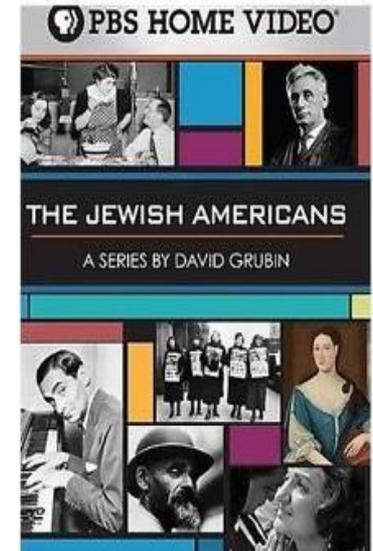
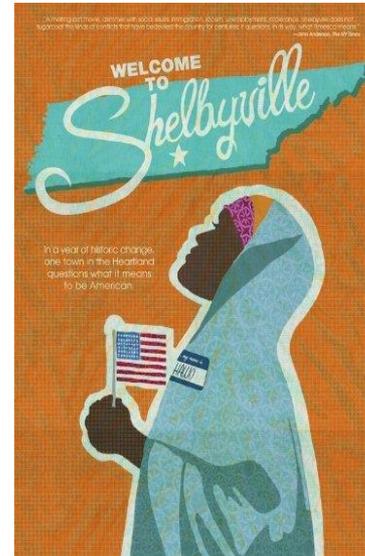
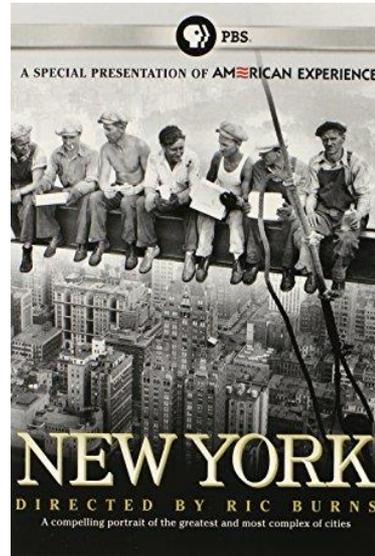
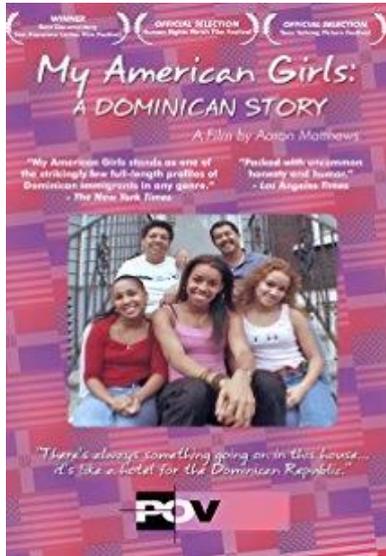


A PROJECT BY CITY FORE IN COLLABORATION WITH THE IMMIGRATION AND ETHNIC HISTORY SOCIETY, AND THE INTERNATIONAL COALITION OF SITES OF CONSCIENCE. BECOMING AMERICAN HAS BEEN MADE POSSIBLE BY A MAJOR GRANT FROM THE NATIONAL ENDOWMENT FOR THE HUMANITIES: EXPLORING THE HUMAN ENDOAVOR.

This event may be recorded or photographed for use by Memphis Public Libraries or the City of Memphis for media, social media, broadcast, and/or print purposes.



# Becoming American Films



Each of these movies is about a journey of some kind, showing how America has great influence of cultures from all over.

## DEMOCRACY, DIVERSITY, AND DISCOURSE

[Home](#) [Democracy](#) [Diversity](#) [Discourse](#)

***"We can choose either to walk the high road of human brotherhood or to tread the low road of man's inhumanity to man."***

— MARTIN LUTHER KING JR.

Taken from *Stride Toward Freedom* published 1958.

**Democracy** "Now is the time to make real the promises of democracy." - [Martin Luther King, Jr.](#)

**Diversity** "Diversity is about all of us, and about us having to figure out how to walk through this world together." - [Jacqueline Woodson.](#)

**Discourse** "Mankind's greatest achievements have come about by talking, and its greatest failures by not talking... All we need to do is make sure we keep talking." - [Stephen Hawking.](#)

Libraries are open places where all aspects of society can come together to find the answers they need. This has not always been the case, unfortunately. We hope to take the lessons from the past and use them as our guide moving forward.

In moving forward, it is clear that having an informed electorate, an appreciation of our country's unique diversity, and a desire to keep talking and understanding our differences are vital to ensuring that we are taking the correct path.



From the Dig Memphis Slide Show *The Unfulfilled Dream: A History of Race Relations and Civil Rights in Memphis since the Civil War.*

***"Where, after all, do universal human rights begin? In small places, close to home—so close and so small that they cannot be seen on any map of the world. Yet they are the world of the individual person: the neighborhood he lives in; the school or college he attends; the factory, farm or office where he works. Such are the places where every man, woman and child seeks equal justice, equal opportunity, equal dignity without discrimination. Unless these rights have meaning there, they have little meaning anywhere. Without concerted citizen action to uphold them close to home, we shall look in vain for progress in the larger world."***

— ELEANOR ROOSEVELT

First lady and UN delegate, taken from an United Nations Address, March 27, 1958.

**IMMIGRATION AND CITIZENSHIP**

[Home](#) [Democracy](#) [Diversity](#) [Discourse](#)

**LIBRARY CITIZENSHIP CORNERS**

The Citizenship Corners of the Memphis Public Libraries provide accurate, free information from U.S. Citizenship and Immigration Services of the United States Government. The information includes training material, test information, civic lessons and all necessary steps in the naturalization and immigration process. Below are the branches of the Memphis Public Libraries that currently have Citizenship Corners. To find out hours, address, and contact information please click on the respective branch name.

- [Bartlett Library](#)
- [Central Library](#)
- [Cordova Library](#)
- [Cossitt Library](#)
- [Parkway Village Library](#)
- [Randolph Library](#)

**U.S. CITIZENSHIP AND IMMIGRATION SERVICES ONLINE**

**English**

- [Citizenship Rights and Responsibilities](#)
- [Learn About Naturalization](#)
- [N-400, Application for Naturalization](#)
- [Study for the Naturalization Test](#)
- [Find Help in Your Community](#)
- [Civics Flashcards for the Naturalization Test \(English\)](#)
- [Civics Questions and Answers for the Naturalization Test](#)
- [Educational Resources](#)

**Spanish**

- [Derechos y responsabilidades del ciudadano](#)
- [Ciudadanía por Naturalización](#)
- [N-400, Solicitud de Naturalización](#)
- [El Examen de Naturalización](#)
- [Encuentre ayuda en su comunidad](#)
- [Tarjetas de Educación Cívica para el Examen de Naturalización](#)

**Other Languages**

- [Arabic Resources](#)
  - أسئلة حول الرتبة المدنية (التاريخ والحكومة) اختبار القدس
  - أسئلة الرتبة المدنية للتمتعني بالبناء 65/2
- [Chinese Resources](#)
  - 公民（歷史與政府）歸化試題
  - 公民測試問題的65/20豁免
- [Korean Resources](#)
  - 미국 시민권 시험 인터뷰 질문 (역사와 정부)
  - 65/20 면제에 해당되는 공민/역사 시험 문제
- [Tagalog Resources](#)

**LIBRARY RESOURCES IN SPANISH**

**EVENTS @ THE LIBRARY**

[Go to Full Calendar](#)

**Coffee & Conversation ESL**

10:30 AM - 12:30 PM 9/28/2018

[Cordova Library](#)

**ESL Conversation Group**

10:30 AM - 12:00 PM 9/29/2018

[Cordova Library](#)

**ESL Conversation Group**

1:00 PM - 2:30 PM 9/29/2018

[Cordova Library](#)

**FREE ENGLISH CONVERSATION CLASS**

3:00 PM - 5:00 PM 10/2/2018

[Cordova Library](#)

**ESL Conversation Group**

10:30 AM - 12:00 PM 10/6/2018

[Cordova Library](#)

**ESL Conversation Group**

1:00 PM - 2:30 PM 10/6/2018

[Cordova Library](#)

**FREE ENGLISH CONVERSATION CLASS**

3:00 PM - 5:00 PM 10/9/2018

[Cordova Library](#)

**Coffee & Conversation ESL**

10:30 AM - 12:30 PM 10/12/2018

[Cordova Library](#)

**ESL Conversation Group**

10:30 AM - 12:00 PM 10/13/2018

[Cordova Library](#)

**ESL Conversation Group**

1:00 PM - 2:30 PM 10/13/2018

[Cordova Library](#)

**FREE ENGLISH CONVERSATION CLASS**

## LAW AND GOVERNMENT

LEARN



**Criminal Justice Collection**  
ACCESS

**Criminal Justice Collection:** Whether studying to become a lawyer or law enforcement officer, paralegal, or for a career in Homeland Security, this collection rises to the challenge.



**Gale Legal Forms**  
ACCESS

**Gale Legal Forms:** A collection of legal forms. [Contact us for username/password if accessing outside of the Library](#)



**Gale Virtual Reference Library**  
ACCESS

**Gale Virtual Reference Library** is a database of encyclopedias and specialized reference sources for multidisciplinary research. These reference materials once were accessible only in the library, but now you can access them online from the library or remotely 24/7. [Contact us for password if accessing from outside of the Library.](#)



**Government Resources**  
ACCESS

**Government Documents:** The Memphis Public Library is part of the FDLP (Federal Depository Library Program). It includes material in paper, microfiche, DVD, and electronic documents. The documents are located in the Central Branch Departments and in a storage facility on site. Please ask a reference librarian if you need more help in finding a particular document or the information that you need. We also have a wealth of information online.



**Legal Resources**  
ACCESS

**Legal Resources:** Links to Internet resources, databases, and reference books that provide legal information and help with legal research are found here.



# Memphis Public Libraries FDLP

- Selective Federal Depository Library since 1896
- Collection consist of 705,427 historical and current federal publications, which includes 83, 835 internet editions.
- Collections are decentralized
- Selects 41.93 % of items offered by GPO
- Resources and promotional items available in English, Spanish and other languages.

# Memphis Public Libraries FDLP cont'd

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Visit <http://www.memphislibrary.org/research/government/> to learn more.



# Memphis Public Libraries FDLP cont'd



# Naturalization Agency Fair 6/30/17



# Naturalization Agency Fair cont'd



# Naturalization Agency Fair, 7/2/18



# Naturalization Agency Fair cont'd



# Naturalization Agency Fair cont'd



# Naturalization Agency Fair cont'd



# International Festival at Cordova Branch Library 7/21/18



# Explore Memphis Finale 7/29/18



# Explore Memphis cont'd



# Explore Memphis Cont'd



# Naturalization Ceremony 9/7/18



# Naturalization Ceremony cont'd



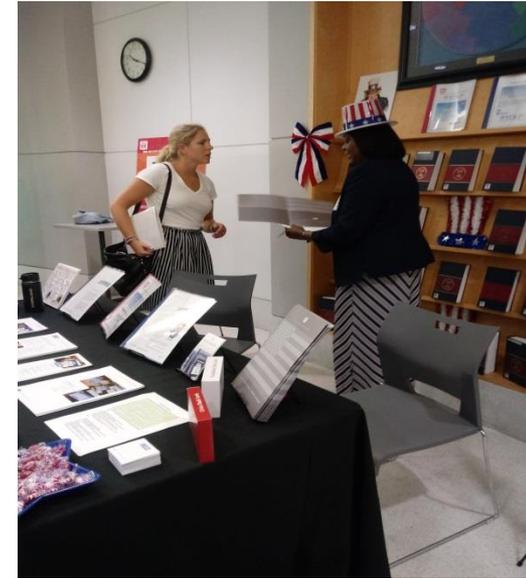
# Naturalization Ceremony cont'd



# Constitution Day 9/17/18



# Constitution Day cont'd



# Constitution Day cont'd



# Becoming American 9/20/18





# Becoming American cont'd



# Becoming American cont'd







*That's all Folks!*

# SOURCES

- ▶ Image – Immigration (Slide 3)  
<https://www.google.com/search?q=immigrants+images&tbm>
- ▶ Image – Benjamin L. Hooks Central Library (Slide 5)  
<https://www.google.com/search?q=benjamin+l.+hooks+central+library+image&tbm=>  
[http://172.28.0.44/mplicwiki/index.php/Statistics\\_Guide#Statistic\\_Reports](http://172.28.0.44/mplicwiki/index.php/Statistics_Guide#Statistic_Reports)
- ▶ Image – Questions & Answers (Slide 62)  
<https://www.google.com/search?q=questions+and+answers+images>
- ▶ Image – That’s All Folks (Slide 63)  
<https://www.google.com/search?q=wrap+up+images&tbm=isch&tbo=u&source=univ&sa=X&ved=2ahUKEwj7r4->

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