



CALIFORNIA STATE UNIVERSITY
FULLERTON™

Maintaining Collection Access in the Midst of Chaos: The Pollak Library Renovation

Government Documents Librarian

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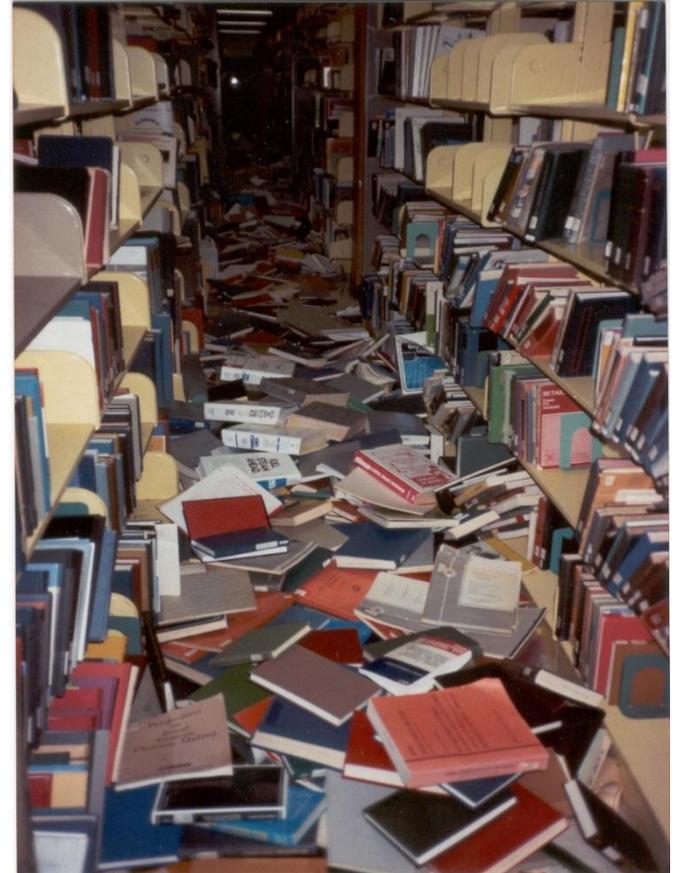
Pollak Library Background

- Orange County State College (now CSU Fullerton) founded in 1957
- Selective depository library in 1963
- Largest CSU out of 23 campuses
- Campus community:
 - 40,235 students
 - 4,100 faculty & staff
 - 3,269 international students from 90 nations
- Over 890,000 print volumes, across two buildings & Irvine campus



Disaster Strikes: La Habra Earthquake

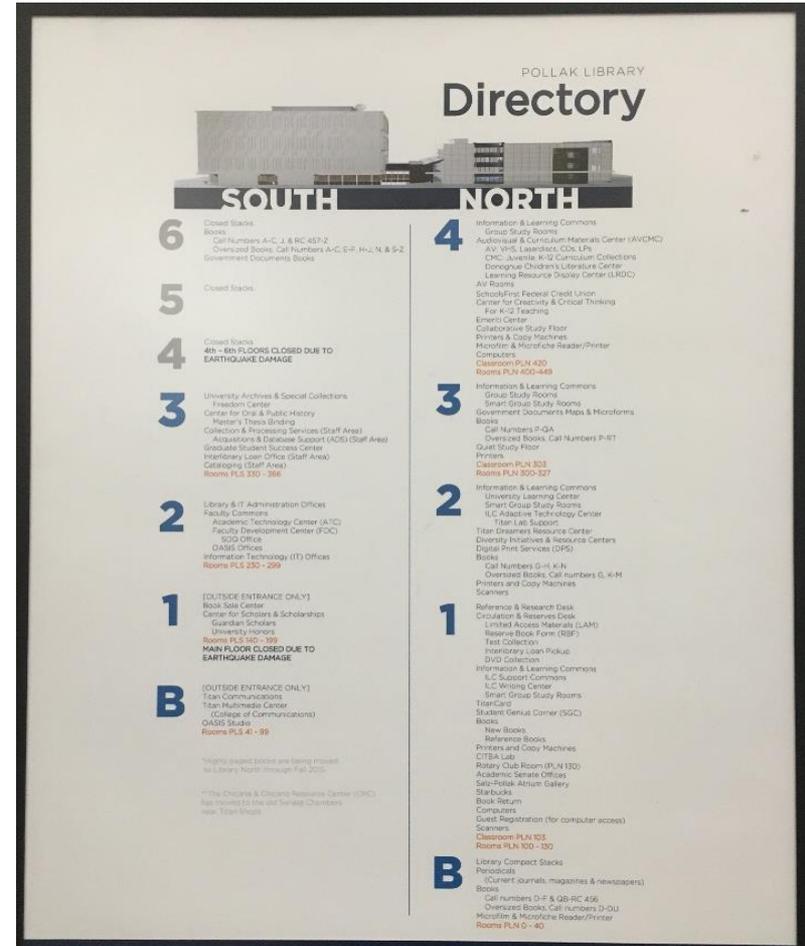
- 5.1-magnitude quake struck the Puente Hills thrust fault March 27, 2014
- Epicenter 3 miles north of Fullerton
- Damage to ventilation system, ceiling tiles, books and shelving on four floors
- South side suffered bulk of the damage
- Massive relocation of library service points, administrative offices and student resource centers



Disaster Strikes: La Habra Earthquake



Disaster Strikes: La Habra Earthquake



Remodel Imperative & Emergency Measures

- Immediate closing of South building
- Repairing the damage is not enough for a “Library of the Future”
- Estimated \$30-40 million renovation
- 400,000 library items relocated to North building to maintain access
- High circulating material moved to accessible areas (& vice-versa)
- Notified FDLP of change in status and updated depository profile page
- Book paging system initiated for items still located on the South side



**BROWSE
BOOK
STACKS**
IN THE NORTH
BASEMENT

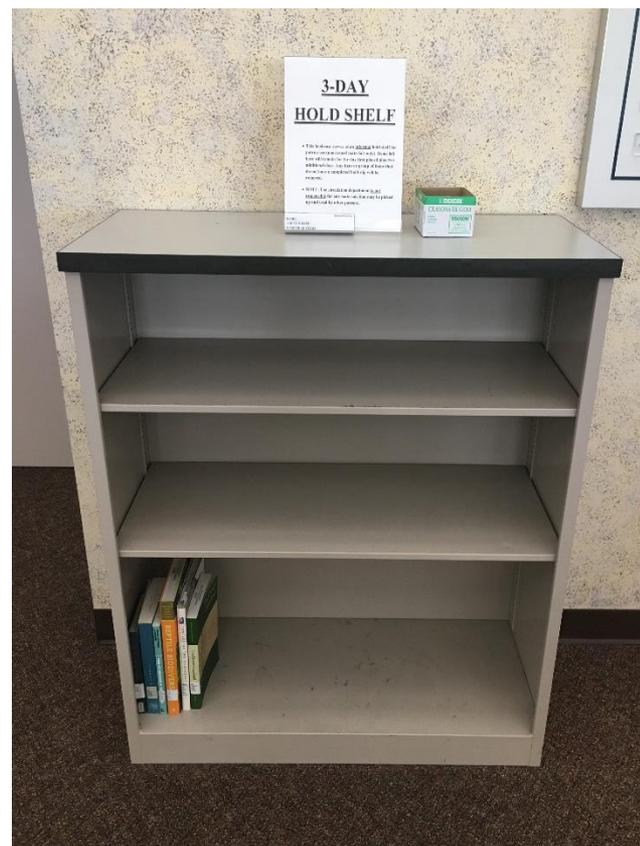
HIGH DEMAND BOOKS
are available for browsing!

This is a 4-part sequential move through Summer 2015:

- 1 We are currently moving books from PLS into PLN-30.
- 2 We will swap journals on the second floor of PLN for books in PLS.
- 3 We will swap government documents on the third floor of PLN for the books in PLS.
- 4 We will swap journals in the compact stacks in the basement with the books in PLS.

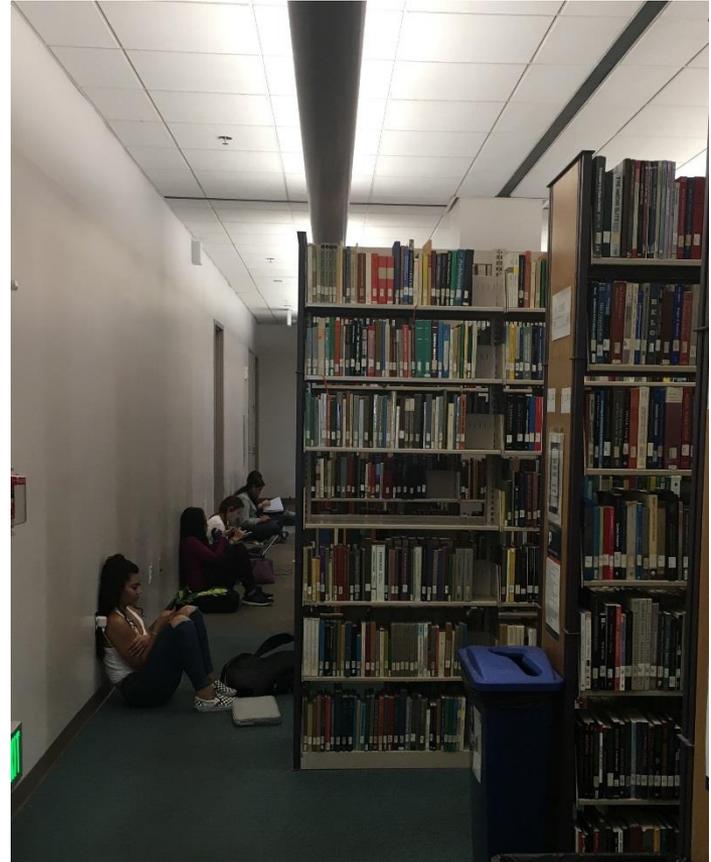
Maintaining Access in New Circumstances

- Hold shelf created for frequent requests from students and community users
- Book paging system made permanent
- Paging completed hourly by student assistants during library hours
- Referral for documents section requests, microfiche/film, special collections & university archives
- Opportunity for additional consultation
- Opportunity for cross training among library peers



Unforeseen Complications & Lessons

- Rats, windows, and asbestos! (*Oh, my!*)
- Territory wars (*Give Peace a Chance*)
- Advocate smarter, not harder
- Project creep, spillover into weeding
- Communicate regularly and stay transparent with library users
- Capitalize on opportunities for resource sharing, information literacy instruction, improved analytics, and use of space
- Off-site storage not always a solution

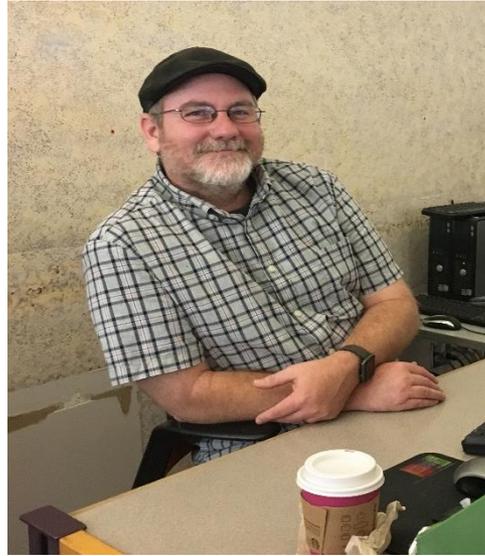


The Future of Pollak Library's Renovation

- First floor of the South side scheduled to re-open November 2017
- Student Resource Centers will border the floor, plus new open reader area
- Fourth, Fifth, and Sixth floors are scheduled in future phases of renovation
- Fundraising campaign for Special Collections & University Archives
- Library signage and marketing committees in progress
- Second phase of renovation estimated completion in 2021



Teamwork Makes the Dream Work



Pollak Library Circulation Department

Stacks Coordinator - Dan Phillips

Head of Circulation - Kevin Phillips

Library student assistants everywhere!

Thank You!!!

References

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