

# Government Information Online

**government research assistance to  
the world**

Robbie Sittel, Government Information Librarian  
& Head, Eagle Commons Library,  
University of North Texas,  
[roberta.sittel@unt.edu](mailto:roberta.sittel@unt.edu)

Gwen Sinclair, Head of  
Government Documents & Maps,  
University of Hawai'i at Mānoa  
Library  
[gsinclair@hawaii.edu](mailto:gsinclair@hawaii.edu)

## John Shuler's vision...

Changing role of government information librarians

- Support deliberative shared governance
- Meet users of government information where they are - online
- Anticipatory librarianship through FAQs, blogs
- Skill development for LIS students and practicing librarians
- View webinar on GIO on FDLP Academy <https://goo.gl/C1pv7Q>

## History

2005: pilot

2008: launch of GIO partnership

2011-2013: Inclusion of University of Maryland's College of Information Studies students/IMLS grant

2013: Discontinuation of chat service

2017: GIO moves to LibAnswers hosted at UNT

## Where do questions originate?

- Questions submitted to AskGPO that are not within the purview of GPO
  - Many questions originate in eCFR
  - GPO selectively forwards questions to GIO when appropriate
- GIO interface

## Statistics

- Participating libraries
  - Highest -25
  - Lowest - 5
- Questions received via AskGPO and transmitted to GIO
  - 2017: 111
  - 2016: 71
  - 2015: 346
- Questions received directly through GIO form
  - 2017: 94
  - 2016: 99
  - 2015: 59

## Transition to LibAnswers

- GPO and others issue call for help to continue GIO
- Discussions are had to find a new host for GIO
- UNT and Martin Halbert commit to continuing GIO via LibAnswers platform for at least one year

# Typical questions - laws & regulations

- What law, if any, is listed in the federal register governing tissue ownership rights, informed consent or scientist rights?
- I would like to know the allowable width for a pier or dock walkway to accommodate wheelchair access under ADA rules.
- I have seen in the past where the 9th District has ruled that a person's right of recovery supercedes their Insurance Company's right of recovery on third party claims. The Insured's rights to be made whole comes first. Can you please show me where I can find a copy of this?
- I have been trying to locate a list of ingredients that can be used in water purification (flocculants) and for use in clean up water from meat processes. I have been looking through the 21 CFR, but can't find them. Is there a list of approved flocculants?

# Typical questions - state & local government

- Are you able to provide a model/ copy of an agreement between a Pennsylvania Township and a Pennsylvania library as required under the Pa library code when the township enacts a tax dedicated to the library?
- Hello, I am looking for assistance/funding to help me to purchase solar panels (not on house, but separate from house) where it will be helpful with the cost of my electric and possibly to produce more electric than I use. What kind of help is out there. I live in Dudley, Massachusetts.

# Typical questions - seeking copies of documents

- Can you please tell me how do I access Federal Register documents older than those posted online? I'm looking specifically for FR 51:25021-25026, 1986, Sulfiting agents; revocation of GRAS status for use on fruits and vegetables intended to be served or sold raw to consumers, from the Food and Drug Administration.
- I am trying to recover an archive for George Wright - current manager of Technocracy. I am trying to recover the archive for its inclusion in an Indie doc. I have obtained an old photocopy of this "78th Congress, 2nd session 1944." I would like to obtain a pdf of this article.

## How you can contribute

- Answer questions
- Contribute to FAQ

# Thank you!

## Questions?

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