## Making It Happen:

Building Digital Stewardship for the FDLP in Support of the National Plan for Access to U.S. Government Information



## Speakers:

- Cindy Etkin
  - Senior Program Planning Specialist, Office of the SuDoc
- David Walls
  - Preservation Librarian & FIPNet Coordinator, LSCM
- Jessica Tieman
  - Expert Consultant; Programs, Strategy, & Technology
- Lisa LaPlant
  - FDsys/govinfo Program Manager; Programs, Strategy,
     & Technology
- Fang Gao
  - Chief, Library Technical Services, LSCM

#### 2016 Depository Library Council Meeting & Federal Depository Library Conference

#### Making It Happen Together: Demonstrating Results





Cindy Etkin



**David Walls** 



Jessica Tieman



Lisa LaPlant



Fang Gao



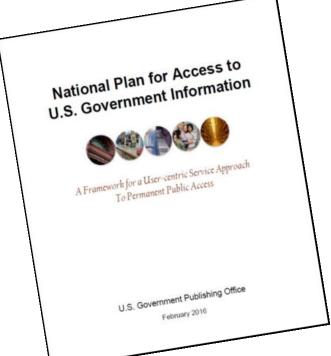
# Preservation of Digital Assets The Foundation and the Path



Cindy Etkin



#### **National Plan Outcomes**



- More online official Government content will be accessible to depository libraries and the public at large.
- Federal agencies will have more awareness of and contribute their content to the FDLP, the C&I, and FIPNet.
- GPO's Catalog of U.S. Government Publications will be a comprehensive index to the corpus of Federal Government information.
- Users will be confident that the digital Government information they use is official, authentic, and complete.
- The National Collection of U.S. Government Information will be accessible to future generations.



## **Strategies for Success**

#### STRATEGIC PRIORITY 1: LIFECYCLE MANAGEMENT OF GOVERNMENT INFORMATION

Establish Library Services and Content Management processes and procedures that apply lifecycle management best practices for all formats, and ensure permanent public access to Government information dissemination products in the digital age.

#### STRATEGIC PRIORITY 2: GOVERNANCE AND STRUCTURE OF THE FDLP

Provide a governance process and a sustainable network structure that ensures coordination across the Federal Depository Library Program and allows the most flexible and effective management of depository libraries and their resources.

#### STRATEGIC PRIORITY 3: SERVICES

Deliver dynamic, innovative, strategic services and mechanisms to support the needs of Federal depository libraries in providing accurate Government information to the public at large in a timely manner.





#### **New Documentation**

- Superintendent of Documents Public Policy **Statements** 
  - Content Scope for GPO's System of Online Access, SOD-PPS 2016-2
  - Permanent Public Access to U.S. Government Information through Preservation, SOD-PPS 2016-4
- GPO's System of Online Access | Collection **Development Plan**



### **Actions**

- Selective digitization of the National Collection of U.S. Government Information based on collection development and preservation priorities.
- Implement the Federal Information Preservation Network (FIPNet).
- Develop a Preservation Program within the LSCM business unit of GPO.
- Continue to participate in the development of preservation guidelines and standards.
- Maintain an inventory of preservation copies of record.
- Authenticate digital content sourced from FDLs and other third parties for ingest into FDsys/govinfo.
- Achieve trusted digital repository certification for FDsys/govinfo.
- Work with agencies to identify and define their corpus of Government information.
- Increase the amount of born digital and converted content available through FDsys/govinfo.
- Transform LSCM from a print-centric operation to a content centric operation.





# Ultimate Goal — Achieving Our Vision

To provide Government information when and where it is needed







### **Preservation and FIPNet**

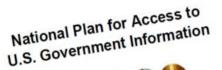


**David Walls** 





#### **National Plan Outcomes**



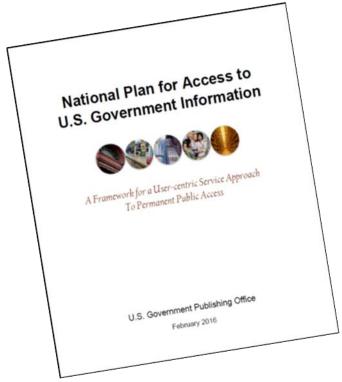


U.S. Government Publishing Office

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#### **National Plan for Access**



## Government has an obligation to preserve its information.

- Implement FIPNet
- Develop a Preservation Program within LSCM
- Preservation of Government publications should be a national priority.
- Digitize, through partnerships, the historic tangible collection of Government Publications.
- Maintain an inventory of preservation copies of record.
- Continue to participate in the development of preservation guidelines and standards.



## Digital Lifecycle Mangement

The progressive technology and workflow processes needed to ensure long-term sustainability of and accessibility to digital objects and metadata.

Lifecycle management is about active stewardship of digital assets over time through policies, staffing, resources, and technologies.





#### **Preservation**

Strategic initiatives, programs, and processes designed to maintain useful access to information assets, serving the information needs of both present and future generations



#### FIPNet: Federal Information Preservation Network

A strategy for a collaborative network of information professionals working in various partner roles to ensure access to the National Collection of Government Information for future generations

- Digital Imaging
- Content Hosting
- Cataloging & Metadata
- Web Harvesting
- Tangible Preservation Stewardship
- Collection Care & Conservation





## **GPO, FIPNet and Community**

#### Within LSCM

- Staffing: Digital Curation Librarian
- Digital Collection and Lifecycle Mangement Plan
- Improving processes for metadata extraction
- Improved processes for ingest
- Requirements for Developing Digital Quality Assessment
- Improved stewardship of web harvested content
- Respond to TDR Self Assessment
- Maintain FDsys/govinfo as a TDR

#### FIPNet: Community

Support partner roles.

Simplify participation documentation.

Develop guidance for specific partner roles.

Present webinars on partner participation and guidance documentation.

Provide opportunities for partners to discuss and advise LSCM.

Develop future forums for stakeholder participation, collaboration, and problem solving.





## Guidance for Contributing Digital Federal Publications for Ingest into FDsys/govinfo

## FIPNet Digital Imaging Partners provide a valuable contribution by:

- Increasing public access to legacy and historic Federal Government information through digital formats
- Providing authentic digital surrogates of Federal Government publications in order to preserve tangible historic copies of record
- Preserving authentic digital copies of Federal government publications in a Trusted Digital Repository such as FDsys/govinfo for future generations.





#### **Guidance for Contributing Digital Federal** Publications for Ingest into FDsys/govinfo

- Principles of digital imaging
- Preferred and Acceptable master formats
- A process for content either already digitized or resulting from a current digital imaging effort
- Simple file naming convention
- Minimal technical metadata
- Content packages if partner can provide them





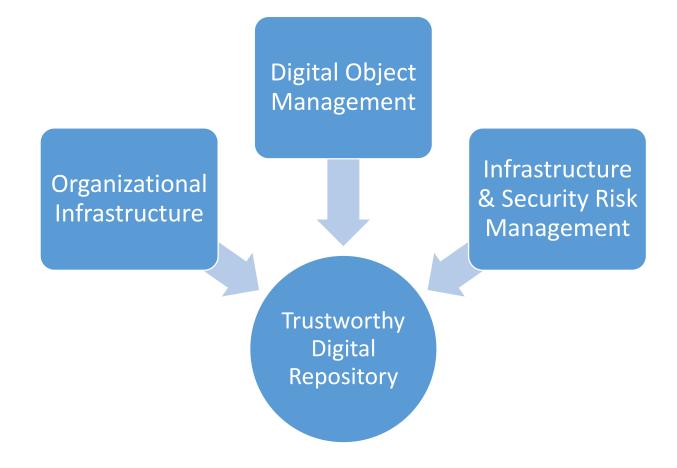
## Trusted Digital Repository Internal Assessment



Jessica Tieman



#### What do I evaluate?



#### Who?

Library Services & **Content Management** Programs, Strategy, & **Technology Plant Operations** Acquisitions **IT and Security** Vendors & Development Programs, Strategy, & Technology (Search Team, Documentum Team, Web Team) Development

> Trustworthy Digital Repository

Programs, Strategy, & Technology (Infrastructure Team) **IT and Security** Vendors & Development

21

#### What?

SuDoc Policy
Operating Procedures
Collection Development
Content Ingest Workflows
Statutory Authority
Design Documentation
Contingency Planning
Finances
Configuration Management
Service Level Agreements

Metadata Policies
Authenticity and Integrity
Identifier Protocol
Fixity Checking
File Type Validation
Automated Ingest Workflows
Discoverability
OAIS Compliance

Trustworthy
Digital
Repository

Systems Monitoring
RAID DP Storage
Service Level Agreements
Storage Cost Modeling
Environmental Monitoring
Backup And Restore
Disaster Planning
Risk Registry





## **Designated Community**

 In information and archival communities, a **Designated Community** is an identified group of potential consumers who should be able to understand a particular set of information. These consumers may consist of multiple communities, are designated by the archive, and may change over time.

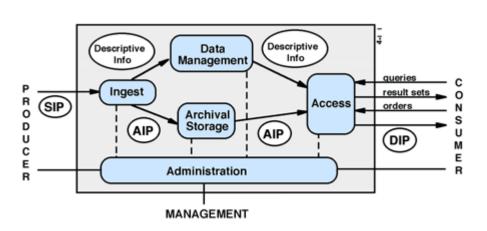


## Why ISO 16363?

#### Making It Happen Together: Results



- Open Archival Information System (OAIS).
   Consultative Committee for Space Data Systems. 2003.
  - Functional Model
  - Terminology





- Trusted Digital Repositories: Attributes and Responsibilities. Research Libraries Group and OCLC. 2002.
  - Defines Trusted Digital Repositories
  - Defines "Trust"
  - Enumerates Attributes
  - Enumerates Responsibilities
  - Defines the Designated Community
- Recommendation: Develop a process for the certification of digital repositories.





- Trustworthy Repositories Audit & Certification: Criteria and Checklist (TRACT). Research Libraries Group & NARA. 2005.
  - Metrics developed upon OAIS (ISO 14721)
  - Final version revised by Center for Research Libraries (CRL)
  - Six repositories audited against TRAC by CRL today
- Standardized?





- ISO 16363:2012 Space data and information transfer systems – Audit and certification of trustworthy digital repositories. Consultative Committee for Space Data Systems. 2012.
  - Expanded upon TRAC (minor differences)
  - International effort (expanded upon European models such as NESTOR)
- Standardized



- ISO 16919:2014 Space data and information transfer systems – Requirements for bodies providing audit and certification of candidate trustworthy digital repositories. Consultative Committee for Space Data Systems. 2014.
  - Training process for auditors
  - Objective measurement for accrediting auditing bodies
  - Measures competencies and digital preservation expertise required to perform audit





#### More info?

- Come to session at 2:30pm!
- Visit fdlp.gov for updates.





## FDsys/govinfo

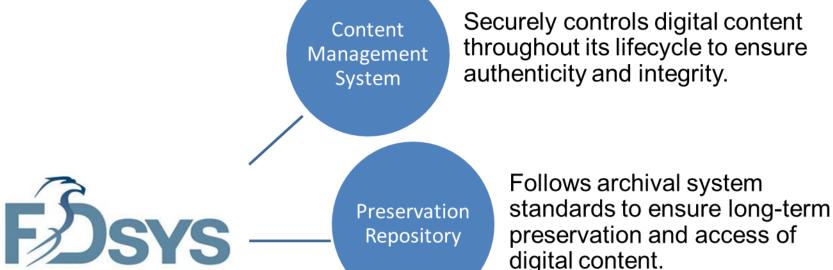


Lisa LaPlant



## **Background**

- GPO's Federal Digital System (FDsys) was launched in 2009 to replace GPO Access.
- FDsys provides access to more than one million Federal legislative, executive, and judicial documents and experiences over 40 million retrievals per month.
- **govinfo** launched as a public beta on February 3, 2016, and it will eventually replace the FDsys public website.



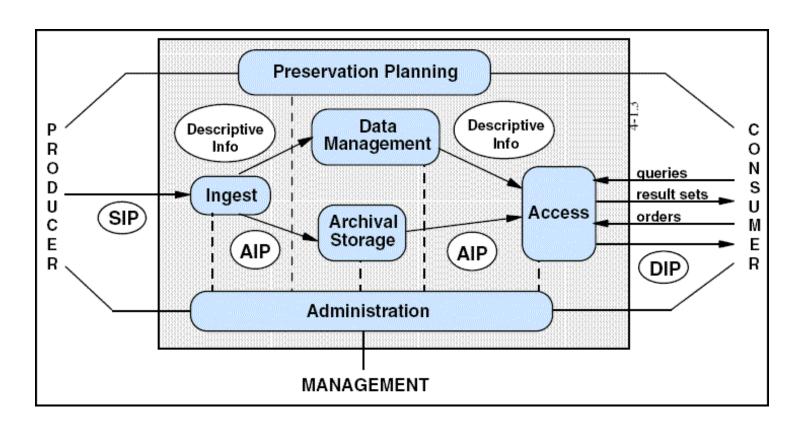
govinto

Public Access Website Combines extensive metadata with modern search technology.





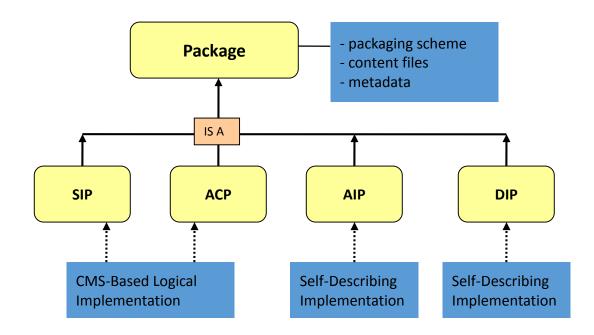
# Reference Model for an Open Archival Information System (OAIS) (ISO 14721)







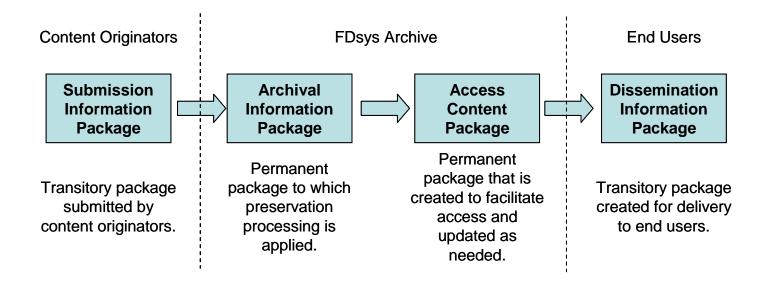
## Conceptual Model of a Package







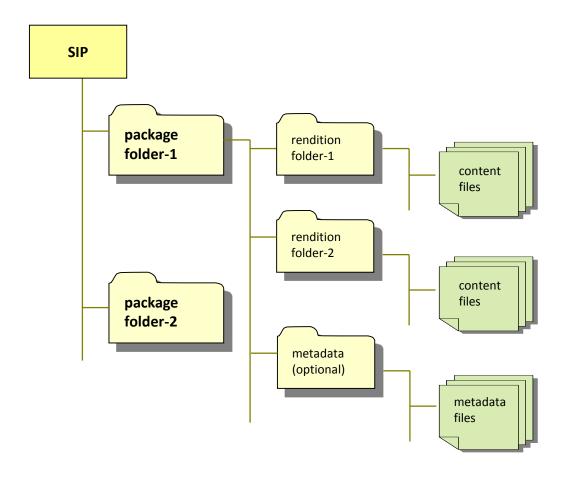
### **Content Lifecycle**







# **Submission Information Package (SIP)**





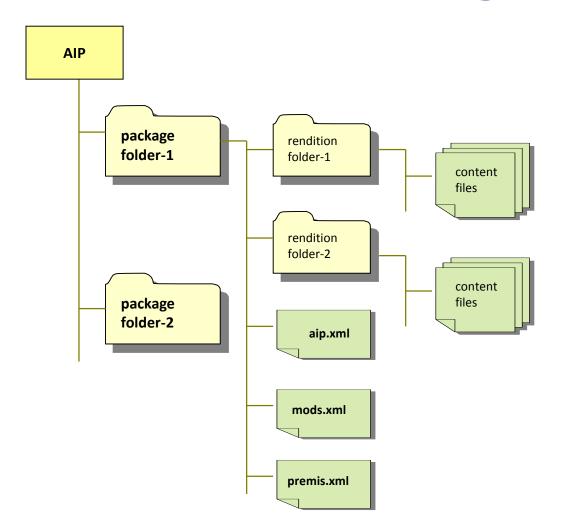


## SIP in Content Management System

_	inets/Work in Progress (SIP)/Federal Register/I 2012-04-27	FR-2012-04-27				
~0	<u>Name</u>	Link Count	Collection	Packag Size	Format	<u>Modified</u>
	graphics-submitted	1	FR	SIP		4/27/2012 12:16 F
	locator-submitted	1	FR	SIP		4/27/2012 12:16 F
	pdf-submitted	1	FR	SIP		4/27/2012 12:16 F
	postscript-submitted	1	FR	SIP		4/27/2012 12:16 F
	sgml-submitted	1	FR	SIP		4/27/2012 12:16 F
	text-submitted	1	FR	SIP		4/27/2012 12:16 F



## **Archival Information Package (AIP)**





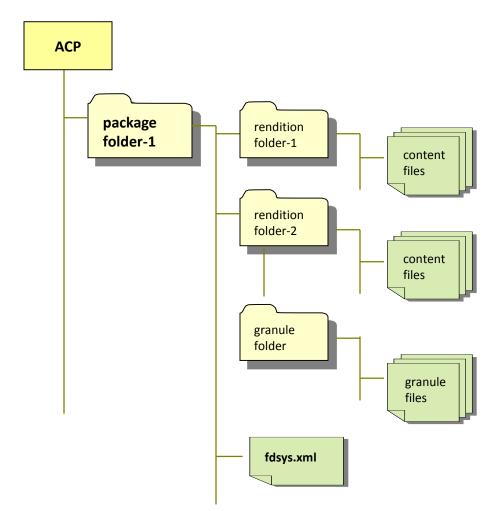


# **AIP in Preservation Repository**

F	Cabinets/Archived (AIP)/Federal Register/2012/Apr/FR-2012-04-27 FR-2012-04-27							
•	Name	Link Count	Collection	<u>Packag</u>	Size	Format	<u>Modified</u> ▲	
	locator-submitted	12	FR	AIP			4/27/2012 3:50 AM	
	pdf-submitted	12	FR	AIP			4/27/2012 3:50 AM	
	postscript-submitted	11	FR	AIP			4/27/2012 3:50 AM	
	graphics-submitted	9	FR	AIP			4/27/2012 3:50 AM	
	text-submitted	1	FR	AIP			4/27/2012 3:50 AM	
	sgml-submitted	8	FR	AIP			4/27/2012 3:50 AM	
	mods.xml	0	FR	AIP	626 I	XML Doc	4/27/2012 3:50 AM	
	premis.xml	0	FR	AIP	583 I	XML Doc	4/27/2012 3:50 AM	
	aip.xml	0	FR	AIP	21 Ki	XML Doc	4/27/2012 3:50 AM	



# **Access Content Package (ACP)**





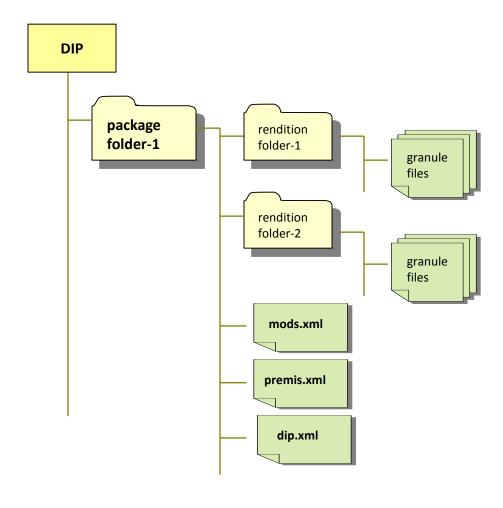
## **ACP in Content Management System**

Cabinets/Submitted (ACP)/Federal Register/2012/Apr/FR-2012-04-27 FR-2012-04-27							
~	<u>Name</u>	Link Count	Collection	Packag	Size Format	<u>Modified</u>	
	graphics-submitted	9	FR	ACP		4/27/2012 3:50 AM	
	html	1	FR	ACP		4/27/2012 3:50 AM	
	locator-submitted	12	FR	ACP		4/27/2012 3:50 AM	
	pdf	2	FR	ACP		4/27/2012 3:50 AM	
	pdf-submitted	12	FR	ACP		4/27/2012 3:50 AM	
	postscript-submitted	11	FR	ACP		4/27/2012 3:50 AM	
	sgml-submitted	8	FR	ACP		4/27/2012 3:50 AM	
	text-submitted	1	FR	ACP		4/27/2012 3:50 AM	
	×ml	1	FR	ACP		4/27/2012 3:50 AM	
	dsys.xml	0	FR	ACP	405 I FDsys Pa	4/27/2012 3:50 AM	





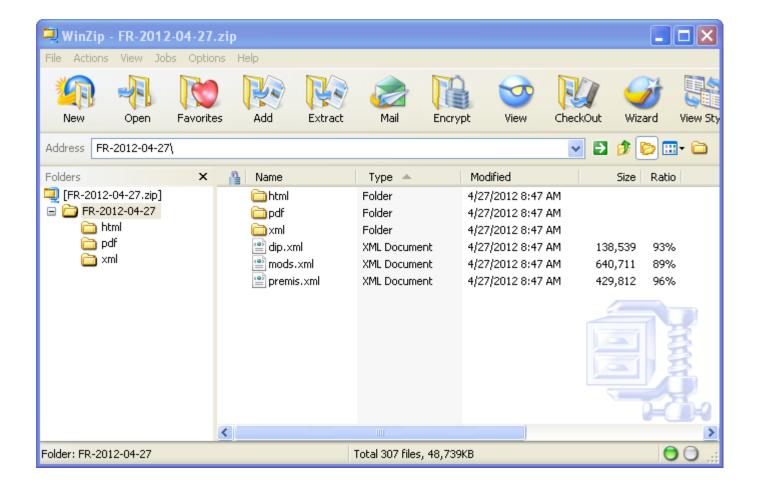
## Dissemination Information Package (DIP)







## **DIP on Public Access Website**





#### #GPODLC16 October 17-19, 2016

# FDsys/govinfo Instances

- Production
- 2. Continuity of Operations (COOP)



### Servers and Filers at Each Instance

Storage Filers



- **Database Servers**
- CMS Servers
- **Processor Servers**
- Search Servers
- Search Admin Servers
- Application Servers
- Web Servers
- Virtualization Servers

The filers can be thought of as a storage brain that manages storage, performance, synchronization, failures, parity, and growth without impacting the individual availability of a storage volume, a file, or a bit.





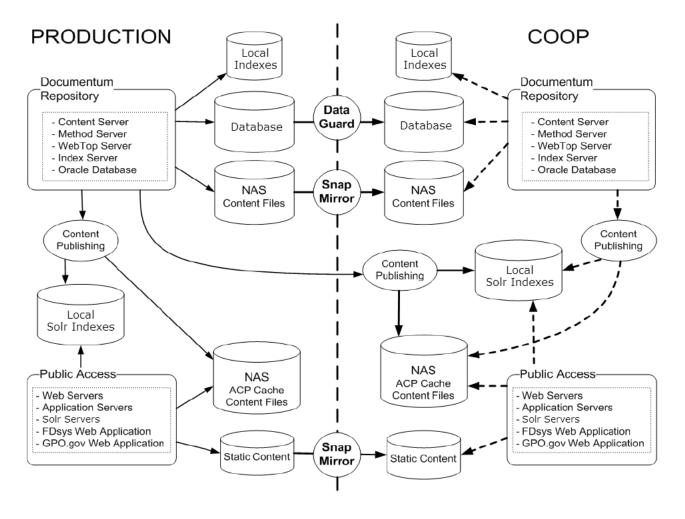
## **Network at Each Instance**

- Multi-Tiered VLAN (Virtual Local Area Network)
  - Web
  - Application
  - Database
- Routers and Switches
- Firewalls
- Load Balancer





# Synchronization Architecture







# Copies of Files in a Package

- 1. Production AIP in Preservation Repository
- 2. Production ACP in Content Management System
- 3. Production ACP on Public Site
- 4. COOP AIP in Preservation Repository
- 5. COOP ACP in Content Management System
- 6. COOP ACP on Public Site
- 7. Weekly Backup





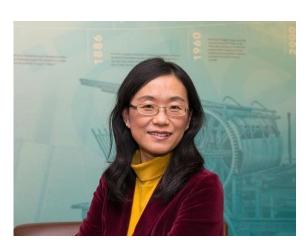
# **Authenticity and Integrity**

- SHA-256 hash value for all content files recorded in PREMIS metadata
- Each significant event in the lifecycle of content recorded in PREMIS metadata
- Digital signatures on PDF files





# Making It Happen with Metadata

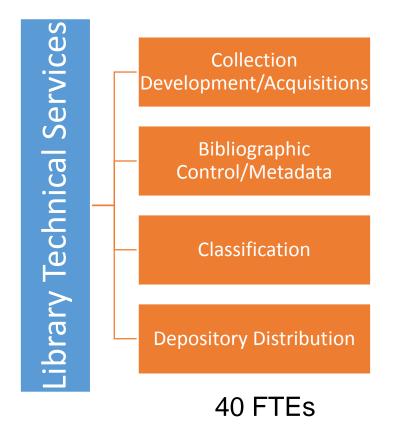


Fang Gao



# **Library Technical Services**

Library Technical Services identifies, acquires, classifies, catalogs, disseminates, and makes Government publications and information products accessible to depository libraries and the general public.







# **Creating Metadata for Historic Collections in FDsys / govinfo**

GPO Publications

e.g., GPO Annual Reports

Treasury Department Publications

e.g., Official Register of the United States by Civil Service Commission

Coastal Zone Information Center (CZIC)
 Collection (Publications 1951-1999)





## **Current Metadata Creation Process**

- Staff involved: Catalogers, System Librarians, **Project and Program Staff**
- Panama Canal Commission publications publications

Title: Canal Record

ALEPH system no. 943086

## **URL Not Used for PURL**

FDsys	> Se	arch	Resu	lts
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Search Government Publications Canal Record	☐ Within Results SEARCH	Advanced Search Retrieve by Citation Help	
Results 51 - 60 of 25498 <prev 1="" 4="" 5="" <b="">6 7 8 2550 Next&gt; 51. Panama Canal Review, August 3, 1962 [PDF 2239 KB]</prev>	Sort by: Relevance	▼ Go 10 per page ▼ Go	

- - Canal Zone Government, Friday, August 3, 1962.
  - ... force in building an excellent record of accomplishment and cooperation between residents of the Canal... architect employed by the Isthmian Canal Commission. According to The Canal Record, "Mr. Lord made a careful... Rodolfo Valdes Will Arey Panama Canal Information Officer Editorial Assistants: Eunice Richard.... More Information
- Annual Report of the Isthmian Canal Commission for the Fiscal Year Ending June 30, 1912 [2] [PDF 59599 KB] War Department. Isthmian Canal Commission. Sunday, June 30, 1912. ... Commission JosEPH Bu.cKL.fN BisHoP I Secra.+ary and The. Canal Record J. O. CoLLINS WC.HASKINS SEYI'tiOUR... UNIVERSITY OF FLORIDA LIBRARY • . . . \ . ' ' I f . . . I . .. ANNUAL REPORT, ISTHMIAN CANAL .... machinery for Gatun and Afiraflores spillways, general assembly, 75 Lighting and buoying canal, pro:files... More Information
- Panama Canal Review, August 6, 1954 [PDF 3051 KB]

Canal Zone Government, Friday, August 6, 1954.

.... The Canal Record commented LOUIS L. MOOLGHAN has worl (jiir sLTviiemeii in World War II who used it to... Gift ofthe Panama Canal Museum. im. gq^f^Old) Vol. 5, No. 1 BALBOA HEIGHTS, CANAL ZONE AUGUST 6... month when General R. E. Wood paid a brief visit to the Canal Zone, Former Chairman of the Board... More Information



## **URL Used for PURL**

FDsys > Search Results SEARCH RESULTS

Search Government Publications

mods:identifier:(@"ILS system id":"000943086")

Within Results SEARCH

Advanced Search Retrieve by Citation Help

Results 1 - 9 of 9 Sort by: Relevance ▼ Go 10 per page ▼ Go

- Canal Record, Volume VI, August 28, 1912 to August 20, 1913 [PDF 361182 KB]
   War Department. Canal Zone Government. Wednesday, August 20, 1913.
   ... canalrecord6152isth\_0000 canalrecord6152isth\_0001 canalrecord6152isth\_0002 canalrecord6152isth\_0003 canalrecord6152isth\_0004 canalrecord6152isth\_0005 canalrecord6152isth\_0006 canalrecord6152isth\_0007 canalrecord6152isth\_0008 canalrecord6152isth\_0009 canalrecord6152isth\_0010 canalrecord6152isth\_0011 canalrecord6152isth\_0012... More Information
- Canal Record, Volume II, September 2, 1908 to August 25, 1909 [PDF 52500 KB]
   War Department. Canal Zone Government. Wednesday, August 25, 1909.
   ... «WiOtfwt»iWTr»«j%«.WJ II CANAL RECORD; VOLUME 2 ^1 Mm 'iiiiiiiiiiiiii 1 L...;tit)ii)!j)ji UNIVERSITY OF FLORIDA LIBRARIES Digitized by the Internet Archive in 2009 with funding from University of Florida, George A. Smathers Libraries
   http://www.archive.org/details/panamacanalrecor02isth CANAL RECORD PUBLISHED WEEKLY UNDER THE AUTHORITY... More Information
- Canal Record, Volume IV, August 31, 1910 to August 23, 1911 [PDF 344819 KB]
   War Department. Canal Zone Government. Wednesday, August 23, 1911.
   ... canalrecord4152isth\_0000 canalrecord4152isth\_0001 canalrecord4152isth\_0002 canalrecord4152isth\_0003 canalrecord4152isth\_0004 canalrecord4152isth\_0005 canalrecord4152isth\_0006 canalrecord4152isth\_0007 canalrecord4152isth\_0008 canalrecord4152isth\_0009 canalrecord4152isth\_0010 canalrecord4152isth\_0011 canalrecord4152isth\_0012... More Information





# **Moving Forward (1)**

Designate a single, authoritative source of metadata, from which metadata are extracted and transformed for multiple purposes.

Explore automated ways to exchange metadata between different systems (CGP and FDsys/govinfo).

Develop metadata exchange requirements and procedures when adding new digitized collections in FDsys/govinfo.





# **Moving Forward (2)**

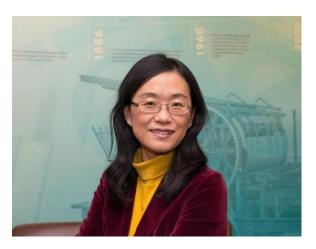
Equip staff with new skill sets.

e.g., proficiency in XML coding; familiarity with different metadata standards; metadata crosswalks

- Improve organizational infrastructure to better meet the needs of processing U.S. Government information in the digital environment.
- More collaboration with other business units e.g., Programs, Strategy, & Technology (PST)



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# **Questions?**

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