



USA.gov: Government Made Easy

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Office of Citizen Services and Innovative Technologies

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What is USA.gov?

- U.S. government's official web portal
 - English and Spanish (GobiernoUSA.gov)
- Help the public find official information and complete tasks
- In 2012, USA.gov had
 - 19 million visitors
 - 50.6 million page views



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History of USA.gov

- **June 2000** - President Clinton announced the gift of a government search engine from Eric Brewer, Internet entrepreneur.
- **September 2000** - Firstgov.gov launched. GSA and 22 other federal agencies funded it.
- **2002** - FirstGov becomes part of the Federal Citizen Information Center (FCIC) at GSA.



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History of USA.gov

- **2003** - FirstGov en Español launches as the Spanish language web portal to government information.
- **2007** - Firstgov.gov officially changed its name to USA.gov. FirstGov en Español became GobiernoUSA.gov.
- **2011** - USA.gov and GobiernoUSA.gov merge with 5 other FCIC websites, greatly enhancing the consumer information on the site and extending the directory content.



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Home | FAQs | Site Index | E-mail Your Question | Chat | FREE Publications

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USA.gov
Government Made Easy

Search the Government ... SEARCH

Services | Blog | Topics | Government Agencies | Contact Government

Verify Government Social Media Accounts

Verify whether or not a social media account is managed by the U.S. Federal government.

Social Media Account **Verify**

VERIFY ACCOUNTS

POPULAR TOPICS

- Jobs
- A-Z List of Agencies
- Benefits, Grants, and Financial Aid
- Unclaimed Money
- Change of Address

Just for You ...

- Citizens
- Kids
- Business
- Visitors to the United States
- Seniors
- Federal Employees

Featured App: MyTSA
Get TSA liquid rules, airport news, real-time security line updates, and more.
[More on MyTSA app >](#)

Student Loans and Grants
Find different kinds of financial aid to help pay for your education.
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USA.gov is the U.S. government's official web portal.

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Este tema en español

jobs

Search About 22,700,000 results • [Advanced Search](#)

All Government Sites

- Safety Recalls
- FAQs
- Images
- Videos
- Mobile Apps
- USA.gov Blog

Jobs by USA.gov

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- [Jobs in Your State](#)
- [For Students and Recent Graduates](#)
- [For Veterans](#)
- [For People with Disabilities](#)
- [Get Help with Difficult Financial Times](#)

USAJOBS - The Federal Government's Official Jobs Site

Official homepage of USAJOBS. Search for **jobs** anywhere in the US. Search **Jobs**, my account, resource center

Stay Connected

202-606-2525 (Contact)
978-461-8404 (TTY)

Search within usajobs.gov

Search

Federal Job Openings

- Optometrist
Air Force Personnel Center
Multiple Locations • \$57,408.00/yr
Apply by September 30, 2013
- Operations Research Analyst (PALACE ACQUIRE) - EXPEDITED HIRING AUTHORITY (EHA)
Air Force Personnel Center
Multiple Locations • \$47,448.00+/yr
Apply by August 31, 2013
- Electrician
Washington Headquarters Services
Pentagon, Arlington, VA • \$22,000/yr
Apply by February 26, 2014

See all federal job openings

Recent tweets for 'Jobs' by USA.gov

USA.gov @USAgov
Congratulations your been if they want a summer job, then talk to them about workplace safety: 1.usa.gov/15oc6dc

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Popular Content on USA.gov – June 2013

Most Popular Pages

1. USA.gov Home Page
2. Unclaimed Money from the Government
3. A-Z Index of Government Agencies
4. Government Jobs
5. Government Benefits, Grants and Financial Assistance
6. Finding a Job
7. American Holidays
8. Government Departments and Agencies
9. Government Sales and Auctions
10. Fourth of July is Independence Day

Most Popular Search Terms

1. Jobs
2. Immigration and Citizenship
3. Passports
4. Sales and Auctions
5. Social Security
6. Credit Report
7. Herbalife
8. Vital Records
9. State Governors
10. Grants

You can see monthly trends at usa.gov/About/trending-now.shtml



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- > Employment
- > Family
- > Federal Programs
- > Food
- > Going Green
- > Health
- > History
- > Housing
- > Money
- > Small Business
- > Travel
- > Español

Food Safety While Hiking, Camping & Boating

Hiking, camping, and boating are good activities for many. These activities may last all day and involve preparing at least one meal. If the food is not handled correctly, foodborne illness can occur.

[View this publication >](#)

1 2 3

2013 Consumer Action Handbook

Get help with consumer purchases, problems and complaints. Find consumer contacts at hundreds of companies and government agencies, and more.

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Publications Catalog

Find hundreds of free and low-cost booklets on money, health, jobs, housing and more in the Consumer Information Catalog, Summer 2013 edition.

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- [Sunscreen: The Burning Facts](#)
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729V	Dietary Supplements	Select
713V	Hair Dyes and Hair Relaxers	Select
733V	Health Scams	Select
734V	High Blood Pressure: Fact Sheet	Select
704V	HIV and AIDS: Medicines to Help You	Select
736V	HPV	Select
924V	Low, Light and Mild (Cigarettes)	Select
705V	Mammography Information Card	Select
742V	Medicine and Pregnancy Factsheet	Select
743V	Menopause: Medicines to Help You	Select



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The collage displays various elements of the USA.gov website and its social media presence. It includes a search page with the USA.gov logo and search bar, a news article titled "RECYCLING AND COMPOSTING HELPS SAVE NATURAL RESOURCES" with statistics like "10 MILLION POUNDS OF ENERGY SAVED" and "EQUIVALENT TO 26 BARRELS OF OIL", and a Twitter feed showing tweets from @USAgov. The tweets discuss state tax holidays and mortgage modification options.



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Reference Services

- 1-800-FED-INFO
- Web chat
- E-mail
- Answers.USA.gov – FAQ repository
- Facebook and Twitter



Future of USA.gov

- **Completely Responsive** – Soon, you'll see the same content on any device.
- **Enhanced Content** – We're removing content that isn't used and working to enhance content for the most important and frequently requested topics.
- **Easier to Browse** – We're working to improve the navigation.





How You Can Help

- **Tell Us How You Use USA.gov** – Do you use USA.gov in your library? We'd love to know how you use it in your work or to help patrons.
- **Share Feedback** – We want your suggestions! You can send them directly to michelle.chronister@gsa.gov or use the E-Mail Your Question link on the site.



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Thank you!

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