Greetings from Library Services & Content Management (LSCM) at the U.S. Government Publishing Office (GPO).

Before we begin with this year’s report, I would be remiss if I didn’t pay tribute to our friend and former GPO teammate, Jane Sánchez, who passed away on March 26, 2021, after a battle with cancer. Jane was GPO’s Director of LSCM from 2012-2014. She left GPO to join the Library of Congress (LC), where she served dual roles as the Deputy Librarian for Library Collections and Services and the Law Librarian of Congress until her passing. We greatly appreciate her contributions to the library community, and she is greatly missed.

FY 2021 was a year of navigating a ‘new normal,’ for both LSCM staff and staff members at nationwide Federal depository libraries. The initial shock of 2020 wore off, and we were all forced to move forward and find our way, knowing COVID-19 wasn’t going anywhere. We grew accustomed to serving our customers in a pandemic environment. With 87 full-time staff members and 20 contracted staff members, we adjusted practices and procedures and, in many cases, innovated to improve upon pre-pandemic services, all while most of our staff members transitioned to full-time telework.

It has also been a year of connection between LSCM staff and depository libraries. In FY 2021, LSCM had over 3,000 separate, virtual consultations with Federal depository libraries. While we missed the in-person interaction of our onsite visits, I am happy to report that our progress and collaboration continued, albeit in a different manner. In addition, 709 (and counting) depositories have submitted questions to LSCM through askGPO.

LSCM has always valued the partnership between GPO and Federal depository libraries, but this year, we grew to value you even more, seeing first-hand that not even a worldwide pandemic will stop you from providing excellent service to your patrons.

Just like you, the staff in LSCM remained focused on ensuring and advancing an informed citizenry.

LSCM supports four statutory programs:

- The Federal Depository Library Program (FDLP)
- The Cataloging & Indexing Program (C&I)
- The International Exchange Service (IES)
- The By-Law Program

Here are just a few of our highlights from this year:

- The first release of the U.S. Congressional Serial Set collection launched on govinfo. This collaboration between GPO and the Law Library of Congress will ultimately make available 15,000 volumes and more than 9.4 million pages of the Serial Set back to the first volume, which was published in 1817.
FDLP LibGuides offered a total of **159** guides.

Five libraries entered into formal partnerships with GPO to further advance free public access to U.S. Government information.

The FDLP Academy:
- Hosted **73** webinars, with almost **10,000** combined registrants.
- Hosted **893** virtual participants in our fall 2020 Federal Depository Library Conference and **364** virtual participants in our spring 2021 Depository Library Council Virtual Meeting.

There were over **25 million** successful searches of the Catalog of U.S. Government Publications (CGP).

GPO increased the size of the FDLP Web Archive collection to **35.2 TB**, with over **341** million URLs crawled.

LSCM staff added over **16,500** new cataloging records to the CGP, of which 74% contained Persistent Uniform Resource Locators (PURLs) to full-text publications.

LSCM staff distributed over **474,000** copies of materials to FDLP libraries and over **2,700** titles.

LSCM staff responded to over **7,900** askGPO inquiries.

245 Federal depository libraries, or **22%** of all depositories, participated in the Cataloging Record Distribution Program.

LSCM staff have checked in over **6,000** serials issues to the CGP and created 85 publication patterns for serial titles.

LSCM staff have identified **1,727** previously-uncataloged Serial & Integrated Resource (IR) titles and created new bibliographic records.


FDLP.gov saw **182,032** user sessions (**470,668** page views).

Thank you for your continued partnership, and I am proud to bring you this report of LSCM’s accomplishments for FY 2021.

With Warm Regards,

Laurie Hall
Superintendent of Documents
Managing Director, Library Services & Content Management
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ACRONYM AND ABBREVIATION GUIDE

AALL: American Association of Law Libraries
ALA: American Library Association
BIBCO: Monographic Bibliographic Record Cooperative Program
C&I: Cataloging & Indexing Program
CG: Cataloging Guidelines
CGP: Catalog of U.S. Government Publications
CNI: Coalition for Networked Information
CONSER: Cooperative Online Serials Program
COSLA: Chief Officers of State Library Agencies
CRDP: Cataloging Record Distribution Program
CRN: Civics Renewal Network
CRS: Congressional Research Service
DLC: Depository Library Council
DPLA: Digital Public Library of America
ECIP: Electronic Cataloging in Publication Program
FADGI: Federal Agencies Digital Guidelines Initiative
FDLP: Federal Depository Library Program
FEDLINK: Federal Library and Information Network
GODORT: Government Documents Round Table, ALA
govinfo: govinfo.gov
GPO: U.S. Government Publishing Office
IES: International Exchange Service
IS&T: Society for Imaging Science and Technology
ISSN: International Standard Serial Number
LC: Library of Congress
LC-PCC PSs: Library of Congress-Program for Cooperative Cataloging Policy Statements
LSCM: Library Services & Content Management
LTS: Library Technical Services (unit within LSCM)
NACO: Name Authority Cooperative Program
NARA: National Archives & Records Administration
NDSA: National Digital Stewardship Alliance
NISO: National Information Standards Organization
PARS: Preservation & Reformatting Section, ALA
PCC: Program for Cooperative Cataloging
PURL: Persistent Uniform Resource Locator
RDA: Resource Description & Access
RUSA: Reference and User Services Association, ALA
SAA: Society of American Archivists
SACO: Subject Authority Cooperative Program
SGMP: Society of Government Meeting Professionals
TRAIL: Technical Report Archive & Image Library
USDA: U.S. Department of Agriculture
USGS: United States Geological Survey
The National Collection of U.S. Public Information

As every unit within LSCM has a touch point to either the tangible or digital (or both) publications of the Government, the National Collection of U.S. Government Public Information (National Collection) provides an understandable framework for the Superintendent of Documents to coordinate and apply lifecycle management best practices to support Federal depository libraries and to establish partnerships to build, provide access to, and to preserve our Government’s publications, which are vital information assets for the American people.

The National Collection is defined as a geographically dispersed collection of the corpus of Federal Government public information that is accessible to the public at no cost. GPO is focused on building and curating the National Collection to achieve our vision of making Government information available when and where it is needed, thereby ensuring the public’s right to free, equitable, and convenient access to past and present public Government information resources.

Geographic areas were created and applied to the Superintendent of Documents policies that allow for regional depositories to withdraw materials and for regionals to select online versions under certain circumstances. These areas are now called National Collection Service Areas (NCSAs), named so because it is foreseen that they will have additional functions with collection development and management, as well as provision of services for the National Collection.

Strategies for building the National Collection include:

- Increasing the number of partnerships for accessing and ingesting digital content into govinfo, for preserving tangible content, and for cataloging.
- Continuing to monitor FDLP eXchange, and other “offer” avenues, for materials needed for digital reformatting and ingest into govinfo.

New approaches will be applied to libraries weeding their collections as well as to those libraries relinquishing their depository designation.

- LSCM will employ the strategy of obtaining those historical materials at risk of being lost when they become available and storing them, if necessary, for digitization, long-term preservation, and other purposes.
- Superseded materials of a legal nature and those with the “R” designation in the Superseded List will be obtained.

Three strategic themes were adopted to guide our efforts. All the goals and objectives will either enrich the National Collection; expand access to Government information, services to depository libraries, partnerships, and collaborations; or guide LSCM to engage more with depository libraries, Federal agencies, the public at large, and other stakeholders.

Our accomplishments from fiscal year to fiscal year will advance us toward our long-term goals, which will take 15 years or more to achieve, and ultimately to realize our vision.

Yvonne Williams, Cataloging Specialist, at Memphis Public Libraries
Long term goals are:

- The CGP will be a comprehensive index of Federal Government public information.
- The CGP will be a union catalog of Federal depository library holdings.
- The tangible holdings in Federal depository libraries will have digital versions accessible through the CGP.
- The digital components of the National Collection not held by GPO partners will be accessible through goinfo.
- The preserved National Collection will fulfill the Government’s obligation for permanent public access to its information.

Goals for the next five fiscal years, 2022 through 2026, are listed below. Each goal has at least three objectives.

- Enhance the customer experience.
- Increase access to Government information.
- Strengthen user confidence in online Government information.
- Increase services to Federal depository libraries.
- Increase interactions with Federal agencies and depository libraries.

The following table uses two of the goals, and their objectives, to illustrate how goals, objectives, and strategic themes align.

The National Collection is a strategic priority of the Superintendent of Documents and of GPO. The importance of such a collection in a democratic society cannot be overestimated. It will allow current and future generations to have both physical and intellectual access to our Nation’s history, as seen through the works of the Government.

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<td>Enhance the Customer Experience (ENRICH)</td>
<td>Explore the feasibility of implementing additional formats for downloading publications from goinfo, e.g., eBook formats.</td>
<td>Explore and test non-print centric content for ingest into goinfo, e.g., video. — Investigate new options for delivery of metadata and bibliographic records</td>
<td>Continue to seek and obtain feedback and comments on next generation CGP.</td>
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<td>Increase access to Government information (EXPAND)</td>
<td>Increase efforts to digitize and ingest into goinfo, at-risk titles from the historical tangible collections in depository libraries. — Develop and implement a strategy to incorporate declassified Government documents into the National Collection.</td>
<td>Add the holdings of regional depository libraries to the CGP. — Evaluate LSCM web harvesting activity, and recommend a strategy to improve the capture of born digital Federal agency content.</td>
<td>Share records after conducting CGP bibliographic record comparisons, making them accessible for use in catalogs of depository and other libraries.</td>
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GPO Partnerships

Since 1997, GPO has developed strategic partnerships with Federal depository libraries, Federal agencies, and other institutions to increase public access to electronic U.S. Government information.

Partnerships range from organizations that pledge to permanently preserve Government publications in their libraries, to organizations that make a commitment to retain and make publicly accessible, at no fee, digital resources within scope of the FDLP; to organizations that provide digital content to GPO for ingest into govinfo, and more.

GPO’s partner categories are:

- Preservation Steward
- Digital Preservation Steward
- Digital Content Contributor
- Digital Access Partner
- Cataloging and Metadata Contributor
- Other/Specialized

At the close of FY 2021, there were 71 official GPO partnerships:

- 43 Preservation Stewards
- 1 Digital Preservation Steward
- 7 Digital Content Contributors
- 16 Digital Access Partners
- 4 Cataloging and Metadata Partners

During FY 2021:

- The Arizona State Library, Archives, and Public Records became a Digital Access Partner for publications within scope of the FDLP in the Arizona Memory Project.
- The University of Minnesota Libraries became a Cataloging and Metadata Partner for cooperative cataloging of publications in the I 16, N, and W SuDoc ranges in their library’s FDLP collection.
- The Law Library of Congress committed to serving as a Preservation Steward for the Federal Register and daily Congressional Record.
- Over 1,200 bibliographic records for digital versions of the United States Geological Survey (USGS) Water Resources Investigations were added to the CGP (partnership with the Colorado School of Mines).
- Bibliographic records for 90 newly digitized titles on FRASER were added to the CGP (partnership with the Federal Reserve Bank of St. Louis).
- Over 450 bibliographic records for digitized reports from LC were added to the CGP (partnership with LC).
- Thirteen Preservation Stewards celebrated their three-year anniversary.
- The Washington State Library and Boise State University continued to contribute digitized content to govinfo.
- 551 U.S. Department of Agriculture (USDA) publications digitized by the University of Florida were added to govinfo and the CGP.

Learn more about GPO partnerships, and contact our partnership team with inquiries through askGPO; select Federal Depository Library Program, then Type of Customer > Federal Depository Library, and Category > Partnerships.
In FY 2021, LSCM staff contributed to and collaborated with groups in support of the FDLP and C&I.

- GPO is continuing its collaboration with the Law Library of Congress to digitize and make accessible volumes of the U.S. Congressional Serial Set back to 1817. The Law Library of Congress is inventorying and digitizing the Serial Set, while GPO is focusing on metadata, the continued development of the govinfo collection, and seeking any replacement volumes needed by the Law Library. Digitization began in fall 2019 and will continue for some time. Read the latest FY 2021 updates under the govinfo section of this report.

- In a collaboration with the Law Library of Congress, LSCM is cataloging Global Legal Research Directorate Reports to increase public access. In FY21, LSCM cataloged 483 of these reports.

- Through its partnership in the Civics Renewal Network (CRN), a consortium of organizations committed to strengthening civic life in the United States by increasing the quality of civics education in our Nation’s schools, LSCM makes available, through the CRN website, K-12 resources that support civics education.

- LSCM continues to be a member of the Technical Report Archive & Image Library (TRAIL), which works to ensure Federal technical reports are openly accessible. LSCM representatives offer expertise in collection development and cataloging, and participate in the exchange of information about U.S. Government scientific and technical information.

- The Digital Public Library of America (DPLA) and LSCM continued their collaboration to broaden public access to the information made available via the CGP. Through the partnership, over 234,754 records from the CGP are available to the public through the DPLA website. Examples of records include the Federal Budget, laws, Federal regulations, and congressional hearings, reports, and documents.

- LSCM continues to be heavily involved in cooperative cataloging and metadata activities with members of the library community. LSCM is an active participant in all components of the Program for Cooperative Cataloging (PCC), which is managed by LC, including BIBCO (Bibliographic Record Cooperative), CONSER (Cooperative Online Serials), NACO (Name Authority Cooperative), and SACO (Subject Authority Cooperative).

- GPO has been a member of OCLC since 1976 and contributes bibliographic records for U.S. Government information daily to the international database.
LSCM is part of the Electronic Cataloging in Publication Program (ECIP). ECIP provides cataloging records for books in advance of publication. The publisher then includes the record on the verso of the publication's title page. Through ECIP, LSCM is creating pre-publication bibliographic records for publications from Federal agency publishers. LSCM has been a part of ECIP since 2015 and created 38 ECIP records in FY 2021. LSCM staff have created ECIP records for GPO, the Combat Studies Institute, the Air Force Research Institute, the Smithsonian Institution Scholarly Press, USGS, and the National Gallery of Art, to name a few.

In October 2018, LSCM's Library Technical Services (LTS) staff began cataloging Congressional Research Service (CRS) reports for the CGP and OCLC in an agreement with LC. Because these reports are frequently updated, GPO has cataloged each report title as an integrating resource.

LSCM staff also collaborated with these groups and organizations in FY 2021:

- Acquisitions and Bibliographic Access Directorate (LC)
- American Association of Law Libraries (AALL)
- Association of Research Libraries (ARL)
- American Library Association (ALA)
  - American Indian Library Association (AILA)
  - Reference and User Services Association (RUSA)
  - Government Documents Round Table (GODORT)
  - Rare and Endangered Government Publications Committee
- Chief Officers of State Library Agencies (COSLA)
- Coalition for Networked Information (CNI)
- Council of Professional Associations on Federal Statistics
- Ex Libris Users of North America
- Federal Agencies Digital Guidelines Initiative (FADGI) Preservation Working Group
- FADGI Audio Visual Working Group
- FADGI Still Image Working Group
- Federal Library and Information Network (FEDLINK) American Indian Libraries Initiative
- FEDLINK Preservation Working Group
- FEDLINK Research and Metrics Working Group
- Federal Web Archiving Working Group
- National Digital Stewardship Alliance (NDSA)
- National Information Standards Organization (NISO)
- PDF Association

*Depository Coordinator Amelia Thomas at Lindsey Wilson College's Katie Murrell Library*
LSCM Pilot Projects

LSCM embarked on a new initiative in FY 2021, seeking Federal depository libraries to conduct Pilot Projects in support of the FDLP. LSCM is carrying out these projects in conjunction with libraries, providing resources and services to assist with targeted initiatives. Pilot projects address the areas of cataloging, condition assessment, inventory, and the conservation of Federal Government documents. Both regional and selective libraries are encouraged to apply.

These jointly-conducted projects are an opportunity for collaboration between LSCM and Federal depository libraries; they benefit the FDLP community and ultimately enhance access to the National Collection of U.S. Government Public Information.

In FY 2021, a framework to manage LSCM Pilot Projects was developed, and Pilot Project Opportunity 1 was announced. It was scoped as follows:

- Cataloging, item-level inventory, condition assessment, and digitization of between 200-300 monographs from the U.S. Department of War (formed 1789; dissolved 1947) Superintendent of Documents call number stem W or other war-era temporary agencies.

- The scope of the documents should be either the U.S. war years of WWI (1914-1918) or WWII (1941-1945).

Pilot Project Opportunity 1 opened for submissions on September 1 and closed in FY 2022.

For questions about the pilot projects, contact LSCM through askGPO. Log in before submitting your question, and select the category ‘Other depository library question or issue.’

Check the LSCM Pilot Projects web page and FDLP News Alerts for ongoing information and updates on the initiative, including future pilot project opportunities.
As authorized by Chapter 19 of Title 44, U.S.C., the mission of the FDLP is to provide for free, ready, and permanent public access to Federal Government information, now and for future generations. The vision of the FDLP is to provide U.S. Government information when and where it is needed in order to create an informed citizenry and an improved quality of life.

Through this historic U.S. Government program, GPO disseminates information products from all three branches of the Federal Government to over 1,100 libraries nationwide designated as Federal depository libraries, directly by law or as depositories designated by their Representatives and Senators. Federal depository libraries maintain and provide free public access to Federal Government information products and provide expert assistance in navigating those resources. Providing free online access to Government publications is provided under the authority of Chapter 41 of Title 44, U.S.C., via govtinfo.

FDLP Legislative Proposals

In GPO’s continued effort to update the statutory authority governing the FDLP, GPO Director Hugh Halpern submitted proposals for legislative change to both the Senate Rules and Administration Committee and the Committee on House Administration.

Stephen Parks, Director of the State Law Library of Mississippi

These proposals, submitted in July 2020, provide much needed flexibility and allow for more modern operations.

In January 2021, the Superintendent of Documents asked the FDLP community to share thoughts and feedback on the legislative proposals to revise Chapter 19, Title 44, United States Code. The comment period ran from January 28, 2021 – March 12, 2021, and there were 20 responses, including a letter from the Association of Southeastern Research Libraries (ASERL) and feedback from the Depository Library Council (DLC). Most who submitted comments identified themselves as Government information librarians, depository library coordinators, or regional depository library coordinators. Three commenters described themselves as from the general public.

The top three responses when asked which of the provisions they liked best were:

- §1917, Cataloging and Access Services (8 responses).
- §1912, Regional depositories; designation; functions; shared responsibilities, disposal of publications (8 responses).

The Legislative Proposals Feedback is available for download.

As of the close of FY 2021, neither the Committee on House Administration or the Senate Rules Committee have acted on the depository library legislative proposals GPO submitted.

FDLP Distribution Facilities

At GPO’s Distribution Facility in Laurel, Maryland, the GPO staff continues to distribute publications, fulfill claims, and send special mailings of tangible items to
Federal depository libraries and international libraries participating in the International Exchange Service.

During the initial phase of the COVID-19 pandemic, LSCM’s Depository Distribution team held all FDLP shipments to Federal depository libraries at GPO’s Laurel Distribution Facility. In July of 2020, shipments resumed for libraries able to accept shipments. Library staff informed GPO of their library’s operating status via a Library Status Form. Throughout FY21, libraries were able to update their operational status and have shipments held when circumstances changed. As of October 4, 2021, the form had been submitted by 1,077 libraries (97% of FDLs) that had varying degrees of ‘openness’ or ability to receive shipments.

At the close of FY21, of the libraries that completed the status form:

- 39% of libraries reported they were open to the public.
- 54% of libraries reported they were not open to the public.
- 6% libraries did not indicate if they were open to the public.

In FY 2021, the Depository Distribution staff distributed 2,708 titles, totaling 474,139 copies of materials, to FDLP libraries. These dedicated staff members continued throughout FY21 to work to distribute the backlog of materials that accumulated during the closures, as well as new materials.

At GPO’s Distribution Facility in Pueblo, Colorado, the staff distributes FDLP promotional items to FDLP libraries nationwide. As of the end of FY 2021, the Pueblo staff managed the inventory and dissemination of 28 different types of FDLP handouts and promotional items.

**Superintendent of Documents: Open & Transparent**

The Superintendent of Documents seeks comments from the depository library community, interested stakeholders, and the general public on various documents, including draft policies. In an effort to be more open and transparent, and in response to feedback from 2021’s legislative proposals comments, the Superintendent of Documents established a more formal process to obtain, report, and retain comments received.

Earlier this year, two new pages were added to FDLP.gov: Open Requests for Comments and Closed Requests for Comments. When comments are sought, there will be an entry on the Open Requests page for the duration of the comment period. The Closed Requests page serves as a record of the comment process, providing an entry for any document for which a call for comments was made. An entry includes a link to the comments received.

As of the close of FY21, there were three closed request entries:

Regional Depository Libraries Online Selections Policy

The Superintendent of Documents seeks to accommodate regional depository libraries and their need to effectively manage their depository resources and transition to a greater emphasis on digital collections, which requires increased flexibility and the reconsideration of past selection requirements. One way to provide this flexibility is to explore offering “EL” or online as a format selection option for regional depository libraries, without also requiring that they select an equivalent tangible version.

A draft public policy statement was released in the fall of 2020 to provide the basic framework for this new option. Nothing in the policy prohibits regionals from continuing to select tangible formats along with the online format.

Also in the fall, a survey of regional depository library coordinators was conducted in order to:

- Gauge regional depository interest in this option.
- Provide GPO with insight into how regional depositories might implement such a practice.
- Inform the development of processes for GPO.

The Regional Depository Libraries Online Selections Policy (SOD-PPS-2021-1) was finalized and became effective August 31, 2021. This is the most recent measure taken to allow more flexibility in collection management.

Regional coordinators have wanted to “substitute” online versions for equivalent tangible versions held in their collections. This policy took effect after review by GPO’s Office of the General Counsel, positive feedback from a survey of regional coordinators, and following a period of request for comments from the broader library community and the general public.

The Superintendent of Documents informed regional coordinators and their directors/deans of the new policy by letter and authorized them to select the online (EL) versions of the daily Congressional Record (0994-B-01) and the Federal Register (0573-F) without having to select equivalent tangible versions. Regionals may opt to deselect these titles in paper and microfiche; they are not required to do so. This letter, Regional Online Selections Authorization (SOD-ROSA-1), is publicly accessible from the Superintendent of Documents Public Policies, Guidance, and Reports web page on FDLP.gov.

As part of the feedback cycle, in FY 2022, there will be a post-implementation review and analysis to determine the effectiveness of the policy, or if improvements are needed. To aid in this effort, regionals coordinators who opted to make available only the online version of the daily Congressional Record and/or the Federal Register and the print selectors gathered usage data through the end of 2021.

More information can be found on FDLP.gov at the Regional Online Selections Policy web page.

Libraries Relinquishing Designation

Federal Depository Libraries Relinquishing Their Designation: Strategic Disposition of Depository Materials in Support of the National Collection (SOD-DGD-1-2021) became effective August 16, 2021. This guidance document provides LSCM with an active role in the disposition of GPO-distributed Federal Government publications from libraries that decide to leave the FDLP.

FDLP materials are Federal Government property and are part of the National Collection of U.S. Government
Public Information, which LSCM is responsible for preserving and ensuring that it is comprehensive. Through this depository guidance document, GPO aims to support a disposition process for those libraries that leave the FDLP that:

- Affords GPO the opportunity to acquire publications for digitization and ingest into govinfo.
- Identifies publications in need of preservation and conservation.
- Promotes the transfer of publications to depositories where they can best meet users’ needs, in any region of the FDLP.
- Provides support to all the remaining regional and selective depository libraries.

SOD-DGD-1-2021 was initially released to the community on June 15, 2020, and at that time, an LSCM implementation project team was tasked with drafting workflow and procedures to support the intent of the guidance. The project team held a focus group with 11 regional depository coordinators in October 2020, and the revised disposition guidance was submitted for public comment from May - June 2021 before the final version went into effect.

The key steps in the workflow are documented in the Leaving the FDLP guidance article on FDLP.gov. LSCM staff also provided an overview of the implementation project and the new process for leaving the FDLP during an FDLP Academy webinar on August 26, 2021, titled Strategic Disposition to Support the National Collection, along with a corresponding webinar on the National Collection titled We the People’s Collection (held August 25, 2021).

Key Disposition and GPO Collection Development Statistics for FY21:

- Total Drop Calls conducted: 12
- Total FDLs that decided to leave the FDLP: 6
- Total FDLs that decided to remain in the FDLP: 10
- Total FDLs that completed new disposition procedures: 2
- Total volumes claimed by LSCM from FDLP eXchange: 175
- Total volumes claimed by LSCM outside FDLP eXchange: 2,180

FDLP COVID Support Services

Throughout FY 2021, LSCM strived to provide needed services to FDLP libraries related to the coronavirus (COVID-19) pandemic.

COVID-19 Toolkit

FY 2021 saw continued enhancement of the COVID-19 Tool Kit: Federal Depository Library Program. This resource includes:

- Information for Federal depository library staff on FDLP operations during the pandemic.
- Information for libraries in general.
- Reliable U.S. Government information resources for FDLP patrons.
Downloadable images you can use for your library website to link patrons to your COVID-19 information pages or research guides.

Infographics to share with patrons.

Recorded webinars for library staff and patrons.

Since information on the pandemic is constantly changing, LSCM is continuing to update this resource with new information as it becomes available.

Best Practices & Lessons Learned

Nationwide, FDLP libraries have accumulated many coronavirus (COVID-19) lessons learned and best practices, from working remotely to the process of reopening. Librarians and staff have been sharing information with LSCM about what initiatives have been incorporated into your ‘new normal’ environment to enhance and strengthen your overall public service experience. A web page included in the COVID-19 Toolkit was launched in FY21 and serves as a collection of related information to share among the FDLP community. This new resource was created as a result of Fall 2020 Depository Library Council recommendations. It includes best practices, success stories, and articles of interest.

Free Materials to Order

During FY 2021, a variety of COVID-19 related signage and face masks were restocked for Federal depository libraries. Five different posters are available, focusing on topics related to social distancing, caution using library materials, COVID prevention, room capacities, and rules for wearing a mask. In addition, FDLP face masks are also available. Each library may order up to seven of these reusable, washable masks.

From our promotional items page, click ‘Log In To the Ordering Site,’ use your FDLP.gov login credentials, and browse a variety of free products you can use to promote your library and the FDLP.

Survey on COVID-19 Disruption in Libraries

A survey was launched February 25, 2021, to seek community feedback on how FDLP libraries were managing due to COVID-19 and how GPO could help. The survey concluded in April 2021; in all, 340 survey responses were submitted to GPO.

Adapting services through curbside pickup, the provision of virtual services, telework and split scheduling, and adjusted budgets were some of the more frequently reported strategies employed. The majority of libraries reported not needing assistance from GPO with their depository operations, but when they did, it largely related to addressing questions about shipments. Fill-in options allowed libraries to highlight unique services offered. They included in-town interlibrary loan (ILL), home delivery, remote checkout of material through phone pictures and email, the creation of virtual tours, and more. Federal Depository Support Services staff collaborated with libraries that requested contact.

FDLP Academy

Since its inception in 2012, the goal of the FDLP Academy has been to support the FDLP community’s
education and training needs and to advance U.S. Government information literacy.

The FDLP Academy enhances U.S. Government information knowledge through events, conferences, webinars, and webcasts coordinated by GPO that cover a variety of Government information topics. Many sessions are presented by GPO staff, while others are presented by staff from other Federal agencies and from members of the FDLP community, as recruited and hosted by GPO. At the close of FY21, the FDLP Academy hosted over 580 webinars with over 75,000 combined registrants and produced over 130 webcasts.

In FY 2021 alone, the FDLP Academy hosted 73 webinars with nearly 10,000 combined registrants.

Also in FY 2021, LSCM hosted almost 900 participants at the fall 2020 Federal Depository Library Conference and almost 400 at the spring 2021 Depository Library Council Virtual Meeting.

Recordings of webinars and webcasts, as well as FDLP conference proceedings, are available via the FDLP Academy Training Repository.

Other FDLP Academy resources include:

- An FDLP Events Calendar with information on upcoming events and related registration information.
- An Events & Conferences page with information about GPO's annual FDLP events.
- The FDLP Coordinator Certificate Program, featuring educational courses for Depository Coordinators.
- Information for those who wish to volunteer to present on a topic or request specialized training.

FDLP Events

LSCM hosted two FDLP special events in FY 2021.

2020 Federal Depository Library Conference

A record 1,140 librarians from across the country participated in the first ever all-virtual 2020 Federal Depository Library Conference. This annual event was held from October 20 – 23, 2020.

Virtual attendees represented every U.S. state, plus D.C., Puerto Rico, and Canada, and participated during sessions via chat, offering their questions and comments.

GPO Director Hugh Halpern and Superintendent of Documents Laurie Hall kicked off the event, providing updates on GPO initiatives. Director Halpern stated, “This year coronavirus is standing in the way of our physical get together. The entire Council has impressed me in their dedication representing the library community’s commitment for the cause of Keeping America Informed. Moving GPO and the FDLP into the digital future requires all of us to work together, and our members are really the tip of this spear.”

Attendees had the honor of hearing the keynote address from the Archivist of the United States, David Ferriero.

GPO teammates presented numerous sessions on the latest GPO projects and initiatives that support the FDLP. The DLC held numerous meetings to discuss important issues regarding free public access to U.S. Government resources, COVID-19 recovery and libraries, and digital-only Federal depository libraries, to name a few. Representatives from other Federal agencies and nationwide libraries shared their important tools, websites, projects, and resources during these historic times.

Some other great event features included virtual poster and exhibitor galleries and “Snacks with Council,” interactive, daily, conversational sessions with open discussion.

GPO also live-tweeted the event. Anyone can view the photos and tweets by searching #FDLConference on Twitter.
After the event concluded, the DLC presented formal recommendations and commendations to GPO, and GPO transmitted formal responses.

View archived recordings of the event, and download handouts.

2021 Depository Library Council Virtual Meeting

On April 21, 2021, the DLC held its Spring 2021 Virtual Meeting chaired by Alicia Kubas of University of Minnesota - Twin Cities. Thirteen Council members and more than 500 participants were in attendance.

The meeting began with opening remarks by GPO Director Hugh Halpern and Superintendent of Documents Laurie Hall. The meeting included five virtual sessions about collection and discovery services, the impact of COVID-19 on libraries, and more. During the opening remarks, Director Halpern praised the library community for their resilience, innovation, and service.

There were two open forums during the meeting. During the first forum, librarians asked questions and discussed cataloging/metadata, technical services, collection development and management, and discovery services issues affecting the library community.

The second forum was a continued discussion on the impacts of COVID-19 on library services and adoptions moving forward to include policy changes, effects on ongoing and new projects, staffing impacts, backlogs experienced during operations, and challenges for the DLC to address.

The forum exchange provided valuable insight into how libraries are managing the challenge of remote access, reduced staffing, delayed and refocused projects, and additional workflow associated with collecting, shelving, and delivering physical materials. The forum allowed libraries to share strategies and methods to improve services and operate effectively in our changed environment.

GPO also live-tweeted this event. To view the photos and tweets, search #DLCVirtual21 on Twitter.

After the event concluded, DLC Chair, Alicia Kubas, transmitted a letter to Director Halpern regarding formal recommendations.

View the archived recordings of the event, and download handouts.

govinfo

Enhancing Content in govinfo

LSCM has worked closely with GPO’s Office of Programs, Strategy, & Technology (PST) throughout the development and ongoing enhancement of govinfo. Released as a beta in February 2016, govinfo was launched to modernize its predecessor website, GPO’s Federal Digital System (FDsys). In December 2018, FDsys was officially retired.

Continuing to add to the collections currently available on govinfo is of the highest priority, with a goal of offering complete and historic holdings to its collections.

Notable additions in FY21 include:

New publications from Digital Content Contributors:
- University of Florida
- Boise State University

Release of 10 additional years of Bill Status XML Bulk Data, from 108th Congress to 112th Congress (2003-2012)

Addition of linked HTML in the Congressional Record Index for 1983-2011

Statute Compilations in USLM XML

Completion of the Federal Register Index collection

Final Report of the Committee on the Modernization of Congress

Women in Congress, 1917-2020 eBook

2020 United States Policy and Supporting Positions, or the “Plum Book”

Senate Manual for the 116th Congress

Congressional Directory for the 116th Congress

2021 Economic Report of the President

Constitution of the United States of America: Analysis and Interpretation (CONAN), 2020 Supplement

Fourteen new courts opted into publishing to the U.S. Courts Opinions collection, bringing the total number of courts participating in the program to 149.

GPO is actively digitizing, and current needs are posted to the GPO Digitization: GPO Needs Lists LibGuide. Offering weeded depository material to GPO supports the National Collection of U.S. Government Public Information and increases public access to Government publications.

Another way to support the National Collection is to contribute digitized content to govinfo. If you are interested in becoming a Digital Content Contributor, please contact us via askGPO using the Partnerships category.

U.S. Congressional Serial Set Collection

Perhaps the most notable addition to govinfo in FY 2021 was the U.S. Congressional Serial Set collection. In September 2021, GPO launched the first release of the collection, which contained selected volumes from the 69th Congress (1925–1927), the 82nd Congress (1951–1953), and several 19th century Congresses.

This collection was launched in collaboration with the Law Library of Congress. The release comes as part of a large decade-long partnership to digitize more than 15,000 volumes and more than 9.4 million pages of the Serial Set back to the first volume, which was published in 1817. GPO and the Law Library began this digitization effort two years ago.

The remaining 15,118 volumes will be released throughout the next ten years.

Jane Sánchez previously served GPO as its Director of LSCM, and prior to her passing in early 2021, she worked as the Law Librarian of Congress and spearheaded the effort to digitize the Congressional Serial Set in collaboration with Superintendent of Documents Laurie Hall.

As the digitization continues, the list of needed volumes will grow, so please regularly check the U.S. Congressional Serial Set needs list on FDLP LibGuides and FDLP eXchange. LSCM needs your help to ensure all volumes are digitized.

govinfo Certification as a Trustworthy Digital Repository

In summer 2021, GPO initiated the first phase of its re-certification audit of govinfo to maintain ISO 16363:2012 compliance. The ISO certification audit is performed by PTAB (The Primary Trustworthy Digital Repository (TDR) Authorisation Body Ltd.) Certification
Due to COVID-19, both phase one and phase two, which typically includes a two-day onsite visit from the auditing team, were held virtually per ISO auditing procedures.

Certification of govinfo from an accredited certifying body validates GPO’s commitment to standards-based digital preservation practices and activities across 109 criteria in the areas of Organizational Governance, Digital Object Management, and Infrastructure and Security Management. TDR certification has been a key GPO strategic initiative and a joint effort of GPO’s LSCM and Programs, Strategy, and Technology (PST) business units since 2015.

Certification under ISO 16363 provides assurance to GPO stakeholders, including the FDLP community, that govinfo is a standards-compliant digital archive in which Government information shall be preserved, accessible, and usable well into the future. GPO is currently the only institution in the world to hold ISO 16363 Trustworthy Digital Repository Certification.

In addition to ISO 16363:2012 certification, GPO intends to pursue certification under CoreTrustSeal. The CoreTrustSeal Trustworthy Data Repositories Requirements (formerly: Core Trustworthy Data Repositories Requirements) were developed by the DSA–WDS Partnership Working Group on Repository Audit and Certification, a Working Group (WG) of the Research Data Alliance. CoreTrustSeal offers to any interested data repository a core level certification based on the DSA–WDS Core Trustworthy Data Repositories Requirements catalogue and procedures. This universal catalogue of requirements reflects the core characteristics of trustworthy data repositories and is the culmination of a cooperative effort between DSA and WDS under the umbrella of the Research Data Alliance to merge their data repositories certifications.

Pursuing CoreTrustSeal certification provides an opportunity for GPO to participate in a peer-review process of third-party assessment, contribute to a larger community of standards-based repositories, and commit to global transparency efforts.

askGPO & the Federal Depository Library Directory

LSCM continued to enhance the new askGPO site for improved customer service to Federal depository libraries and all GPO customers throughout FY 2021.

Regular releases occur approximately every six weeks, and release notes are available on the askGPO project page. The new releases have incorporated suggestions and feedback from customers and GPO staff and have continued to improve the site’s usability and functioning.

A major enhancement released in July 2021 was the newly-redesigned Federal Depository Library Directory. The new Directory introduced features such as an FDLP Network map, exterior library building photos, and location maps on individual FDLP library pages.

Additional enhancements made in FY21 included:

- Improvements to system emails for greater clarity.
- Updated webforms and claim form.
- Personal Notes field allowing users to easily track and search for specific inquiries.
- Aesthetic improvements.

askGPO is the primary way to communicate with LSCM or any other GPO business unit and is also used for submitting forms, viewing and editing the Federal Depository Library Directory, and finding the answers to frequently asked questions.

To assist user groups with the askGPO platform, live training sessions, as well as recorded videos and short how-to modules, are available on FDLP.gov.

FDLP LibGuides

FDLP LibGuides is a service provided by GPO for depository libraries and the public. Guides are created by LSCM staff on a variety of topics, including those requested by the FDLP community. All guides are
available for free use. Libraries and agencies can also submit their own guides for inclusion on the FDLP LibGuides Community page.

LSCM staff members review the site and make enhancements to the look and content on a continuous basis.

During FY 2021, LibGuides had 52,566 views to the 159 Guides offered.

As of October 1, 2021, current, published LibGuides totaled:

- LSCM Guides: 29
- Community Guides: 130

During FY 2021, 22 Community guides were linked to FDLP LibGuides, and four LSCM guides were added. LibGuides session interactions increased by more than 30% for this fiscal year.

Subject additions include transportation, LGBTQ topics, Constitution Day, social work, Asian-American Pacific Islander history and resources, FOIA, impeachment, and succession planning.

### Biennial Survey of Federal Depository Libraries

The Biennial Survey of Depository Libraries is the means by which depository libraries report their conditions to GPO; it is administered every two years, and response is required by law.

The Superintendent of Documents, under the direction of the GPO Director, is responsible for administering the survey as required by 44 U.S.C. §1909. Data from the survey is used to administer the FDLP, to identify new trends, and to evaluate the conditions and services of Federal depository libraries.

Analysis of the 2019 survey found that a very high percentage of libraries remain committed to being in the FDLP (92%) and are providing public access (97%) to their communities.

Other selected findings include:

- 97% of depository libraries have a tangible collection, but at the same time, the number of digital-only depositories is increasing (from 22 to 62).
- 21% of respondents self-described their collections as “mostly digital.”
- Challenges to depository libraries and their operations were reported, including lack of staff, lack of budget, and space pressures in their buildings.

These, along with other findings from the 2019 survey, led to changes and development of targeted outreach to select groups, creation of new offerings for training, and other service improvements and changes in FY 2021.

At the close of FY 2021, the next Biennial Survey was in development through askGPO, with a target release of early 2022.

View past results of previous Biennial Surveys, and learn more about the Survey.
State of the FDLP Report


This report, the first to combine Biennial Survey data with other observations, fulfills the requirements of 44 U.S. Code §1909 for the Superintendent of Documents to report on conditions at depository libraries. The report covers the period from January 1, 2018 to December 31, 2019. The report’s content and analysis include 2019 Biennial Survey data, as well as information gleaned by LSCM staff during various interactions with depository library personnel and administrators.

The State of the Federal Depository Library Program will inform the agency’s delivery of FDLP services, future programs, and strategic planning, as allowed by budget and staffing.

Depository Library Council

Members

The FDLP community said goodbye to five members of the DLC when their terms ended in May 2021. GPO thanks them for their service to the FDLP.

- DLC Chair, Alicia Kubas, University of Minnesota, Twin Cities
- Stephen Parks, State Law Library of Mississippi
- Marianne Ryan, Loyola University Chicago
- Robbie Sittel, University of North Texas
- Yvonne Williams, Memphis Public Libraries

DLC member Will Stringfellow (Vanderbilt University Central Library) assumed the role of Council Chair on June 1, 2021. In addition, Laura Sare (Texas A&M University Libraries) assumed the role of DLC Secretary on June 1, 2021.

In June 2021, the FDLP community welcomed five new DLC members.

- Valerie Glenn, University of Georgia, Map and Government Information Library
- Jen Kirk, Utah State University, Merrill-Cazier Library
- Richard Leiter, University of Nebraska College of Law, Schmid Law Library
- Allen Moye, DePaul University – College of Law
- Aimée C. Quinn, Ellensburg, WA

The following DLC members continued their terms in FY 2021.

- Richard Mikulski, Portland State University Library
- Laura Sare, Texas A&M University Libraries
- Will Stringfellow, Vanderbilt University, Central Library
- Jennifer Morgan, Indiana University Maurer School of Law, Jerome Hall Law Library
- Julia Ezzo, Michigan State University Libraries
- Renee Bosman, University of North Carolina at Chapel Hill, Davis Library
- Lisa Pritchard, Jefferson College Library
- Vicki Tate, University of South Alabama, Marx Library

Recommendations & GPO Responses

At the close of the 2020 Federal Depository Library Conference, the DLC began work on developing formal recommendations and commendations for GPO. In November 2020, four recommendations and one commendation were presented. These were reviewed and discussed in detail by GPO staff, and formal GPO responses were published on FDLP.gov in January 2021.
After the 2021 DLC Virtual Meeting, in June 2021, outgoing DLC Chair, Alicia Kubas transmitted a letter to GPO Director, Hugh Halpern, informing him that there were no formal recommendations or commendations as a result of the event. She also informed Mr. Halpern that incoming DLC Chair, Will Stringfellow, would be establishing a working group to investigate ongoing needs and support, as well as long-term implications, for depositories in the aftermath of the pandemic.

Depository Libraries in a COVID-19 Pandemic Environment: Lessons Learned from Depository Library Council’s Open Forums (Final Report)

As the spring 2020 DLC Virtual Meeting neared, the world was in the midst of the coronavirus (COVID-19) pandemic. The DLC wanted to hear from the FDLP community and provide an opportunity for them to share their stories of how they were working, facing challenges, and coping during an incomparable time.

Part of the Spring 2020 Virtual Meeting, held April 22, 2020, was an open forum: Depository Libraries in a Time of Stay-at-Home Orders. There were more than 400 people in attendance for the open forum, the community willingly spoke up, and there was a steady stream of chat that addressed the questions that were posed to them.


On July 27, 2020, GPO and the DLC hosted a collaborative webinar that included a brief presentation on GPO resources, activities, and services provided to Federal depository libraries related to the coronavirus (COVID-19) pandemic, followed by an Open Forum where the Nation’s Federal depository librarians and staff discussed reopening challenges and triumphs, services during a pandemic, and staff health and safety.

The DLC used the two Open Forums to develop a final report, which was presented to GPO in November.

Showcasing Past DLC Members

In April 2021, LSCM began showcasing past DLC members on the FDLP.gov homepage to keep the community up-to-date with their activities. In FY 2021, LSCM showcased 10 former DLC members.

Welcoming New Libraries to the FDLP

In October 2020, GPO welcomed Arizona’s Yuma County Library District as a new member of the FDLP. Congressman Raúl M. Grijalva (D-AZ) designated the library to be part of the program. The library, which has eight branches, provides patrons in Yuma, located on the border of California and Arizona, with no-cost access to Federal Government information. The library offers both tangible and electronic Federal publications.

As of the end of FY 2021, there were 1,113 libraries participating in the FDLP.

Promoting the FDLP

LSCM continues to promote the FDLP, the C&I Program, and related resources through promotional campaigns and social media. In addition, LSCM provides tools for FDLP libraries to promote their...
collections, services, and resources. Notable FDLP promotional activities for FY21 include:

**Free Materials**

A wide variety of FDLP promotional resources are available from FDLP.gov.

From our promotional items page, click ‘Log In To the Ordering Site,’ use your FDLP.gov login credentials, and browse a variety of free products you can use to promote your library and the FDLP. If you need assistance logging in, please use askGPO. Under Federal Depository Library Program, select the category, ‘Marketing, social media, or promotional materials.’

**Downloadable handouts** that focus on the benefits of being part of the FDLP and the flexibilities offered to participating libraries are also available.

**Limited Offers**

New in FY 2021, limited offers were made available to FDLP libraries from NASA and the National Park Service. LSCM was able to acquire a limited quantity of various interesting publications to distribute freely to depository libraries.

The titles acquired through limited offers are not subject to the same retention requirements as tangible materials distributed to depository libraries through item selection. However, libraries may choose to house these publications with other depository materials.

**Showcasing FDLP Retirees**

In May 2021, LSCM began showcasing FDLP retirees on the FDLP.gov homepage to offer thanks and congratulations. If you are retiring or know someone who would like to be featured who is a member of the FDLP community, visit our announcement to learn more.

**Library Shelfie Day**

Wednesday, January 27, 2021, was Library Shelfie Day, and GPO featured FDLP librarians and staff via GPO social media and FDLP.gov. LSCM received photos from 21 Federal depository libraries celebrating the day.

**National Library Week**

National Library Week was April 4 – 10, 2021, and National Library Workers’ Day was April 6, 2021. LSCM created downloadable images for Federal depository libraries to use on their websites and on social media to commemorate the observances. LSCM also featured the FDLP via GPO social media and FDLP.gov.

**Constitution Day**

Federal depository libraries across the Nation celebrated Constitution Day on September 17, 2021, with events, contests, giveaways, displays, and more. Over 20,500 free Pocket Constitutions from GPO were shared with library patrons across the country.

FDLP.gov’s ‘Celebrating Constitution Day’ gallery showcases photos and details of 2021 celebrations at Federal depository libraries, as well as celebrations from past years.

**FDLP Promotional Galleries**

FDLP.gov features galleries of photos that illustrate how Federal depository libraries celebrate holidays and
events. The following galleries were enhanced in FY 2021:

- Anniversary Celebrations
- Celebrating Constitution Day
- Celebrating December Holidays
- Celebrating Halloween
- Celebrating Valentine’s Day

**Special Selection Offers**

Historically, Federal depository libraries were required to select two item numbers for publications of critical importance that were distributed to all depositories. In order to support libraries that wished to transition to all-digital collections and no longer receive tangible materials, the two mandatory item numbers were discontinued in 2014.

In 2019, LSCM initiated the Special Selection Offer process as a means of allowing libraries that did not select the item number for a significant specific publication to have a one-time opportunity to request and receive an individual title in tangible format. The special selection becomes part of the library’s depository collection and is subject to regular FDLP retention rules.

LSCM continued its Special Selection Offers initiative in FY 2021.

Special Selection Offers available in FY21 were:

- Your Guide to the 2020 Census (Braille).
- American Armies and Battlefields in Europe: World War II.

**FDLP eXchange**

Launched in June 2018, the FDLP eXchange established an automated process to support the exchange of depository publications nationwide and to facilitate communication among Federal depository libraries.

In regions that have adopted the application as part of their disposition process, selective depositories can enter offers for review by their regional depositories. When the regional has completed their review, unneeded materials move on to review by other selectives in the region. Materials not claimed by the regional or other selectives in the region can then be offered nationally if the library has chosen to offer materials outside their region. All libraries can post needs and receive notification when their need matches another library’s offer. Selectives are reminded to continue to work with their regional throughout the discard process.

Libraries in regions that have not adopted FDLP eXchange for their disposition process may still use FDLP eXchange to offer unclaimed materials nationally after they have been offered within their region. These libraries may also post needs to receive notification when their need matches another library’s offer.

GPO provides access to a variety of training and informational resources on the tool, such as:

- Templates to upload Needs & Offers.
- Recorded training webinars.
- Tutorial task-based videos.
- QuickStart Guides with screenshots and explanations for regionals and selectives.
- FDLP eXchange Tips.
- A Data Dictionary.

In FY 2021, over 310,000 offers and over 1,200 needs were posted in FDLP eXchange.
Web Archiving

The FDLP Web Archive provides point-in-time captures of U.S. Federal agency websites while preserving the functionality of the sites to the extent possible. The aim is to provide permanent public access to Federal agency web content. GPO harvests and archives the websites with Archive-It, a subscription-based web harvesting and archiving service offered by the Internet Archive.

LSCM continues to harvest digital publications and websites in order to advance FDLP collection development efforts.

Through the close of FY21:

- LSCM has increased the size of the FDLP Web Archive collection to 35.2 TB, with over 341,000,000 URLs.
- There are 211 website collections available on the FDLP Web Archive on Archive-It and 266 records available through the CGP.
- Work continues with new contracted staff to maintain the collection and look at adding new collections.
- The End of Term 2020 Web Archive crawling is complete, and the collection is publicly available at the Internet Archive. More information on the project is available.
- Regular meetings of the Web Archiving Interest Group have convened.

FDLP Web Services

FDLP.gov

FDLP.gov is the FDLP community’s one-stop site for the tools, information, and resources needed to manage a Federal depository library. Collection tools, requirements, guidance, educational opportunities, and more are available. FDLP.gov saw 182,032 user sessions in FY21 (470,668 page views).

FDLP.gov Modernization – In FY 2021, work continued toward re-platforming FDLP.gov to a new web platform. Accomplishments include the following:

- Established and implemented a new server infrastructure.
- Worked with GPO’s Information Technology (IT) division to ensure all security protocols for the website are in place.
- Created a development instance to ensure proper functionality.
- Created User Acceptance Testing (UAT) documents.
- Began functionality testing on the development instance.
- Began workflow strategy planning.

Historic Publications Feature – LSCM continues to feature Historic Publications on FDLP.gov each quarter. Fall 2021 marked the 11th installment of the feature and highlighted many contributions from GPO partners. New installments are announced via FDLP News & Events.

Homepage Features – LSCM continues to refresh FDLP.gov homepage content with “snacks.” Snacks are added on a regular basis. They feature FDLP updates, new LSCM initiatives, news offerings from other agencies, and Government publications that complement recent holidays and observances. These snacks are great to repurpose and feature on library social media pages. In FY21, the homepage featured over 148 different snacks.

Ben’s Guide to the U.S. Government

Ben’s Guide to the U.S. Government is a free, educational website from GPO that is designed to inform students, parents, and educators about the U.S. Government. Ben’s Guide content is divided into three learning levels:
Ben’s Guide users go on “learning adventures” on topics such as the branches of Government, how laws are made, the election process, historical documents, and more. Interactive games, as well as printable activities such as crosswords and word searches, make learning fun.

In FY 2021, LSCM focused on ensuring that Ben’s Guide’s website maintenance and security patches were up-to-date with accordance to GPO IT Security policies.

In FY 2021, LSCM:

- Provided maintenance upgrades for the system’s platform to ensure security.
- Updated backend modules to improve performance.
- Evaluated and adjusted firewall settings to ensure access to end-users while ensuring security policies are followed.
- Updated pages.

In January 2021, in celebration of Ben Franklin’s birthday, Ben’s Birthday Quiz was published, targeting the Journeyperson level.

In FY 2021, Ben’s Guide saw 341,914 user sessions and 803,719 page views.

**Adelaide Hasse Story Map**

In September 2021, an Adelaide Hasse Story Map was created by LSCM staff.

This resource celebrates and commemorates the great achievements of Adelaide Hasse, a foundational figure in the history of GPO and the field of Government information. Her achievements as the creator of a classification system for Federal Government publications and as the first librarian at GPO were the beginnings of an illustrious sixty-year career.

The story map incorporates various types of resources, such as photographs, documents, and moving images, to trace Adelaide’s work and residential movements across Washington and its environs. She lived at seven addresses in Washington and resided in Silver Spring, Maryland, for the last 20 years of her life.

This resource is intended to honor Adelaide Hasse’s critical contributions to GPO, Government service, and the city where she spent most of her life and GPO has been based since its establishment in 1861.

Find this resource on FDLP.gov’s Mission & History page.

**FDLP Outreach: In-Person & Virtual Events**

Please see Appendix A.
Under the requirements of sections 1710 and 1711 of Title 44, U.S.C., GPO is charged with cataloging a comprehensive index of public documents issued or published by the U.S. Government that are not confidential in character. The goals of the C&I Program are to:

- Develop a comprehensive and authoritative national bibliography of U.S. Government publications.
- Increase the visibility and use of Government information products.
- Create a premier destination for information searchers.

This undertaking serves libraries and the public nationwide and enables people to locate desired Government publications in all formats. The main public interface for the access of cataloging records is the CGP.

### Unreported Publications

In FY 2021, LSCM instituted the use of the phrase “unreported publications” to replace the phrase “fugitive documents.” Unreported publications are defined as:

Public information products that are not discoverable through the Government Publishing Office’s Catalog of U.S. Government Publications (CGP).

When this new definition was presented at the Fall 2020 Federal Depository Library Conference, several comments were made regarding the continued use of the phrase “fugitive documents.” While “fugitive” is a literary term that was most commonly used in the 18th and 19th centuries, it also has a legal meaning that dates back even further. Today, the use of the term is associated with systemic racism and brings to the fore negative and derogatory connotations.

This change was approved by the Depository Library Council, the Superintendent of Documents, and the GPO Director.

### Integrated Library System Enhancements

Work to enhance GPO’s Integrated Library System in FY 2021 included:

- Performance and security improvements.
- Implementing new MetaLib resource configurations and configuration updates to existing resources.
- Revising and updating CGP About and Help pages. (This will include short tutorials for basic use and will be released in FY 2022.)

### govinfo API Process

In May 2019, LSCM’s LTS staff began to explore the use of the govinfo API for obtaining the metadata of hearings to convert into preliminary MARC records. LTS provided the specifications for converting the govinfo MODS metadata into MARC and wrote the script that gets the govinfo metadata, creates the MARC records, and runs global enhancements.

LTS tested the process in July 2019 and continued to develop the script and procedures in a beta period from December 2019 through July 2020. The cataloging staff completed 294 records generated by the script. The beta period of the govinfo API process concluded in December 2020, and the process became a standard LTS workflow.

*Staff at the Albany Law School’s Schaffer Law Library*
Cataloging Guidelines

Cataloging Guidelines (CG) are intended to provide specific examples and practices that are unique to the cataloging and creation of various types of metadata for U.S. Government information published by all three branches of the U.S. Government and in all formats. The guidelines are used by staff at GPO but are also intended for use by staff in Federal depository libraries and library staff in other institutions who handle, process, or use U.S. Government information.

The practices outlined in the CG are utilized in the creation of bibliographic (MARC) records, which are made available through the CGP. In addition, these bibliographic records are available to Federal depository libraries, other libraries, partners, and commercial vendors through various distribution mechanisms. Bibliographic records produced using these CG and other recognized standards and practices are also made available through OCLC, a worldwide bibliographic network. Other metadata schemes, such as ONIX and Dublin Core, are also utilized by GPO for describing U.S. Government information.

GPO continues to update its CG; ensure they are in accord with national cataloging standards, including Resource Description and Access (RDA) and the LC-Program for Cooperative Cataloging Policy Statements (LC-PCC PSs); and adapt those instructions as needed for local policies and procedures.

In FY 2021, the following chapters and sections were completed:

- *Monographs* chapter.
- *Congressional Publications* chapter.
- *GPO Cataloging Guidelines: Introduction* section: new text for *CPDC Membership* added. This section describes the procedures by which the GPO creates and updates cataloging/metadata policies and procedures, and documents those decisions in the CGs.
Separate Record Policy section: Revisions were made to clarify situations in which GPO will separate out pre-2008 single-approach records into separate format records.

In the General MARC Fields chapter:

- New text was added and existing text was revised for the 100 - Principle Creator—Personal Name and 700 - Personal Name Associated with the Work sections.
- The 245 ‡c – Statement of Responsibility (SOR) section was also revised.

Cataloging Record Distribution Program

The Cataloging Record Distribution Program (CRDP) provides GPO-produced catalog records to participating Federal depository libraries, at no cost to the libraries, through a contract with MARCIVE, Inc. Each participating library may acquire all newly-created catalog records, or the new records plus changed records, with item numbers that match their library’s item number selection profile.

Libraries add the records to their own library catalogs, enhancing public access and awareness of U.S. Government publications. Libraries do not pay to participate; however, they must follow minimum participation requirements in order to remain in the program.

The CRDP began in 2009 and has expanded each year. In FY 2021, LSCM served 245 Federal depository libraries (22% of all depositories) through the CRDP.

Congressional Research Service Reports

In September 2018, LC launched a website for CRS reports. The site met the requirements of Public Law 115-141 to make these reports available to the public. In October 2018, in an agreement with the Library, LSCM’s LTS staff began cataloging CRS reports for the CGP and OCLC. Because these reports are frequently updated, GPO has cataloged each report title as an integrating resource.

At the close of FY 2021, LTS staff cataloged over 7,550 separate, unique CRS report titles. This is approximately 80% of all reports available on the site.

LSCM is cataloging reports in the CRS report series as well as the In Focus, Insight, and Legal Sidebar reports. In August 2020, LTS confirmed that the CRS completed publishing its back catalog of reports, which means only newly-published reports (a much smaller number) will need to be cataloged going forward.

LSCM has prioritized cataloging any reports concerning COVID-19 and the coronavirus; many of those records are now available in the CGP.

Cataloging Historical Legal Reports

The Law Library of Congress and GPO are collaborating on a multi-year project to catalog thousands of digitized and born-digital historical legal reports. The Law Library of Congress is digitizing the reports, and GPO’s LTS is cataloging the reports that will be made available online.

Batches of historical reports will include both digitized reports as well as older born-digital reports that have not previously been made available online.

In FY 2021, LTS approached the milestone of cataloging the 1,000th historical legal report since the project’s inception; as of the end of September 2021, LTS staff members cataloged 991 reports. In FY 2021, LTS cataloged 483 reports.

Also in FY 2021, LTS continued to refine and improve the automated processes for processing the preliminary MARC records to expedite the cataloging/metadata workflow. As of the close of FY21, staff members had begun to catalog the next group of nearly 500 reports. The reports range in date from 1960 to 2015. The topical coverage spans a wide variety of legal subjects, and the geographic coverage extends across multiple regions of the world.

**RDA/3R Project**

In FY 2021, LSCM continued to prepare for adoption of a new iteration of the RDA cataloging standard. The RDA/3R Project, created by LTS, helps GPO catalogers learn new RDA concepts and gain familiarity with the updated RDA Toolkit. Over the past year, LTS staff have attended many webinars, including ALA’s RDA Lab series, demonstrations of the new Toolkit, and updates from the North American RDA Committee.

Although the new RDA became official in December 2020, as of the close of FY 2021, it had not yet been adopted by the PCC, of which LTS is a member. In FY 2021, PCC was developing documentation and training tools that LTS will utilize for cataloging, including Policy Statements, Metadata Guidance Documents, and Application Profiles.

The RDA/3R Project Team will continue to provide training opportunities to LTS staff moving forward. Once all PCC tools are available, the team will determine where more guidance is needed for cataloging Government information products, and GPO-specific guidelines will be developed.

LSCM will make the switch to the new RDA along with PCC, no earlier than July 2022.

**Phase Out of Obsolete Category Classes – SuDoc Classification System**

In February 2021, LSCM announced the phase out of particular category classes from the Superintendent of Documents (SuDoc) Classification System. These category classes represent types of publications that are obsolete or rarely published in an online environment.

The first round of category classes to be phased out included:

- Addresses.
- Bibliographies and Lists of Publications.
- Directories.

These category classes continue to appear in records for historic material and retrospective cataloging. New publications of these types are being classed in the “General Publications” category class.
FDLP PURL Usage Report Expansion

In February 2021, LSCM announced three new enhancements to the FDLP PURL Usage Report related to referrer information.

A referrer is a website or tool used when the end-user clicks on a PURL. For example, a referrer might name an ILS or a library’s subject guide web domain. Referrer information is optional information conveyed by the end-user’s network. When provided, referrer information can illustrate where end-users successfully find and use PURLs linking to digital Government information. Knowledge of what library website or tool was used to click on PURLs may help refine a digital collection’s development.

The first enhancement can be found after logging in to the FDLP PURL Usage Report tool and clicking on the PURL Usage tab. There is now a third at-large monthly report available. Reports include:

- All PURL Referrals by Host.
- All PURL Referrals by Referrer.
- Top 50 PURL referrals by Target URL.

The new report, “All PURL Referrals by Referrer” details the names of the referrer websites or tools used when the end-user clicked on the PURL. This report is only able to compile usage data when referrer information is available. Libraries can use the search box in the upper right corner of the report to filter the report to their website, catalog, subject guide domains, etc.

- The second enhancement can be found in the Library Report Dashboard tab. Patterns can now be saved for a library’s referrer tools and websites, in addition to the library’s outbound network hostnames and IP addresses. From these patterns, custom, monthly FDLP PURL Usage Reports are available for libraries to download.

- Third, libraries that have saved patterns will note a new Referrer field is available in their monthly report. When referrer information is conveyed by the end-user’s network, the field will be populated.

For more information on the PURL Usage Report, consult the FDLP.gov Instruction article: Persistent Uniform Resource Locator (PURL): Explanation, Purpose, and Tracking Usage at Your Library.
As authorized by Section 1719 of Title 44, U.S.C., and pursuant to an international treaty establishing the exchange of official publications, GPO distributes tangible Government publications to foreign governments in an exchange program managed by LC. Those foreign governments agree to send to the United States similar publications of their governments for LC collections. The following statistics reflect IES activity for FY 2021.

Distributed IES Publications:
- Paper Titles Shipped: 329
- Paper Copies Shipped: 7,164
- Microfiche Titles Shipped: 2,924
- Microfiche Copies Shipped: 87,098
- Total Boxes Shipped: 1,112

LSCM administers the distribution of certain tangible publications as specified by Public Law. Under various provisions of Title 44, U.S.C., GPO is required to provide copies of publications to certain Federal agencies and others as directed by Congress. Two or more copies of every publication printed are provided to LC, even if those publications are not distributed to Federal depository libraries. In addition, the National Archives & Records Administration (NARA) receives up to three copies of every publication GPO prints. On behalf of the Department of State, LSCM distributes copies of publications to foreign legions. LSCM maintains mailing lists for By-Law distribution of specific publications.
NOTABLE NUMBERS

Highlights at a Glance:

- FDLP LibGuides had more than 52,566 views to the 159 guides offered.
- Five libraries became official GPO partners.
- The FDLP Academy:
  - Hosted 73 webinars, with almost 10,000 combined registrants.
  - Hosted 893 virtual participants in our fall 2020 Federal Depository Library Conference and 364 virtual participants in our spring 2021 Depository Library Council Virtual Meeting.
- There were over 25 million successful searches of the CGP.
- GPO increased the size of the FDLP Web Archive collection to 35.2 TB, with over 341 million URLs crawled.
- 245 Federal depository libraries, or 22% of all depositories, participated in the Cataloging Record Distribution Program.
- FDLP.gov saw 182,032 user sessions (470,668 page views).
- Checked in 6,086 serial issues to the CGP, and created 85 publication patterns for serial titles.
- Identified 1,727 previously-uncataloged Serial & Integrated Resource (IR) titles and created new bibliographic records.
- Distributed 2,708 titles.
- Distributed 474,139 copies of materials to FDLP libraries.
- Resolved 7,918 askGPO inquiries.

Program for Cooperative Cataloging Statistics:

- Authority records: 1,041 authority records created & updated
  - NACO: 1,008 name authority records created & updated
  - SACO: 33 subject authority records created & updated
- BIBCO: 11,843 records created
- CONSER: 2,367 records created and updated.
  - Newly authenticated records: 1,335
  - Updated records: 1,032

In FY 20, LSCM staff:

- Added 16,544 new cataloging records to the CGP, of which 12,299 (or 74%) contained PURLs to full-text publications.
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<tr>
<th>Date</th>
<th>Events Hosted or Attended by LSCM</th>
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<td>October 2020</td>
<td>Federal Depository Library Conference</td>
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<td>#weMissIPRES Conference - Digital Preservation Coalition</td>
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<td>Potomac Technical Processing Librarians 96th Annual Meeting</td>
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<td>November 2020</td>
<td>Beyond the Numbers Conference</td>
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<td>Digital Library Federation: DLF 2020 Forum</td>
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<td>National Digital Stewardship Alliance Digital Preservation Conference 2020</td>
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<td>Introduction to the Collection Comparison Tool for Serials and Journals</td>
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<td>National Council for the Social Studies Virtual Conference</td>
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<td>January 2021</td>
<td>OCLC Cataloging Community Virtual Meeting</td>
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<td>American Library Association Midwinter Meeting</td>
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<td>Government Documents Round Table (GODORT) Meeting</td>
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<td>Rare &amp; Endangered Government Publications Committee Meeting (ALA GODORT)</td>
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<td>New RDA Toolkit Demonstration</td>
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<td>February 2021</td>
<td>Esri Federal GIS Conference</td>
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<td>How Librarians and Archives Hold History to Account</td>
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<td>Mentorship Discussion Series: Academic Librarianship</td>
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<td>Bridging the Spectrum: A Symposium on Scholarship and Practice in Library and Information Science</td>
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<td>PCC (Program for Cooperative Cataloging) Meeting</td>
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<td>National Information Standards Organization (NISO) Plus 2021</td>
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<td>FEDLINK Research and Metrics Working Group</td>
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<td>Rare &amp; Endangered Government Publications Committee Meeting (ALA GODORT)</td>
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<td>OCLC’s AskQC Office Hours</td>
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<td>March 2021</td>
<td>OCLC AskQC Office Hours: PCC and OCLC</td>
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<td>Computers in Libraries</td>
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<td>Rare &amp; Endangered Government Publications Committee Meeting (ALA GODORT)</td>
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<td>NARDAC Update</td>
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<td>Depository Library Council Virtual Meeting</td>
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<td>Transportation Librarians Roundtable, 508 Compliance</td>
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<td>Caring for Digital Collections in the Anthropocene</td>
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<td>Catholic University of America LIS Discussion Series</td>
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<td>Maryland Region Depositories Meeting</td>
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<td>Billington Cybersecurity Defense Summit</td>
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<td>Cooperative Online Serials Program of the PCC (CONSER) Meeting</td>
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<td>TRAIL Annual Meeting</td>
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<td>FEDLINK Spring Expo</td>
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<td>PCC Operations Committee Meeting</td>
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<td>International Digital Curation Conference 2021</td>
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<td>Transportation Librarians Roundtable, Special Libraries Association Transportation Division</td>
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<td>Privacy Workforce Public Working Group Meeting</td>
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<td>Office of Science and Technology Policy, Subcommittee on Open Science, Publications Working Group</td>
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<td>American Library Association Annual Conference</td>
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<td>GODORT Annual Meeting</td>
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<td>Society for Imaging Sciences and Technology (IS&amp;T) Archiving 2021</td>
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<td>Tribal College Librarians Institute</td>
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<td>Catalog Form and Function Interest Group Discussion</td>
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<td>Library History Seminar XIV: Libraries Without Borders</td>
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<td>Understanding the BIBFRAME Model and Vocabulary</td>
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<td><strong>July 2021</strong></td>
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<td>Esri User Conference</td>
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### FDLP Outreach: Events, Conferences, & FDLP Academy Educational Offerings, Continued

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<td>Decolonizing the Catalog: Anti-Racist Description Practices from Authority Records to Discovery Layers</td>
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<td>RDA Toolkit Demo</td>
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<td>Special Libraries Association Annual Conference</td>
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<td>Regional Government Information Librarians (REGIL) Meeting</td>
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<td>Print Selectors and Regional Online Selections Virtual Meeting</td>
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<td>Incorporating the Revised RDA in an LIS Cataloguing Course: A Pilot at the Faculty of Information, University of Toronto</td>
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<td>Society of American Archivists (SAA) Annual Meeting</td>
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<td>Walking the Talk: Realizing Ethical Considerations (ALA)</td>
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<td><strong>September 2021</strong></td>
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<td>Federal Computer Week Workshop: Electronic Records Management</td>
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<td>FDLP eXchange Workshop</td>
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<td>Library of Congress Subject Heading Editorial Meeting</td>
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<td>Rare &amp; Endangered Government Publications Committee Meeting (ALA GODORT)</td>
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<td>BIBFRAME Workshop in Europe 2021</td>
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<td>ELUNA Learns: Taking Back ‘Control’ of Authority Control in Alma</td>
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Everyone at GPO sincerely thanks the FDLP community for their continued support and invaluable service to the public in FY 2021 and beyond.

There are many ways to stay abreast of LSCM projects and initiatives and to contact LSCM staff with inquiries or comments.

1. **Subscribe** to FDLP News and Events email alerts. At least one staff member in every Federal depository library is required to subscribe, but anyone is welcome.

2. **Use askGPO** to review trending FAQs and ask questions of LSCM staff.

3. **Visit FDLP.gov** for information related to the administration and management of Federal depository libraries.

4. **Follow GPO on social media.** Federal depository library staff are encouraged to **send news and updates** from your library. Your library could be featured on GPO’s social media platforms:
   - Facebook
   - Twitter
   - Instagram
Federal Government information is made available for free public use in Federal depository libraries throughout the U.S. in over 1,100 locations.