Working for the Common Good in a Digital Age

Promoting Federal Health Information through a Partnership between FDLs and the National Network of Libraries of Medicine

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Background

- Tarver Library as a Selective Depository
- Government Information Services at Mercer
- Transition to a mostly electronic collection (July 2009)
- National Network of Libraries of Medicine (NN/LM)

NN/LM Funding Opportunities

- NN/LM Southeastern/Atlantic Region (SE/A)
- State and Regional Exhibiting Award
- Award Purposes
 - Promote access to government health information needed to make informed health decisions
 - Promote NLM resources and services to a local clientele

Program Design

- Program Theme
 - "Tips for a Healthy U"
- Program Goals
 - Promote 0123A depository collection and services
 - Promote health information literacy to Mercer community and the public

Program Design (Continued)

Program Objectives

- Introducing depository collection and services to program participants
- Searching key NLM health databases
 - PubMed
 - PubMed Central (biomedical & life sciences journal literature)
 - MedlinePlus
 - NLM Gateway
- Evaluating online health information sources

Program Design (Continued)

Content

- "Tips for a Healthy U" poster exhibit (60" x 40")
- Walk-in student workshops
- Faculty brown bag lunch
- Supplementary web guide featuring key government health resources

http://tarver.mercer.edu/guides/field.php/Main/GovernmentHealthResources

Outreach

- Seven locations on Mercer campuses
- Savannah Live Oak Public Libraries



Tips for a Healthy U

National Network of Libraries of Medicine





PubMed.gov PubMed









PubMed My NCBI

Seven Ways to Stay Healthy











Useful Websites

NOAH New York Online Access to Health http://www.noah-he National Institute of Neurological Disorders and Stroke (NINDS)

National Institute of Diabetes and Digestive Kidney Diseases

http://diabetes.niddk.nih.gov/ Drug Information Poetal http://druginfo.nim.nih.gov/

NN/LM Grant Application

- Grant Proposal Components
 - Purpose
 - Program structure
 - Target audience
 - Marketing and implementation
 - Feedback
 - Schedule of Events

Collaboration between Major Partners

National Network of Libraries of Medicine

Savannah Live Oak Public Libraries

Tarver Depository Library (academic library)

Program Marketing Tools

- Publicized the exhibit via multiple avenues
 - This Week @ Mercer
 - Tarver Library News Blog
 - Promotional flyers in campus buildings
 - Faculty emails through Subject Librarians
 - College of Liberal Arts administration
- Involved several units on and off-campus

Educating Community

- Savannah Live Oak Public Libraries
 - Bull Street Branch
 - Southwest Chatham Branch
- Chatham County Health Fair
 - Theme: "Healthy Counties"
 - 188 participants at the exhibit
 - 50 survey responses

Designing Survey Questions

- Paper-based survey
- Based on the goals of the program
- Focus on NLM resources rather than presentation style
- Simple, to-the-point, short and logical

Program Evaluation

- 215 responses
- 11% of respondents use NLM web sites to locate health information
- 87% use Google, Yahoo, or other search engines ahead of NLM
- 70% never heard about any of the NLM resources prior to the exhibit

Program Evaluation

- 64% indicated they "never use free government health information," while only 20% are "regular users"
- 70% interested in General Health topics
- 47% interested in Drugs and Supplements
- 83% felt more comfortable using NLM resources after the exhibit

Program Sustainability

- Maintain and expand partnerships
- Learn from user feedback
- Ensure continuity
 - NN/LM Training Award, November 2010
 - Target library professionals in 18 branches of Savannah Public Library
 - Introduce NLM electronic health resources
 - Cover basic and advanced searching techniques

Making a Difference

- Marketing and Outreach
 - Collaboration with several units on and off campus
 - Extensive marketing campaign
 - Cross-departmental connection
- Building Networked Community





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