BIENNIAL SURVEY OF DEPOSITORY LIBRARIES: 1999 RESULTS

May 2001

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Biennial Survey of Depository Libraries: 1999 Results

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Introduction

The 1999 Biennial Survey of Depository Libraries was sent to the 1340 depository libraries participating in the Federal Depository Library Program in October 1999. The survey was conducted online via World Wide Web, and results were tabulated in a database and posted on the Federal Bulletin Board. The files, including the survey text, data conversion table, and responses in comma-delimited format, are available at < http://fedbbs.access.gpo.gov/libs/lps_info.html> .

The optional questions on costs, as well as the individual free-text responses to fill-in-the blank questions, are not included in this report but are included in the Federal Bulletin Board site. Questions 24, 35, and 38 in the 1999 survey are comparable to questions in the 1997 survey. Summaries of the 1997 responses are given below the 1999 responses for these questions. The complete 1997 responses can be found in Biennial Survey of Depository Libraries: 1997 Results, Washington, U.S. GPO, 1999, and on the GPO Desktop at < www.access.gpo.gov/su_docs/fdlp/bisurvey/97survey.doc> .

The purpose of the Biennial Survey is to report on conditions in the depository libraries. Required by law (44 USC §1909) the Biennial Survey gathers data from all the depository libraries every 2 years, supplementing the more in-depth inspections or self-studies that are performed every 6 or 7 years.

Five libraries indicated they did not intend to remain depositories and did not complete the survey. The final number of completed responses was 1335.

The chart below shows the number and percent of each type of depository library in the Federal Depository Library Program at the time of the survey. Percentages do not add up to 100 because of rounding.

Depositories - October 1999		
Library Type	**No.**	**%**
Academic	674	50
Public	270	20
Academic Law	154	11
Community College	67	5
Federal Agency	48	4
State	45	3
State Court	37	3
Special	24	2
Federal Court	16	1
Service Academy	5	0.4
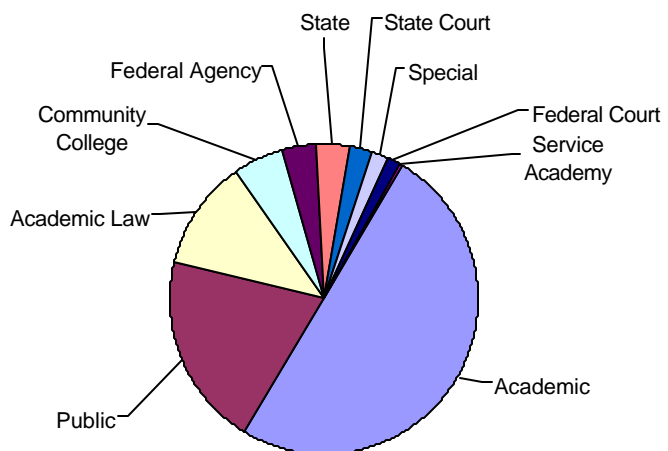
1. Do you want to remain in the Federal Depository Library Program?

	No.	%
Yes	1335	99
No	5	0.4

Continue as Depository
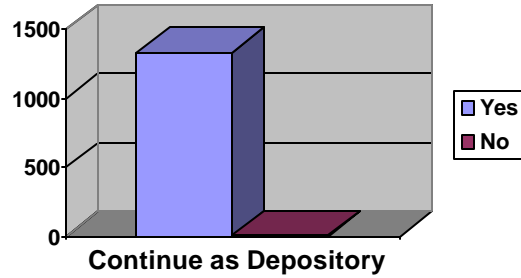
(Percentages for question 1 are based on the 1340 libraries that responded. Unless other wise indicated, all other percentages are based on the 1335 libraries answering "yes" to question 1.

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	672	268	154	67	48	45	37	23	16	5
No	2	2	0	0	0	0	0	1	0	0

2. How many cataloged and uncataloged items are in your library system? Include Federal depository and non-depository materials, all formats, and all collections and libraries under the purview of your library director.

	No.	%
< 100,000	124	9
< 250,000	280	21
< 500,000	307	23
< 1,000,000	239	18
< 5,000,000	313	23
< 10,000,000	50	4
> 10,000,000	22	2
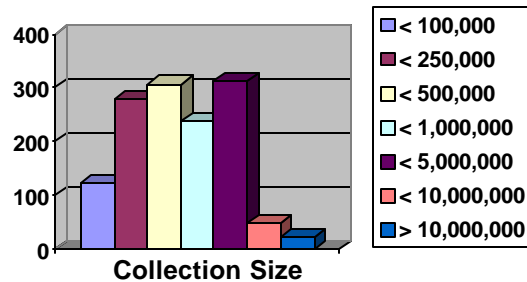
Collection Size

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
< 100,000	27	17	2	32	14	8	13	5	5	1
< 250,000	117	56	23	31	14	6	17	8	6	2
< 500,000	129	64	89	1	7	4	6	5	2	0
< 1,000,000	135	52	31	0	8	6	1	2	2	2
< 5,000,000	225	56	6	2	3	17	0	3	1	0
< 10,000,000	31	11	3	1	1	3	0	0	0	0
> 10,000,000	8	12	0	0	1	1	0	0	0	0

3. Depository's selection rate from Item Lister: _____ %, (Round off to higher whole number, e.g., 28.91 is rounded to 29.)

4. Do you have a **written** collection development policy for U.S. Government depository documents?

	No.	%
Yes	1173	88
No	162	12
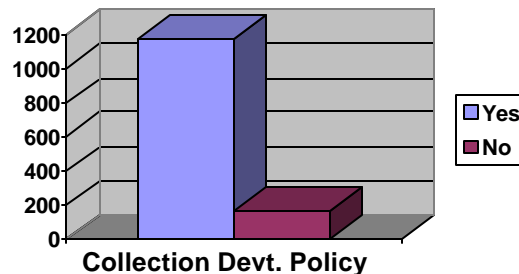
Collection Devt. Policy

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	616	230	132	56	37	40	26	18	13	5
No	56	38	22	11	11	5	11	5	3	0

If yes, was it revised within the last five years? (Percentage based on 1173 "yes" answers.)

	No.	%
Yes	900	77
No	273	23

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	478	168	107	44	24	28	22	14	12	3
No	138	62	25	12	13	12	4	4	1	2

5. Are Federal depository documents integrated into the library's main collection?

	No.	%
All	134	10
Most	177	13
Some	912	68
None	112	8
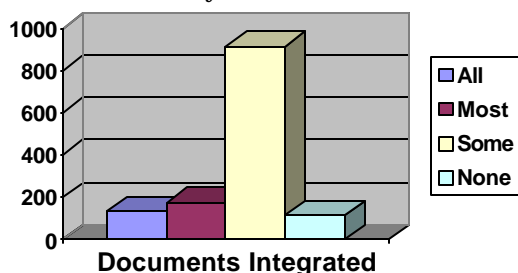
Documents Integrated

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
All	25	22	36	7	18	1	15	5	5	0
Most	47	46	45	4	14	2	5	6	7	1
Some	527	180	70	53	16	29	17	12	4	4
None	73	20	3	3	0	13	0	0	0	0

Are any Federal depository documents housed in a location separate from the majority of the depository collection (e.g., titles sent to reference, periodicals, etc.)?
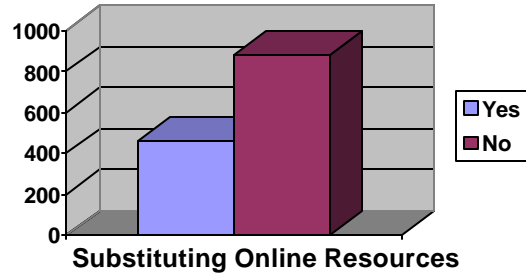
	No.	%
Yes	1145	86
No	190	14

	Acad.	Public	Law	Comm.	Federal	State	State	Special	Federal	Service

2

	General		School	College	Agency	Library	Court		Court	Acad.
Yes	617	217	128	56	34	35	24	20	9	5
No	55	51	26	11	14	10	13	3	7	0

6. Are you substituting any official online resources < www.access.gpo.gov/su_docs/dpos/subguide.html> for tangible depository materials?

	No.	%
Yes	458	34
No	877	66

Substituting Online Resources

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	261	92	25	28	23	13	3	9	3	1
No	411	176	129	39	25	32	34	14	13	4

BIBLIOGRAPHIC CONTROL

7. Do you provide piece-level records for **ALL** depository receipts?

	No.	%
Yes	1109	83
No	226	17
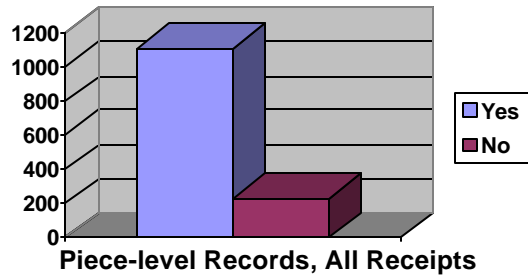
Piece-level Records, All Receipts

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	577	217	126	59	27	41	29	17	13	3
No	95	51	28	8	21	4	8	6	3	2

8. Is your shelflist for the depository collection: (Check all that apply.)

	No.	%
Integrated	866	65
PC-based	364	27
Card-based	765	57
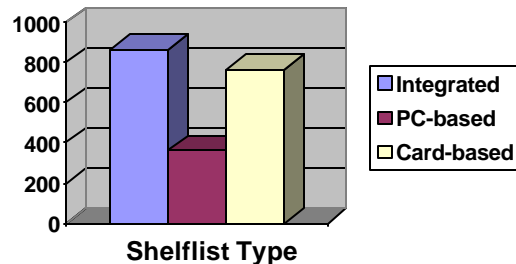
Shelflist Type

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Integrated	455	132	124	36	37	32	19	14	13	4
PC-based	177	79	35	26	14	15	8	6	3	1
Card-based	417	168	64	28	18	25	21	13	9	2

9. Is the processing of depository receipts integrated into the processing unit for other library materials?
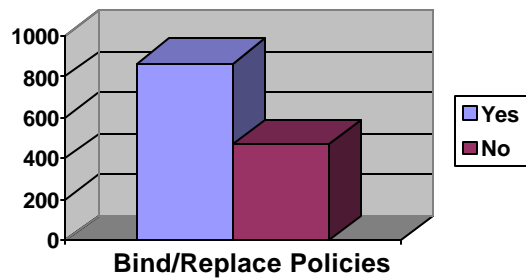
	No.	%
Yes	581	44
No	754	56
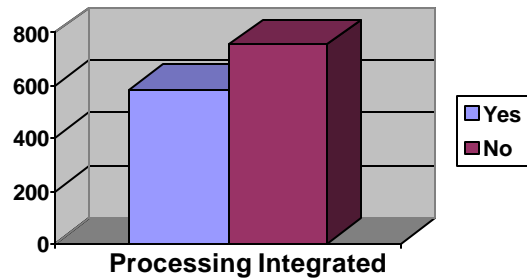
Processing Integrated

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	230	101	98	35	42	17	27	16	12	3
No	442	167	56	32	6	28	10	7	4	2

MAINTENANCE

10. Are written binding and replacement policies in place?

	No.	%
Yes	865	65
No	470	35

Bind/Replace Policies

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	455	155	109	46	24	21	22	16	12	5
No	217	113	45	21	24	24	15	7	4	0

11. Does the library have a disaster plan in which the Federal depository collection is included?

	No.	%
Yes	755	57
No	580	43

Disaster Plan

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	412	143	84	28	21	30	9	15	9	4
No	260	125	70	39	27	15	28	8	7	1

12. The depository collection is weeded:

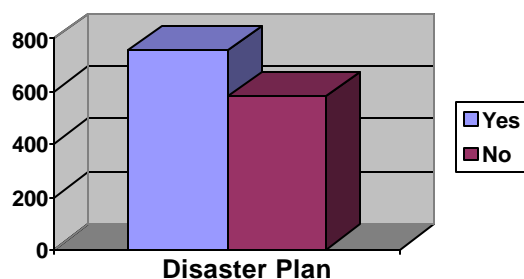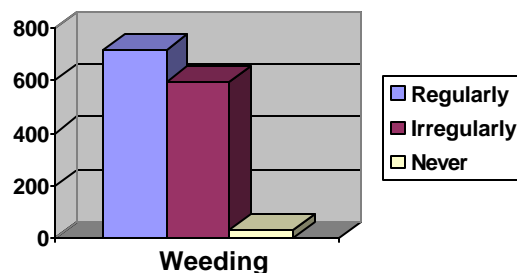|	No.	%
Regularly	712	53
Irregularly	591	44
Never	32	2

Weeding

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Regularly	344	174	75	48	15	18	15	0	6	3
Irregularly	311	88	77	19	32	24	22	0	8	2
Never	17	6	2	0	1	3	0	0	2	0

13. Are documents included in the library's major preservation and conservation activities (e.g., binding, encapsulating, materials moved to climate controlled areas)?

	No.	%
Yes	1125	84
No	210	16
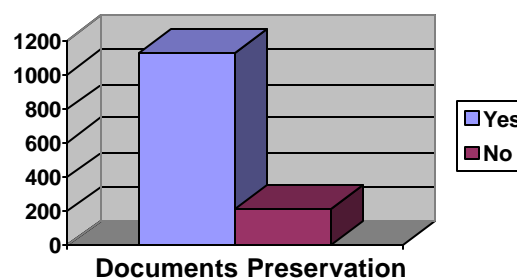
Documents Preservation

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	589	188	147	53	36	34	34	23	16	5
No	83	80	7	14	12	11	3	0	0	0

14. Is the majority of the print depository collection arranged using the SuDocs classification?

	No.	%
Yes	1085	81
No	250	19
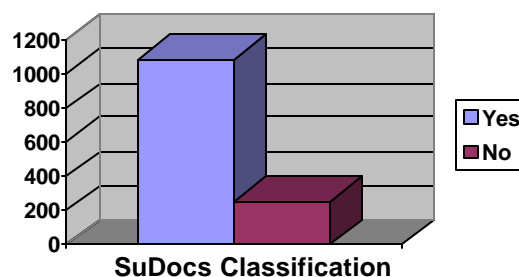
SuDocs Classification

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	618	217	81	62	15	44	24	12	8	4
No	54	51	73	5	33	1	13	11	8	1

HUMAN RESOURCES

15. Number of FTE (full time equivalencies) staff devoted to Federal depository operations (e.g., based on a 40-hour work week, if four librarians spend 100 hours per week on depository activities, report 2.5 FTE for librarians):

_____ Librarians
_____ Support Staff
_____ Other (students, volunteers, etc.)

16. Is the depository operation an independently administered unit (i.e., responsible for procedures and policies)?

	No.	%
Yes	554	41
No	781	59
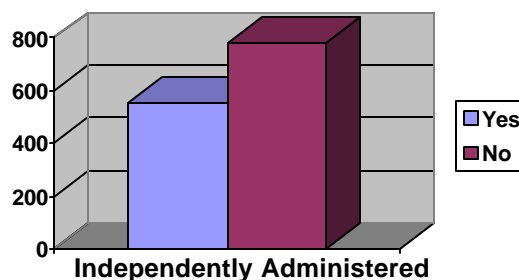
Independently Administered

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	364	71	59	24	5	13	9	5	4	0
No	308	197	95	43	43	32	28	18	12	5

If "No," with which area(s) is documents most closely associated? (Percentage based on 781 "no" answers.)

	No.	%
Acquisitions	188	24
Administration	70	9
Cataloging	266	34
Reference	500	64
Special Collections	35	4
Subject Collection	56	7

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Acquisitions	73	23	45	7	16	5	7	9	2	1
Admin.	25	6	13	14	4	1	4	2	1	0
Cataloging	110	30	47	24	20	13	7	9	5	1
Reference	209	159	38	21	24	21	12	4	8	4
Special Coll.	3	12	4	3	7	3	1	0	1	1
Subject Coll.	23	26	2	0	1	1	2	0	1	0

17. Does the library administration budget for attendance at meetings and continuing education activities for professional staff? (Check all that apply.)

	No.	%
Local	1172	88
State	1165	87
Regional	904	68
National	962	72
No support	49	4
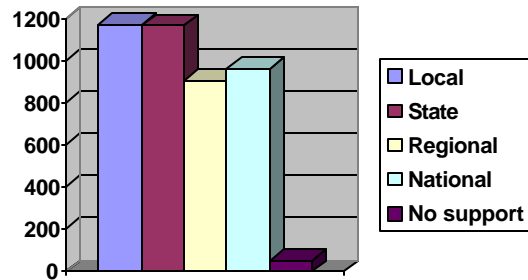
Continuing Education Budget for Professional Staff

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Local	586	232	145	58	41	43	28	20	16	3
State	616	229	141	61	18	43	27	16	10	4
Regional	501	137	128	37	21	34	18	13	11	4
National	531	140	141	29	27	37	23	14	16	4
No support	19	14	1	3	5	1	4	2	0	0

18. Does the library administration budget for attendance at meetings and continuing education activities for support staff? (Check all that apply.)
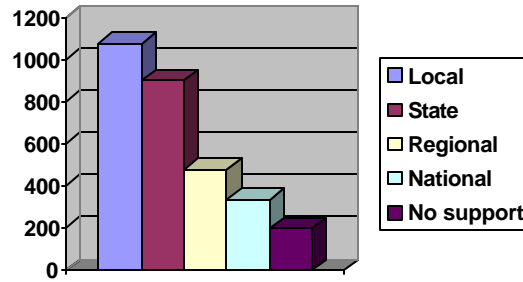
|	No.	%
Local	1075	81
State	899	67
Regional	478	36
National	337	25
No support	199	15

Continuing Education Budget for Support Staff

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Local	555	207	125	53	40	40	22	16	15	2
State	498	169	96	48	12	37	16	12	8	3
Regional	272	81	54	19	12	19	4	8	7	2
National	195	56	35	5	12	14	6	6	6	2
No support	89	46	24	10	7	2	12	6	1	2

PHYSICAL FACILITIES

19. Since the last on-site inspection of your library, has any construction, remodeling, or relocation affected the depository operation?

	No.	%
Yes	395	30
No	940	70
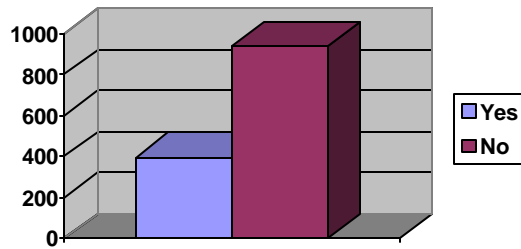
Construction, Remodeling, etc.

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	209	68	54	18	16	12	5	7	5	1
No	463	200	100	49	32	33	32	16	11	4

20. Are there any barriers to depository resources (print and electronic) for persons with disabilities?

	No.	%
Yes, All	19	1
Yes, Some	350	26
No	966	72
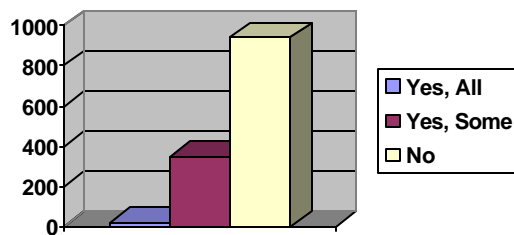
Barriers to Disabled

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes, All	10	4	1	1	1	2	0	0	0	0
Yes, Some	188	49	41	11	12	17	17	8	6	1
No	474	215	112	55	35	26	20	15	10	4

21. At current selection rates and with regular collection maintenance, are there five years of growth room for all depository formats?

Yes:

	No.	%
Print	1162	87
Microfiche	1172	88
CD-ROMs	1189	89
Maps	1116	84
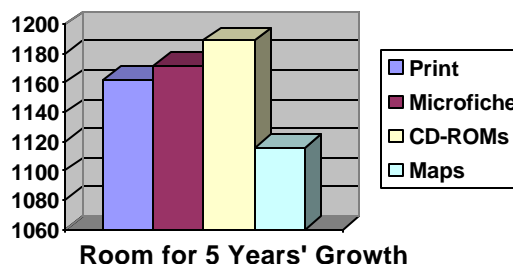
Room for 5 Years' Growth

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Print	579	234	133	64	39	36	35	22	15	5
MF	581	237	137	63	43	39	32	20	15	5
CD-ROMs	594	233	142	65	46	37	31	22	15	4
Maps	583	232	113	60	33	38	26	17	9	5

22. Does the library meet the requirements for "Public Access to Electronic Information Provided Through the Federal Depository Libraries," *Administrative Notes*, v. 17 #7, May 15, 1996? < www.lib.umich.edu/libhome/Documents.center/adnotes/1996/170796/an1707r.txt> .

	No.	%
Yes	1274	95
No	61	5
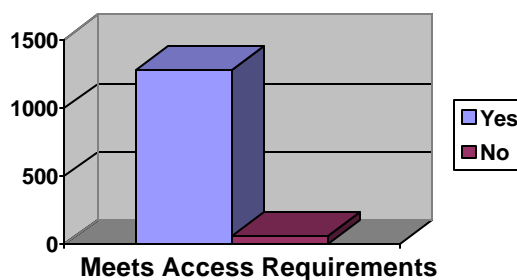
Meets Access Requirements

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	655	246	149	64	45	44	31	20	15	5
No	17	22	5	3	3	1	6	3	1	0

23. Does the library have computer equipment for the physically challenged that uses assistive technologies (hardware or software)?

	No.	%
Yes	640	48
No	695	52
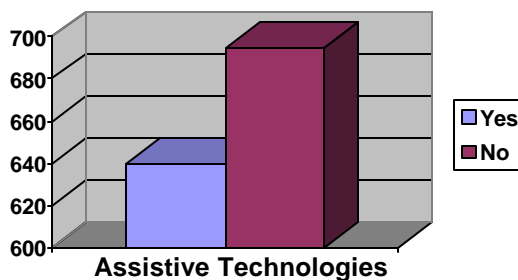
Assistive Technologies

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	381	135	51	33	11	19	5	4	1	0
No	291	133	103	34	37	26	32	19	15	5

24. Depository CD-ROMs are currently accessible:
    Yes, from: (Check all that apply.)
       A. Stand alone workstation(s)
       B. Library-wide LAN
       C. Wide Area Network (WAN), beyond the library (i.e., campus wide)
       D. Internet
       E. Circulation to patrons

	No.	%
A	1179	88
B	271	20
C	93	7
D	284	21
E	762	57
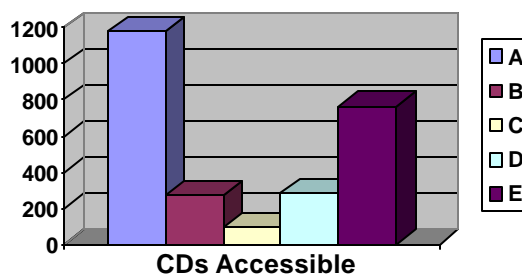
CDs Accessible

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	631	217	124	53	45	40	31	20	14	4
B	159	39	32	13	9	10	2	6	1	0
C	66	3	8	3	6	1	1	4	1	0
D	147	71	22	15	7	9	6	5	1	1
E	462	123	58	33	24	35	10	12	3	2

No (Check one response only):
 A. We have CD-ROM capability, but we do not select depository CDs.
 B. We select depository CDs, but we do not have CD-ROM capability.
 C. We do not have CD-ROM capability nor do we select depository CDs.

	No.	%
A	35	3
B	16	1
C	4	0.3
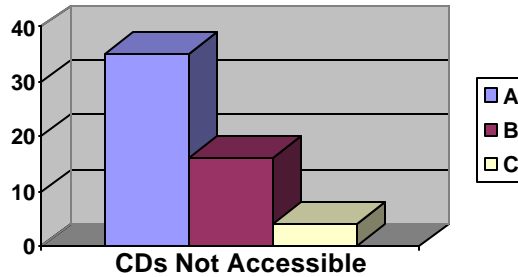
CDs Not Accessible

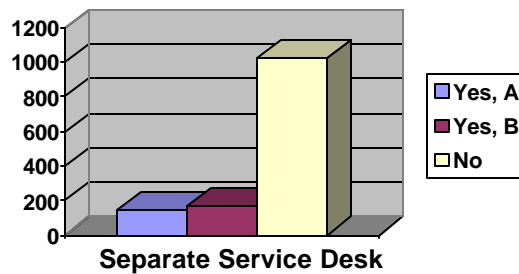|	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	3	4	12	4	2	1	4	2	2	1
B	4	9	0	1	1	0	1	0	0	0
C	0	3	1	0	0	0	0	0	0	0

In 1997, 88% of respondents, the same as in 1999, made CDs available from stand-alone workstations (question 17, Biennial Survey of Depository Libraries: 1997 Results, p. 15).

PUBLIC SERVICE

25. How many hours per week is the library open? _____ (Round off to next full hour.)

26. How many hours per week is there professional level assistance (not necessarily by librarians) at the reference desk that services the depository collection? _____ (Round off to next full hour.)

27. Is there a service desk for the depository collection that is maintained separately from the library's main reference desk?
 A. Yes, and staffing (hours and level) comparable to that of the main reference desk.
 B. Yes, **but** staffing (hours and level) **not** comparable to that of the main reference desk.
 No

	No.	%
Yes, A	142	11
Yes, B	167	12
No	1026	77

Separate Service Desk

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes, A	87	38	3	2	0	12	0	0	0	0
Yes, B	138	10	10	5	1	0	1	1	0	1
No	447	220	141	60	47	33	36	22	16	4

28. Does your library have a written access policy for the depository collection?

	No.	%
Yes	879	66
No	456	34
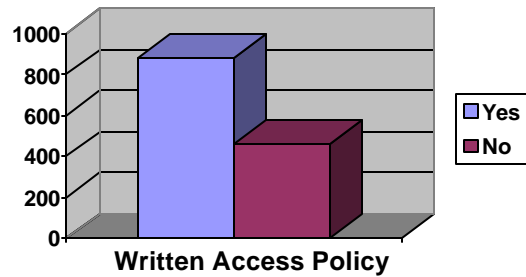
Written Access Policy

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	472	156	108	49	22	24	23	11	12	2
No	200	112	46	18	26	21	14	12	4	3

29. Does your library have a written policy regarding public services for Government information in electronic formats? < www.access.gpo.gov/su_docs/dpos/pseguide.html>

	No.	%
Yes	541	41
No	794	59

Access Policy - Electronic

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	314	96	56	30	14	15	6	3	7	0
No	358	172	98	37	34	30	31	20	9	5

30. Does your library have a written policy for FDLP Internet use?

	No.	%
Yes	517	39
No	818	61

Access Policy - FDLP Internet

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	282	108	49	28	9	19	7	4	10	1
No	390	160	105	39	39	26	30	19	6	4

31. What type of catalog does your library have? (Check all that apply.)
    A. Card catalog
    B. COM catalog
    C. CD-ROM catalog
    D. Text-based online catalog
    E. Web-based online catalog

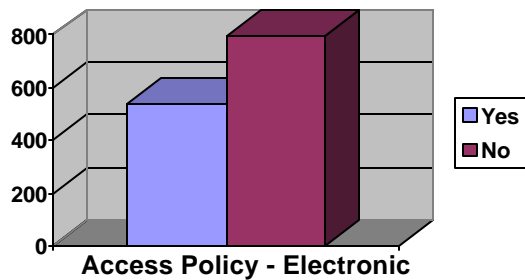|	No.	%
A	243	18
B	16	1
C	36	3
D	876	66
E	1016	76
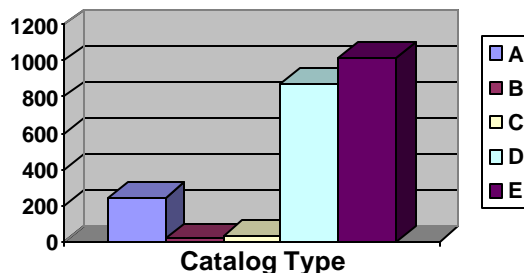
Catalog Type

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	121	33	19	3	15	12	22	10	8	0
B	9	4	0	0	1	0	2	0	0	0
C	15	11	2	1	3	1	0	2	0	1
D	432	200	109	45	20	32	18	13	4	3
E	544	170	130	47	39	37	17	13	15	4

32. Are any U.S. depository documents included in the library's catalog?

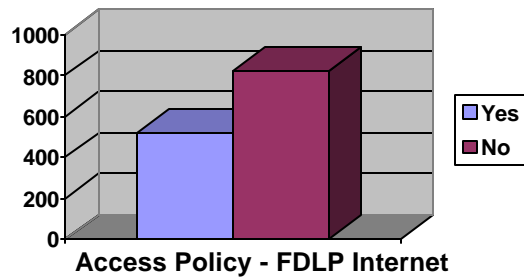|	No.	%
Yes	1314	98
No	20	2
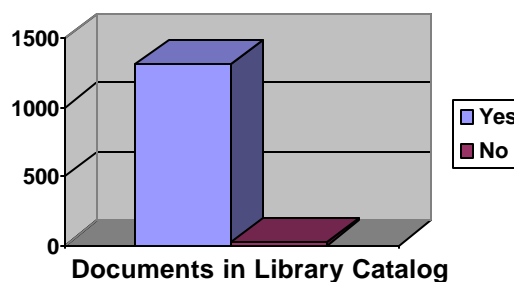
Documents in Library Catalog

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	665	261	153	66	47	44	34	23	16	5
No	7	7	1	1	1	0	3	0	0	0

If "Yes,"
    A. What percent of **current** depository receipts are included in the library's catalog?
       _____ %
    B. Do you use: (Check all that apply.)
        A. Cataloging record loads
        B. Original/copy cataloging
(Percentage based on 1314 "yes" answers.)

	No.	%
A	687	52
B	1019	78

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	391	140	60	30	15	30	6	3	10	2
B	488	203	136	53	40	28	33	20	14	4

33. What brand is currently used for your Online Public Access Catalog?

A. Ameritech Library Services (ALS), Dynix
B. ALS, Horizon
C. ALS, NOTIS
D. Best-Seller, Portfolio
E. CARL Corporation, IMDS
F. Data Research Associates, Inc. (DRA), Classic
G. DRA, TAOS
H. Endeavor Information Systems Inc., Voyager
I. Ex Libris (USA), Inc., ALEPH 500
J. Geac, ADVANCE

K. Geac, PLUS
L. Innovative Interfaces, Inc., INNOPAC
M. Sanderson Computers, Inc., Spydus
N. Sirsi, Unicorn
O. The Library Corporation, Library●Solution
P. VTLS, Inc. (VTLS), VTLS99
Q. VTLS, Virtua
R. None
Other, please specify: _____

	No.	%
A	145	11
B	50	4
C	85	6
D	0	0
E	37	3
F	93	7
G	109	8
H	106	8
I	1	0.1

	No.	%
J	21	2
K	14	1
L	341	26
M	0	0
N	105	8
O	15	1
P	23	2
Q	5	0.4
R	28	2

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	28	87	3	15	0	6	1	3	0	2
B	25	3	3	3	9	5	1	1	0	0
C	67	0	12	5	0	0	1	0	0	0
D	0	0	0	0	0	0	0	0	0	0
E	14	16	4	2	0	0	0	1	0	0
F	50	29	7	4	1	2	0	0	0	0
G	50	37	3	11	0	7	1	0	0	0
H	85	0	10	4	2	1	0	4	0	0
I	1	0	0	0	0	0	0	0	0	0
J	17	1	0	1	1	1	0	0	0	0
K	3	10	0	1	0	0	0	0	0	0
L	189	26	95	3	3	8	8	7	0	2
M	0	0	0	0	0	0	0	0	0	0
N	50	11	8	6	6	5	3	0	15	1
O	5	4	0	0	5	0	0	1	0	0
P	15	2	0	0	2	2	1	0	1	0
Q	3	1	0	0	1	0	0	0	0	0
R	6	4	2	2	2	0	9	3	0	0

34. Are you planning to migrate to a new system within the next two years?

	No.	%
Yes	312	23
No	1023	77
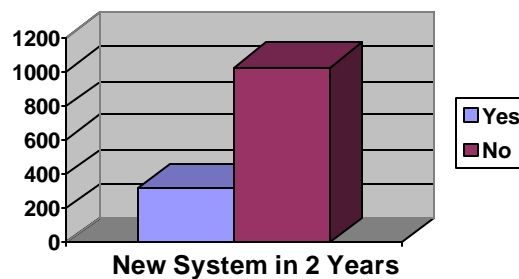
New System in 2 Years

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	170	64	23	25	8	8	7	5	1	1
No	502	204	131	42	40	37	30	18	15	4

35. Are records for Internet-accessible Federal electronic Government information products included in your library's catalog?

	No.	%
Yes	860	64
No	475	36

Electronic Products Cataloged
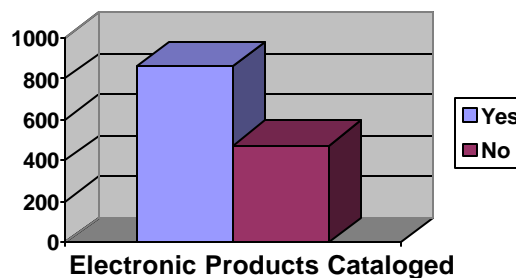
	Acad.	Public	Law	Comm.	Federal	State	State	Special	Federal	Service

	General		School	College	Agency	Library	Court		Court	Acad.
Yes	515	103	105	31	32	33	14	11	11	5
No	157	165	49	36	16	12	23	12	5	0

If "Yes," are there active hyperlinks? (Select ONE best answer)
- A. Yes, interface supports linking capability
- B. Yes, though multiple interfaces are offered and not all support linking capability
- C. No, interface does not support linking capability
- D. No, policy decision not to link

(Percentage based on 860 "yes" answers.)

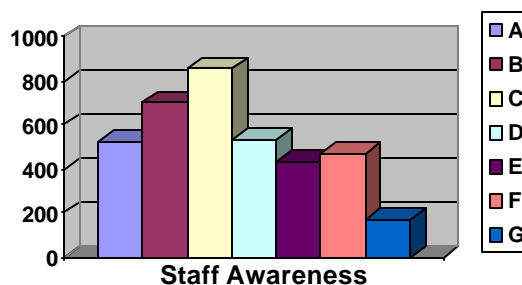|	No.	%
A	518	60
B	156	18
C	161	19
D	25	3

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	322	44	70	16	22	20	7	6	9	2
B	114	14	16	4	0	6	0	1	0	1
C	75	36	15	9	7	6	6	4	1	2
D	4	9	4	2	3	1	1	0	1	0

In 1997, only 14% of respondents included current Internet documents in their online catalogs (question 10, Biennial Survey of Depository Libraries: 1997 Results, p. 10).

36. How are library staff regularly made aware of new Government information products, services, and resources? (Check all that apply.)
- A. Announcements from Administrative Notes routed
- B. Regular staff meetings
- C. E-mail
- D. Demonstrations
- E. Help guides created
- F. Hands-on training sessions
- G. No regular program
- Other _____

	No.	%
A	524	39
B	701	53
C	856	64
D	536	40
E	434	33
F	468	35
G	171	13

Staff Awareness

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
A	250	91	77	20	22	21	22	9	10	2
B	384	158	72	29	13	19	10	8	5	3
C	474	151	104	36	25	30	12	13	9	2
D	325	120	28	25	13	15	3	3	2	2

E	287	73	37	15	3	11	2	1	4	1
F	268	120	19	26	7	14	7	2	4	1
G	77	31	18	12	11	8	7	5	1	1

37. Is the library's catalog available via: (Check all that apply.)

	No.	%
Dial-in	746	56
Internet	1156	87
Network	626	47
N/A	107	8
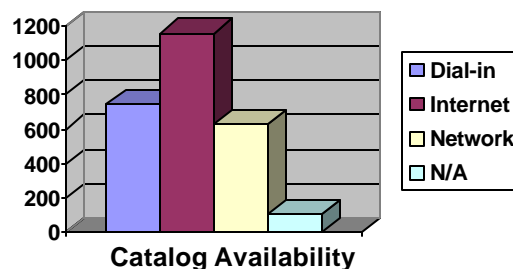
Catalog Availability

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Dial-in	419	167	83	31	7	23	7	8	0	1
Internet	643	213	146	53	25	41	17	14	1	3
Network	346	118	73	36	10	22	8	3	6	4
N/A	15	24	3	6	20	3	18	7	10	1

38. The library's promotion (e.g., flyers, newspaper articles, etc.) of the depository to the general public can best be described as:

	No.	%
Active	221	16
Infrequent	822	62
None	292	22
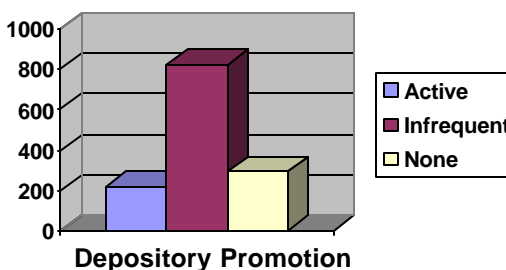
Depository Promotion

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Active	107	62	16	17	5	5	3	5	1	0
Infrequent	433	192	75	41	12	32	14	12	8	3
None	132	14	63	9	31	8	20	6	7	2

In 1997, 20% of respondents reported active promotion, 63% reported infrequent promotion, and 17% reported no promotion to the general public (question 23, Biennial Survey of Depository Libraries: 1997 Results, p. 19).

39. On average, how many patrons use the depository collections or services each week (including all incidents of use, i.e., in person, phone, fax, e-mail, etc.)? You may choose a week to sample. This refers to the number of people using depository materials, not the number of people who enter the library. _____

40. Has your library conducted user surveys or other studies to determine the quality of depository services?

	No.	%
Yes	237	18
No	1098	82
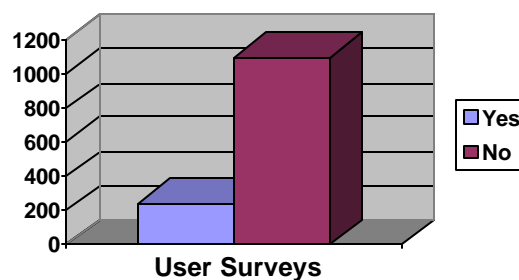
User Surveys

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	164	22	12	13	9	6	6	3	1	1
No	508	246	142	54	39	39	31	20	15	4

41. Does your library charge a fee for any of the following depository services? (Check all that apply.)
    Printer paper
    Formatted floppy diskettes
    Fax
    Extensive reference service
    None of the above
    Other, please specify: _____

	No.	%
Paper	591	44
Diskettes	422	32
Fax	278	21
Reference	28	2
None	517	39
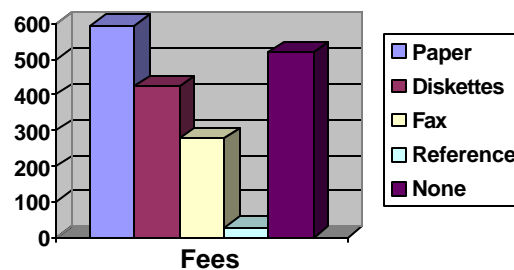
Fees

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Paper	242	198	47	29	4	27	25	14	4	1
Diskettes	216	146	14	10	1	18	10	6	1	0
Fax	111	71	41	11	0	11	22	10	1	0
Reference	7	16	0	1	1	1	0	2	0	0
None	285	41	81	27	38	15	7	9	10	4

COOPERATIVE EFFORTS

42. Is your Federal depository operation governed by a State Plan for providing government information services, including such elements as interlibrary cooperation, advisory group, coordination of training, etc?

	No.	%
Yes	698	52
No	429	32
Don't Know	208	16
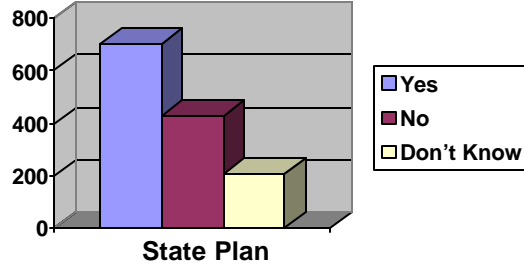
State Plan

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	378	146	70	42	5	28	14	9	3	3
No	193	85	55	10	36	16	15	9	8	2
Don't Know	101	37	29	15	7	1	8	5	5	0

A. If "Yes," has the Plan been revised within the last five years? (Percentage based on 698 "yes" answers.)

	No.	%
Yes	349	50
No	349	50

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	185	81	32	24	3	9	7	5	1	2
No	193	65	38	18	2	19	7	4	2	1

43. Do you use the following?

askLPS < www.access.gpo.gov/su_docs/dpos/asklps.html>

	No.	%
Yes	1082	81
No	253	19

askLPS

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	572	222	131	45	24	33	24	18	9	4
No	100	46	23	22	24	12	13	5	7	1

If "No," why not? (Percentage based on 253 "no" answers.)

	No.	%
Not know about	88	35
Not know how	78	31
Not useful	87	34

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	30	15	9	7	16	4	5	0	1	1
Not know how	33	14	7	8	5	2	4	2	3	0
Not useful	37	17	7	7	3	6	4	3	3	0

Documents Data Miner < kronos.niar.twsu.edu/govdocs/GdocFrames.asp>

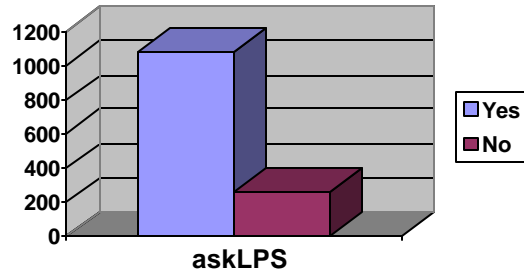|	No.	%
Yes	937	70
No	398	30
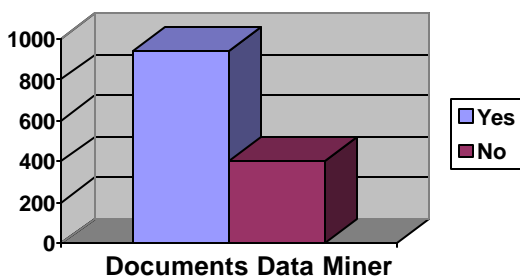
Documents Data Miner

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	517	183	109	43	19	30	14	11	7	4
No	155	85	45	24	29	15	23	12	9	1

If "No," why not? (Percentage based on 398 "no" answers.)

	No.	%
Not know about	160	40
Not know how	128	32
Not useful	110	28

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	48	41	16	15	19	2	11	4	3	1
Not know how	65	19	12	5	6	8	6	4	2	0
Not useful	42	25	17	4	4	5	6	4	2	0

Enhanced Shipping List Service < www.access.gpo.gov/su_docs/dpos/shipping.html>

	No.	%
Yes	895	67
No	440	33
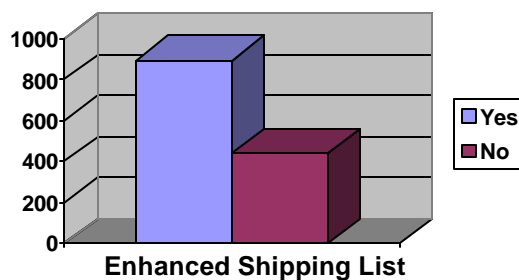
Enhanced Shipping List

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	490	171	109	48	15	26	17	8	9	2
No	182	97	45	19	33	19	20	15	7	3

If "No," why not? (Percentage based on 440 "no" answers.)

	No.	%
Not know about	105	24
Not know how	114	26
Not useful	221	50

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	35	18	13	9	12	1	8	5	3	1
Not know how	48	31	7	2	11	6	6	1	2	0
Not useful	99	48	25	8	10	12	6	9	2	2

Federal Bulletin Board < fedbbs.access.gpo.gov>

	No.	%
Yes	851	64
No	484	36
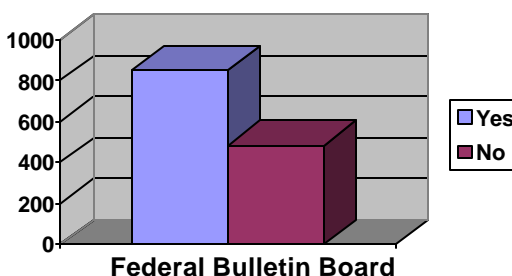
Federal Bulletin Board

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	443	165	108	39	30	21	19	12	10	4
No	229	103	46	28	18	24	18	11	6	1

If "No," why not? (Percentage based on 484 "no" answers.)

	No.	%
Not know about	68	14
Not know how	158	33
Not useful	258	53

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	26	13	5	10	2	1	8	2	1	0
Not know how	74	45	8	9	4	8	4	3	3	0
Not useful	129	45	33	9	12	15	6	6	2	1

FDLP Electronic Collection < www.access.gpo.gov/su_docs/dpos/ec/>

	No.	%
Yes	1096	82
No	239	18
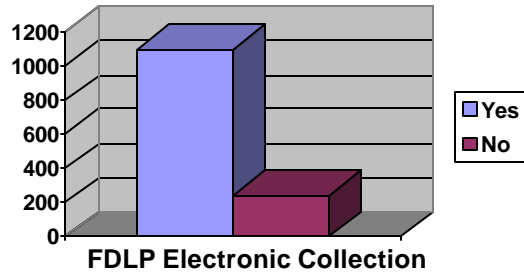
FDLP Electronic Collection

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	588	209	128	50	33	37	19	15	13	4
No	84	59	26	17	15	8	18	8	3	1

If "No," why not? (Percentage based on 239 "no" answers.)

	No.	%
Not know about	113	47
Not know how	64	27
Not useful	62	26

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	38	27	11	11	7	1	11	4	2	1
Not know how	26	12	9	3	6	2	4	1	1	0
Not useful	20	20	6	3	2	5	3	3	0	0

Government Information Locator Service (GILS) via GPO Access
< www.access.gpo.gov/su_docs/gils/gils.html>

	No.	%
Yes	905	68
No	430	32
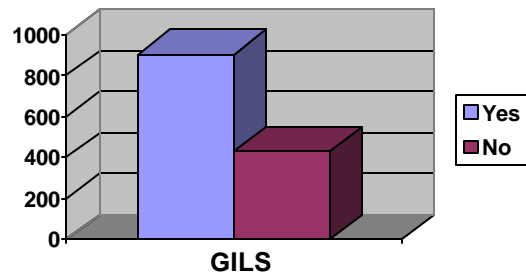
GILS

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	462	172	117	40	36	33	19	8	13	5
No	210	96	37	27	12	12	18	15	3	0

If "No," why not? (Percentage based on 430 "no" answers.)

	No.	%
Not know about	60	14
Not know how	127	30

Not useful	243	57

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	17	24	4	8	0	1	3	2	1	0
Not know how	58	31	7	9	4	3	9	5	1	0
Not useful	135	41	26	10	8	8	6	8	1	0

GPO Access Databases < www.access.gpo.gov/su_docs/db2.html>

	No.	%
Yes	1284	96
No	51	4
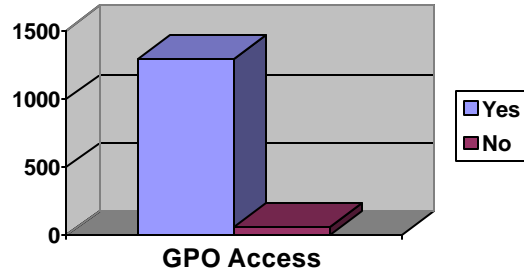
GPO Access

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	647	254	153	64	47	45	30	23	16	5
No	25	14	1	3	1	0	7	0	0	0

If "No," why not? (Percentage based on 51 "no" answers.)

	No.	%
Not know about	19	37
Not know how	14	27
Not useful	18	35

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	8	7	0	1	0	0	3	0	0	0
Not know how	7	4	0	0	1	0	2	0	0	0
Not useful	10	3	1	2	0	0	2	0	0	0

GPO's Online Catalog of U.S. Government Publications < www.gpo.gov/catalog>

	No.	%
Yes	1211	91
No	124	9

GPO Online Catalog

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.

Yes	608	248	142	60	47	40	26	20	15	5
No	64	20	12	7	1	5	11	3	1	0

If "No," why not? (Percentage based on 124 "no" answers.)

	No.	%
Not know about	25	20
Not know how	23	19
Not useful	76	61

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	9	7	2	2	0	1	3	1	0	0
Not know how	12	3	2	1	1	0	3	0	1	0
Not useful	43	10	8	4	0	4	5	2	0	0

Pathway Locator Services:
Browse Electronic Titles < www.access.gpo.gov/su_docs/dpos/btitles.html>

	No.	%
Yes	936	70
No	399	30
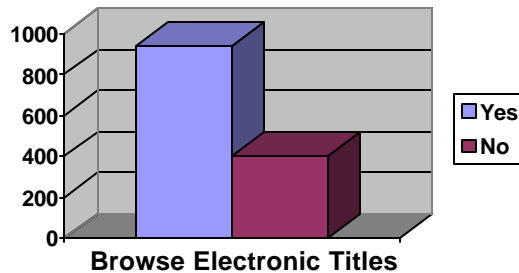
Browse Electronic Titles

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	515	166	113	37	29	33	13	13	13	4
No	157	102	41	30	19	12	24	10	3	1

If "No," why not? (Percentage based on 399 "no" answers.)

	No.	%
Not know about	215	54
Not know how	81	20
Not useful	103	26

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	83	51	23	21	12	5	10	8	1	1
Not know how	34	21	6	5	3	3	8	0	1	0
Not useful	40	30	12	4	4	4	6	2	1	0

Browse Topics < www.access.gpo.gov/su_docs/dpos/pathbrws.html>

	No.	%
Yes	902	68
No	433	32
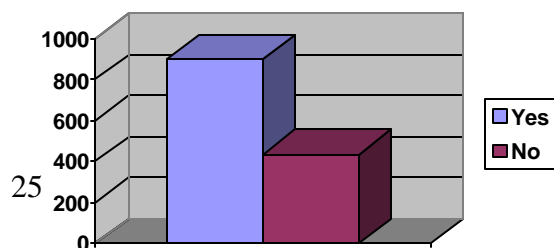
25

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	488	167	105	39	30	31	10	15	13	4
No	184	101	49	28	18	14	27	8	3	1

If "No," why not? (Percentage based on 433 "no" answers.)

	No.	%
Not know about	236	55
Not know how	67	15
Not useful	130	30

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	96	58	25	16	12	4	15	7	2	1
Not know how	32	14	3	6	2	4	6	0	0	0
Not useful	56	29	21	6	4	6	6	1	1	0

Federal Agency Internet Sites < www.access.gpo.gov/su_docs/dpos/agencies.html>

	No.	%
Yes	1210	91
No	125	9
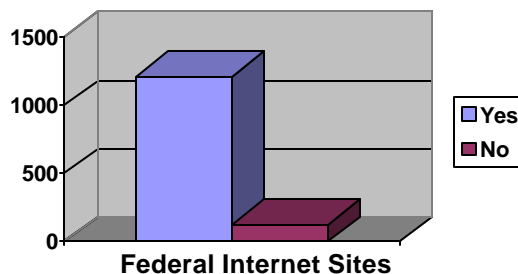
Federal Internet Sites

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	618	239	140	62	44	38	29	19	16	5
No	54	29	14	5	4	7	8	4	0	0

If "No," why not? (Percentage based on 125 "no" answers.)

	No.	%
Not know about	74	59
Not know how	13	10
Not useful	38	30

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	28	21	6	4	3	4	6	2	0	0
Not know how	6	2	2	0	1	1	1	0	0	0
Not useful	20	6	6	1	0	2	1	2	0	0

Searchable Agency Databases < www.accesss.gpo.gov/su_docs/dpos/bibdata.html>

	No.	%
Yes	1078	81
No	257	19
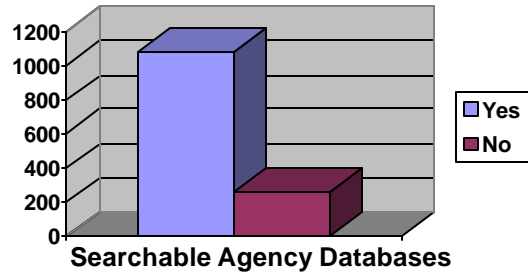
Searchable Agency Databases

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	557	207	127	54	42	32	25	16	13	5
No	115	61	27	13	6	13	12	7	3	0

If "No," why not? (Percentage based on 257 "no" answers.)

	No.	%
Not know about	173	67
Not know how	32	12
Not useful	52	20

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	77	45	15	8	5	9	9	4	1	0
Not know how	16	7	4	1	1	1	1	0	1	0
Not useful	22	9	8	4	0	3	2	3	1	0

Search the Federal Government < www.access.gpo.gov/su_docs/dpos/searche.html>

	No.	%
Yes	974	73
No	361	27
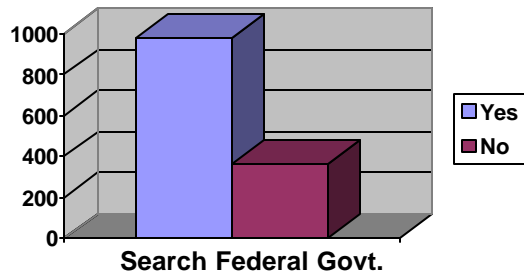
Search Federal Govt.

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	501	189	111	45	40	32	23	17	11	5
No	171	79	43	22	8	13	14	6	5	0

If "No," why not? (Percentage based on 361 "no" answers.)

	No.	%
Not know about	238	66
Not know how	43	12
Not useful	80	22

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	101	55	29	19	6	11	10	4	3	0
Not know how	24	8	4	1	1	2	2	1	0	0
Not useful	46	16	10	2	1	0	2	1	2	0

Sales Product Catalog < www.gpo.gov/sales>

	No.	%
Yes	1003	75
No	332	25
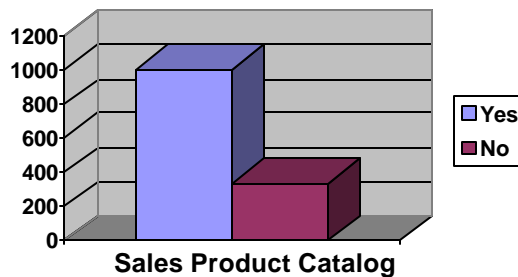
Sales Product Catalog

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Yes	536	188	122	40	32	39	14	14	13	5
No	136	80	32	27	16	6	23	9	3	0

If "No," why not? (Percentage based on 332 "no" answers.)

	No.	%
Not know about	77	23
Not know how	47	14
Not useful	208	63

	Acad. General	Public	Law School	Comm. College	Federal Agency	State Library	State Court	Special	Federal Court	Service Acad.
Not know about	23	25	6	8	7	1	5	2	0	0
Not know how	25	7	4	4	3	0	3	1	0	0
Not useful	88	48	22	15	6	5	15	6	3	0