

## Collection and Discovery Services Working Group

Fall 2021 Report



#### **Charge Summary**

- The Working Group was established at the request of GPO in the fall of 2019 and is a standing working group.
- To assist in coordinating the thoughts, research, plans, and efforts related to cataloging and metadata and expanding and enhancing discovery and access services GPO provides to the depository community and stakeholders; and to engage the depository community in these processes.

#### Membership

- Jennifer Morgan, DLC Member (Chair)
- Will Stringfellow, DLC Chair
- Vicki Tate, DLC Member
- Valerie Glenn, DLC Member
- Richard Leiter, DLC Member
- Beth Downing, Community Member
- Stacy Fowler, Community Member

- Michael Maben, Community Member
- Elizabeth McDonald, Community Member
- Fang Gao, GPO Liaison
- Stephen Kharfen GPO Liaison
- Cynthia Etkin, Designated Federal Official

#### Highlights for 2021

- Changed meeting schedule, from quarterly to bi-monthly
  - Revised charter to reflect the change
- Spring Virtual Meeting, Open Forum Discussion
  - Discussed cataloging/metadata, technical services, collection development and management, and discovery services issues affecting the FDL community
- Discussed the National Cataloging Project Registry and LibGuide
- Fall Depository Conference, Open Forum Discussion on the New CGP

#### What's Next

- Complete and submit Report to Council, Lessons Learned at the Spring 2021 Open Forum.
- Analyze findings from Fall 2021 Open Forum (CGP of the Future) and draft report to Council.
- Continue discussion of FDL community request to connect libraries using the same ILS.
  - Develop educational/training program that responds to community needs.

### Digital Deposit Working Group



#### **Charge Summary**

• DLC 2018 Recommendation #3 (<a href="https://bit.ly/3kpkGiy">https://bit.ly/3kpkGiy</a>): Council recommends the creation of a working group to explore current and future needs related to digital deposit - both dissemination of content and acceptance of content by GPO.



#### Membership

- Cindy Etkin, Designated Federal Official
- Lisa LaPlant, GPO Liaison
- Jessica Tieman, GPO Liaison
- Robbie Sittel, DLC Member
- Will Stringfellow, DLC Member

- Vicki Tate, DLC Member Julia Ezzo, DLC Member Heather Christenson, Community Member
- James R. Jacobs, Community Member



#### Highlights for 2021

- Held focus groups
- Conducted pilot to look for unreported publications
- Interviewed libraries to help visualize digital deposit



#### What's Next

- Recommendations for Council
- Final report of the working group
- Sunset the Digital Deposit Working Group



# Exploring the durability of PURLs and their alternatives Working Group

Fall 2021 Report





#### **Charge Summary**

Since March 1998 GPO has used Persistent Uniform Resource Locators (PURLs) to provide federal depository libraries (FDLs) and other parties stable URL access to online federal information. Due to changes in library collection policies, advances in technology, and an increase in the amount of born-digital and digital-only federal information, along with an increased interest in some depositories becoming mostly or all digital depositories, Council created a working group to investigate the durability of PURLs and their alternatives and to present findings and recommendations to Council for consideration. PURL WG Charge

#### Membership

- Renée Bosman, DLC Member
- Rick Mikulski, DLC Member
- Allen Moye, DLC Member
- Laura Sare, DLC Member, (Secretary)
- Robbie Sittel, DLC Member
- Will Stringfellow, DLC Member, (Chair)
- Alec Bradley, GPO Liaison
- Ashley Dahlen, GPO Liaison

- Cynthia Etkin, Designated Federal Official
- James Jacobs, Community Member
- Alicia Kubas, Community Member\*
- Shari Laster, Community Member
- Robbie Sittel, Community Member\*

#### Highlights for 2021

- Conducted 3 Focus Group Sessions
- Completed Literature Review/Background Information Draft Document
- Review of the State of PURLs at GPO
- Completed PIDs Principles Draft Document
- Continued PID research
- Began drafting final report to Council





#### What's Next

- Complete and submit final report to Council
- Draft and submit recommendations to Council
- Sunset Working Group





## Long-term impacts of COVID-19 on FDL access, collections, and services

Fall 2021 Report





#### **Context**

This working group was formed in June 2021 in response to feedback during the Spring 2021 DLC Conference session "COVID-19 a Year Later," which was moderated by Will Stringfellow, Rick Mikulski, Cynthia Etkin, and Alicia Kubas.

The COVID-19 virus, which spread across the entire world throughout 2020 and 2021, forced institutions to implement policies and efforts to combat the spread of this global health risk. Mitigation efforts included local lockdowns, closure of physical facilities, travel restrictions, limiting or eliminating in-person services, and a move to telework. The Federal Depository Libraries ("FDLs"), like many businesses and organizations, were impacted by these pandemic mitigation efforts. Many FDLs were closed to the public, ceased receiving materials, placed staff on furlough, or changed their collection management policies. These practices, which were implemented in the interest of public health, forced FDLs to find new ways to achieve their primary mission: provide free and open access to Federal Government information. As a result, FDLs and their staff found new and innovative ways to provide access to federal information despite limited physical access to library facilities and depository collections.



#### **Charge Summary**

This working group will examine the practices, policies, and procedures enacted by FDLs since March 2020 as they adapted to the COVID-19 pandemic, and it will assess the long-term impact of these efforts at the institutional and national level. It will examine pandemic practices, policies, and procedures enacted by FDLs and the GPO relating to services, procedures, collections, staffing, etc., and it will assess whether such policies may or should continue into the post pandemic era.

#### Membership

- · Lara Flint, GPO
- Abigail McDermott, GPO
- · Cynthia Etkin, GPO (DFO)
- · Aimée Quinn, DLC
- · Allen Moye, DLC
- Richard Leiter, DLC
- Lisa Pritchard (Secretary),
  DLC
- · Rick Mikulski (Chair), DLC



#### Charge: Action Items

- Research and review information to determine the ongoing needs and support for FDLs as a result of the COVID-19 pandemic.
- Conduct additional surveys, focus groups, or other methods as needed to acquire information about ongoing FDL needs and support due to COVID-19 pandemic.
- Identify potential long-term implications arising from COVID-19 pandemic, including policies, procedures, and other needs for FDLs.
- Create a report or white paper to document needs and support for FDLs arising from the COVID-19 pandemic.
- Report to Council with potential recommendations related to ongoing needs and support for FDLs, including long-term implications Council could recommend to GPO for follow-up study or action.



#### **Current Actions**

- Group held first meeting July 6, 2021 to establish membership. Subsequent committee work has been conducted through email correspondences and shared documents.
- Gathered articles for a literature review.
- Identified possible sources for future data.
- Drafted a new question for the biennial survey.



#### Current Actions: Biennial Survey Question

Q6(a). In which areas, if any, has your institution implemented new policies and/or procedural changes as a result of COVID-19. Select all that apply. Collection maintenance and weeding Instructional and Educational Services Interlibrary Loan Services Item selection / FDLP selection profile Outreach Services

Processing Public access Reference services

Shelving

Staffing

Storage

Other:

Changes were made due to COVID-19 but now back to pre-COVID policies No new policies or procedures implemented.

Q6(b). Which of these implemented changes, if any, do you anticipate will remain part of your normal operations? \*



#### What's Next

- Analyze 2021 Biennial Survey data.
- Update literature review bibliography as new works are published.
- Potentially collect additional data as need arises.
- Report back to DLC with preliminary findings at Spring 2022 meeting.

#### Questions, Comments, & Feedback on WG Reports

- Collection and Discovery Services
- Digital Deposit
- Exploring the Durability of PURLs and Their Alternatives
- Long-term impacts of COVID-19 on FDL access, collections, and services